TOM BY TOMTOM
User Manual

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GET STARTED

Download TomTom app

All alerts are generated directly by the TomTom app. Therefore, it is necessary to install the TomTom app on your smartphone. The app is available at no cost from both the Google Play Store and the Apple App Store.

Minimum requirements:
Pairing Tom with the TomTom app requires Android 12 or higher, or iOS 18 or higher.

Bluetooth settings smartphone

To get the most of Tom, it's important the Bluetooth settings are set up properly.

Android (Android 12 or higher)

1. Open **Settings** on the phone
2. Go to Apps-> select **TomTom**
3. Tap **Permissions**
4. Select **Location**.
5. Choose **Allow** all the time.

iOS (iOS 18 or higher)

1. Open **Settings** on the phone
2. Go Scroll down and select **TomTom**
3. Tap **Location.**
4. Under **Allow** Location Access, select Always.

Pairing Tom to TomTom app

1. Open **TomTom** app on your smartphone
2. In the **menu**, go to **'I have a device'**
3. Tap the steps
4. Note: to **power** on tom, press and hold the top button for 3 seconds.

USAGE IN THE CAR

Device mounting

Tom can be mounted on any dashboard in any car, but do consider the following:
1. The 3M adhesive on the mount is single-use and cannot be reused once applied
2. Properly clean the surface to remove all dust and dirt
3. Mount must be firmly attached to the dashboard – preferably on the flattest possible surface.
4. The device should not obstruct your view of the road
5. Avoid placing the product:
    1. in direct sunlight.
    2. on LCD or other screens/displays
    3. on surfaces that have airbags behind the dashboard/interior covers

Powering on and off

To power on Tom, press and hold the top button for at least three seconds.

Note: Powering on Tom is required only during initial setup. The device will automatically enter sleep mode whenever the car is parked, and your phone is out of range. When you return to the car, Tom automatically re-activates on motion detection and is ready for use.

To manually power off Tom, press and hold the top button again. Please note that manually powering off Tom is not needed after every drive, as it will go into sleeping mode. It will then wake up automatically again the next time you get in the car.

Charging Tom

Tom has a one-month battery life under normal conditions. Use the USB-C cable (included) to charge your device. The USB adaptor allows you to charge your device using a USB-A connector.

EXPLANATION OF WARNINGS

Tom alerts you for various alerts. The animated alerts can be found on tomtom.com/tom-alerts.

Road alerts

Speed camera
Blue color alerts the driver for:
1. Fixed speed cameras
2. Mobile speed cameras
3. Trajectory control
4. Danger zones (in France)

Blue/orange alternating colors alert the driver for:

1. Approaching a Fixed or Mobile speed camera with a too high velocity
2. Exceeding the speed limit within a Trajectory control zone or Danger zone (France)

Obstacles
Yellow color alert the driver for:
1. Accidents
2. Broken down vehicles
3. Objects on road
4. Bad road conditions
5. Wrong way driver
6. Roadworks

Traffic
Red color alert the driver for:
1. Traffic jam on route
2. Jam tail warning; you're approaching the tail of the traffic jam too fast

Exceeding speed limit
Orange alternating color alert the driver when the maximum allowed speed is exceeded.

Reporting Events

Report missing speed camera

You can easily report missing speed cameras by short pressing the primary center button once. Tom will confirm your action by filling in the light ring with a blue color and a confirmation sound.

Confirm an existing speed camera

If you receive an alert for a speed camera and you want to confirm the speed camera is still there, short press the primary center button once. Tom will confirm your action by filling in the light ring with a blue color and a confirmation sound.

Report an obstacle

Reporting obstacles is possible by pressing the primary center button (long-press until confirmation). Tom will confirm your action by filling in the light ring with a yellow color and a confirmation sound.

Confirm an existing obstacle

If you receive an alert for an obstacle on the road and you want to confirm the obstacle is still there, short press the primary center button once. Tom will confirm your action by filling in the light ring with a yellow color and a confirmation sound.

Remove a false warning

Getting a false alert for a speed camera or obstacle that is gone already? Then tap the secondary button at the side of Tom. Tom will confirm your action by emptying the colored light ring together with a confirmation sound

Pairing

Power on

To power on Tom, press and hold the top button for at least three seconds until the device switches on. A white light appears transitioning to red.

Pairing mode and Auto Start

When Tom tries to pair a smartphone, it lights up white. When pairing is successful, the color changes to green.

Pairing unsuccessful

A pulsating white LED indicates Tom is unable to pair to a smartphone.

Green status blink

A pulsating green lighting indicates a successful connection between Tom and the smartphone. The Green status blink can be switched off by the user in the Sound & lights menu.

Other alerts

Low battery

When the battery is low Tom will start blinking shortly 2x in red color.

Enable/disable warnings

Alerts can be enabled and disabled following below steps:
Main menu TomTom app -> Tom -> Alert preferences

Legal Addendum

IMPORTANT SAFETY NOTICES AND WARNINGS IMPORTANT! READ BEFORE USE!

Death or serious injury could result from failure or partial failure to follow these warnings and instructions. Failure to properly set up, use, and care for this device can increase the risk of serious injury or death, or damage to the device.

SAFETY MESSAGES

USE WITH CARE WARNING

It is your responsibility to use best judgment, due care and attention when using this device. Always obey applicable laws and road signs, especially those relating to your vehicle's dimensions, weight, and payload type. TomTom does not guarantee the error-free operation of this device and shall not be liable for any penalties arising from your failure to comply with applicable laws and regulations.

PROPER MOUNTING

The 3M sticker on the mount allows for one-time placement. Properly clean the surface to remove all dust and dirt. Do not mount the device in a way that may obstruct your view of the road or your ability to control the vehicle. Do not place the device on a screen/display or in an area that may obstruct the deployment of an airbag or of any other safety feature of your vehicle. The mount must be firmly attached to the dashboard, preferably on the flattest possible surface.

PACEMAKERS

Pacemaker manufacturers recommend that a minimum of 15cm/6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.
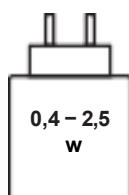
Guidelines for people with pacemakers:

- You should ALWAYS keep the device more than 15cm/6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

OTHER MEDICAL DEVICES

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

RATING:

DV5V, 0.5A

0,4 – 2,5 w

HOW TOMTOM USES YOUR INFORMATION

Information regarding the use of personal information can be found at: tomtom.com/privacy.

ENVIRONMENTAL AND BATTERY INFORMATION

YOUR DEVICE
Do not disassemble, crush, bend, deform, puncture, or shred your device. Do not use it in a humid, wet and/ or corrosive environment. Do not put, store, or leave the device in a high temperature location, in direct sunlight, in or near a heat source, in a microwave oven or in a pressurized container, and do not expose it to temperatures over 50°C (122°F) or below -20°C (-4°F). Avoid dropping the device. If the device is dropped and you suspect damage, please contact customer support.

OPERATING TEMPERATURE
This device will remain fully operational within the temperature range 32°F / 0°C to 113°F / 45°C. Prolonged exposure to higher or lower temperatures can cause damage to your device and is therefore advised against.
Temperatures: Standard operation: 32°F / 0°C to 113°F / 45°C; short period storage: -4°F / -20°C to 122°F/ 50°C; long period storage: -4°F / -20°C to 95°F / 35°C.

Important: Before you switch on the device, let the device acclimatize to the standard operation temperature range for at least 1 hour. Do not use the device outside of this temperature range.

DEVICE BATTERY
This product contains a Lithium Polymer Battery Pack LP322424 200mAh 3.7v with Protection Circuit Module.
Do not attempt to insert foreign objects into the battery or immerse or expose to water or other liquids. Do not expose the battery to fire, explosion, or another hazard. Do not short circuit a battery or allow metallic conductive objects to contact battery terminals. User replaceable batteries must only be used in systems for which they are specified.

Caution: death or serious injury can occur if ingested. Keep new and used batteries out of reach of children. Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.

Charging will not occur at temperatures below 32°F / 0°C or over 113°F / 45°C.
Failure to follow these guidelines may cause the battery to leak acid, become hot, explode, or ignite and cause injury and/or damage. Do not attempt to pierce, open, or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately.

BATTERY WASTE DISPOSAL
THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT.

WEEE – E-WASTE DISPOSAL
In the EU/EEA, this product is marked with the crossed- out wheeled bin symbol on its body and/or packaging as required by Directive 2012/19/EU (WEEE). This product shall not be treated as household waste or be disposed of as unsorted municipal waste. You can dispose of this product by returning it to the point of sale or bringing it to your local municipal collection point for recycling. Outside of the EU/ EEA, the cross-out wheeled bin symbol may not have the same meaning. More information about national recycling options can be requested from a responsible local authority. It is the responsibility of the end user to comply with local law when disposing of this product.

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TERMS AND CONDITIONS: LIMITED WARRANTY AND EULA

Our terms and conditions, including our limited warranty and end user license terms apply to this product. Visit tomtom.com/legal.

THIS DOCUMENT

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MODEL NUMBER

Tom by TomTom, 4TA00

CEMARK AND RADIO EQUIPMENT DIRECTIVE FOR TOM BY TOMTOM

CE

RADIO EQUIPMENT REGULATIONS FOR TOM BY TOMTOM

RESPONSIBLE PARTY IN THE UNITED KINGDOM

TomTom's UK representative is TomTom Sales B.V. (UK Branch), 1st floor South Wing, 2 Fleming Building, Edinburgh Technopole, Milton Bridge, Midlothian EH26 0BE, United Kingdom.

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GENERAL PRODUCT SAFETY REGULATION

If you identify any safety risks associated with this TomTom product, please contact us at productquestions@tomtom.com