

# **TomTom Connect Reference Guide**

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# Read me first

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## Switching on and off

To switch on your navigation device, press and hold the On/Off button until you see the start-up screen. The first time you switch on your device, you have to hold the button down for up to 15 seconds.

## Setting up

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**Important:** Take care to select the correct language as the language you choose will be used for all text on the screen.

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When you first switch on your device, you have to answer a few questions to set up the device. Answer the questions by tapping the screen.

## GPS reception

When you first start your TomTom Connect navigation device, the device may need a few minutes to determine your GPS position and show your current position on the map. In future, your position will be found much faster, usually within a few seconds.

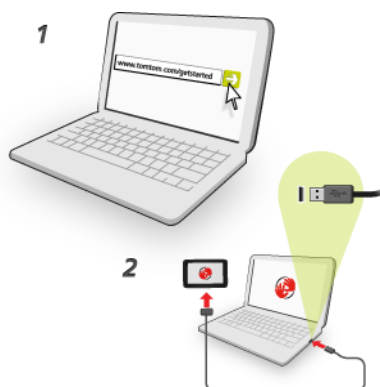
To ensure good GPS reception, you should use your device outdoors and keep your device upright. Large objects such as tall buildings can sometimes interfere with reception. GPS reception can also be affected if the device is placed flat on a surface or held flat in your hand.

## About MyTomTom

MyTomTom helps you manage the contents and services of your TomTom Connect navigation device, as well as giving you access to the TomTom community. You log in to MyTomTom on the TomTom website. It is a good idea to frequently connect your navigation device to MyTomTom to ensure you always have the latest updates.

**Tip:** We recommend using a broadband internet connection whenever you connect your navigation device to MyTomTom.

## Setting up MyTomTom



To set up MyTomTom, do the following:

1. Connect your computer to the internet.
2. Start a browser and go to [tomtom.com/getstarted](http://tomtom.com/getstarted).
3. Click **Download now**.

Your browser downloads the MyTomTom support application, which you need to install on your computer in order to connect your device to MyTomTom. Follow the instructions on the screen if you are asked questions while downloading.

4. When prompted, connect your device to your computer using the USB cable. Then switch your device on.

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**Important:** You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

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Once the MyTomTom support application is installed, you can access MyTomTom from the notification area on your desktop.



**Tip:** When you connect your navigation device to your computer, MyTomTom tells you if there are any updates for your device.

## Device not starting

In rare cases, your TomTom Connect navigation device may not start correctly or may stop responding to your taps.

First, check that the battery is charged. To charge the battery, connect your device to the car charger. It can take up to 2 hours to fully charge the battery.

If this does not solve the problem, you can reset the device. To do this, press and hold the On/Off button for 15 seconds and release the button when your device begins to restart.

## Charging your device

The battery in your TomTom Connect navigation device charges when you connect it to the car charger or to your computer.

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**Important:** You should plug the USB connector directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

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## Safety Notice

Some navigation devices contain a GSM/GPRS module which can interfere with electrical devices such as cardiac pacemakers, hearing aids and aviation equipment.

Interference with these devices may endanger the health or life of you or others.

If your device includes a GSM/GPRS module, do not use it near unprotected electrical units or in areas where the use of mobile telephones is prohibited, such as hospitals and aircraft.

## Sharing information with TomTom

When you first start navigating or perform a reset, your device asks for permission to collect some information about your use of the navigation device. The information is stored on the device until we retrieve it. We use it anonymously to improve our products and services. If you use LIVE services, we will also use your location information to deliver the services to you.

You can change whether you share this information with us at any time by doing the following:

1. In the Main Menu, tap **Settings**.
2. Tap **Me and my device**.
3. Tap **My information**.
4. Tap **No** to stop sharing or tap **Yes** to start sharing.

**Note:** If you choose not to share this information, LIVE services are disabled if you have a subscription. The end date of your subscription remains the same, even if you do not share this information with us.

### Additional information

Only if you give us your permission, your navigation device will continuously collect information and send it to TomTom at regular intervals. The information is also stored on your device until you connect it to your PC, then the information is sent to TomTom and deleted from your device. The information includes details that identify the navigation device, details about routes and locations, your MyTomTom account name and information entered while you were using the navigation device.

TomTom uses this information to be able to deliver LIVE services to you and to improve the HD Traffic service.

Within twenty minutes of switching off your navigation device, TomTom automatically and irreversibly destroys any data that allows identification of you or your device. This, now anonymous, information is used to improve TomTom's products and services, such as maps, reports on Points of Interest and average speeds driven. These products and services are also used by government agencies and businesses.

Using your navigation device, you can join the MapShare Community or report speed cameras. If you choose to use either of these services, your reports, that include location information and your MyTomTom account name, are sent to TomTom and kept together with your MyTomTom account. TomTom then uses your information to improve its maps and speed cameras.

If you no longer allow sharing of information, none of the above information is sent to TomTom and information previously stored on your device is deleted. You won't be able to receive HD Traffic or mobile speed camera locations, or use any other LIVE services.

TomTom will not give anyone else access to the information collected from your navigation device.

In choosing to provide TomTom with information you are helping to make driving better, specifically by improving maps, traffic flows and reducing congestion. We appreciate your help.

This navigation device uses a GSM network that contains location information about your navigation device. By law, the network operator may be required to retain this location and other information for law enforcement purposes and TomTom has no influence over this. If you disable information sharing the mobile network connection is not active and the network operator cannot store location information.

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at [tomtom.com/support](https://tomtom.com/support).



See our privacy policy at [tomtom.com/privacy](https://tomtom.com/privacy).

### Take care of your navigation device

Never leave your TomTom Connect or accessories on view when you leave the car as they may become an easy target for thieves.

It is important to take care of your device:

- Your device is not designed for use in extreme temperatures and any such exposure may cause permanent damage. Extended exposure to sunlight may lead to early deterioration in battery performance.
- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will invalidate the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

# Planning a route

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## Planning a route

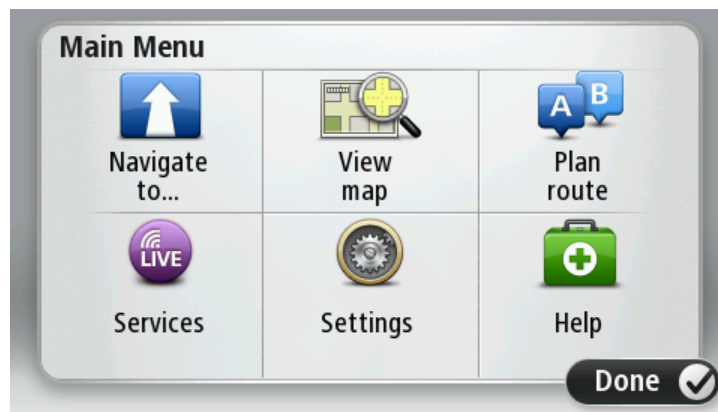
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**Important:** In the interest of safety and to reduce distractions while you are driving, you should always plan a route before you start driving.

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To plan a route on your TomTom Connect, do the following:

1. Tap the screen to open the Main Menu.



2. Tap **Navigate to** or **Drive to**.

3. Tap **Address**.

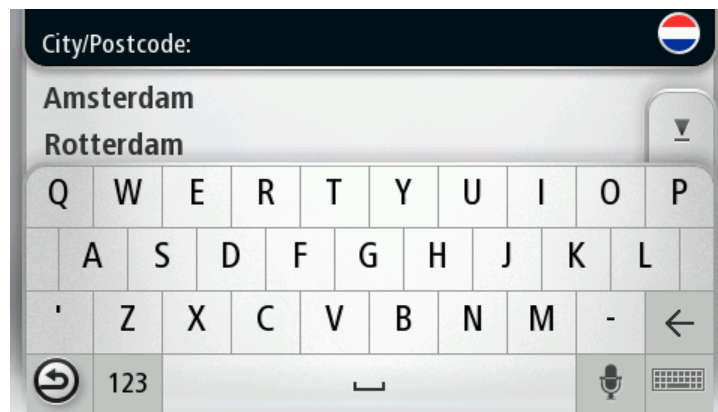
You can change the country or state setting by tapping the flag before you select a city.

4. Enter the town or city name, or the postcode.

**Tip:** Instead of typing the address, tap the microphone button to enter the address by speaking to your TomTom Connect.

Towns with similar names are shown in the list while you type.

When the correct city or town appears in the list, tap the name to select the destination.



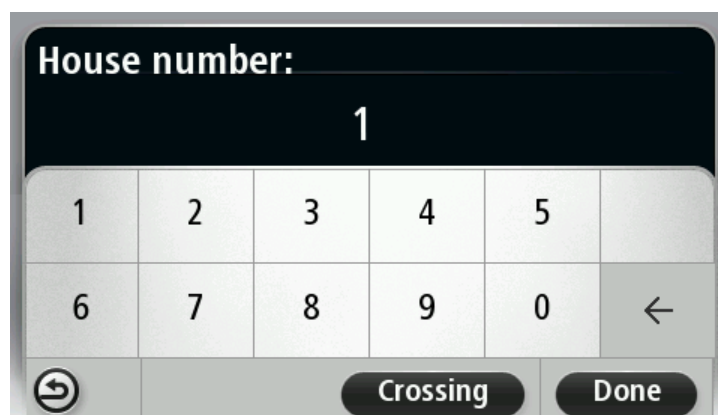
5. Enter the street name.

Streets with similar names are shown in the list while you type.

When the correct street name appears in the list, tap the name to select the destination.

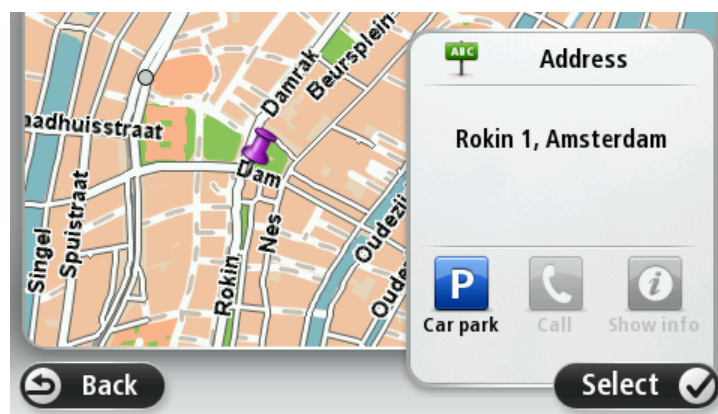


6. Enter the house number, then tap **Done**.



7. The location is shown on the map. Tap **Select** to continue or tap **Back** to enter another address.

**Tip:** If you want your final destination to be a car park, tap **Car park** and select a location from the list of car parks close to your general destination.



8. When the new route is shown, tap **Done**.  
For more information about the route, tap **Details**.

To change your route, for example, to travel via a particular location or to select a new destination, tap **Change route**.



Your device starts to guide you to your destination, using spoken instructions and on-screen directions.

### Route summary

The route summary shows an overview of your route, the remaining distance to your destination and the remaining estimated journey time.

To view the route summary, tap the right-hand panel on the status bar in the Driving view or tap **View route** in the Main Menu and then tap **Show route summary**.

If you have HD Traffic or an RDS-TMC receiver, the route summary also shows traffic information about delays on your route.

**Note:** To use a TomTom traffic information service, you may need a subscription or a receiver. Traffic services are not supported in all countries or regions. For more information, visit [tomtom.com/services](http://tomtom.com/services).



### LIVE summary

LIVE summary shows LIVE Services information on your route.

To view LIVE summary information, tap the LIVE tab on the route summary screen. Tap any of the panels for more detailed information.



The LIVE tab panels show the following information:

- **Traffic on route** - tap this panel to view detailed information about traffic delays and other incidents on your route.
- **Speed cameras** - tap this panel to open the Speed Camera menu. You can then report a speed camera or change your settings for speed camera warnings.
- **Weather** - tap this panel to view the latest weather reports.

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](http://tomtom.com/services).

## Selecting a route type

Every time you plan a route, you can choose to be asked about the type of route you want to plan. To do this, tap **Settings** followed by **Route planning** and then tap **Ask me every time I plan**.



The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Eco route** - the most fuel-efficient route for your journey.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Avoid motorways** - a route which avoids motorways.
- **Walking route** - a route designed for making the journey on foot.

- **Bicycle route** - a route designed for making the journey on a bicycle.

## Frequent destinations

If you often make trips to the same destinations, you can set your TomTom Connect to ask if you want to plan a route to one of these locations every time the device starts. This is faster than planning a route in the normal way.

To select a new destination, tap **Start up** in the Settings menu and select **Ask for a destination**. Select a button to use for this destination and answer the questions about the destination.



## Show my frequent destinations

You can set your TomTom Connect to ask if you want to plan a route to one of your frequently visited destinations every time the device starts.

To change this setting, do the following:

1. Tap **Start up** in the Settings menu and then select **Ask for a destination**.
2. Tap **Yes**, then tap **Yes** again to begin entering information about the destination.
3. Select a symbol for the destination and tap **Done** to set the symbol, then tap **Yes**.

**Tip:** To add new destinations, select one of the numbered symbols and enter a name for the new destination button.

4. Tap **Yes** and if required enter a new name, then tap **Done**.
5. Enter the address details in the same way you enter an address when planning a route, then tap **Done**.
6. If you want to set more destinations, repeat the steps above. Otherwise, tap **Done**.
7. You are asked if you want to change the start-up image.
8. If you want to change the image, tap **Yes** then follow the instructions shown on the screen. Otherwise, tap **No**.

Every time your TomTom Connect starts, you are asked if you want to plan a route. If you tap **Cancel**, you are shown the Main Menu.

## Using arrival times




When you plan a route, your TomTom Connect asks you if you need to arrive at a particular time.

Tap **YES** to enter a preferred arrival time.

Your TomTom Connect calculates your arrival time and shows you whether you will arrive on time.

You can also use this information to work out when you need to leave. If your TomTom Connect shows that you will arrive 30 minutes early, you can wait and leave in 30 minutes time, rather than arrive early.

Your arrival time is constantly recalculated during your journey. The status bar shows whether you will arrive on time or if you are going to be late, as shown below:

	You will arrive 55 minutes before the arrival time you entered. If the estimated arrival time is more than five minutes before the time you entered, it is shown in green.
	You will arrive 3 minutes before the arrival time you entered. If the estimated arrival time is less than 5 minutes before the time you entered, it is shown in yellow.
	You will arrive 19 minutes late. If the estimated arrival time is later than the time you entered, it is shown in red.



Status bar

Tap **Status bar** in the Settings menu, to enable or disable arrival time notifications.

To enable arrival time notifications, select **Leeway**.

## Navigation menu options

When you tap **Navigate to** or **Drive to**, you can set your destination in many ways, not just by entering the address. The other options are listed below:



Home

Tap this button to navigate to your Home location.

You will probably use this button more than any other.



Favourite

Tap this button to select a Favourite as your destination.



Address

Tap this button to enter an address as your destination.



#### Recent destination

Tap this button to select your destination from a list of places you have recently used as destinations.



#### Point of Interest

Tap this button to navigate to a Point of Interest (POI).



#### Postcode

Tap this button to enter a postcode as a destination.

In some countries, the postcode can be used to identify the place and street. In other countries, the postcode only identifies the place, so you need to enter the street name separately.



#### Point on map

Tap this button to select a point on the map as your destination using the map browser.



#### Latitude Longitude

Tap this button to enter a destination using latitude and longitude values.



#### Position of last stop

Tap this button to select your last recorded position as your destination.



#### Local search

Tap this button to use Local Search with Google to help you find shops and businesses in and around your current location.

You can choose to search for shops and businesses near you, near your destination, near any other destination or in a city.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the **Advanced settings**.



#### Local search

Tap this button to use Local Search with TomTom Places to help you find shops and businesses in and around your current location.

You can choose to search for shops and businesses near you, near your destination, near any other destination or in a city.

For example, if you are looking for a swimming pool near your current location, enter 'swimming pool' and choose the best search result.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the **Advanced settings**.



## Planning a route in advance

You can use your TomTom Connect to plan a route in advance, selecting your starting point and your destination.

Here are some more reasons to plan a route in advance:

- Find out how long a journey is going to take before you start.
- You can also compare journey times for the same route at different times of the day or on different days of the week. Your TomTom Connect uses IQ Routes when planning a route. IQ Routes calculates routes based on the real average speeds measured on roads.
- Study the route of a journey you are planning.
- Check a route for someone who is coming to visit you and then explain the route to them in detail.

To plan a route in advance, follow these steps:

1. Tap the screen to bring up the Main menu.
2. Tap the arrow button to move to the next menu screen and tap **Plan route**.



This button is shown while there is no planned route on your TomTom Connect.

3. Select the starting point for your journey in the same way that you would select your destination.
4. Set the destination for your journey.
5. If Route planning settings are set to **Ask me every time I plan**, select the type of route you want to plan:
  - **Fastest route** - the route which takes the least time.
  - **Eco route** - the most fuel-efficient route for your journey.
  - **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
  - **Avoid motorways** - a route which avoids motorways.
  - **Walking route** - a route designed for making the journey on foot.
  - **Bicycle route** - a route designed for making the journey on a bicycle.
6. Choose the date and time that you will make the journey you are planning.

Your TomTom Connect uses IQ Routes to work out the best possible route at that time. This is useful to see how long a journey takes at different times of the day or on different days of the week.

Your TomTom Connect plans the route between the two locations you selected.

## Viewing route information

You can access these options for the route you last planned by tapping **View route** in the Main Menu or the **Details** button on the route summary screen.

You can then select from the following options:



Tap this button for a list of all the turn instructions on the route.  
This is very useful if you need to explain a route to someone else.

**Show instructions**



Tap this button to see an overview of the route using the map browser.

**Show map of route**



Tap this button to watch a demo of the journey. You can interrupt the demo at any time by tapping the screen.

**Show route demo**



Tap this button to open the route summary screen.

**Show route summary**



Tap this button to see a preview of your destination.  
You can navigate to a car park near your destination, and view any available information about your destination, for example, the phone number.

**Show destination**



**Show traffic on route**

Tap this button to see all the traffic incidents on your route.

**Note:** This button is only shown if your device has either a traffic subscription or an RDS-TMC Receiver. Traffic information is not available in all countries or regions. For more information about TomTom traffic information services, go to [tomtom.com/services](http://tomtom.com/services).

# Voice control

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## About voice control

**Note:** Voice control is not supported on all devices or in all languages.

Instead of tapping the screen to control your TomTom Connect, you can use your voice to control your TomTom Connect.

For example, to increase the volume on your TomTom Connect, you can say "Increase volume".

To view the list of available commands, tap **Help** in the Main menu, tap **Product manuals** and then tap **What can I say?**.

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**Important:** Voice control requires a computer voice. When there is no computer voice installed and selected on your TomTom Connect, this feature is not available.

To select a computer voice, tap **Voices** in the Settings menu, then tap **Change voice** and select a computer voice.

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## Using voice control

To switch on voice control and show the button in the Driving view, tap **Voice control** in the Settings menu and select **Enable voice control**.

To switch off voice control and remove the button from the Driving view, tap **Voice control** in the Settings menu and select **Disable voice control**.

The following example shows how to use voice control to plan a journey to your Home address:

1. Tap the microphone button in the Driving view to turn on the microphone.



You see a screen with examples of commands you can say.

Tap **What can I say?** to see a full list of commands you can say. Alternatively, tap **Settings** in the Main menu, tap **Voice control** and then tap **What can I say?**.

2. When you hear the tone, say a command of your choice. For example, you can say "Navigate home". Your TomTom Connect is only ready to listen after you hear the tone.

While you are speaking the microphone monitor shows how well the device can hear your voice:

- A green bar means the device can hear your voice.
- A red bar means your voice is too loud for the device to recognise individual words.
- A grey bar means your voice is too quiet for the device to recognise individual words.

For some phrases, your TomTom Connect asks for confirmation.

**Tip:** For the best recognition of what you say, speak normally without trying to articulate words in an unnatural way. If there is excessive road noise, for example, you may need to speak in the direction of the microphone.

3. If the command is correct, say "Yes."

If the command is incorrect, say "No" and repeat the command after you hear the prompt and tone again.

Your TomTom Connect plans a route from your current location to your destination.

**Tip:** To stop your TomTom Connect from listening out for further commands, say "Cancel". To go back one step, say "Back".

## Planning a journey using your voice

**Important:** In the interest of safety and to reduce distractions while you are driving, you should always plan a route before you start driving.

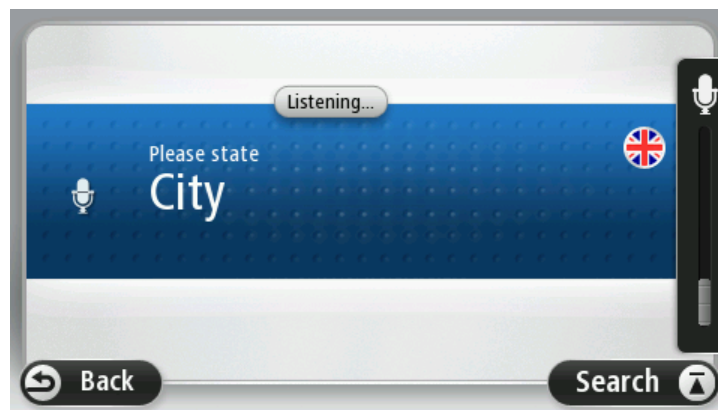
**Note:** It's not possible to plan a route using your voice for all maps in all countries, or in all languages.

To plan a route to an address using speech, do the following:

1. Tap the voice control button in the Driving view.



2. When you hear the tone, say, "Navigate to address".
3. Say the name of the town.



Your TomTom Connect shows a list of towns which sound similar to what you said and tells you which town is at the top of the list.

If the town you hear is the same as the town you requested then say, "Done" or "OK" or "Yes" or "One" or tap the town at the top of the list.

If the town you hear is incorrect, but the correct town is in the list, say the number next to the correct town or tap the name of the town.

For example, if the correct city is Rotterdam and this town is shown at the third item in the list, you can say, "Three" or tap the name, **Rotterdam**.

If the name is not in the list, then say "Back" or "No" or tap **Back** to return to the previous screen and say the town again when you hear the tone.

4. Say the streetname.

Your TomTom Connect shows a list of streetnames which sound similar to what you said and tells you which streetname is at the top of the list.

If the streetname you hear is the same as the streetname you requested then say, "Done" or "OK" or "Yes" or "One" or tap the streetname at the top of the list.

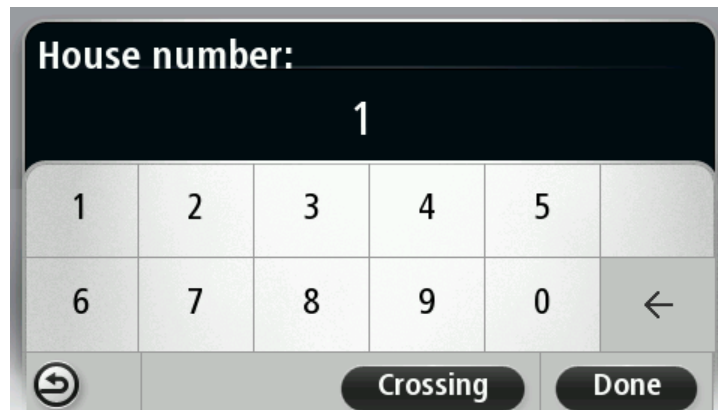
**Tip:** Different locations may have the same name, such as a road that spans multiple post-codes. When this happens you need to look at the screen and tap the correct location.

If the street name you hear is incorrect, but the correct streetname is in the list, say the number next to the correct streetname or tap the streetname in the list.

If the streetname is not shown in the list, say "Back" or "No" or tap **Back** to return to the previous screen and then say the streetname again when you hear the tone.

5. Say the house number.

**Important:** Numbers need to be spoken in the same language as the button names and menus on your TomTom Connect.



Numbers should be pronounced in the same way you normally say a number, in one continuous sentence. So 357 is pronounced, "Three hundred and fifty seven."

If the number is shown correctly then say, "Done" or "OK" or tap the keyboard to enter the number.

If the number is shown incorrectly then say, "Back" or "No" or tap the Backspace key and repeat the number.

**Tip:** If you say, "Back" when there are no numbers on the screen, your TomTom Connect will return you to the previous screen.

When the number is shown correctly say, "Done" or "OK." Alternatively, enter the number by tapping the screen.

6. When the route has been calculated and the route summary is shown, tap **Done**.

Your TomTom Connect starts to guide you to your destination, using spoken instructions and on-screen directions.

**Tip:** In addition to planning a route using Voice control, you can tap **Navigate to** in the Main menu and then tap **Spoken Address**. Alternatively you can tap the button at the base of the keyboard during address entry. When the button is grey, you cannot use speech to enter an address.



# The Driving View

---

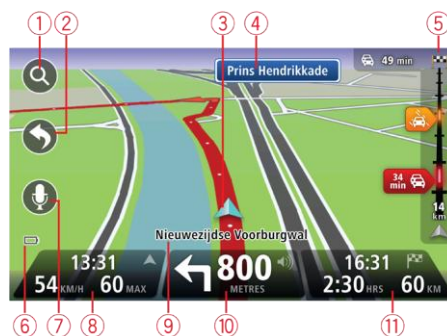
## About the Driving View

When your TomTom Connect navigation device starts for the first time, you are shown the Driving View along with detailed information about your current position.

Tap the centre of the screen at any time to open the Main Menu.

You can choose the screen shown when you switch on your device by tapping **Settings** in the Main Menu, then tapping **Start up**.

## The Driving View



1. Zoom button - tap the magnifying glass to show buttons for zooming in and out.
2. Quick menu - to enable the quick menu, tap **Make your own menu** in the Settings menu.
3. Your current position.
4. Road sign information or the next street name.
5. Traffic sidebar. Tap the sidebar to open the Traffic menu.

The traffic sidebar is only shown if your device has either an HD Traffic subscription or an RDS-TMC Receiver connected. Traffic information is not available in all countries or regions.
6. Battery level indicator.
7. Microphone button for voice command and control.
8. The time, your current speed and the speed limit, if known. To see the difference between your preferred arrival time and your estimated arrival time, check the **Leeway** checkbox in the Status bar settings.

Tap this part of the status bar to switch between a 3D map and a 2D map.
9. The name of the street you are on.
10. Navigation instruction for the road ahead and the distance to next instruction. If the second instruction is less than 500ft after the first instruction, you see it shown immediately instead of the distance.

Tap this part of the status bar to repeat the last voice instruction and to change the volume. You can also tap here to mute the sound.
11. The remaining journey time, the remaining distance and your estimated arrival time.

Tap this part of the status bar to open the Route Summary screen.

To change the information shown in the status bar, tap **Status bar** in the Settings menu.

### Driving View Symbols



Sound muted - this symbol is shown when the sound has been muted.

To turn the sound back on, tap the middle panel in the status bar.



Battery - this symbol is shown when the battery level is low.

When you see this symbol, you should charge your navigation device as soon as possible.



Connected to computer - this symbol is shown when your navigation device is connected to your computer.



Mobile phone not connected - this symbol is shown when the selected mobile phone is not connected to your device. You must have already established a connection to this phone.



LIVE Services off - this symbol is shown when the GPRS connection has been lost.



# Advanced lane guidance

## About lane guidance

**Note:** Lane guidance is not available for all junctions or in all countries.

Your TomTom Connect helps you prepare for motorway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen.

## Using lane guidance

There are two types of lane guidance:

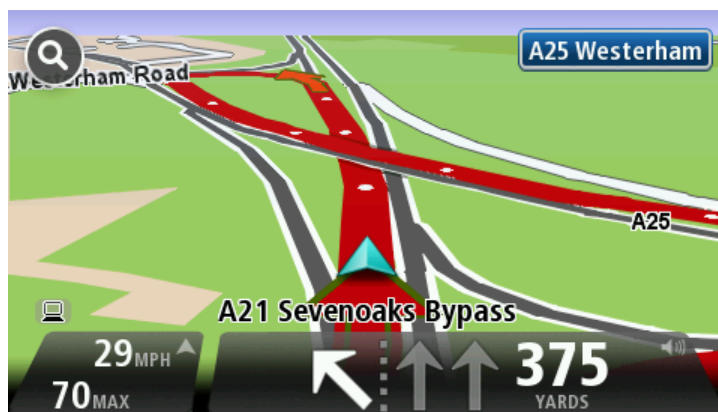
- Lane images



To turn lane images off, tap **Settings** in the Main menu, then tap **Advanced settings**. Clear the checkbox for **Show lane images**.

**Tip:** Tap anywhere on the screen to return to the Driving View.

- Instructions in the status bar



**Tip:** If no lane guidance is shown in the status bar and all lanes are highlighted, you can use any lane.

# Changing your route

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## Making changes to your route

After you plan a route, you may want to change the route or even the destination. There are various ways to change your route without the need to completely replan the entire journey.

To change the current route, tap **Change route** in the Main menu:



**Change route**

Tap this button to change the current route.

This button is only shown while there is a planned route on your TomTom Connect.

## Change route menu

To change the current route or your destination, tap one of the following buttons:



**Calculate alternative**

Tap this button to find an alternative to the current route.

This button is only shown while there is a planned route on your TomTom Connect.

This is a simple way to search for a different route to your current destination.

Your TomTom Connect calculates a new route from your current location, to reach your destination using completely different roads.

The new route is shown next to the original route so that you can select the route you want to use.



**Avoid roadblock**

Tap this button while driving on a planned route, to avoid a roadblock or traffic congestion on the road ahead.

Your TomTom Connect will suggest a new route which avoids the roads on your current route for the selected distance.

If the roadblock or traffic congestion suddenly clears, tap **Recalculate route** to replan your original route.

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**Important:** Be aware that when a new route is calculated, you might immediately be asked to turn off the current road.

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**Minimise delays**

Tap this button to avoid traffic delays on a planned route.

It is not always possible to avoid all traffic delays. Though your device continuously checks for delays on your route, you can tap this button to manually start a check. Your device then calculates the best route to avoid all or most of the delays.

**Note:** This button is only shown if your device has either a traffic subscription or an RDS-TMC Receiver. Traffic information is not available in all countries or regions. For more information about TomTom traffic



#### Change destination

Tap this button to change the current destination.

When you change the destination, you are shown the same options and asked to enter the new address in the same way as when you plan a new route.



#### Avoid part of route

Tap this button to avoid part of the current route.

You are shown a list of the street names on your route. When you tap one of the street names, your TomTom Connect calculates a detour to avoid the selected street. The route summary shows both the new route and your original route. Tap the panel on the right to select one of the routes and then tap **Done**.

If you do not want to use either of the routes shown in the route summary, tap **Change route** to find another way to change your route.



#### Travel via...

Tap this button to change your route by selecting a location you want to travel past, maybe so you can meet someone on the way.

When you select a location to travel past, you are shown the same options and asked to enter the new address in the same way as when you plan a new route.

Your TomTom Connect calculates the route to your destination via the selected location.

The selected location is shown on the map using a marker.

You receive a warning when you reach your destination and when you travel past a marked location.

## About waypoints

**Note:** This feature is not available on all models of TomTom navigation device.

You can choose to use waypoints for any of the following reasons:

- You want to travel along a certain road or through a certain area on the way to your destination.
- You want to make stops before reaching your final destination.

Your route can include the following types of way points:

- Waypoints with notification - a waypoint that you are likely to want to stop and get out at, for example, a POI, a petrol station or a friend's house. You are notified when nearing and arriving at the waypoint with voice instructions or a message.
- Waypoints without notification - a waypoint that you are using to help guide your route, for example, you want to travel from Amsterdam to Rotterdam using a certain highway. You are not notified when nearing the waypoint.

## Adding the first waypoint to your route

To add the first waypoint to your route, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Change route**.
3. Tap **Travel via**.

**Tip:** You can also tap **View map** and then tap **Travel via** in the cursor menu. If your device supports Voice control, you also speak commands to add waypoints.

4. Choose the location for your waypoint from a choice of Home, Favourite, Address, Recent destination, POI or you can perform a search.

On the route summary screen, a message confirms that the route is being recalculated to include the waypoint. On the Change route menu, the Travel via button changes to show that you now have one waypoint on your current route.

**Note:** All waypoints are added initially as waypoints with notification. The maximum number of waypoints you can add is four.

## Adding further waypoints to your route

To add more waypoints to your route after the first one has been added, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Change route**.
3. Tap **Travel via**.

**Tip:** If your device supports Voice control, you also speak commands to add waypoints.

4. Tap **Add**.
5. Choose the location for your waypoint from a choice of Home, Favourite, Address, Recent destination, POI or you can perform a search.

A message tells you where in the list of waypoints the new one has been inserted.

6. Tap **Done**.

On the route summary screen, a message confirms that the route is being recalculated to include your waypoints.

7. Repeat to add more waypoints.

On the Change route menu, the Travel via button changes to show that you now have several waypoints on your current route.

**Note:** All waypoints are added initially as waypoints with notification.

## Changing the order of waypoints

Waypoints are automatically added in an optimised order but you can still change the order manually if you need to. To change the order of waypoints, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Change route**.
3. Tap **Travel via**.

You see a list of your waypoints.

4. Tap the waypoint you want to move up or down.

You see a screen with the name of your waypoint at the top.

5. Tap **Move up** or **Move down**.

Your waypoint changes its position in the list and you are immediately returned to your list of waypoints.

**Tip:** You cannot move an unvisited waypoint into a list of already visited waypoints.

## Deleting a waypoint

To delete a waypoint, do the following:

1. Tap the screen to bring up the Main Menu.
2. Tap **Change route**.
3. Tap **Travel via**.  
You see a list of your waypoints.
4. Tap the waypoint you want to delete.  
You see a screen with the name of your waypoint at the top.
5. Tap **Delete**.  
Your waypoint is deleted and you are immediately returned to your list of waypoints.

## Changing notification settings for a waypoint

If a waypoint has notification switched on, you see an icon next to it in your list of waypoints. To switch notification on or off for a waypoint, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Change route**.
3. Tap **Travel via**.  
You see a list of your waypoints.
4. Tap the waypoint that you want to change the notification setting for.  
You see a screen with the name of your waypoint at the top.
5. Tap **Switch on/off notification**.  
The notification setting changes for your waypoint and you are immediately returned to your list of waypoints.

**Tip:** If a waypoint has already been visited, you cannot switch notification on or off.

## Reactivating a waypoint

**Note:** You can only reactivate a waypoint that has already been visited. Visited waypoints are greyed out.

To reactivate a waypoint, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Change route**.
3. Tap **Travel via**.  
You see a list of your waypoints.
4. Tap the visited waypoint that you want to reactivate.  
You see a screen with the name of your waypoint at the top.
5. Tap **Reactivate**.  
The waypoint is deleted and reinserted into the list of waypoints that haven't yet been visited.

# View map

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## About viewing the map

You can view the map in the same way as you might look at a traditional paper map. The map shows your current location and many other locations such as Favourites and POIs.

To view the map in this way, tap **View map** or **View route** in the Main menu.

You view different locations on the map by moving the map across the screen. To move the map, touch the screen and drag your finger across the screen. If your device supports gestures, you can also zoom in and out by touching the screen with your thumb and forefinger and sliding your fingers in and out.

To select a location on the map, tap the location on the map. The cursor highlights the location and displays useful information about the location in an information panel. Tap the information panel to create a Favourite or plan a route to that location.

## View map



1. The scale bar
2. Traffic - current traffic incidents. Use the Options button to select whether traffic information is shown on the map. When traffic information is shown on the map, POIs and Favourites are not shown.

**Note:** To use a TomTom traffic information service, you may need a subscription or a receiver. Traffic services are not supported in all countries or regions. For more information, visit [tomtom.com/services](http://tomtom.com/services).

3. Marker

A marker shows the distance to a location. Markers are coloured as follows:

- Blue - points to your current location. This marker is grey if you lose your GPS signal.
- Yellow - points to your home location.

- **Red** - points to your destination.

Tap a marker to centre the map on the location pointed to by the marker.

You can also set your own marker. Tap the cursor button, then tap **Set marker position** to place a green marker at the cursor position.

To turn markers off, tap **Options**, then **Advanced** and clear the **Markers** checkbox.

#### 4. Options button

#### 5. The cursor with street name balloon

Tap the button in the street name balloon to open the cursor menu. You can navigate to the cursor position, make a Favourite of the cursor position, or find a Point of Interest near the cursor position.

#### 6. The Find button

Tap this button to find specific addresses, favourites or Points of Interest.

#### 7. The zoom bar

Zoom in and out by moving the slider.

## Options

Tap the **Options** button to set the information shown on the map and show the following information:

- **Traffic** - select this option to show traffic information on the map. When traffic information is shown, POIs and Favourites are not shown.

**Note:** To use a TomTom traffic information service, you may need a subscription or a receiver. Traffic services are not supported in all countries or regions. For more information, visit [tomtom.com/services](http://tomtom.com/services).

- **Names** - select this option to show street and city names on the map.
- **Points of interest** - select this option to show POIs on the map. Tap **Choose POIs** to choose which POI categories are shown on the map.
- **Images** - select this option to show satellite images of the area being viewed. Satellite images are not available in every map or for every location on the map.
- **Favourites** - select this option to show your Favourites on the map.

Tap **Advanced** to show or hide the following information:

- **Markers** - select this option to enable markers. Markers point to your current location (blue), your home location (yellow) and your destination (red). The marker shows the distance to the location.

Tap a marker to centre the map on the location which the marker is pointing to.

To create your own marker, tap the cursor button. Then tap **Set marker position** to place a green marker at the cursor position.

To disable markers, tap **Options**, then tap **Advanced** and unselect **Markers**.

- **Coordinates** - select this option to show GPS coordinates in the lower left corner of the map.

## Cursor menu

The cursor can be used to do more than highlight a location on the map.

Position the cursor on a location on the map, then tap **Cursor** and then tap one of the following buttons:



**Navigate there**

Tap this button to plan a route to the cursor position on the map.



**View location**

Tap this button to view information about the location on the map such as the address.



**Set marker position**

Tap this button to create your own green marker and place it at the cursor position.

If a green marker exists, this button changes to **Delete marker**.



**Find POI nearby**

Tap this button to find a POI near the cursor position on the map.

For example, if the cursor currently highlights a restaurant location on the map, you can search for a nearby parking garage.



**Correct location**

Tap this button to make a map correction for the cursor position on the map.

You can make the correction only on your own map or you can share the correction with the TomTom Map Share community.



**Add as Favourite**

Tap this button to create a Favourite at the cursor position on the map.



**Add as POI**

Tap this button to create a POI at the cursor position on the map.



**Travel via...**

Tap this button to travel via the cursor position on the map as part of your current route. Your destination remains the same as before, but your route now includes this location.

This button is only available while there is a planned route.



**Centre on map**

Tap this button to centre the map on the cursor position.

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**Call...**

Tap this button to call the location at the cursor position.

This button is only available if your TomTom Connect has the phone number for the location.

The phone numbers for many POIs are available on your TomTom Connect.

You can also call phone numbers of your own POIs.

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# Map corrections

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## About Map Share

Map Share helps you correct map errors. You can correct several types of map error.

To make corrections to your own map, tap **Map corrections** in the Settings menu.

**Note:** Map Share is not available in all regions. For more information, go to [tomtom.com/mapshare](http://tomtom.com/mapshare).

## Correcting a map error

**Important:** For safety reasons, do not enter the full details of a map correction while you are driving. Mark the location of the map error instead and enter the full details later.

To correct a map error, do the following:

1. Tap **Map corrections** in the Settings menu.



2. Tap **Correct a map error**.
3. Select the type of map correction you want to report.
4. Select how you want to select the location.
5. Select the location. Then tap **Done**.
6. Enter the details of the correction. Then tap **Done**.
7. Tap **Send**.

The correction is saved.

## Types of map correction

To make a correction to your map, tap **Map corrections** in the Settings menu, then tap **Correct a map error**. There are several types of map correction available.



(Un)block street

Tap this button to block or unblock a street. You can block or unblock the street in one or both directions.

For example, to correct a street near to your current location, do the following:

1. Tap **(Un)block street**.
2. Tap **Near you** to select a street near your current location. You can select a street by name, a street near your Home location or a street on the map.
3. Select the street or section of a street you want to correct by tapping it on the map.

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The street you select is highlighted and the cursor shows the name of the street.

4. Tap **Done**.

Your device shows the street and whether the traffic is blocked or allowed in each direction.



5. Tap one of the direction buttons to block or unblock the flow of traffic in that direction.

6. Tap **Done**.



**Reverse traffic direction**

Tap this button to correct the traffic direction of a one-way street, where the direction of traffic is different from the direction shown on your map.

**Note:** Reverse traffic direction only works for one-way streets. If you select a two-way street you will be given the chance to block/unblock the street rather than changing the direction.



**Edit street name**

Tap this button to change the name of a street on your map.

For example, to rename a street near to your current location:

1. Tap **Edit street name**.

2. Tap **Near you**.

3. Select the street or section of a street you want to correct by tapping it on the map.

The street you select is highlighted and the cursor shows the name of the street.

4. Tap **Done**.

5. Type the correct street name.

6. Tap **Done**.



**Change turn restrictions**

Tap this button to change and report incorrect road turn restrictions.

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Tap this button to change and report the road speed limit.

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#### Change road speed



Tap this button to add or remove a roundabout.

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#### Add or remove roundabout



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#### Add missing POI

Tap this button to add a new Point of Interest (POI).

For example to add a new restaurant near to your current location:

1. Tap **Add missing POI**.
2. Tap **Restaurant** in the list of POI categories.
3. Tap **Near you**.
4. Select the location of the missing restaurant.

You can select the location by entering the address or by selecting the location on the map. Select **Near you** or **Near home** to open the map at your current location or at your Home location.

5. Tap **Done**.
6. Type the name of the restaurant then tap **OK**.
7. If you know the telephone number of the restaurant you can type it, then tap **OK**.

If you don't know the number, just tap **OK** without typing a number.



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#### Edit POI

Tap this button to edit an existing POI.

You can use this button to make the following changes to a POI:

- Delete the POI.
- Rename the POI.
- Change the telephone number of the POI.
- Change the category that a POI belongs to.
- Move the POI on the map.



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#### Comment on POI

Tap this button to enter a comment about a POI. Use this button if you cannot edit the error with the POI using the **Edit POI** button.



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#### Correct house number

Tap this button to correct the location of a house number. Enter the address that you wish to correct and then indicate on the map the correct location of that house number.

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Tap this button to edit an existing street. Once you have selected the street, you can select an error to report. You can select more than one type of error for a street.

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#### Existing street



Tap this button to report a missing street. You have to select the start and end points of the missing street.

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#### Missing street



##### City

Tap this button to report an error about a city, town or village. You can report the following types of error:

- City is missing
- Wrong city name
- Alternative city name
- Other



##### Motorway entrance/exit

Tap this button to report an error about a motorway entrance or exit.



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#### Postcode

Tap this button to report an error about a postcode.



##### Other

Tap this button to report other types of corrections.

These corrections are not immediately applied to your map but are saved in a special report.

You can report missing streets, errors in motorway entrances and exits and missing roundabouts. If the correction you want to report is not covered by any of these report types, enter a general description then tap **Other**.

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# Sounds and voices

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## About sounds and voices

Your TomTom Connect uses sound for some or all of the following:

- Driving directions and other route instructions
- Traffic information

**Note:** To use a TomTom traffic information service, you may need a subscription or a receiver. Traffic services are not supported in all countries or regions. For more information, visit [tomtom.com/services](http://tomtom.com/services).

- Warnings that you set
- Hands-free phone calls

There are two types of voice available for your TomTom Connect:

- Computer voices  
Computer voices are generated by your TomTom Connect. They provide route instructions and read aloud city and street names, traffic and other useful information.
- Human voices  
These are recorded by an actor and only provide route instructions.

## About computer voices

Your TomTom Connect uses text-to-speech technology and computer voices to read the street names on your map as it guides you on your route.

The computer voice analyses the whole phrase or sentence before speaking, to ensure that the sentence sounds as close as possible to natural speech.

Computer voices can recognise and pronounce foreign towns and street names. For example, the English computer voice can read and pronounce French street names.

## Selecting a voice

To select a different voice on your TomTom Connect, either tap **Change voice** in the **Settings** menu or tap **Voices**, then tap **Change voice** and select the required voice.

## Changing the volume level

You can change the volume on your TomTom Connect in several ways.

- In the Driving view.  
Tap the central panel on the status bar and move the slider to adjust the volume. The last route instruction is played so you can hear the new volume level.
- In the Settings menu.  
Tap **Settings** in the Main menu, then tap **Volume** and move the slider to adjust the volume. Tap **Test** to listen to the new volume level.

## Automatic volume control

To set your TomTom Connect to automatically adjust the volume, do the following:

1. Tap **Settings** in the Main menu.
2. Tap **Volume**.
3. Select **Link volume to car speed** to automatically adjust the volume inside the car in response to changes in the speed of your driving.
4. Tap **Done**.

# Settings

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## About Settings

You can change the way your TomTom Connect looks and behaves. Most of the settings on your device can be accessed by tapping **Settings** in the Main menu.

## 2D/3D settings



2D/3D settings

Tap this button to set the default view of the map. To switch between 2D and 3D views while driving, tap the centre part of the status bar in Driving View.

It is sometimes easier to view the map from above, such as when navigating a complex road network.

The 2D view shows a two dimensional view of the map as though viewed from above.

The 3D view shows a three dimensional view of the map as though you are driving through the landscape.

The following buttons are available:

- **In 2D view: rotate map in direction of travel** - tap this button so the map is rotated automatically with the direction you are travelling always at the top.
- **Switch to 3D view when following a route** - tap this button to show the map automatically in 3D view when you are following a route.

## Advanced settings



Advanced settings

Tap this button to select the following advanced settings:

- **Show house number before street name** - when this setting is selected, addresses are shown with the house number followed by the street name, such as 10 Downing Street.
- **Show street names** - when this setting is selected, street names are shown on the map in the Driving View.
- **Show next street name** - when this setting is selected, the name of the next street on your route is shown at the top of the Driving view.
- **Show current street name on map** - when this setting is selected, the name of the street you are on is shown above the status bar on the Driving View.
- **Show location preview** - when this setting is selected, a graphical preview of your destination is shown during route planning.
- **Enable automatic zooming in 2D view** - when this setting is selected, the entire route is shown in the Driving View when the map is being shown in 2D.
- **Enable automatic zooming in 3D view** - when this setting is selected, you see a wider view when you are on motorways and a major roads.



You then zoom in automatically as you approach junctions.

- **Show lane images** - when this setting is selected, a graphical view of the road ahead shows which lane you need when you approach a junction or motorway exit. This feature is not available for all roads.
- **Show tips** - this setting switches tips on and off.
- **Automatically adjust clock for time zone** - when this setting is selected, your clock is automatically adjusted for your time zone.
- **TomTom Places or Google** - Local Search can use either TomTom Places or Google as the underlying search tool.

**Tip:** If you don't have TomTom Places, try connecting to MyTomTom to download all the latest updates for your navigation device.

When Local Search uses TomTom Places, you can do the following:

- Find businesses and places by name, category or keyword for all connected countries.
- Search in your own language, when that language is supported.

Detailed view per place including company description, keywords and opening hours for supported countries.

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](http://tomtom.com/services).

## Battery saving



Battery saving

To change the power saving settings, tap this button on your TomTom Connect.

## Brightness



Brightness

Tap this button to set the brightness of the screen. Move the sliders to adjust the brightness level.

To view the map and menus in day or night colours, tap **Use day colours** or **Use night colours** in the Settings menu.

## Change car symbol



Change car symbol

Tap this button to select the car symbol that shows your current location in the Driving view.

## Home location



Home location

Tap this button to set or change your Home location. You enter the address in the same way as you do when you plan a route.

Your Home location provides an easy way to plan a route to an important location.

For most people, your Home location will be your home address. However, you might prefer to set the location to another regular destination, such as your workplace.

## Language



Language

Tap this button to change the language used for all the buttons and messages you see on your TomTom Connect.

You can choose from a wide range of languages. When you change the language, you are also given the opportunity to change the voice.

## Map colours



Map colours

Tap this button to select the colour schemes for day and night map colours.

Tap **Search** to search for a colour scheme by typing the name.

## Keyboard



Keyboard

Tap this button to select the keyboards that will be available for your use and the layout of the Latin keyboard.

You use the keyboard to enter names and addresses, such as when you plan a route or search for the name of a town or a local restaurant.

## Make your own menu



Make your own menu

Tap this button to add up to six buttons to your own personalised menu.

If there are only one or two buttons in your menu, both buttons are shown in the Driving view.

If you have three or more buttons in your menu, then a single button is shown in the Driving view which opens your menu when tapped.

## Favourites

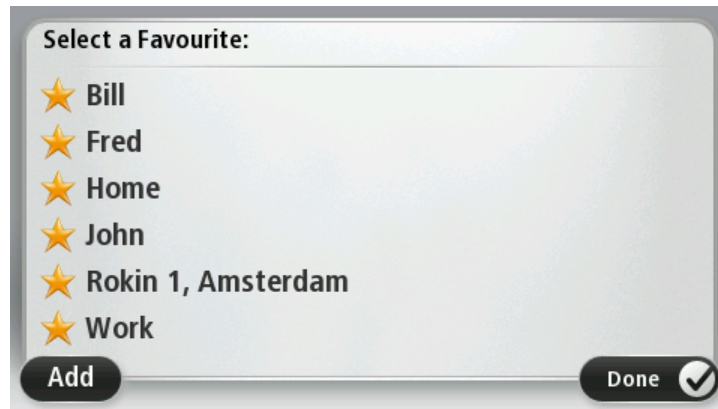


### Favourites

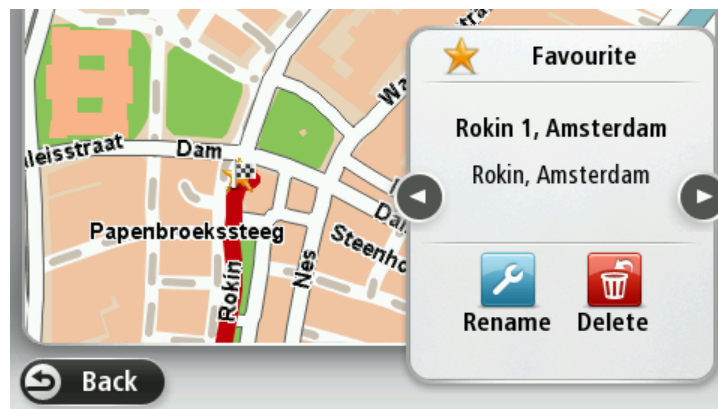
Tap this button to add, rename or delete Favourites.

Favourites provide an easy way to select a location without the need to enter the address. They do not need to be favourite places, they can simply be seen as a collection of useful addresses.

To create a new Favourite, tap **Add**. Then enter the location address in the same way that you enter an address when you plan a route.



To view or change an existing Favourite, tap one of the items in the list. To see more Favourites on the map, tap the left or right buttons.



## Manage POIs



### Manage POIs

Tap this button to manage your own Point of Interest (POI) categories and locations.

You can set your TomTom Connect to let you know when you are near to selected POI locations. For example, you could set the device to let you know when you are approaching a petrol station.

You can create your own POI categories and add your own POI locations to these categories.

You can, for example, create a new POI category called Friends. You could then add all your friends' addresses as POIs in this new category.

Tap the following buttons to create and maintain your own POIs:

- **Add POI** - tap this button to add a location to one of your own POI categories.
- **Warn when near POI** - tap this button to set your TomTom Connect to

warn you when you are near selected POIs.

- **Delete POI** - tap this button to delete one of your own POI categories.
- **Edit POI** - tap this button to edit one of your own POIs.
- **Add POI category** - tap this button to create a new POI category.
- **Delete POI category** - tap this button to delete one of your own POI categories.

## MyTomTom account



MyTomTom account

Tap this button to log in to your TomTom account.

You can only log in to one account at a time on your TomTom Connect. If you have more than one account or several people share the same device, you can switch from one account to another as required.

## Operate left-handed / Operate right handed



Operate left-handed / Operate right-handed

Tap this button to make it easier for right- or left-handed operation.

This will affect items such as the zoom bar when you are viewing the map.

## Phone settings



Phone settings

Tap this button on the **Connections** menu to open the phone settings menu.

For more information on connecting your phone and making hands-free calls, see **Hands-Free calling**.

## Route planning



Route planning

Tap the **Route planning** button to set the way your TomTom Connect calculates the routes that you plan. The settings for planning consist of several options that are spread over several screens. Each setting is described below.

### Route planning

Set the type of route you want your TomTom Connect to calculate.

Tap **IQ Routes** to set if you want the device to use IQ Routes information to help find the best route.

## Fastest route

Choose whether you want to avoid motorways.

## Replanning settings

**Note:** This setting is only available if your device has either a traffic subscription or an RDS-TMC Receiver. Traffic information is not available in all countries or regions. For more information about TomTom traffic information services, go to [tomtom.com/services](http://tomtom.com/services).

Set whether you want your TomTom Connect to replan the current route if a faster route is found while you are driving. This is useful if traffic builds up or clears further ahead on your route. Choose from the following settings:

- **Always switch to that route** - select this option to receive no messages when a faster route is found. The current route is automatically re-calculated to be the fastest one.
- **Ask me if I want that route** - select this option to be asked if you want to take the new route. When asked if you want to take the alternative route, tap **Yes** to have the current route re-calculated as the fastest one. Tap **No** if you don't want to take alternative route.  
Tap **Info** to see a summary of both the original and the alternative routes. You can then tap **Done** to take the fastest route or **Current route** to remain on your original route.
- **Never change my route** - select this option to receive no messages and simply be shown the new route on the screen.

## Map information settings

Set whether you want to be warned if your route passes through an area where your map contains only limited information.

## Toll road, ferry, carpool lanes and unpaved road settings

Set how your TomTom Connect should manage each of these four road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

## Route summary

Set whether you want the route summary screen to close automatically after you plan a route. If you select **No**, then you will need to tap **Done** to close the route summary screen every time you plan a route.

## Reset factory settings



Reset factory settings

Tap this button to delete all your personal settings and restore the standard factory settings to your TomTom Connect.

This is not a software update and will not affect the version of the software application installed on your TomTom Connect.

---

**Important: This feature deletes all your personal settings!**

If you want to keep your personal information and settings, you should perform a full backup of your TomTom Connect before you reset the device. You can then restore all your personal information and settings after you reset the device.

This includes items such as your Home and Favourite locations, your personal menu and your POI categories and POI locations.

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## Safety settings



Safety settings

Tap this button to select the safety features you want to use on your TomTom Connect.

## Clock



Clock

Tap this button to select the time format. As soon as you have a GPS fix, the time will be set automatically. If you don't have a GPS fix, you can choose to set the time manually.

## Units



Units

Tap this button to set the units used on your TomTom Connect for features such as route planning and weather reports.

## Show POI on map



Show POI on map

Tap this button to select the types of Point of Interest (POI) you want to see on the map.

1. Tap **Show POI on map** in the Settings menu.
2. Select the POI categories you want to be shown on the map.  
Tap **Search** and use the keyboard to search for a category name.
3. Select whether you want POIs to be shown in 2D or 3D views of the map.
4. Tap **Done**.

Point of Interest locations are shown on the map as symbols.

## Speaker



Speaker

Tap this button to select the loudspeaker or loudspeaker connections that are used on your TomTom Connect.

## Start up



Start up

Tap this button to set what happens when your TomTom Connect starts.

## Version information



Version information

Tap this button to find technical information on your TomTom Connect, such as the device serial number, application version and the map version. You can also view the current status for GPS reception and your LIVE Services, if you have a subscription.

## Status bar



Status bar

Tap this button to select the information you want to see on the status bar:

- **Horizontal** - show the status bar at the bottom of the Driving view.
- **Vertical** - show the status bar on the right-hand side of the Driving view.
- **Maximum speed**

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**Important:** The speed limit is shown next to your current speed. If you drive faster than the speed limit, you see a warning indicator in the status bar, for example the status bar pane turns red.

Information about speed limits is not available for all roads.

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- **Current time**
- **Remaining distance** - the distance to your destination.
- **Leeway** - your TomTom Connect shows how late or early you will arrive, compared with your preferred arrival time that was set when you planned the route.

## Maps



Maps

Tap this button to select the map you want to use for route planning and navigation.

Although you can store more than one map on the device, you can only use one map at a time for planning and navigation.

To switch from the current map to plan a route in another country or region, simply tap this button.

**Note:** The first time you switch to a map, you may need to connect to your MyTomTom account and activate the map.

## Turn off voice guidance / Turn on voice guidance



Turn off Voice guidance

Tap this button to switch off voice guidance. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warnings.

Voice guidance is also switched off if you tap **Turn off sound** in the Settings menu.

**Note:** If you change the voice on your TomTom Connect, then voice guidance is automatically switched on for the new voice.



Turn on Voice guidance

Tap this button to switch on voice guidance and hear spoken route instructions.

## Use night colours / Use day colours



Use night colours

Tap this button to reduce the brightness of the screen and display the map in darker colours.

When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed.

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**Tip:** Your TomTom Connect can switch between day and night colours depending on the time of day. To automatically switch between night and day colours, tap **Brightness** in the Settings menu and select **Switch to night colours when dark**.

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Use day colours

Tap this button to increase the brightness of the screen and display the map in brighter colours.



## Voices



**Change voice**



**Voice settings**

Tap this button to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are human voices which have been recorded by actors.

Tap this button to set the type of spoken directions and other route instructions your TomTom Connect will read aloud.

## Volume



**Volume**

Tap this button to set the volume level for your TomTom Connect. Move the slider to change the volume.

# Points of Interest

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## About Points of Interest

Points of Interest or POIs are useful places on the map.

Here are some examples:

- Restaurants
- Hotels
- Museums
- Parking garages
- Petrol stations

## Creating POIs

**Tip:** For help on managing third party POIs, search for "Third party POIs" at: [tomtom.com/support](http://tomtom.com/support).

1. Tap the screen to open the Main menu.
2. Tap **Settings**.
3. Tap **Manage POIs**.
4. If there are no POI categories or the one you want to use does not exist, tap **Add POI category** and create a new category.



Every POI must be assigned to a POI category. This means you need to have created at least one POI category before you can create your first POI.

You can only add POIs to POI categories you have created.

For more information on creating POI categories, read **Managing POIs**.

5. Tap **Add POI**.
6. Select the POI category you want to use for the new POI.
7. Tap a button to enter the POI address in the same way that you plan a route.

The POI is created and saved in the selected category.



Home

Tap this button to set your Home location as a POI.

This is useful if you decide to change your Home location, but first want to create a POI using the current Home address.



**Favourite**

Tap this button to create a POI from a Favourite.

You might want to create a POI from a Favourite because you can only create a limited number of Favourites. If you want to create more Favourites you need to delete some Favourites. To avoid losing a Favourite, save the location as a POI before you delete the Favourite.



**Address**

Tap this button to enter an address as a new POI.

When you enter an address, you can choose from four options.

- **City centre**
- **Street and house number**
- **Postcode**
- **Crossing or intersection**



**Recent destination**

Tap this button to select a POI location from a list of places you have recently used as destinations.



**Point of Interest**

Tap this button to add a Point of Interest (POI) as a POI.

For example, if you are creating a category of POIs for your favourite restaurants, use this option instead of entering the addresses of the restaurants.



**My location**

Tap this button to add your current location as a POI.

For example, if you stop somewhere interesting, you can tap this button to create a new POI at the current location.



**Point on map**

Tap this button to create a POI using the map browser.

Use the cursor to select the location of the POI, then tap **Done**.



**Latitude Longitude**

Tap this button to create a POI by entering latitude and longitude values.



**Position of last stop**

Tap this button to select the location where your TomTom Connect was last docked.



**Spoken address**

Tap this button to create a POI by saying the address.



#### Local search

Tap this button to use Local Search with Google to search for shops and businesses in and around your current location.

You can choose to search for shops and businesses near you, near your destination, near any other destination or in a city.

For example, if you are looking for a swimming pool near your current location, enter 'swimming pool' and choose the best search result.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the **Advanced settings**.



#### Local search

Tap this button to use Local Search with TomTom Places to search for shops and businesses in and around your current location.

You can choose to search for shops and businesses near you, near your destination, near any other destination or in a city.

For example, if you are looking for a swimming pool near your current location, enter 'swimming pool' and choose the best search result.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the **Advanced settings**.

## Using POIs to plan a route

When you plan a route, you can use a POI for the destination.

The following example shows how to plan a route to a car park in a city:

1. Tap **Navigate to** or **Drive to** in the Main menu.
2. Tap **Point of Interest**.
3. Tap **POI in city**.

**Tip:** The last POI you viewed on your TomTom Connect is also shown in the menu.

4. Enter the name of the town or city and select it when it is shown in the list.
5. Tap the arrow button to expand the list of POI categories.

**Tip:** If you already know the name of the POI you want to use, you can tap **Search by name** to enter the name and select this location.

6. Scroll down the list and tap **Car park**.
7. The car park closest to your destination is shown at the top of the list.
8. The following list explains the distances shown next to each POI. How the distance is measured varies depending on how you initially searched for the POI:
  - POI near you - distance from your current location
  - POI in city - distance from the city centre
  - POI near Home - distance from your Home location
  - POI along route - distance from your current location
  - POI near destination - distance from your destination

9. Tap the name of the car park you want to use and tap **Done** when the route has been calculated.

Your TomTom Connect starts to guide you to the car park.

**Tip:** You can also use Local Search to find useful locations. For more information about Local Search and other LIVE Services, go to [tomtom.com/services](http://tomtom.com/services).

## Showing POIs on the map

You can select the types of POI locations you want to see on your maps.

1. Tap **Show POI on map** in the Settings menu.
2. Select the categories you want to be shown on the map.
3. Tap **Done**.
4. Select whether you want to see POI locations in 2D and 3D views of the map.
5. Tap **Done**.

The types of POI you have selected are shown as symbols on the map.

## Calling a POI

**Note:** Hands-free calling is not supported on all navigation devices.

Many of the POIs on your TomTom Connect include phone numbers. This means that if your device supports hands-free calling, you can use your TomTom Connect to call the POI and plan a route to the location of the POI.

For example, you can search for a cinema, call to book a ticket and plan a route to the cinema, and all using your TomTom Connect.

1. Tap the phone button in the Driving view.  
If the button is not visible in the Driving view, tap **Make your own menu** in the Settings menu and select **Call...** to display the button in the Driving view.
2. Tap **Point of Interest**.
3. Select how you want to search for the POI.  
For example, if you want to search for a POI on your route, tap **POI along route**.
4. Tap the type of POI you want to call.  
For example, if you want to call a cinema to reserve a ticket, tap **Cinema** and then select the name of the cinema you want to call. Then tap **Call** or **Dial** to make the phonecall.

Your TomTom Connect uses your mobile phone to call the POI.

## Setting warnings for POIs

You can set a warning sound or message to be played or displayed when you approach a selected type of POI, such as a petrol station.

The following example will show how to set a warning sound to be played when you are 250 metres from a petrol station.

1. Tap **Manage POIs** or **Warn when near POI** in the Settings menu.
2. Scroll down the list and tap **Petrol station**.

**Tip:** To remove a warning, tap on the category name and then tap **Yes**. POI categories which have been set with a warning have a sound symbol next to the category name.

3. Set the distance as 250 metres and tap **OK**.
4. Select **Sound effect** and then tap **Next**.
5. Select the warning sound for the POI and then tap **Next**.
6. If you only want to hear the warning when the POI is directly on a planned route, select **Warn only if POI is on route**. Then tap **Done**.

The warning is set for the selected POI category. You will hear a warning sound when you are 250 metres from a petrol station on your route.

## Manage POIs

Tap **Manage POIs** to manage your POI categories and locations.



You can set your TomTom Connect to let you know when you are near to selected POI locations. In this way you could, for example, set the device to let you know you when you are approaching a petrol station.

You can create your own POI categories and add your own POI locations to these categories.

This means you can, for example, create a new POI category called Friends. You could then add all your friends' addresses as POIs in this new category.

Tap the following buttons to create and maintain your own POIs:

- **Add POI** - tap this button to add a location to one of your own POI categories.
- **Warn when near POI** - tap this button to set your TomTom Connect to warn you when you are near selected POIs.
- **Delete POI** - tap this button to delete one of your own POI categories.
- **Edit POI** - tap this button to edit one of your own POIs.
- **Add POI category** - tap this button to create a new POI category.
- **Delete POI category** - tap this button to delete one of your own POI categories.

# Help

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## About getting help

Tap **Help** in the Main menu to navigate to emergency services centres and other specialist services. If your device supports hands-free calling and your phone is connected to your device, you can contact emergency services directly by phone.

For example, if you are involved in a car accident, you could use the Help menu to find and call the nearest hospital and tell them your exact location.

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**Tip:** If you do not see the Help button in the Main menu, tap **Settings** and then **Safety settings**. Clear the checkbox for **Show only essential menu options while driving**.

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## Using Help to phone a local service

**Note:** Hands-free calling is not supported on all devices.

To use Help to locate a service centre, contact the centre by phone and navigate from your current location to the centre, do the following:

1. Tap the screen to show the Main Menu.
2. Tap **Help**.
3. Tap **Phone for help**.
4. Select the type of service you require, for example, Nearest hospital.
5. Select a centre from the list, the nearest is shown at the top of the list.

Your TomTom Connect shows your position on the map along with a description of the location. This helps you explain where you are while making a call.

If your navigation device supports hands-free calling and a phone is connected to your device, your device automatically dials the phone number. If no phone is connected, the phone number is displayed for you to call.

6. To navigate your way to the centre by car, tap **Navigate there**. If you are on foot, tap **Walk there**.

Your TomTom Connect starts guiding you to your destination.

## Help menu options

**Note:** In some countries, information may not be available for all services.



Phone for help

Tap this button to find the contact details and location of a service centre.

**Note:** Hands-free calling is not supported on all devices.



**Drive to help**

Tap this button to navigate your way by car to a service centre.



**Walk to help**

Tap this button to navigate your way on foot to a service centre.



**Where am I?**

Tap this button to see your current location on the map.

If hands-free calling is supported on your device, and your phone is connected to your device, you can tap **Where am I?**. Select the type of service you want to contact and tell them your exact location as shown on your device.



**Safety and other guides**

Tap this button to read a selection of guides, including a First Aid guide.



**Product manuals**

Tap this button to read a selection of guides relating to your navigation device. You can also access on-device help using this button.



# Hands-free calling

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## About hands-free calls

**Note:** Hands-free calling is not supported on all devices.

If you have a mobile phone with Bluetooth®, you can use your TomTom Connect to make phone calls and send and receive messages.

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**Important:** Not all phones are supported or compatible with all features. For more information, go to [tomtom.com/phones/compatibility](http://tomtom.com/phones/compatibility).

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## Connecting to your phone

First you must establish a connection between your mobile phone and your TomTom Connect.

Tap **Connections** in the Settings menu, then tap **Phones**. Tap **Manage phones** and select your phone when it is shown in the list.

You only need to do this once and your TomTom Connect will remember your phone.

### Tips

- Make sure that you switch on Bluetooth® on your phone.
- Make sure that your phone is set to 'discoverable' or 'visible to all'.
- You may have to enter the password '0000' on your phone in order to connect to your TomTom Connect.
- To avoid having to enter '0000' every time you use the phone, save your TomTom Connect as a trusted device on your phone.

For additional information about Bluetooth settings, refer to your mobile phone user guide.

## Making a call

When you have established a connection between your TomTom Connect and your mobile phone, you can use your navigation device to make hands-free calls on your mobile phone.

To make a phone call, tap the phone button in the Driving View. Then tap one of the following buttons:

- Tap **Home** to call your Home location.  
If you have not entered a number for your Home location this button is unavailable.
- Tap **Number** to enter a phone number to call.
- Tap **Point of Interest** to choose a Point of Interest (POI) to call.  
If your TomTom Connect knows the phone number of a POI, this is shown next to the POI.
- Tap **Phonebook entry** to select a contact from your phonebook.

**Note:** Your phonebook is automatically copied to your TomTom Connect when you first establish a connection with your mobile phone.

Not all phones can transfer the phonebook to your TomTom Connect. For more information, go to [tomtom.com/phones/compatibility](http://tomtom.com/phones/compatibility).

- Tap **Recently dialed** to select from a list of people or numbers you have called recently using your TomTom Connect.
- Tap **Recent caller** to select from a list of people or numbers who called you recently. Only calls you have received on your TomTom Connect are saved in this list.

## Receiving a call

When someone calls you, the caller's name and phone number are shown. Tap the screen to accept or reject the call.

## Auto-answer

You can set your TomTom Connect to automatically answer incoming phone calls.

To set automatic answering, tap **Connections** in the Settings menu, then tap **Phones**. Tap **Auto-answer settings**.

Select how long your TomTom Connect will wait before automatically answering your calls, then tap **Done**.

## Connecting more phones to your device

You can establish connections for up to 5 mobile phones.

To add more phones, do the following.

1. Tap **Connections** in the Settings menu.
2. Tap **Phones**.
3. Tap **Manage phones**.
4. Tap **Add** and follow the instructions.

To switch between phones, tap **Manage phones**. Then tap the button for the phone you want to connect to.

## Mobile phone menu

**Note:** Hands-free calling is not supported on all navigation devices.



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### Manage phones

Tap this button to manage the mobile phones that will be connected to your TomTom Connect.

You can add a profile for up to five different mobile phones.



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### Disable hands-free

Tap this button to disable or enable hands-free calling.

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Tap this button to make a phone call.

**Call**

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Tap this button to change your home phone number.

**Change home  
number**

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Tap this button to select information you want to delete. You can delete the list of recent callers and the list of recently dialled numbers.

**Delete**

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Tap this button to change the auto-answer settings.

**Auto-answer set-  
tings**

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**Important:** Not all phones are supported or compatible with all features.

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# Favourites

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## About Favourites

Favourites provide an easy way to select a location without the need to enter the address. They do not need to be favourite places, they can simply be seen as a collection of useful addresses.

**Tip:** If you have set-up any frequent destinations, they are shown in your list of Favourites.

## Creating a Favourite

To create a Favourite, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Settings** to open the Settings menu.
3. Tap **Favourites**.
4. Tap **Add**.

Select the type of the Favourite by tapping one of the buttons described below:



Home

You can set your Home location as a Favourite.



Favourite

You cannot create a Favourite from another Favourite. This option will always be unavailable in this menu.

To rename a Favourite, tap **Favourites** in the Settings menu.



Address

You can enter an address as a Favourite.



Recent destination

Create a new Favourite by selecting a location from a list of your recent destinations.



Local Search

Tap this button to use Local Search with Google to find locations such as shops and businesses and save them as Favourites.

For example, if you are looking for a swimming pool near your current location, enter 'swimming pool' and choose the best search result.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider

to use in the **Advanced** settings.



**Local Search**

Tap this button to use Local Search with TomTom Places to find locations such as shops and businesses and save them as Favourites.

For example, if you are looking for a swimming pool near your current location, enter 'swimming pool' and choose the best search result.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the **Advanced** settings.



**Point of Interest**

If you visit a POI you particularly like, for example a restaurant, you can add it as a Favourite.



**My location**

Tap this button to add your current location as a Favourite.

For example, if you stop somewhere interesting, while you are there you can tap this button to create the Favourite.



**Point on map**

Tap this button to create a Favourite using the Map Browser.

Select the location of the Favourite using the cursor, then tap **Done**.



**Latitude Longitude**

Tap this button to create a Favourite by entering latitude and longitude values.



**Spoken address**

Tap this button to create a Favourite by saying the address.



**Position of last stop**

Tap this button to select your last recorded position as your destination.

Your TomTom Connect suggests a name for your new Favourite. To enter a new name, there is no need to delete the suggested name, you just start typing.

**Tip:** It is a good idea to give your Favourite a name that is easy to remember.

1. Tap **OK**.

Your new favourite appears in the list.

After you have added two or more Favourites, you are asked whether you make regular trips to the same locations. If you tap **YES**, you can enter these destinations as your favourite destinations. Every time you switch on your device, you can immediately select one of these locations as your destination. To change these destinations or select a new destination, tap **Start-up** in the Settings menu, then select **Ask for a destination**.

## Using a Favourite

You can use a Favourite as a way of navigating to a place without having to enter the address. To navigate to a Favourite, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Navigate to** or **Drive to**.
3. Tap **Favourite**.
4. Select a Favourite from the list.  
Your TomTom Connect calculates the route for you.
5. When the route is calculated, tap **Done**.

Your TomTom Connect will immediately start guiding you to your destination with spoken instructions and visual instructions on the screen.

## Changing the name of a Favourite

To change the name of a Favourite, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Settings** to open the Settings menu.
3. Tap **Favourites**.
4. Tap the Favourite you want to rename.

**Tip:** Use the left and right arrows to choose another Favourite from your list.

5. Type in the new name and then tap **OK**.
6. Tap **Done**.

## Deleting a Favourite

To delete a Favourite, do the following:

1. Tap the screen to bring up the Main menu.
2. Tap **Settings** to open the Settings menu.
3. Tap **Favourites**.
4. Tap the Favourite you want to delete.

**Tip:** Use the left and right arrows to choose another Favourite from your list.

5. Tap **Yes** to confirm the deletion.
6. Tap **Done**.

# Services

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## About LIVE Services

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](http://tomtom.com/services).

The following LIVE Services may be available for your device. LIVE Services are subscription-based.

- HD Traffic
- Search & Go
- Sharing your destination
- Speed Cameras
- Weather
- Local Search
- QuickGPSfix™

## Safety Notice

Some navigation devices contain a GSM/GPRS module which can interfere with electrical devices such as cardiac pacemakers, hearing aids and aviation equipment.

Interference with these devices may endanger the health or life of you or others.

If your device includes a GSM/GPRS module, do not use it near unprotected electrical units or in areas where the use of mobile telephones is prohibited, such as hospitals and aircraft.

## LIVE Services subscriptions

### Checking your LIVE Services subscription

You can check the status of your subscriptions at any time. In the Main Menu, tap **Services** and then tap **My Services**.

Your TomTom Connect also warns you when your LIVE Services subscription is approaching the renewal date.

For more information about LIVE Services subscription and payment terms, go to [tomtom.com/services](http://tomtom.com/services).

### Renewing your LIVE Services subscription using your device

1. In the Main Menu, tap **Services** and then tap **My Services**.

The current status of your LIVE Services is shown.

2. Tap on the service you want to renew.

Your TomTom Connect confirms that you want to renew your subscription.

3. Tap **Yes**.

The renewal request is sent to TomTom. You should complete payment online, on or before the date shown on your TomTom Connect.

### Renewing your LIVE Services subscription using the TomTom website

1. Go to [tomtom.com/getstarted](http://tomtom.com/getstarted) to install the TomTom driver, if it's not already installed, and start using MyTomTom.
2. When prompted, connect your device to your computer using the USB cable. Then switch your device on.

**Important:** You should plug the USB connector directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

3. Open the LIVE Services section.
4. Check the status of your subscription and click on the service you want to renew.  
You are asked to provide your payment details.
5. Enter your payment details and complete the transaction.  
Your subscription is renewed.

### About TomTom HD Traffic

TomTom HD Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to [tomtom.com/services](http://tomtom.com/services).

In combination with IQ Routes, HD Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions.

Your TomTom Connect regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your TomTom Connect will offer to replan your route to try and avoid any delays.

### About Local Search

Using local search, you can search the TomTom Places or Google listings to find shops and businesses, then plan a route to the destination you choose.

### Using local search

To find a location using local search and plan a route there, follow the steps below. In this example, you search for a supermarket near to your current position.

1. Tap the screen to bring up the Main Menu, then tap **Navigate to** or **Drive to**.

**Tip:** You can also set up a quick menu button for local search by tapping **Settings** and then **Make your own menu**. Select **Navigate to local search address** or **Drive to local search address**.

2. Tap the **Local Search** button.
3. Tap **Search near you**.
4. Type 'supermarket' then tap **OK**.

The locations that match your search are shown in a list with their distance from your current location and rating.

5. Tap one of the locations in the list.  
The location is shown on the map.



Tap **Show info** to see more information about this location.

6. Tap **Select**.

Choose whether you want to navigate there, show the location on a map, travel via that location or add it as a favourite.

## About Speed Cameras

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](https://tomtom.com/services).

The Speed Cameras service warns you about the following roadside camera locations:

- Speed camera locations.
- Accident blackspot locations.
- Mobile speed camera locations.
- Average speed camera locations.
- Toll road camera locations.
- Traffic light camera locations.

## Other services

**Note:** Only available on LIVE devices.

The following services are also available on your TomTom Connect:

### Weather

The Weather service gives you five-day weather reports for any location on your map.

### QuickGPSfix

QuickGPSfix contains information about GPS satellite positions which helps your TomTom Connect find your position faster.

### My Services

To check your subscription, tap **Services** in the Main Menu and then tap **My Services**.

Your TomTom Connect tells you when your LIVE Services subscriptions are due for renewal. You can use your TomTom Connect to tell TomTom that you wish to renew your current subscription.

For more information about LIVE Services subscription and payment terms, go to [tomtom.com/services](https://tomtom.com/services).

# Traffic

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## About traffic information

You can receive traffic information in two ways:

- TomTom HD Traffic
- Traffic Message Channel (RDS-TMC)

Using traffic information, your TomTom Connect can automatically adjust your route to minimise any delays.

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](http://tomtom.com/services).

## About TomTom HD Traffic

TomTom HD Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to [tomtom.com/services](http://tomtom.com/services).

In combination with IQ Routes, HD Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions.

Your TomTom Connect regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your TomTom Connect will offer to replan your route to try and avoid any delays.

## Safety Notice

Some navigation devices contain a GSM/GPRS module which can interfere with electrical devices such as cardiac pacemakers, hearing aids and aviation equipment.

Interference with these devices may endanger the health or life of you or others.

If your device includes a GSM/GPRS module, do not use it near unprotected electrical units or in areas where the use of mobile telephones is prohibited, such as hospitals and aircraft.

## Using traffic information

If you are using an RDS-TMC receiver to view TMC traffic information on your TomTom Connect, connect the TomTom RDS-TMC Traffic Receiver to the USB connector on your TomTom Connect.

The traffic sidebar is shown on the right side of the Driving view. The sidebar informs you about traffic delays while you drive, using glowing dots to show you where each traffic incident is located on your route.







The top of the traffic sidebar represents your destination and shows the total time delay due to traffic jams and other incidents on your route.

The central section of the traffic sidebar shows individual traffic incidents in the order they occur on your route.

The bottom of the traffic sidebar represents your current location and shows the distance to the next incident on your route.

To make the traffic sidebar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The colour of the pointers, as shown below, gives you an instant indication of the type of incident:

	Unknown or undetermined situation.
	Slow traffic.
	Queueing traffic.
	Stationary traffic or road closure.

## Taking the fastest route

Your TomTom Connect regularly looks for a faster route to your destination. If the traffic situation changes and a faster route is found, your TomTom Connect will offer to replan your journey so you can use the faster route.

You can also set your TomTom Connect to automatically replan your journey whenever a faster route is found. To apply this setting, tap **Traffic settings** in the Traffic menu.

To manually find and replan the fastest route to your destination, do the following:

1. Tap the traffic sidebar.

**Tip:** If you find that tapping the sidebar opens the Main menu instead of the traffic menu, try tapping the sidebar with your finger resting on the edge of the screen.

A summary of traffic on your route is shown.

2. Tap **Options**.
3. Tap **Minimise delays**.

Your TomTom Connect searches for the fastest route to your destination.

The new route may include traffic delays. You can replan the route to avoid all traffic delays, but a route which avoids all delays will usually take longer than the fastest route.

4. Tap **Done**.

## Minimising delays

You can use TomTom HD Traffic to minimise the impact of traffic delays on your route. To minimise delays automatically, do the following:

1. Tap **Services** in the Main Menu.
2. Tap **Traffic**.
3. Tap **Traffic settings**.
4. Choose between always taking the faster route automatically, being asked or never changing your route.
5. Tap **Next** and then **Done**.
6. Tap **Minimise delays**.

Your device plans the quickest route to your destination. The new route may include traffic delays and may remain the same as the original route.

You can re-plan the route to avoid all delays, but this route is unlikely to be the quickest possible route.

7. Tap **Done**.

## Making commuting to work easier

The **Home to work** or **Work to home** buttons in the Traffic menu lets you check your route to and from work with one tap of a button.

When you use either of these buttons, your device plans a route between your home and work locations and checks the route for possible delays.

The first time you use **Home to work**, you must set your traffic home and work locations by doing the following:

1. Tap the traffic sidebar to open the Traffic menu.

**Note:** If you already have a route planned, a summary of traffic incidents on your route is shown. Tap **Options** to open the Traffic menu.

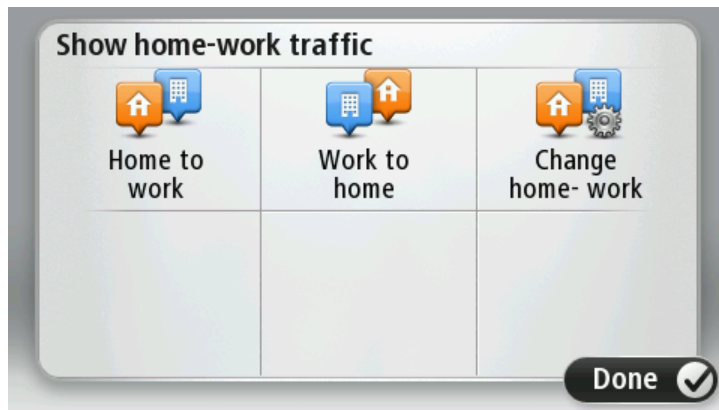
2. Tap **Show home-work traffic**.
3. Set your home location and your work location.

If you have already set the locations and want to change them, tap **Change home-work**.



You can now use the **Home to work** and **Work to home** buttons.

**Note:** The home location you set here is not the same as the home location you can set in the **Settings Menu**. In addition, the locations you use here do not have to be your actual home and work locations. If there is another route that you often travel, you can set Work/Home to use these locations instead.



For example, to check for delays on your route home before you leave the office, do the following:

1. Tap the traffic sidebar to open the Traffic menu.

**Note:** If you already have a route planned, a summary of traffic incidents on your route is shown. Tap **Options** to open the Traffic menu.

2. Tap **Show home-work traffic**.
3. Tap **Work to home**.

The Driving View is shown and a message is displayed telling you about traffic incidents on this route. The Traffic sidebar also shows any delays.

### Getting more information about an incident

To check for delays on your route, tap the traffic sidebar. Your navigation device shows a summary of the traffic delays on your route.

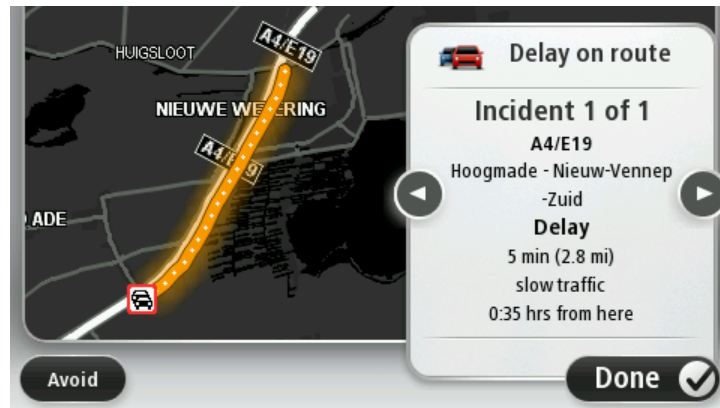
The total includes any delays due to traffic incidents and those due to busy roads, with information provided by IQ Routes.

Tap **Minimise delays** to check if you can reduce the delay. Tap **Options** to open the Traffic menu.



**Note:** You can also access the **Show traffic on route** screen by tapping the traffic area of the LIVE Route summary tab.

Tap the left and right arrow buttons to move through each incident in turn, viewing the details of each one. This includes the type of incident, for example road works, and the length of delay caused by this incident.



You can also access the details about individual incidents by tapping **View map** in the Main Menu and then tapping on the traffic incident symbol.

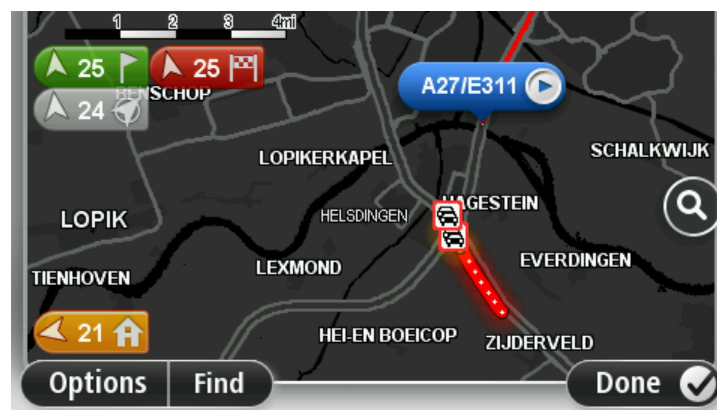
When shown on the map, a traffic incident starts with an icon. In the case of a traffic queue, the direction of the incident is from the icon towards the other end.

### Checking traffic incidents in your area

Get an overview of the traffic situation in your area, using the map. To find local incidents and their details, do the following:

1. Tap the traffic sidebar then tap **Options** to open the Traffic menu.
2. Tap **View map**.  
The map overview screen is shown.
3. If the map does not show your location, tap the marker to centre the map on your current location.

The map shows traffic incidents in the area.



4. Tap on any traffic incident to get more information.

A screen is shown that gives you detailed information about the incident you chose. To display information about surrounding incidents use the left and right arrows at the bottom of this screen.

## Changing traffic settings

Use the **Traffic settings** button to choose how traffic information works on your navigation device.

1. Tap the traffic sidebar then tap **Options** to open the Traffic menu.
2. Tap **Traffic settings**.



3. If you are using an RDS-TMC Traffic Receiver, you will be able to select the setting **Tune manually by entering a frequency**. If you select this option, the button **Tune manually** is shown in the Traffic menu. Tap **Tune manually** to enter the frequency of a particular radio station you want to use for RDS-TMC traffic information
4. If a faster route is found while you are driving, Traffic can replan your journey to use the faster route. Select one of the following options and then tap **Done**.
  - **Always switch to that route**
  - **Ask me if I want that route**
  - **Never change my route**

## Traffic incidents







Traffic incidents and warnings are shown on the map, in the Driving View and on the Traffic sidebar.

To find out more about an incident, tap **Browse Map** in the Main Menu. Tap on a traffic incident symbol on the map to see information about that incident. To display information about surrounding incidents, use the left and right arrows at the bottom of the screen.







There are two types of incident and warning signs:

- Symbols shown in a red square are traffic incidents. Your navigation device can replan to avoid them.
- Symbols shown in a red triangle are weather related. Your device does not replan to avoid these warnings.

Traffic incident symbols:

	Accident
	Road works
	One or more lanes closed
	Road closed
	Traffic incident
	Traffic jam




Weather related symbols:

	Fog
	Rain
	Wind
	Ice
	Snow
	<b>Note:</b> The incident avoided symbol is shown for any traffic incident that you avoid using a traffic service.

## Traffic menu

To open the Traffic menu, tap the Traffic sidebar in the Driving View then tap **Options**, or tap **Traffic** in the Services menu.

The following buttons are available:

	Tap this button to re-plan your route based on the latest traffic information.
	Tap this button to calculate the quickest route from your home location to your place of work and back.
	Tap this button for an overview of traffic incidents along your route. Tap the left and right buttons for more detailed information about each incident. Tap <b>Replan</b> to replan your route and avoid the traffic incidents that are shown on the map.





### View map

Tap this button to browse the map and see the traffic incidents shown on the map.



### Change Traffic settings

Tap this button to change your settings for how the Traffic service works on your device.



### Read aloud traffic info

Tap this button to hear spoken information about traffic incidents on your route.

**Note:** Your TomTom device must have a computer voice installed to read information aloud.

# Speed cameras

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## About Speed Cameras

**Note:** LIVE Services are not available in all countries or regions, and not all LIVE Services are available in all countries or regions. You may be able to use LIVE Services when travelling abroad. For more information on available services, go to [tomtom.com/services](https://tomtom.com/services).

The Speed Cameras service warns you about the following roadside camera locations:

- Speed camera locations.
- Accident blackspot locations.
- Mobile speed camera locations.
- Average speed camera locations.
- Toll road camera locations.
- Traffic light camera locations.

## Speed camera warnings

By default, warnings are given 15 seconds before you reach a speed camera location. To change the number of seconds or warning sound, tap **Alert settings** in the Speed Cameras menu.

You are warned in three ways:

- Your device plays a warning sound.
- The type of speed camera and your distance from the camera location is shown in the Driving View. If a speed restriction has been reported for the camera, the speed is also shown in the Driving View.
- The location of the speed camera is shown on the map.

**Note:** For average speed cameras, you are warned by a combination of icons and sounds at the start, middle and end of the average speed check zone.

## Changing the way you are warned



**Alert settings**

To change the way your TomTom Connect warns you about speed cameras, tap the **Alert settings** button.

You can then set how close you want to be to a speed camera before you are warned and what type of sound will be played.

For example, to change the sound that is played when you approach a fixed speed camera, do the following:

1. Tap **Services** in the Main Menu.
2. Tap **Speed Cameras**.
3. Tap **Alert settings**.

A list of speed camera types is displayed. A speaker is shown next to the speed camera types that have been set for an alert.

4. Tap **Fixed cameras**.

5. Tap **NO** to keep the fixed speed camera alerts.
6. Enter the time in seconds for when a warning is given before you reach a camera. Then tap **Next**.
7. Tap the sound you want to be used for the warning.

**Tips:** To switch off warning sounds for a camera type, tap **Silence** in step 7 above. You still see a warning in the Driving View if you switch off the warning sound.

8. Tap **Done** to save your changes.

## Speed camera symbols

Speed cameras are shown as symbols on the Driving View.

When you approach an area where an alert is located, you see a symbol and a warning sound is played.

You can change both the warning sound and the number of seconds that the warning is issued before reaching the alert.



Fixed speed camera



Traffic light camera



Toll road camera



Restricted road camera - located on a minor road that reduces traffic on a larger road



Other camera



Mobile camera hotspot

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Average speed check



Accident black spot



Bi-directional speed camera



Ungated railway crossing



Mobile speed camera

## Report button

To show the report button in the Driving View, do the following:

1. Tap **Services** in the Main Menu.
2. Tap **Speed Cameras**.
3. Tap **Enable report button**.
4. Tap **Done**.

The report button is shown on left-hand side of the Driving View or if you are already using the quick menu, it's added to the buttons available in the quick menu.

**Tip:** To hide the report button, tap **Disable report button** in the Speed Cameras menu.

## Reporting a new speed camera while on the move

To report a speed camera on the move, do the following:

1. Tap the report button shown in the Driving View or in the quick menu to record the location of the camera.

If you tap the report button within 20 seconds of receiving a speed camera warning, you get the option to add a camera or remove a camera. Tap **Add camera**.

2. Tap **Fixed camera** or **Mobile camera**, depending on the type of camera you are reporting.
3. Select the camera location on the map and confirm that it is correct.
4. Tap the type of fixed camera you want to report, for example, a traffic light camera.

**Note:** If the type of camera you choose has a speed restriction, you can also enter the speed.

You see a message confirming that a report has been created.

### Reporting a new speed camera while at home

You do not need to be at the location of a speed camera to report the new location. To report a new speed camera location while you are at home, do the following:

1. Tap **Services** in the Main Menu on your navigation device.
2. Tap **Speed Cameras**.
3. Tap **Report safety camera**.
4. Tap **Fixed camera** or **Mobile camera** depending upon the type of speed camera.
5. Use the cursor to mark the exact location of the camera on the map, then tap **Done**.
6. Tap **Yes** to confirm the location of the camera.
7. Tap on the type of camera you want to report and if necessary, choose the speed restriction for the camera.

You see a message confirming that a report has been created.

### Reporting incorrect camera alerts

You may receive an alert for a camera that is no longer there. To report an incorrect camera alert, do the following:

**Note:** You can only report an incorrect camera alert while you are at the location.

1. While you are at the location of the missing camera, tap **Report** in the Driving View.

**Note:** This must be done within 20 seconds of receiving the camera alert.

2. Tap **Remove**.

### Types of fixed speed camera you can report

When you report a fixed speed camera, you can select the type of fixed camera you are reporting.

These are the different types of fixed speed camera:



**Speed camera**

This type of speed camera checks the speed of passing vehicles.



**Traffic light camera**

This type of camera checks for vehicles breaking traffic rules at traffic lights.

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This type of camera monitors traffic at toll road barriers.

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#### Toll road camera



This type of speed camera checks the average speed of vehicles between two fixed points.

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#### Average speed check



This type of camera checks traffic on roads where access is restricted.

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#### Vehicle restriction



All other types of camera that do not fall into any of the above categories.

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#### Other camera

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### Average speed check camera warnings

There are several types of visual and audible warnings that you may see and hear when you meet an average speed check camera.

You always receive a start and end zone warning regardless of the speed you are travelling at. Intermediate warnings, if given, occur every 200 meters.

All the warnings are described below:



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#### Start of zone warning

As you approach the start of an average speed check zone, you see a visual warning in the top left hand corner of the Driving View with a distance to the camera underneath it. You hear an audible warning.

You also see a small icon on the road showing the position of the average speed check camera at the start of the zone.



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#### Intermediate warning - type 1

Once in the speed check zone, if you are not speeding and have already received a start of zone warning, you see a visual warning in the Driving View. This reminds you that you are still in the speed check zone.



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#### Intermediate warning - type 2

Once in the speed check zone, if you are driving faster than the permitted speed and have already received a start of zone warning, you see a visual warning in the Driving View indicating the maximum permitted speed. You also hear a quiet audible warning. These warnings are there to remind you to slow down...

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### Intermediate warning - type 3

Once in the speed check zone, if you are driving faster than the permitted speed and have not received a start of zone warning, you see a visual warning in the Driving View indicating the maximum permitted speed. You also hear a loud audible warning.

These warnings occur at the FIRST intermediate point only and are there to remind you to slow down...



### End of zone warning

As you approach the end of an average speed check zone, you see a visual warning in the Driving View with a distance to the camera shown underneath it. You hear an audible warning.

You also see a small icon on the road showing the position of the average speed check camera at the end of the zone.

## Speed Cameras menu

To open the Speed Cameras menu, tap **Services** in the Main Menu and then tap **Speed Cameras**.



### Report speed camera

Tap this button to report a new speed camera location.



### Alert settings

Tap this button to set the alerts you will receive and the sounds used for each alert.



### Disable alerts

Tap this button to disable alerts.



### Enable report button

Tap this button to enable the [report button](#). The report button is shown in the Driving View or in the quick menu.

When the report button is shown in the Driving View, this button changes to **Disable report button**.

# Weather

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## About Weather

**Note:** Only available on LIVE devices.

The TomTom Weather service provides detailed weather reports and 5-day weather forecasts for towns and cities. The information is provided by local weather stations and is updated hourly.



**Note:** For more information on available services, go to [tomtom.com/services](http://tomtom.com/services).

## Requesting a weather report

To request a weather report for a specific location, such as the town or city for your final destination, do the following:

1. Tap **Services** in the Main Menu.
2. Tap **Weather**.
3. Tap **Weather near you** or **Weather near destination** to go directly to a weather summary.
4. Tap **Weather near other location** to choose your location using, for example, an address, Home, a Favourite or a POI.

A summary weather report for that location is shown. Tap on any day of the week for a detailed weather report.

## Types of location

You can request a weather forecast for different types of location. The following types of location are available:



Home

Tap this button to select your Home location.





**Favourite**

Tap this button to select a Favourite location.



**Address**

Tap this button to enter an address.



**Recent destination**

Tap this button to select a location in a list of recently used destinations.



**Local search**

Tap this button to select a location using a local search with Google.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the advanced settings.



**Local search**

Tap this button to select a location using a local search with TomTom Places.

**Note:** Only available on LIVE devices. You can either search using Google or using TomTom Places. You can set which search provider to use in the advanced settings.



**Point of Interest**

Tap this button to select a Point of Interest (POI).



**My Location**

Tap this button to select your current location.



**Point on map**

Tap this button to select a point on the map.



**Latitude Longitude**

Tap this button to enter a latitude and longitude map reference.



Tap this button to enter an address by saying the address.

**Spoken address**

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Tap this button to select your last recorded position.

**Position of last  
stop**

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# MyTomTom

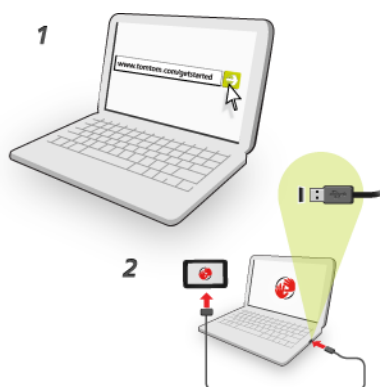
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## About MyTomTom

MyTomTom helps you manage the contents and services of your TomTom Connect navigation device, as well as giving you access to the TomTom community. You log in to MyTomTom on the TomTom website. It is a good idea to frequently connect your navigation device to MyTomTom to ensure you always have the latest updates.

**Tip:** We recommend using a broadband internet connection whenever you connect your navigation device to MyTomTom.

## Setting up MyTomTom



To set up MyTomTom, do the following:

1. Connect your computer to the internet.
2. Start a browser and go to [tomtom.com/getstarted](http://tomtom.com/getstarted).
3. Click **Download now**.

Your browser downloads the MyTomTom support application, which you need to install on your computer in order to connect your device to MyTomTom. Follow the instructions on the screen if you are asked questions while downloading.

4. When prompted, connect your device to your computer using the USB cable. Then switch your device on.

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**Important:** You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

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Once the MyTomTom support application is installed, you can access MyTomTom from the notification area on your desktop.



**Tip:** When you connect your navigation device to your computer, MyTomTom tells you if there are any updates for your device.

## MyTomTom account

To download content and services from TomTom, you need a MyTomTom account. You can create an account when you start using MyTomTom.

**Note:** If you have more than one TomTom device, you need a separate account for each device.

# Customer support

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## Getting help to use your navigation device

You can get further help by going to [tomtom.com/support](http://tomtom.com/support).

For warranty information, go to [tomtom.com/legal](http://tomtom.com/legal).

## Version information



Tap this button to view technical information about your device, such as your serial number for your device and the version of the main TomTom application.

### Version information



Tap this button to see the current status for GPS reception.

### GPS Status



Tap this button to check the status of your subscriptions to TomTom Services.

**Note:** Only available on LIVE devices.

### My Services

# Addendum and Copyright

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## Important Safety Notices and Warnings

### Global Positioning System

The Global Positioning System (GPS) is a satellite-based system that provides location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America which is responsible for its availability and accuracy. Any changes in GPS availability and accuracy, or in environmental conditions, may impact the operation of your TomTom device. TomTom does not accept any liability for the availability and accuracy of GPS.

### Use with care

Use of a TomTom device for navigation still means that you need to drive with due care and attention.

### Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. A TomTom device must not be used in these environments.

### How TomTom uses your data

In order to deliver products and services to you, TomTom needs to use personal information about you. Products and services include downloadable maps, LIVE Services and technical support. TomTom adheres to European Union and other local privacy laws. Based on this, TomTom will only use your information for the purpose and duration for which it was obtained. TomTom will protect your information against misuse. If TomTom needs to know your location, we will ask you beforehand for permission and allow you to withdraw your permission at any time. As our user documentation can only provide information that is accurate at the time of publishing, you can find current and more detailed information on [tomtom.com/privacy](https://tomtom.com/privacy).

### Battery

This product uses a Lithium-Ion battery.

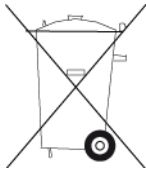
Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in or near a heat source, in a high temperature location, in strong direct sunlight, in a microwave oven or in a pressurised container, and do not expose it to temperatures over 60°C (140°F). Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, charging will not occur at low (below 0°C/32°F) or high (over 45°C/113°F) temperatures.

Temperatures: Standard operation: 0°C (32°F) to 45°C (113°F); short period storage: -20°C (-4°F) to 60°C (140°F); long period storage: -20°C (-4°F) to 25°C (77°F).

Caution: risk of explosion if battery is replaced by an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.

THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM DEVICE ONLY WITH THE SUPPLIED DC POWER LEAD (CAR CHARGER/BATTERY CABLE), AC ADAPTER (HOME CHARGER), IN AN APPROVED CRADLE OR USING THE SUPPLIED USB CABLE TO CONNECT TO A COMPUTER FOR BATTERY CHARGING.



If your device requires a charger, please use the charger provided. For replacement chargers, go to [tomtom.com](http://tomtom.com) for information about approved chargers for your device.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, see this FAQ: [tomtom.com/batterytips](http://tomtom.com/batterytips).

#### CE marking

This equipment complies with the requirements for CE marking when used in a residential, commercial, vehicular or light industrial environment, achieving all the appropriate provisions of the relevant legislation in the EU.

CE0168

#### R&TTE directive

Hereby, TomTom declares that TomTom personal navigation devices and accessories are in compliance with the essential requirements and other relevant provisions of the EU Directive 1999/5/EC. The declaration of conformity can be found here: [tomtom.com/legal](http://tomtom.com/legal).

#### Specific Absorption Rate (SAR) compliance

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The tests are performed in positions and locations (e.g., worn on the body) as required by the FCC for each model of usage.

## WEEE directive

This symbol on the product or its packaging indicates that this product shall not be treated as household waste. In line with EU Directive 2002/96/EC for waste electrical and electronic equipment (WEEE), this electrical product must not be disposed of as unsorted municipal waste. Please dispose of this product by returning it to the point of sale or to your local municipal collection point for recycling.



## Pacemakers

Pacemaker manufacturers recommend that a minimum of 15cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

### Guidelines for people with pacemakers

You should ALWAYS keep the device more than 15cm (6 inches) from your pacemaker.

You should not carry the device in a breast pocket.

If you have any reason to suspect that interference is taking place, turn OFF your device.

## Other medical devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

## Connected networks

Devices that contain a GSM module are intended for connection to the following networks:

GSM/GPRS 900/1800

## Exposure limits

This device complies with radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

## This document

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

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## Model names

4CS01, 4CS03, 4CQ02, 4CQ07, 4CQ01, 4KH00, 4KI00, 4KJ00, 4CR52, 4CR51, 4CR42, 4CR41



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The focus is on Earth's climate and environmental change: [earthobservatory.nasa.gov](http://earthobservatory.nasa.gov)

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