

# TomTom Bridge Reference Guide

14600



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# Welcome to the TomTom Bridge

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This Reference Guide explains how to use the TomTom Bridge and the installed TomTom apps. The Reference Guide has the following sections:

- The [TomTom Bridge](#)
- [The TomTom Navigation app](#)
- [The TomTom Camera app](#)
- [The TomTom Music app](#)

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**Important:** For other settings and operation instructions for the TomTom Bridge, and for instructions about other apps installed on the TomTom Bridge, please refer to the applicable User Documentation.

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Version 14.600

# **The TomTom Bridge**

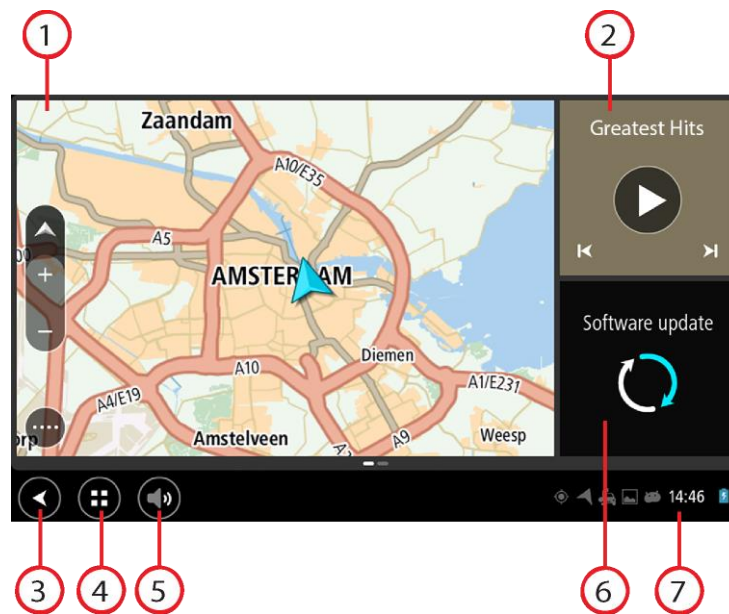


# Starting the TomTom Bridge

The TomTom Bridge starts when it is in its dock, and the dock has power. When the TomTom Bridge is not in its dock, you can also press the On/Off button until the device starts.

The TomTom Bridge home screen is shown.

**Note:** The Bridge home screen shown below is an example. The home screen on the Bridge might look different and have different apps installed.



1. An app running as a widget.  
For example the [TomTom Navigation app](#) and the [External camera app](#) can run in a widget on the home screen. Select the widget to open the app.

**Note:** A widget is an app that runs in its own panel. You can select a widget to open the full app.

2. The [Music app](#) running as a widget.
3. Back button.  
Select this button to return to the previous screen that was open.
4. Home button.  
Select this button to return to the device home screen.
5. [System bar](#).  
You can add shortcuts for your favourite apps to this bar.
6. **Software update** button.  
Shortcut button to open the Software update app. This app lets you update the Bridge to the latest software version.
7. Status bar.  
Touch this area to show app notifications and the device status.

# Using gestures

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You use gestures to control your device.

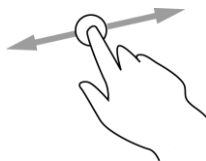
This Reference Guide explains which gestures to use throughout the guide but here is a complete list of all the gestures you can use.

## Double tap



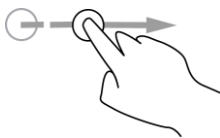
Touch one finger on the screen twice in rapid succession.  
Example of when to use this: Zooming in.

## Drag



Put one finger on the screen and move it across the screen.  
Example of when to use this: Scrolling a screen.

## Flick



Flick the tip of a single finger across the screen.  
Example of when to use this: Scrolling a big distance on the screen.

## Press and hold



Put one finger on the screen for more than 0.5 second.  
Example of when to use this: Selecting an item, or opening a pop-up menu for an item.

## Pinch to zoom



Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.  
Example of when to use this: Zooming in and out on the screen.

## Tap or select



Tap a single finger on the screen.  
Example of when to use this: Selecting an item in a menu, or opening an item.

# Apps on the TomTom Bridge

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The TomTom Bridge is an Android based device that has different apps installed on it. Some of the apps will be standard Android apps, for example a browser, a clock and a photo-gallery. Specialised apps could be added by the device owner, and TomTom has also added apps.

**Note:** The TomTom Bridge might be locked to prevent you adding your own apps.

You can find other apps on the device by scrolling to the right. To see all the apps on the device, select **All apps**.

You can also add up to two app quick-launch buttons to the device's [System bar](#) for apps you want to use often.

# Connecting the TomTom Bridge

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## About connecting the TomTom Bridge

The TomTom Bridge connects to the Internet so you can use the installed apps and access [TomTom services](#).

The TomTom Bridge is connected in one of the following ways:

- With a permanent connection directly from the TomTom Bridge. The device is always connected - you don't have to do anything.
- With a connection via your smartphone. You must create a Personal Area Network to connect your smartphone to your TomTom Bridge.

**Note:** To update the TomTom Bridge software, use a [Wi-Fi connection](#).

## Smartphone connection

Using your smartphone to connect the TomTom Bridge to a network means that data is sent and received by your smartphone using your mobile services provider.

Your smartphone needs to be compatible with your TomTom Bridge, and you must have a data plan from a mobile services provider. Go to [tomtom.com/connect](http://tomtom.com/connect) for more information.

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**Important:** You might have additional costs when you use your smartphone to connect your TomTom Bridge, especially if you are outside the area covered by your data plan. Check with your mobile services provider for more information.

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## Personal Area Networks

Your phone shares its internet connection by using the phone's Bluetooth and Personal Area Network (PAN) functions.

Depending on your phone's Operating System, this network, or PAN, might be called one of the following names:

- Personal Hotspot
- Tethering or Bluetooth Tethering
- Tether or Bluetooth Tether

The PAN function is probably already in your phone's Operating System, or you can download an app to create a PAN.

**Note:** Some mobile service providers don't allow their users to use a PAN. If your phone doesn't have the PAN function, you should contact your service provider for more information.

Please check the user guide for your phone if you are having trouble finding the settings.

For more help, go to [tomtom.com/connect](http://tomtom.com/connect).

## Connect using Bluetooth

To connect your TomTom Bridge to your smartphone using Bluetooth, do the following:

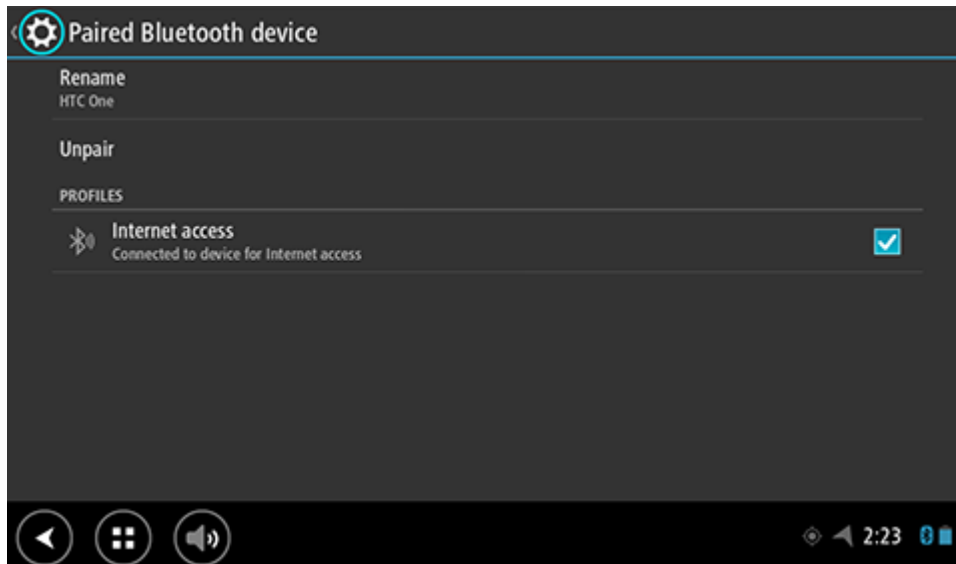
1. Switch on Bluetooth tethering or Bluetooth hotspot on your phone, and make sure your phone is discoverable.

2. Press the Home button on your TomTom Bridge.
3. Select the **Settings** app.
4. Switch on **Bluetooth**.
5. Select **Bluetooth**, then select **SEARCH FOR DEVICES**.

The TomTom Bridge searches for your phone and shows it as an available device.

**Tip:** If your TomTom Bridge cannot find your phone, make sure your phone is still 'discoverable' or 'visible' for other Bluetooth devices.

6. Select your phone from the list of available devices.
7. After you have connected your TomTom Bridge to your smartphone, you need to check the box in the Bluetooth profile on the TomTom Bridge to enable internet access as shown below.



Your TomTom Bridge connects to TomTom services using your phone's internet connection. TomTom services are now active.

The Bluetooth symbol in the Android Status Bar shows that Bluetooth is switched on.

## Reconnecting your smartphone

You do not need to do anything to reconnect your TomTom Bridge to your phone.

Your TomTom Bridge will remember your phone and will find it automatically when you have Bluetooth tethering or Portable Wi-Fi hotspot switched on and you are in range of your device. If you have a valid TomTom services subscription, the service starts automatically.

On the TomTom Bridge Status bar, check that the TomTom Bridge is connected to the internet.

If you want to connect using another phone, you must [connect using Bluetooth](#) or connect using Portable Wi-Fi hotspot for that phone.

**Tip:** If reconnecting automatically to your smartphone using Bluetooth doesn't work, you can manually reconnect as described in [Connect using Bluetooth](#).

## Unable to get a connection

If your TomTom Bridge cannot connect to your phone, or you have no internet connection, check the following:

- Your phone is shown on your TomTom Bridge.
- Your phone's Bluetooth tethering or Portable Wi-Fi hotspot is switched on.

- Your data plan with your mobile services provider is active, and you can access the internet on your phone.

# Features on the TomTom Bridge

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The TomTom Bridge uses the Android operating system. TomTom and the device owner have changed the operating system in the following ways:

- Certain Android features have been disabled, either by TomTom or by the device owner. This makes the device safer and easier to use while driving.
- Some new features and apps have been added, both by TomTom and by the device owner. These additions customise the device so it is relevant for the functions it will be used for.

The features added by TomTom are as follows:

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**Important:** For other settings and operation instructions for the TomTom Bridge, and for instructions about other apps installed on the TomTom Bridge, please refer to the applicable User Documentation.

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## Sleep settings

You can choose when your TomTom Bridge goes to sleep if no apps are running or when it is removed from its dock.

Open **Display** in the Android **Settings** app to see the following settings:

- **Sleep**  
Sets the delay time before your Bridge goes to sleep if no apps are running.
- **Stay awake when docked**  
Keeps your Bridge awake while it is docked and there is power.
- **Sleep automatically when disconnecting from power**  
Puts your Bridge to sleep when power is removed either from the dock or directly from the Bridge.

## Memory card slot

The TomTom Bridge has a memory card slot that is located on the bottom of the device. You can use a memory card to access your personal files, for example photos or music files.

## Transferring files to your device

You can transfer personal files, for example POI lists, photos or music files, to the TomTom Bridge internal memory. This allows you to use apps on the device to view POIs, photos or play music.

You can also transfer files from the Bridge internal memory to your computer.

**Note:** Not all file types can be opened by the device.

**Note:** You can transfer files from a computer running one of the following operating systems:

- Windows 7 or higher
- Apple OS X 10.5 or higher
- Some Linux distributions of version 14.04 or higher.

To transfer files, do the following steps:

1. Connect the Bridge to your computer using the USB cable supplied with your Bridge, then switch your Bridge on.

**Note:** Use ONLY the USB cable supplied with your device. Other USB cables may not work.

**Note:** You cannot use the mount to connect your device to your computer.

**Note:** You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

2. On your computer, open a file manager program.  
Your Bridge appears in your computer's files system as TomTom Bridge.
3. Open the Bridge Internal Storage folder.
4. Copy files from your computer to a folder on your Bridge, or from your Bridge to your computer.

**Tip:** To keep the device organised, copy the files to a folder with a relevant name. For example, copy your music files to the Music folder.

5. Disconnect the Bridge from your computer.

**Tip:** You can remove all the files you copied to the Bridge by [clearing your personal data](#).

## System bar

The System bar is at the bottom of the screen and it contains quick-launch buttons, for example the Back and Home buttons. You can add up to two extra buttons to this bar to quickly start apps that you often use.

To add a quick-launch button for an app, do the following:

1. Select the Home button.
2. Select the **Settings** app.
3. In Settings, select **System bar**.
4. Under Quick Launch Buttons, select **Assign app**.
5. Select an app from the list to assign to a quick-launch button.
6. Select the Home button.

Your new quick-launch button is added to the System bar.

To remove a quick-launch button, do the following:

1. Select the Home button.
2. Select the **Settings** app.
3. In Settings, select **System bar**.
4. Under Quick Launch Buttons, select and hold the button you want to remove.
5. In the pop-up box that appears, select **OK** to remove the quick-launch button.
6. Select the Home button.

The quick-launch button is removed from the System bar.

## Updating the software

The TomTom Bridge owner will periodically release new software updates.

**Tip:** When a software update is available, a notification appears in the Notification bar. Select the bottom right corner of the device screen to open the Notification area.

When you have access to a Wi-Fi connection, you can update the software using the **Software update** app.

**Note:** Software updates can only be downloaded using a Wi-Fi connection.

To update the software on the device, do the following:

1. Select the Home button.



2. Select the **Settings** app.
3. In Wireless and networks, select **Wi-Fi**.  
Select and connect to a Wi-Fi network.
4. Select the Home button.
5. Select the **Software update** app.  
Your device automatically downloads and installs the software update.

**Note:** You may have to restart the device to install the software update.

## Sending information to TomTom

When you first start the TomTom Bridge or you have reset the TomTom Bridge, you are informed about how TomTom uses your information. This information includes your location, how you use the services and information you enter. We learn how you use the device so we can continually improve.

Go to the **Your information** app in the All apps menu to read about how TomTom uses your information.

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at [tomtom.com/support](https://tomtom.com/support).

You can find current and more detailed information at [tomtom.com/privacy](https://tomtom.com/privacy).

## Clearing personal data

The TomTom Bridge stores your personal data as you use the apps installed on the device. All photos and music you have [transferred to the device](#) is also personal data.

If you have finished using the device it is a good idea to clear your personal data before you pass the device back to the owner.

To clear your personal data, do the following steps:

**Note:** Software updates can only be downloaded using a Wi-Fi connection.

1. If you are using a personal [memory card](#), remove the memory card from its slot.
2. Select the **Settings** app.
3. Select **Backup & reset**.
4. Select **Clear personal data**.
5. Select **Clear**, then select **Clear** again.  
Your device automatically switches off and clears your personal data.

## Taking a screenshot

If you need to make a picture of the screen of the TomTom Bridge, for example to show the owner an error that has occurred, do the following:

1. Press and hold the On/Off button until the pop-up menu is shown.
2. Select **Take a screenshot** from the pop-up menu.  
A screenshot is taken of the screen behind the pop-up menu.

**Tip:** Open the **Gallery** app on your Bridge to view the screenshots you have made.

3. Connect your Bridge to your computer and [transfer](#) the screenshots.  
The screenshots are in the pictures folder in the Bridge Internal Storage.

# Language

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The language used on the TomTom Bridge is also used on the apps installed on the device.

To change the device language, do the following:

1. Select the Home button.
2. Select the **Settings** app.
3. Select **Language & input**, then select **Language**.
4. Select the language you want, then select OK.

Your device language changes.

# Installing in your vehicle

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Use only the supplied dock and vehicle mount to hold the TomTom Bridge when you are using it in your vehicle.

# Charging the TomTom Bridge

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The battery in the TomTom Bridge charges when you install the device in its dock and the dock is powered. You can also use a USB Home Charger.

You are warned when the battery level is low or critical. You lose your connection to the internet when the battery level is low or critical. When the battery is empty, the device goes into sleep mode.

**Note:** Charging your TomTom Bridge using your computer is not recommended. The voltage output of computer USB ports vary by manufacturer.

# The TomTom Bridge is not starting

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In rare cases, the TomTom Bridge may not start correctly or may stop responding.

First, check that the battery is charged. To charge the battery, connect your device to power or install it in the dock. It can take up to 3 hours to fully charge the battery.

If this does not solve the problem, you can reset the device. To do this, press and hold the On/Off button until your device begins to restart.

# Caring for your Bridge

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It is important to take care of your device:

- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will invalidate the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

# Getting help

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You can get further help by going to [tomtom.com/support](https://tomtom.com/support).

For warranty and privacy information, go to [tomtom.com/legal](https://tomtom.com/legal).

# TomTom Navigation App



# Welcome to navigation with TomTom

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This Section explains how you use the TomTom Navigation app.

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**Important:** For other settings and operation instructions for the TomTom Bridge, and for instructions about other apps installed on the TomTom Bridge, please refer to the applicable User Documentation.

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The navigation app is installed on the device, either as an app that you have to open, or as a software widget on the Home screen. The widget has some limited functionality, for example you can see your route and route instructions on the widget, but you can't plan a route.

Select the widget to open the full navigation app to use all the navigation features.

For information about what you see in the navigation app, go to:

- [TomTom Services](#)
- [What's on the screen](#)
- [Using gestures](#)
- Main menu

# About TomTom services

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TomTom services give you real-time information about [traffic](#) and [speed cameras](#) or [danger zones](#) on your route. To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you drive every day.

To get TomTom Services on your TomTom Bridge, [connect](#) your TomTom Bridge to a network.

**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](https://tomtom.com/services).

# GPS reception

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When you first start the navigation app, it may need a few minutes to find your GPS position and show your current location on the map. Make sure you have GPS activated on your device.

**Tip:** The GPS settings are in the device's **Settings** app.

In areas where GPS reception is not possible, such as tunnels, your location may not be accurate.

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**Important:** The navigation app cannot give you route instructions until it has received location data.

Some devices need a data connection to obtain a GPS location.

If your device has no GPS reception, the navigation app uses positioning information from Wi-Fi networks or mobile phone towers. This information is used for route planning and to determine your approximate location.

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# What's on the TomTom Navigation app screen

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## The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your Bridge has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using [gestures](#), and zoom using the zoom buttons.

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**Important:** Everything on the map is interactive including the route and the map symbols - try selecting something and see what it does!

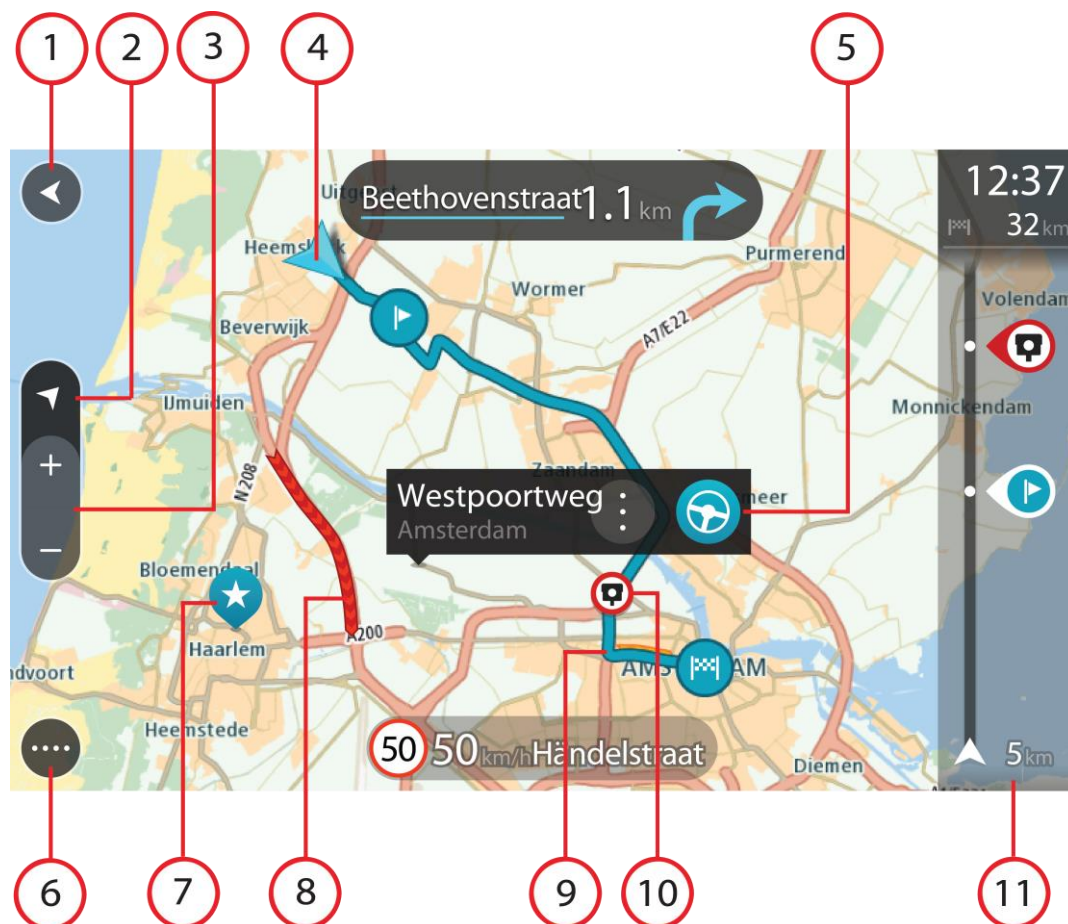
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**Tip:** To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your [My Places](#) locations.

If you have not planned a route the map is zoomed out to show the area around your location.



If you have planned a route, your complete route is shown on the map. You can add stops to your route directly from the map. When you start to drive, the [guidance view](#) is shown.





1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the centre.
2. Switch view button. Select the switch view button to change between the map view and the guidance view. When in map view, if you are driving, the small arrow rotates to show you your current driving direction, with north being up.
3. Zoom buttons. Select the zoom buttons to zoom in and out.
4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

**Note:** If your Bridge cannot find your location using GPS or other methods, the symbol appears grey.

5. Selected location. Press and hold to [select a location](#) on the map. Select the pop-up menu button to show options for the location, or select the drive button to plan a route to the location.
6. Main Menu button. Select the button to open the Main Menu.
7. Map symbols. Symbols are used on the map to show your destination and your saved places:

-  Your destination.
-  Your home location. You can set your home location in [My Places](#).

-  A [stop](#) on your route.
-  A location saved in [My Places](#).

Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

8. Traffic information. Select the traffic incident to display information about the [traffic delay](#).

**Note:** Traffic information is only available if your TomTom Bridge has TomTom Traffic.

9. Your route, if you have [planned a route](#). Select the route to clear it, change the route type, add a stop or save changes to your route.
10. Speed cameras on your route. Select a [speed camera](#) to display information about that camera.
11. Route bar. The [route bar](#) is shown when you have planned a route.

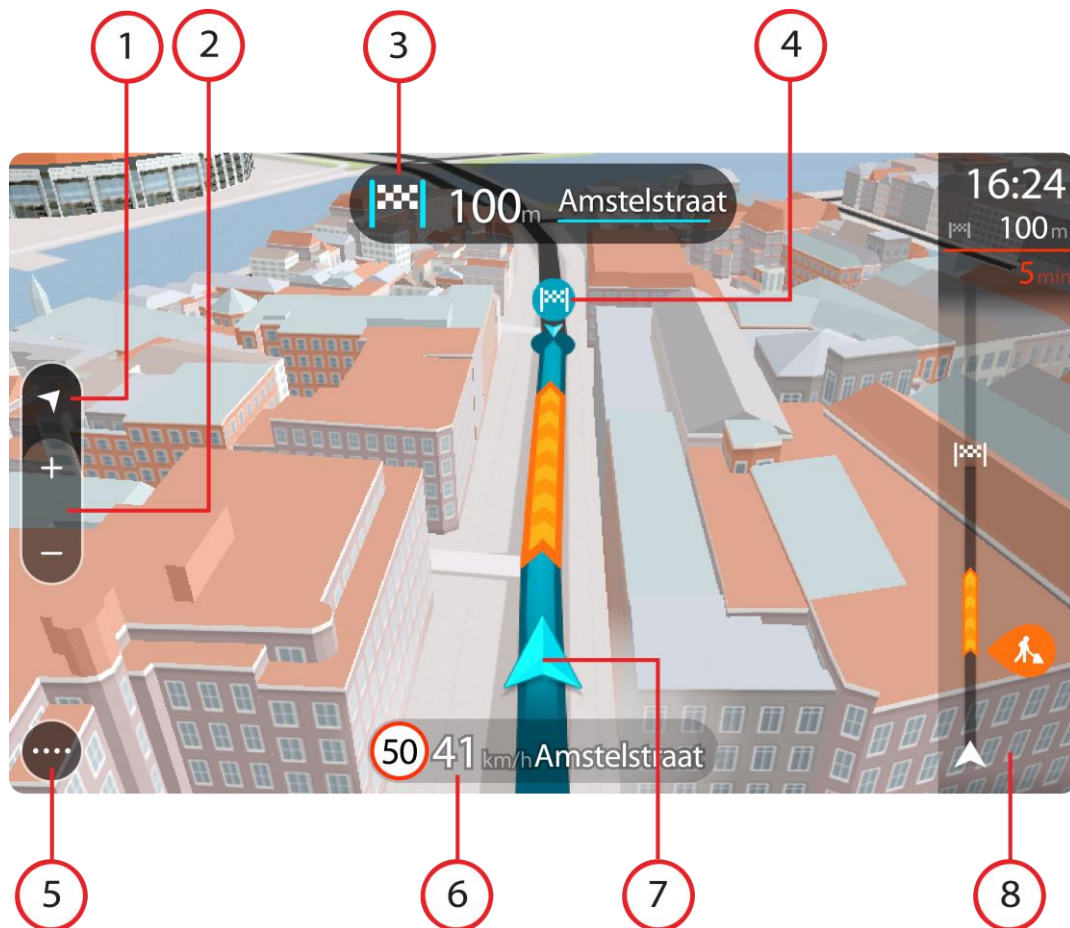
## The guidance view

The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the [2D and 3D default settings](#).

**Tip:** When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the [map view](#) and use the interactive features.

When the navigation app starts after it was turned off and you have a route planned, you are shown the map view with your planned route.



1. Switch view button. Select the switch view button to change between the map view and the guidance view.
2. Zoom buttons. Select the zoom buttons to zoom in and out.

**Tip:** On most devices you can also pinch to zoom in and out.

3. Instruction panel. This panel shows the following information:
  - The direction of your next turn.
  - The distance to your next turn.
  - The name of the next road on your route.
  - [Lane guidance](#) at some junctions.
4. Route symbols. Symbols are used on your route to show your starting location, your stops, and your destination.
5. Main Menu button. Select the button to show the Main Menu.
6. Speed panel. This panel shows the following information:
  - The speed limit at your location.
  - Your current speed. If you drive more than 5 km/h or 3 mph over the speed limit the speed panel turns red. If you drive less than 5 km/h or 3 mph over the speed limit the speed panel turns orange.
  - The name of the street you are driving on.
7. Current location. This symbol shows your current location.

**Note:** If your Bridge cannot find your location using GPS or other methods, the symbol appears grey.

8. Route bar. The [route bar](#) is shown when you have planned a route.

### The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

**Important:** To see a wider route bar showing additional route information, change the setting for Route Information.

**Note:** The [distance ahead shown by the route bar](#) depends on the overall length of your route.



The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

If you have [stops](#) on your route, select this panel to change between information about the next stop and your final destination.

You can [choose the information you see](#) on the arrival information panel.

**Traffic status** - if your Bridge isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two [stops](#) on your route.
- [Petrol stations](#) that are directly on your route.
- [TomTom Traffic](#) including heavy rain or snow.
- TomTom [Speed Cameras](#) and [Danger Zones](#).
- Rest stops directly on your route.

You can choose the information you see on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol. The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you switch the setting on.



**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

## Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 50 km (31 miles), only the next 50 km (31 miles) is shown. The destination icon is not shown.

**Tip:** You can scroll the route bar to see your whole route.

- For remaining distances between 10 km (6 miles) and 50 km (31 miles), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 10 km (6 miles) the complete distance is shown. The destination icon moves down towards the chevron symbol as you get nearer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 50 km on the route bar is split into 34 km (21 miles) at the top and 16 km (9 miles) at the bottom.
- A remaining distance of 10 km on the route bar is split into 6.6 km (4 miles) at the top and 3.3 km (2 miles) at the bottom.

The route bar is constantly updated as you drive.

## The quick menu

To open the quick menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- Mark a location
- [Report a new speed camera](#)
- [Avoid a blocked road](#)
- See your current location or your latitude/longitude if not on a named road.

## Navigation buttons

On the [map view](#) or [guidance view](#), select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

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**Search**

Select this button to search for an address, a place or a Point of Interest, then [plan a route](#) to that location.



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**Current route**

Select this button to [clear or change](#) your planned route.



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**Report Speed Camera**

Select this button to [report a speed camera](#).



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**Voice Control**

Select this button to start [voice control](#).

Tip: You can also say the wake-up phrase to start voice control.



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**My Places**

Select this button to show your [saved places](#).



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**My Routes**

Select this button to show your [saved routes](#).



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**Parking**

Select this button to [find car parks](#).



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**Petrol Station**











Select this button to [find petrol stations](#).



## Other buttons

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the [navigation buttons](#):

	Select this button to open the <a href="#">Settings Menu</a> .
	Select this button to open the Help Menu. The Help Menu contains a guided tour and information about the navigation app.
	Select this button to return to the previous screen.
	Select this button to return to the <a href="#">map view</a> or <a href="#">guidance view</a> .
	This symbol shows that your device is connected to TomTom services.
	This symbol shows that your device is not connected to TomTom services.
	Select this button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds. <div><b>Tip:</b> You can select the types of instructions you want to hear. Select <a href="#">Voices</a> in the Settings Menu and select the instructions you want to hear.</div>
	Select this button to switch on voice instructions.
	Select this button to reduce the brightness of the screen and display the map in darker colours. When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed. <div><b>Tip:</b> Your device automatically switches between day and night colours depending on the time of day. To switch off this feature, select Appearance in the Settings menu and switch off <b>Switch to night colours when dark</b>.</div>
	Select this button to increase the brightness of the screen and display the map in brighter colours.

## Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are switched off, the volume control will still change the volume of the warnings.



## Running in the background

The navigation app continues to run when it is in the background, for example when you are using another app on the TomTom Bridge.

If the navigation app is running in the background and you are driving on a planned route, you will continue to hear driving instructions.

## Changing the text and button size

You can change the size of the text and the buttons you see on the screen, for example to make the text easier to read and the buttons easier to use.

**Note:** This feature is only available on devices with a 6 inch / 15 cm or larger screen.

To change the size of the text and the buttons, select the **Settings** button in the Main Menu, then select **Appearance**, then select **Size of text and buttons**. Your device must restart to apply the change.

# Traffic

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## About TomTom Traffic

TomTom Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to [tomtom.com/services](https://tomtom.com/services).

In combination with IQ Routes, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions and the weather.

Your navigation app regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your app will offer to replan your route to try to avoid any delays.

The TomTom Bridge uses either a permanent connection or a smartphone connection to [connect to TomTom services](#).

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**Important:** If use your smartphone to connect to TomTom Services and you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom Services.

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**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](https://tomtom.com/services).

## The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

---

**Important:** To see a wider route bar showing additional route information, change the setting for Route Information.

---

**Note:** The [distance ahead shown by the route bar](#) depends on the overall length of your route.



The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

If you have [stops](#) on your route, select this panel to change between information about the next stop and your final destination.

You can [choose the information you see](#) on the arrival information panel.

**Traffic status** - if your Bridge isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two [stops](#) on your route.
- [Petrol stations](#) that are directly on your route.
- [TomTom Traffic](#) including heavy rain or snow.
- TomTom [Speed Cameras](#) and [Danger Zones](#).
- Rest stops directly on your route.

You can choose the information you see on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you switch the setting on.

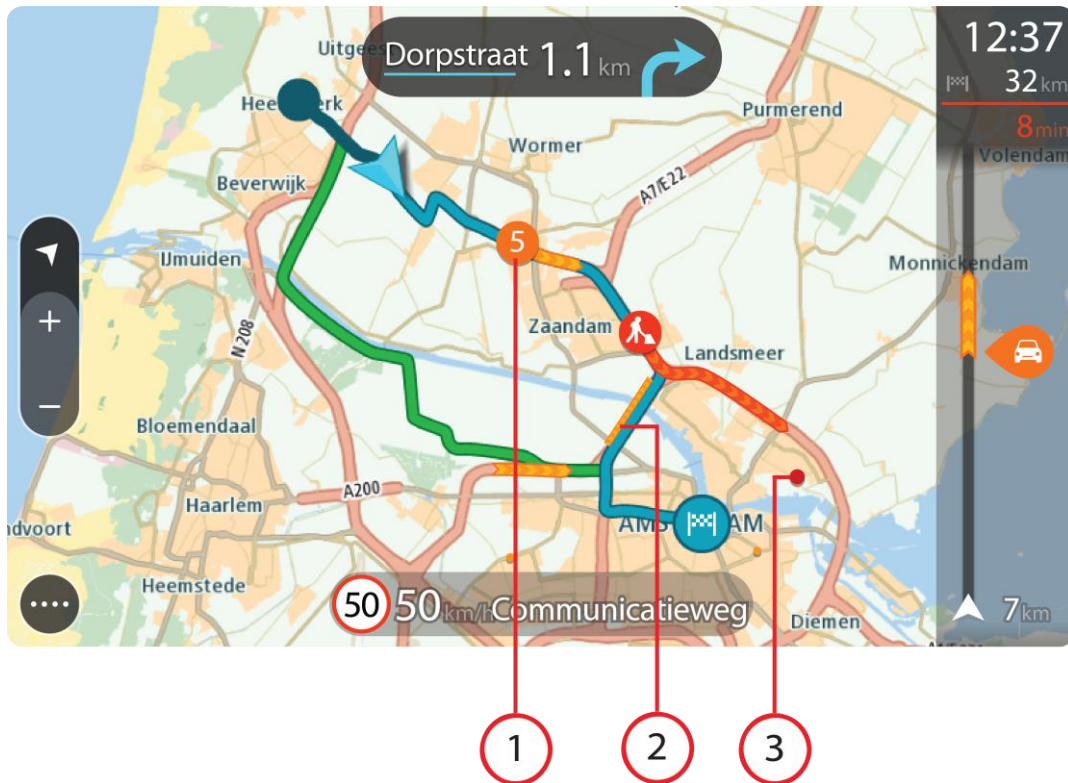
**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

## Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap the highest priority incident is shown - for example, a road closure is higher priority than road works or a closed lane.

**Tip:** Select an incident on the map to see more detailed information.



1. Traffic incident that affects your route in your direction of travel.

A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.

The colour of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

For a complete list of incident types, see [Traffic incidents](#).

**Tip:** You see weather symbols on the map if there is bad weather such as heavy rain or snow.

2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

## Looking at traffic on your route

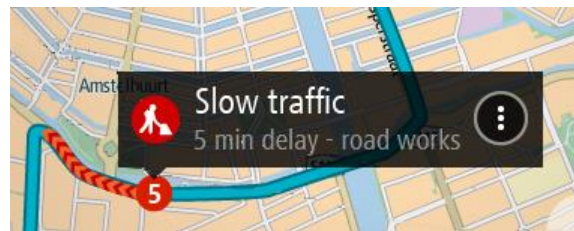
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map.

The [route bar](#) tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route.

**Note:** If your Bridge isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and a pop-up opens showing detailed information about the traffic incident.



The information shown includes:

- The type of traffic incident - general, accident, road works, lane closure or weather such as heavy rain or snow.
- The severity of the incident - slow traffic, queuing traffic or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see [Traffic incidents](#).

Select the back button to go back to the guidance view.

## Traffic incidents

Traffic incidents and warnings are shown in the map view and in the route bar. Symbols shown in a circle are traffic incidents. Checks are done to see if a faster route is available and your route is [replanned](#) to avoid traffic incidents.

Traffic incident symbols:

	Wind
	Rain
	Fog
	Snow
	Ice
	Stationary traffic
	Queuing traffic
	Slow traffic
	Unknown accident





Unknown incident



Roadworks



Lane closure



Road closure

## Advanced Lane Guidance

**Note:** Lane guidance is not available for all junctions or in all countries.

Advanced Lane Guidance helps you prepare for motorway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen and in the instruction panel.



**Tip:** To close the lane image, select anywhere on the screen or press the back button.

To turn lane images off, select the **Settings** button in the Main Menu, then select **Appearance**. Switch off the **Show previews of motorway exits** setting.

## Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning between 08.00 - 09.00 and in the afternoon between 15.00 - 16.00. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

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**Important:** The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

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# Setting your vehicle type

## About My Vehicle

**Note:** Route planning for a specific vehicle type is available only when a truck map is installed. If a truck map is not installed, a car route is planned instead.

[My Vehicle](#) lets you choose the type of vehicle you are driving so that the route planned by your device is suitable for your vehicle.

Each vehicle type has adjustable settings for dimensions, weight and maximum speed. Routes planned by your device avoid restrictions for the vehicle type, and take into account the vehicle's specific settings. The following list shows you some examples of route restrictions:

- A route calculated for a van may be different from the route calculated for a car because of weight or height restrictions.
- A truck may be only permitted to drive on certain roads through a city.
- A route planned for a large vehicle, for example Bus, Truck or Other, favours major roads, assumes you are travelling at a lower average speed and also selects routes without sharp turns.

**Important:** You must pay attention to all traffic signs, especially those relating to your vehicle's dimensions and weight. We cannot guarantee you will never encounter them on your route and ignoring such restrictions can be dangerous and illegal.

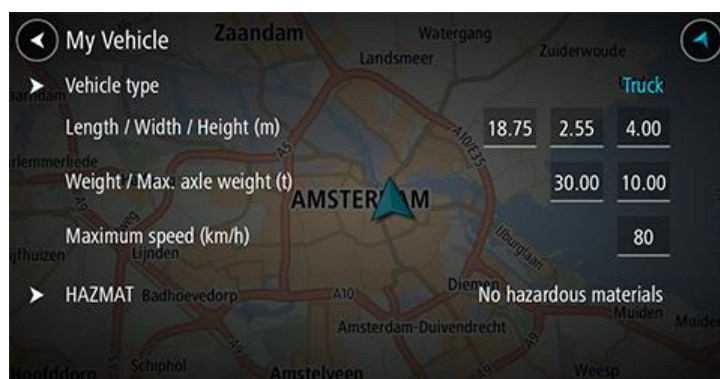
## Setting your vehicle type

1. Select **Settings** in the Main Menu, then select **My Vehicle**.



The **My Vehicle** screen is shown.

2. Select **Vehicle Type** then select your vehicle type from the list shown.  
The **My Vehicle** screen is shown with the settings for the selected vehicle type.



3. Select each setting and enter the correct setting for your vehicle type. If a setting will not be a route restriction, for example **Maximum Speed**, you can set it to zero.

**Tip:** For Bus and Truck vehicle types, the dimensions, weight and maximum speed are pre-set. Adjust the settings to match your vehicle's actual specifications.

**Important:** Settings that are set at zero will not be used to determine restrictions when a route is planned.

4. If your vehicle is a Truck transporting hazardous materials, select **HAZMAT** then select the type of hazardous material being transported.
5. Return to the map view and [plan a route](#).

A route is planned that [avoids route restrictions](#) applicable to your vehicle.

You can [find an alternative route or change the route type](#) for all types of vehicles, taking into account the vehicle's specific settings.

## Viewing route restrictions

If your vehicle type is set to Truck or Bus, you can see route restrictions in the [guidance view](#) as you drive, and in [map view](#) when you have planned a route. In map view, zoom in to see the restricted roads.

Restricted roads are shown coloured. If your planned route uses a restricted road then the restricted section is shown dotted.

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**Important:** You must pay attention to all traffic signs, especially those relating to your vehicle's dimensions and weight. We cannot guarantee you will never encounter them on your route and ignoring such restrictions can be dangerous and illegal.

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# Using Quick Search

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## About search

You use search to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, 123 Oxford Street, London.
- A partial address, for example, Oxford st Lon.
- A type of place, for example, petrol station or restaurant.
- A place by name, for example, Starbucks.
- A postcode, for example, W1D 1LL for Oxford Street, London.
- A city to navigate to a city centre, for example, London.
- A POI (Point of Interest) near your current location, for example, restaurant near me.
- A mapcode, for example, WH6SL.TR10
- Latitude and longitude coordinates, for example,  
N 51° 30'31" W 0° 08'34".

**Tip:** To search for a specific street in the United Kingdom or the Netherlands, type in a postcode, then leave a space and then type in the house number. For example, "1017CT 35". For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

## Planning a route to a POI using search

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

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To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



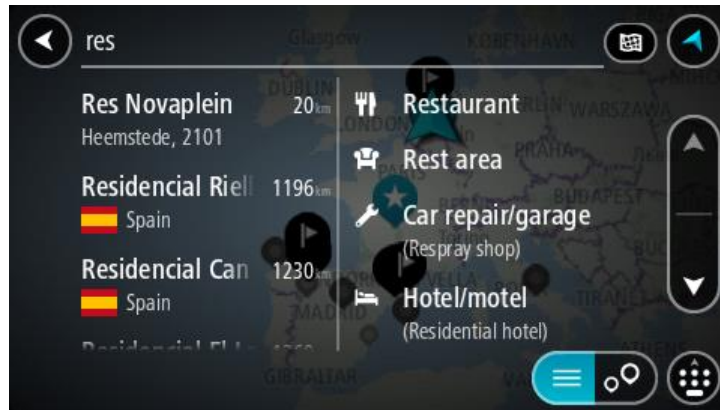
2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

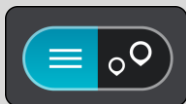
**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.



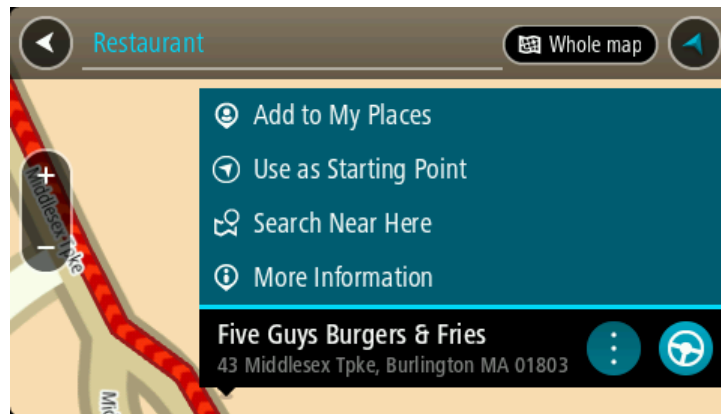
**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map.

6. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

7. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using online search

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

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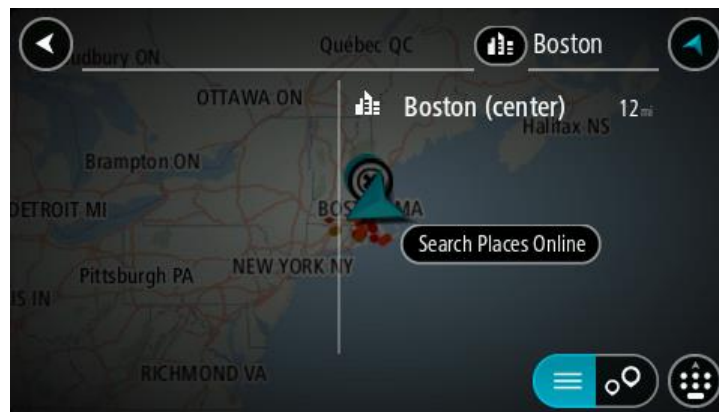
**Note:** Searching online is only available on connected devices. To search online on your Bridge, you must be [connected to TomTom services](#).

If you did a [POI search](#) but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

1. [Search for a POI](#) using Search in the Main Menu.



The search results are shown in two columns.



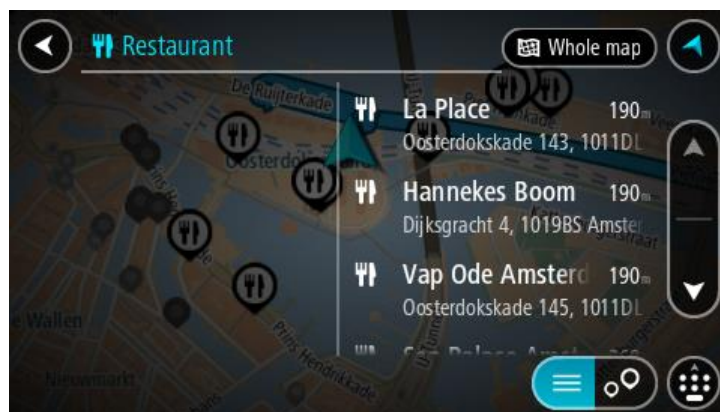
2. Select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

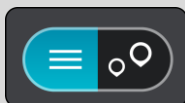
**Note:** When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

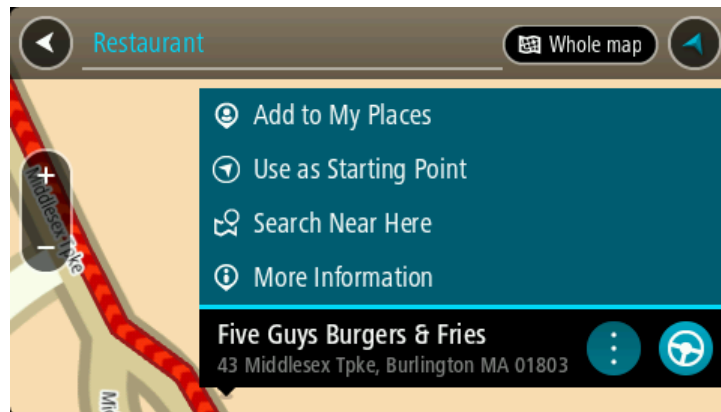
**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.  
The location is shown on the map.



5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

6. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

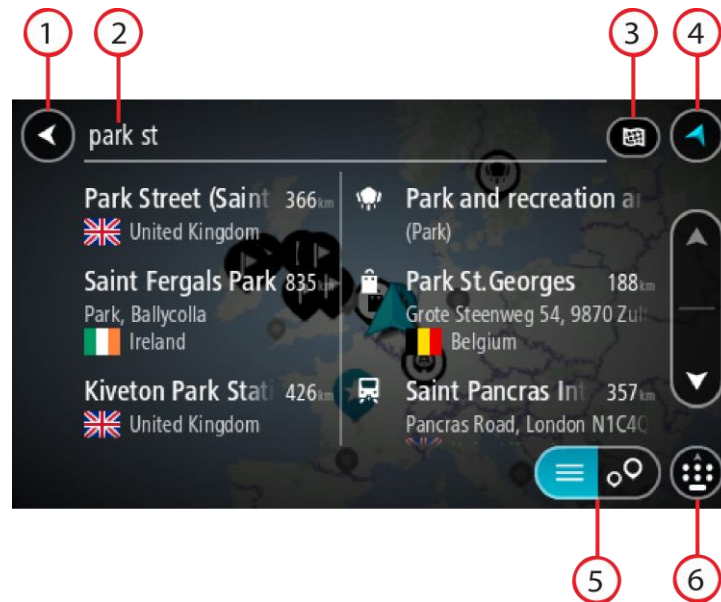
**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Entering search terms

Select **Search** in the Main menu to start searching for addresses and POIs. The search screen opens showing the device keyboard and the following buttons:

**Tip:** Hide the device keyboard to show the whole search screen.



1. **Back button.**

Select this button to go back to the previous screen.

2. **Search input box.**

Enter your search term here. As you type, matching addresses and POIs are shown.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

**Tip:** To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Type of search.**

By default, the whole of the current map is searched. Once you have used search, the last search type you selected is used. Select this button to change the type of search to any of the following:



**Whole map**

Select this option to search the whole of your current map with no limit to the search radius. Your current location is the centre of the search. The results are ranked by exact match.



**Near me**

Select this option to search with your current GPS location as the search centre. The results are ranked by distance.



**In town or city**

Select this option to use a town or city as the centre for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.



**Along route**

When a route has been planned, you can select this option to search along your route for a specific type of location, for example, petrol stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.



#### Near destination

When a route has been planned, you can select this option to use your destination as the centre for your search.



#### Latitude Longitude

Select this option to enter a pair of latitude longitude coordinates.

#### 4. View button.

Select this button to return to the [map view](#) or [guidance view](#).

#### 5. List/map button.

Select this button to switch between showing the results in a list or showing the results on the map.

#### 6. Show/hide keyboard.

Select this button to show the keyboard. Hide the keyboard using the device's back function.

**Tip:** To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

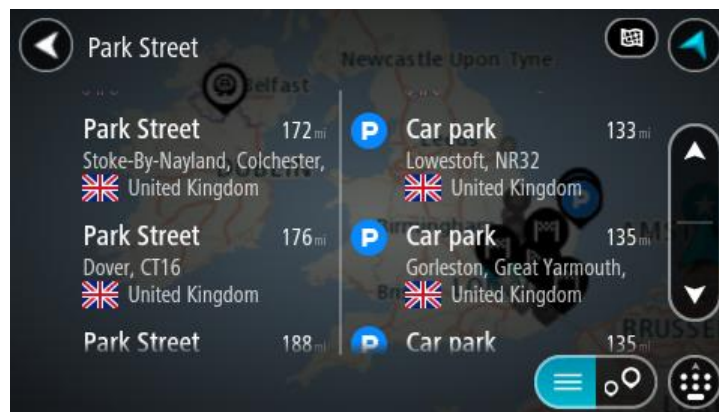
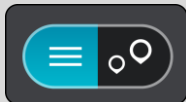
## Working with search results

Your search results are shown in two columns.

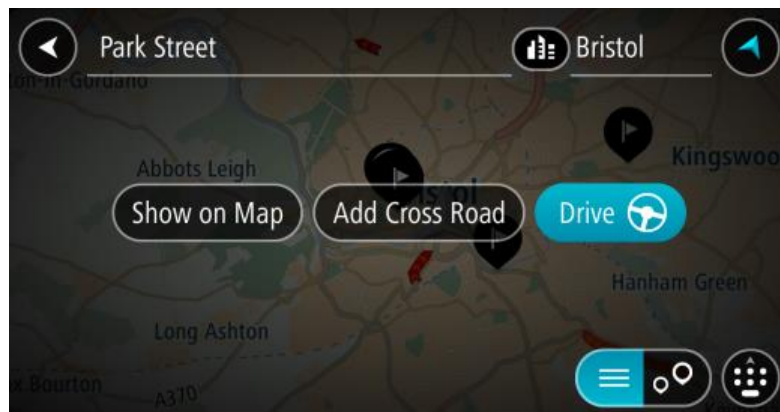
Address and city matches are shown in the left-hand column, and POIs, types of POIs and Places are shown in the right-hand column.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

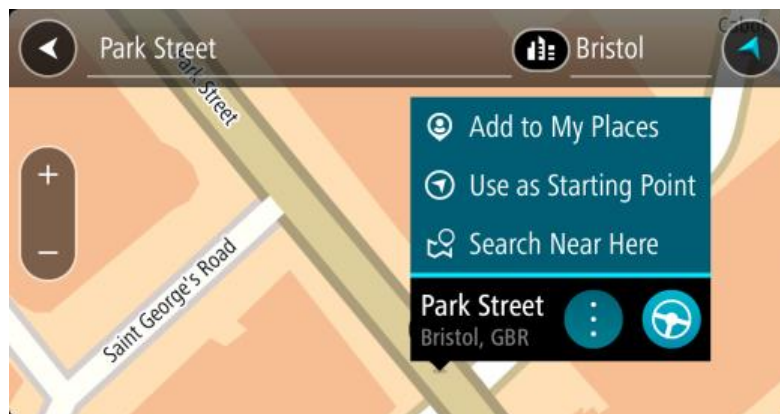
**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.



If you show the result on the map, you can use the pop-up menu to [adding a location from My Places](#) or search near this location. If a route is already planned, you can add the location to your current route.



**Note:** The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

## About postcodes

When searching using a postcode, your results depend on the type of postcode used in the country that you are searching in.

The following types of postcodes are used:

- Postcodes that navigate you to a street or part of a street.
- Postcodes that navigate you to an area comprising, for example, a single town, several villages in a rural area or a district in a large city.

### Postcodes for streets

Countries such as the Netherlands and the United Kingdom use this type of postcode. When you search using this type of postcode, enter the postcode, then leave a space and then optionally enter the house number. For example, "1017CT 35". Your device then plans a route to a specific house or building on a specific street.

## Postcodes for areas

Countries such as Germany, France and Belgium use this type of postcode. If you search using a postcode for an area, your results include all the streets in a city district, the whole town, or the villages within that postcode.

You may get results from multiple countries if you enter a postcode for an area.

**Note:** If you search using a postcode for an area, you will not get a specific address in your results.

This type of postcode is still very useful in reducing the number of search results. For example, a search for Neustadt in Germany returns a long list of possible results. Adding a space followed by the postcode for an area narrows the results down to the Neustadt that you are looking for.

As another example, if you want to search in a city, enter a postcode for an area and select the city centre you are searching for from the results.

## About mapcodes

In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognise, remember and communicate. They are precise to a few metres, which is good enough for every-day use.

Go to [mapcode.com](http://mapcode.com) for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can choose a location that you want to associate with your address, for example, the main entrance or the entrance to a car park.

## List of POI type icons

### Legal and financial services



Court house



Cash dispenser



Legal - Solicitors



Financial institution



Legal - other services

### Food services



Convenience store



Fast food restaurant



Restaurant



Chinese restaurant

### Accommodation



Hotel or motel



Luxury hotel



Camping ground



Economy chain hotel

### Emergency services



Hospital or polyclinic



Dentist



Police station



Veterinarian



Doctor



Fire station

### Car-related services



Outside parking



Petrol station



Parking garage



Car wash



Car dealer



Vehicle inspection centre



Rental car facility



Electrical car charging point(s)



Rental car parking



Car repair facility

### Other services



Embassy



Pet services



Government office



Telecommunication



Company



Community service



Post office



Pharmacy



Shopping centre



Beauty services



Tourist information office



Shop

### Education



College or university



School



Library



Convention centre

### Leisure



Casino



Winery



Theatre



Tourist attraction



Cinema



Zoo



Concert hall



Amusement park



Museum



Exhibition centre



Opera



Cultural centre



Nightlife



Leisure centre



























### Sport



Playing field



Swimming pool

	Mountain peak		Water sports
	Beach		Tennis court
	Park or recreation area		Ice skating rink
	Yacht basin or marina		Sports centre
	Stadium		Golf course
<b>Religion</b>			
	Church		Place of worship
<b>Travel</b>			
	Railway station		Mountain pass
	Airport		Scenic or panoramic view
	Ferry terminal		Postcode
	Border crossing	<div>Note: Not used in all countries.</div>	
	Bus station		
	Toll gate		Residential area
	Rest area		Petrol station
			Electrical car charging stations
			Truck stop





City centre

# Planning a route

## Planning a route to an address using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.



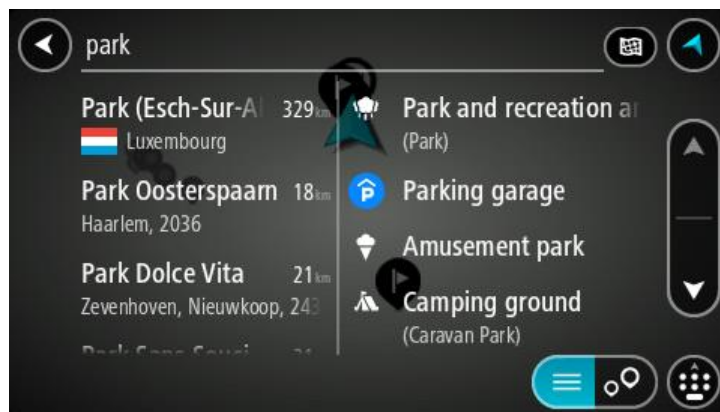
2. Select Search.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for an address, town, city, postcode or [mapcode](#).

**Tip:** To search for a specific street in the United Kingdom or the Netherlands, type in a post-code, then leave a space and then type in the house number. For example, "1017CT 35". For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select an address suggestion.



6. Enter the house number if you have one and haven't entered it already.



**Tip:** If you enter a house number that is not found, then the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, or you can select Drive to drive to the nearest house number.

7. Select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a city centre

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

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To plan a route to a city centre using search, do the following:

1. Select the Main Menu button to open the Main Menu.

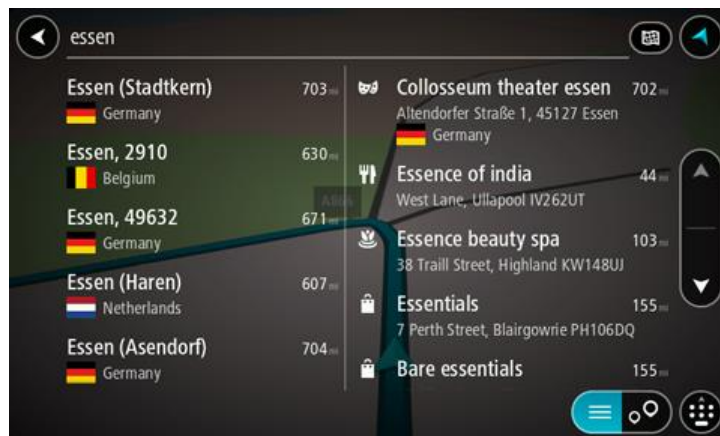


2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.



You can search for a town, city, or postcode.

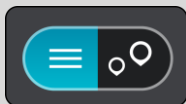
**Tip:** To search for a specific city you can use the city's postcode or the country. For example, searching for Essen will return many results. If you search for Essen 2910 or Essen Belgium then that city will be at the top of the results. You can then search in the city.

**Tip:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

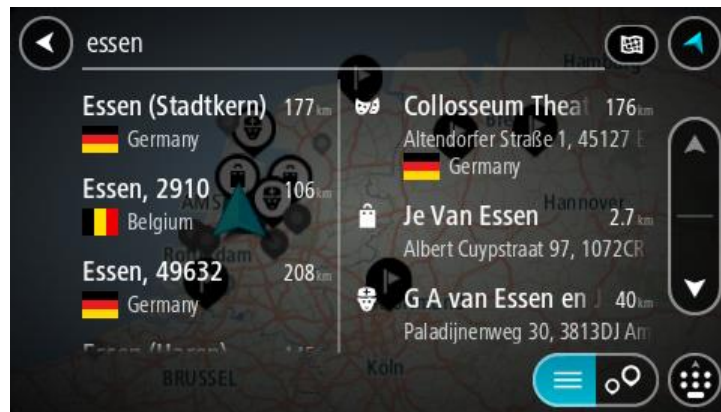
**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



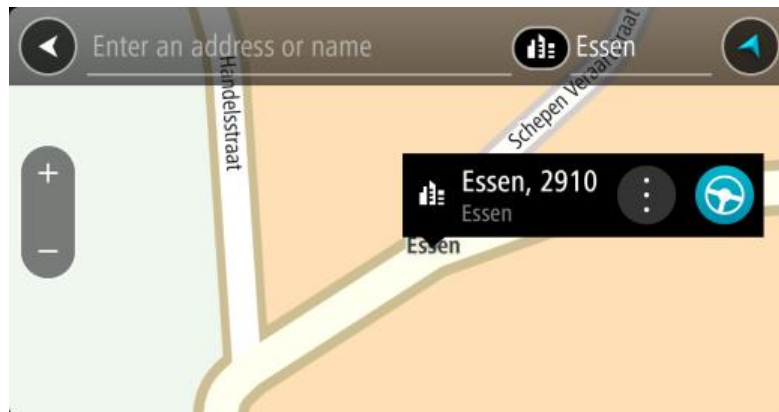
5. Select the city in the left-hand column.

The city name is shown in the right side of the search input box, and the city centre POI is shown below in the right-hand column.



6. Select the city centre POI.

The city centre location is shown on the map.



7. Select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



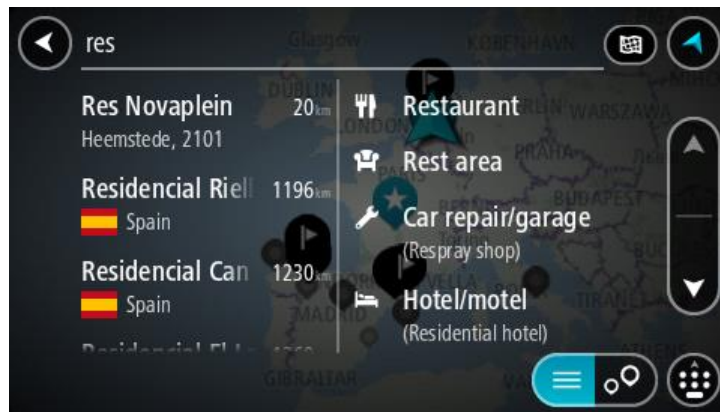
2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

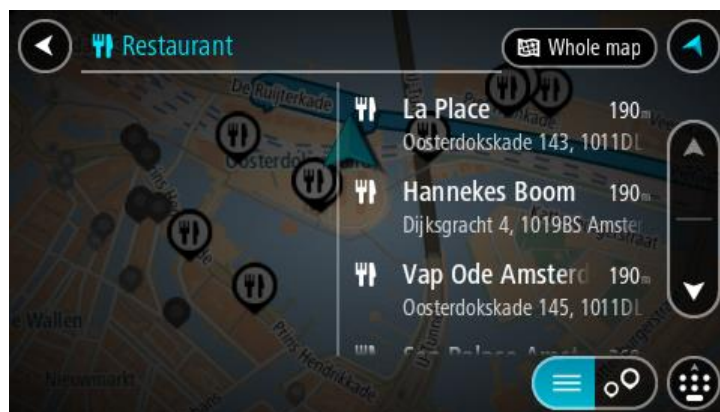
**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

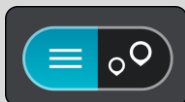
**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

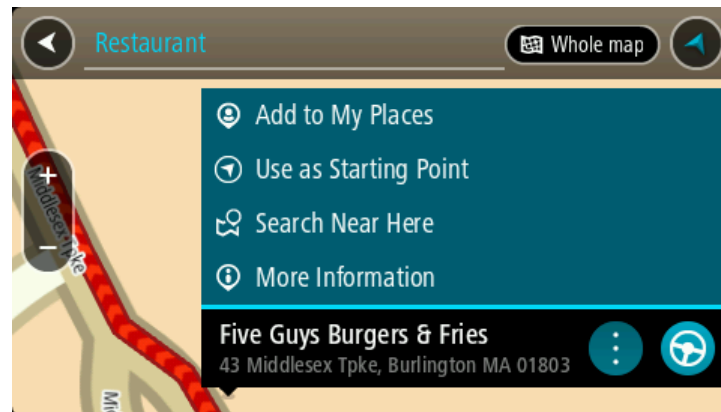


**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map.
6. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

7. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route to a POI using online search

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

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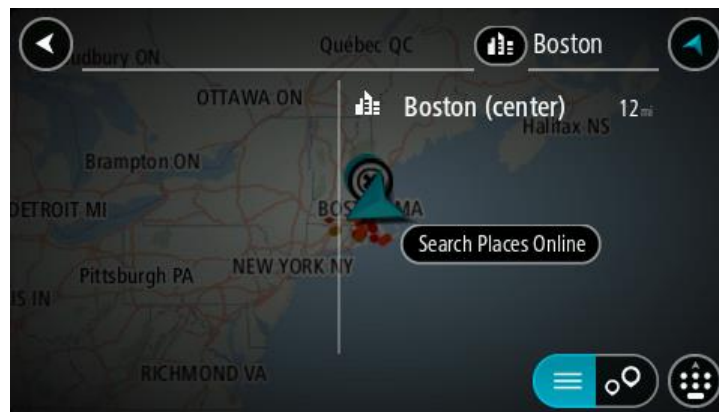
**Note:** Searching online is only available on connected devices. To search online on your Bridge, you must be [connected to TomTom services](#).

If you did a [POI search](#) but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

1. [Search for a POI](#) using Search in the Main Menu.



The search results are shown in two columns.



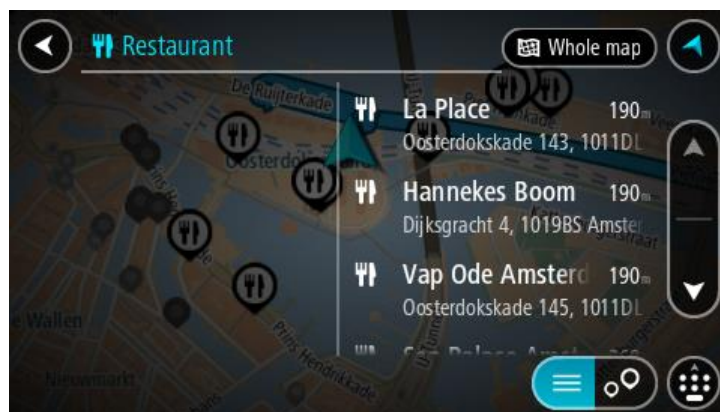
2. Select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

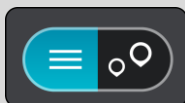
**Note:** When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

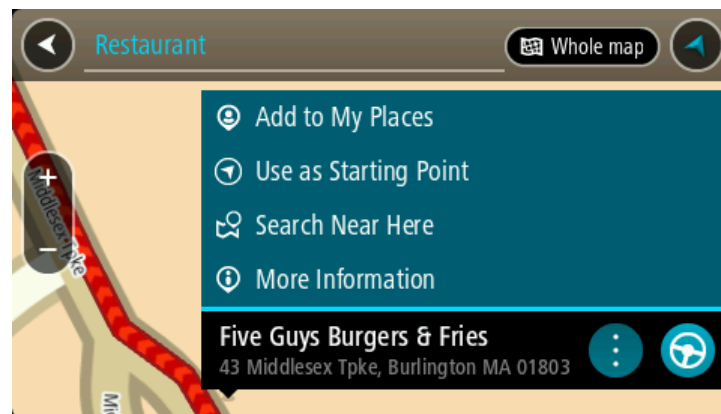
**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.  
The location is shown on the map.



5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

6. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using the map

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

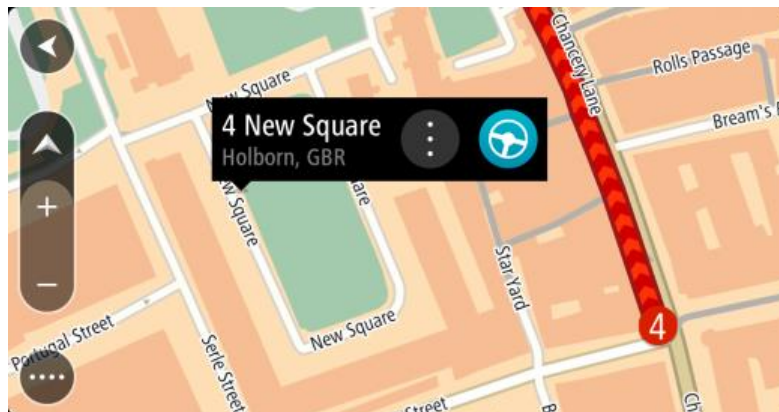
1. [Move the map](#) and zoom in until you can see the destination that you want to navigate to.

**Tip:** You can also select a map symbol to open the pop-up menu, then select the drive button to plan a route to that location.



2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

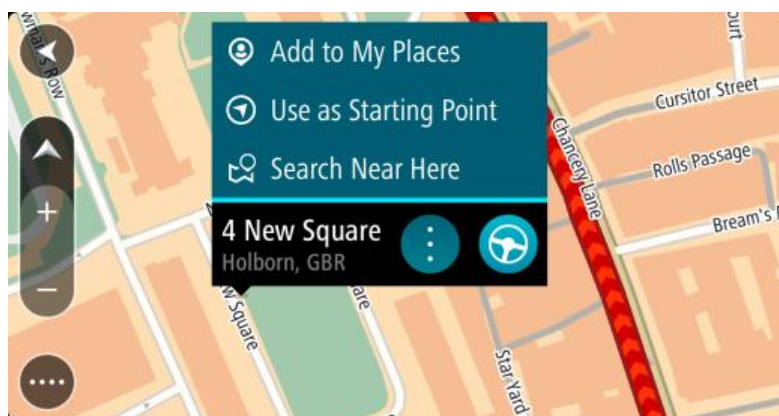


3. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can use the location you selected in other ways, such as adding it to [My Places](#), by selecting the pop-up menu button.



**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using My Places

To navigate to one of [My Places](#) from your current location, do the following:

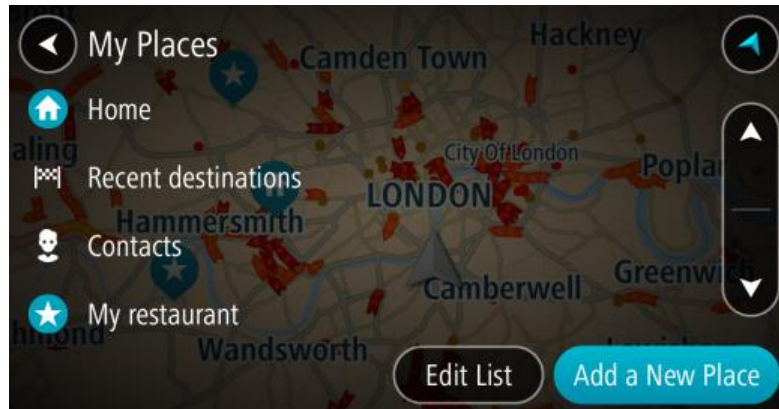
1. Select the Main Menu button to open the Main Menu.



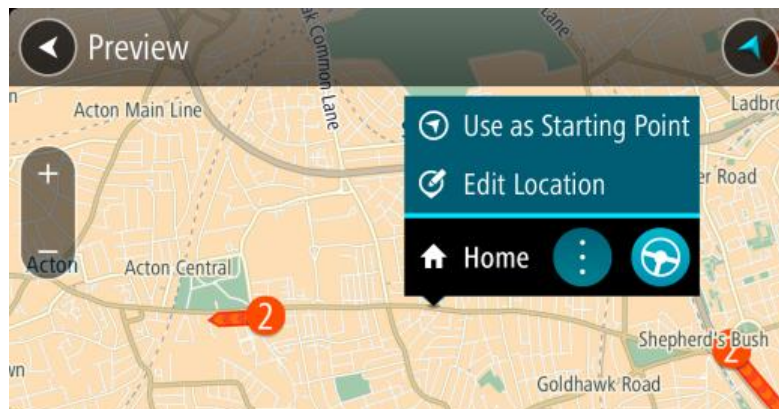
2. Select **My Places**.



A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.  
Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this Place, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using coordinates

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Select the type of search button to the right of the search box.



4. Select **Latitude Longitude**.

5. Type in your pair of coordinates. You can enter any of these coordinate types:

- Decimal values, for example:  
N 51.51000 W 0.13454  
51.51000 -0.13454

**Tip:** For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.

- Degrees, minutes and seconds, for example:  
N 51° 30' 31" W 0° 08' 34"
- GPS standard coordinates, for example:  
N 51 30.525 W 0 08.569

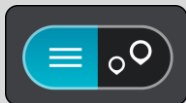
**Note:** The bar below the coordinates goes red if you enter coordinates that are not recognised by your Bridge.

6. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



7. Select a suggestion for your destination.

The location is shown on the map.

8. To plan a route to this destination, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Planning a route using a mapcode

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**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

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To plan a route using a mapcode, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:

- International, for example, WH6SL.TR10.
- Country-specific, for example, GBR 8MH.51.
- Alternative country-specific, for example, GBR 28.Y6VH or GBR LDGZ.VXR.

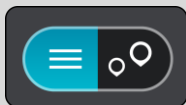
**Tip:** All the mapcodes in this example are for the same location - Edinburgh Castle in the UK. See [About mapcodes](#) for information on how to get a mapcode for a location.

4. As you type in the mapcode, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

**Tip:** To see more results, hide the keyboard or swipe the results list to scroll it.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a suggestion for your destination.
6. Select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

**Tip:** You can [add a stop to a route](#) that you have already planned.

**Tip:** You can save a route using [My Routes](#).

## Finding an alternative route

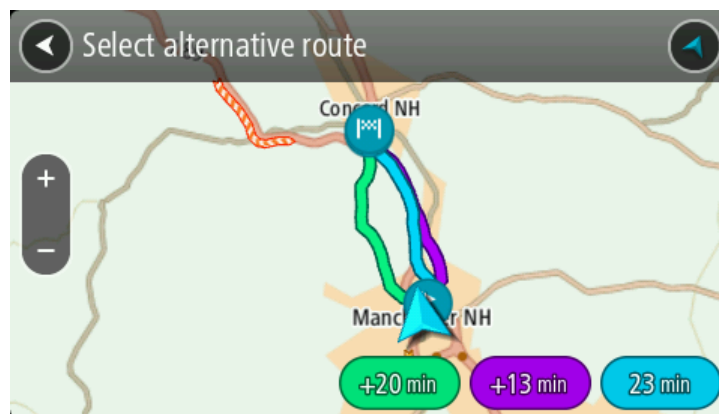
**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the [map view](#), select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon.

**Tip:** Information from the Lifetime [Traffic](#) service is used when calculating alternative routes. Any route that is 50% longer in time than the original route is not shown.



5. Select your chosen route by tapping on the time balloon.
6. Select **Let's go**.
7. Guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Note:** You can also find alternative routes by selecting **Current Route** in the main menu, followed by **Find Alternative**.

## Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your [My Routes](#) list.

To plan a route in advance, do the following:



1. Select the Main Menu button to open the Main Menu.



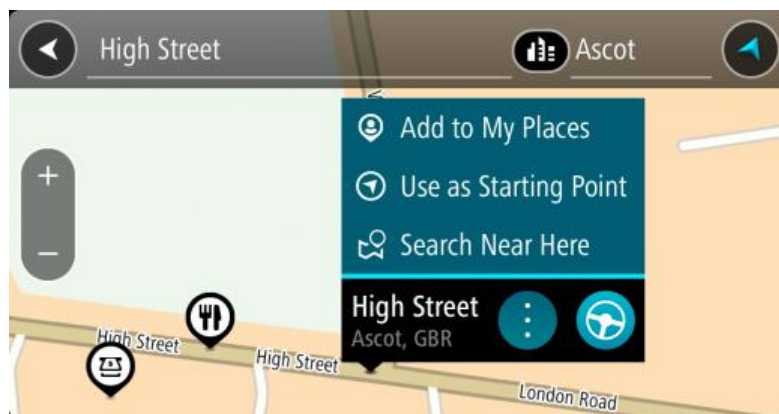
2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the location you want to use as a starting point.
4. Select an address or POI suggestion.
5. Select **Show on Map**.
6. Select the pop-up menu button.

A pop-up menu shows a list of options.



7. Select **Use as Starting Point**.
8. Repeat the search steps to choose your destination, and then select the drive button in the pop-up menu:



Your route is planned using your chosen starting point and destination. The estimated time of arrival is shown at the top of the route bar.

**Tip:** If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.

**Tip:** Stops, POIs, Places and the destination can all be selected as starting points using their pop-up menus.

### Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Remove Starting Point**.

Your route is replanned with your current location as the starting point.

### Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Change to a Stop**.

Your route is replanned with the starting point changed into a stop.

### Finding a car park

To find a car park, do the following:

1. Select the Main Menu button to open the Main Menu.

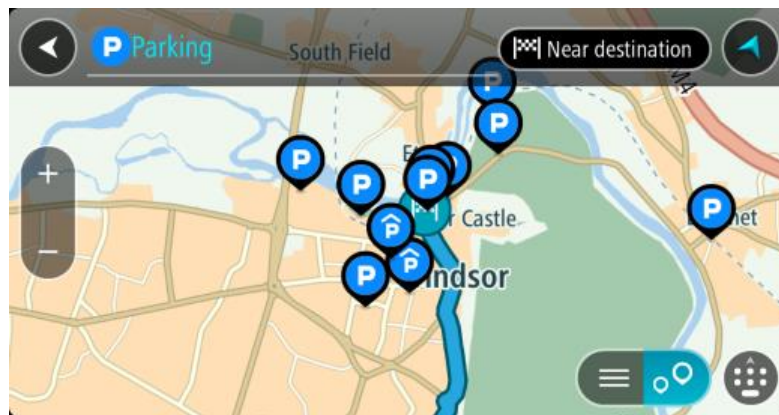


2. Select **Parking**.



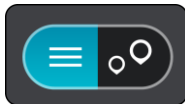


The map opens showing the locations of car parks.



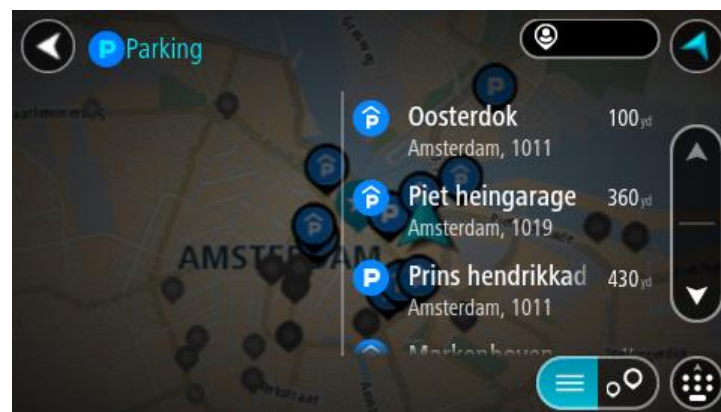
If a route is planned, the map shows car parks near your destination. If a route isn't planned, the map shows car parks near your current location.

You can change the screen to show a list of car parks by pressing this button:

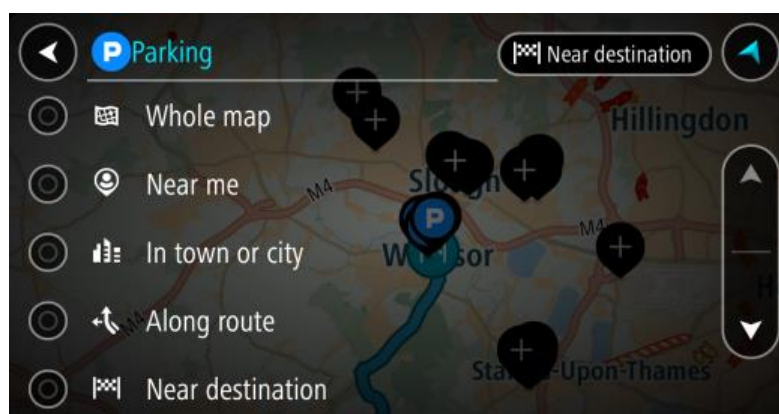


You can select a car park from the list to locate it on the map.

**Tip:** You can scroll down the list of results using the scroll bar on the right side of the screen.

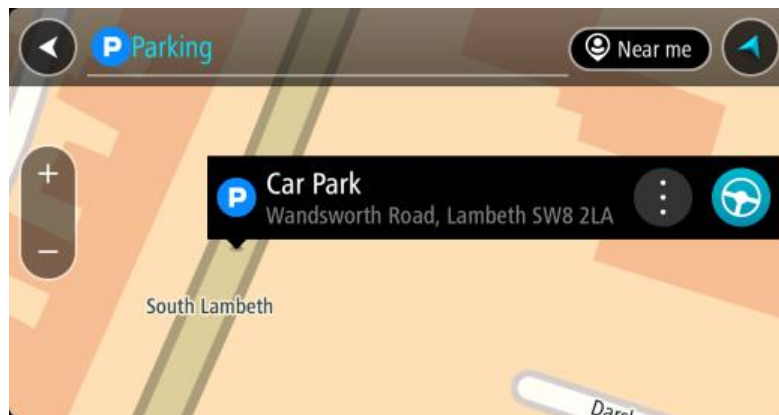


If you want to change how the [search](#) is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a car park from the map or the list.

A pop-up menu opens on the map showing the name of the car park.



4. To plan a route to your chosen car park, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can add a car park as a stop on your route by using the pop-up menu.

## Finding a petrol station

To find a petrol station, do the following:

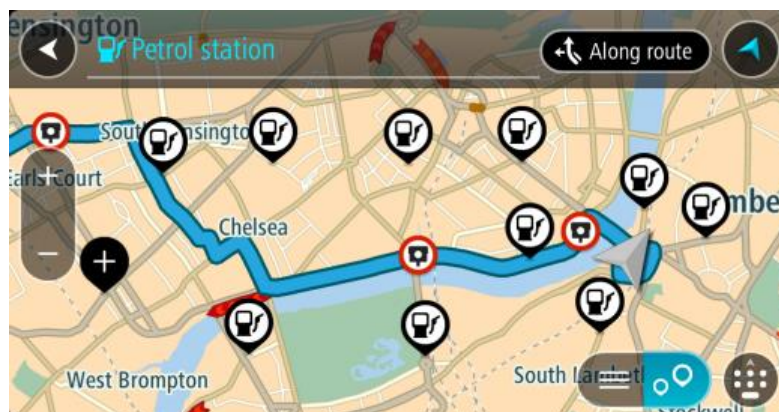
1. Select the Main Menu button to open the Main Menu.



2. Select Petrol Station.



The map opens showing the locations of petrol stations.



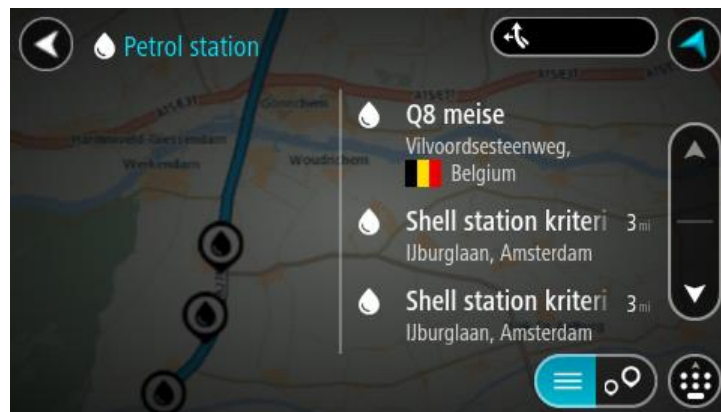
If a route is planned, the map shows petrol stations along your route. If a route isn't planned, the map shows petrol stations near your current location.

You can change the screen to show a list of petrol stations by pressing this button:



You can select a petrol station from the list to locate it on the map.

**Tip:** You can scroll down the list of results using the scroll bar on the right side of the screen.

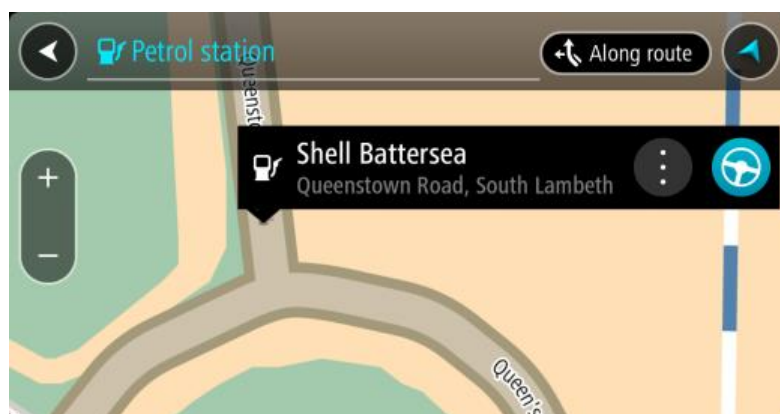


If you want to change how the [search](#) is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a petrol station from the map or the list.

A pop-up menu opens on the map showing the name of the petrol station.



4. To plan a route to your chosen petrol station, select the drive button:



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can add a petrol station as a stop on your route by using the pop-up menu. A petrol station that is a stop on your route has a blue icon.

# Changing your route

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## The Current Route Menu

When you have planned a route, select the **Current Route** button in the Main Menu to open the Current Route Menu.

The following buttons are available in the Current Route Menu:

---

### Clear Route



Select this button to clear the currently planned route.  
The Current Route Menu closes and you return to the [map view](#).

---

### Find Alternative



You see this button when you have planned a route. Select this button to show up to three alternative routes on the [map view](#).

---

### Avoid Blocked Road



Select this button to [avoid an unexpected obstacle](#) that is blocking the road on your route.

---

### Avoid Toll Roads and More



Select this button to avoid some [types of route features](#) that are on your currently planned route. These include ferries, toll roads and unpaved roads.

---

### Show Instructions



Select this button to see a list of turn-by-turn text instructions for your planned route.

The instructions include the following:

- The street name.
- Up to two road numbers shown in road shields whenever available.
- An instruction arrow.
- An instruction description.
- The distance between two consecutive instructions.
- Exit number.

---

### Add Stop to Route



Select this button to add a stop to your currently planned route. You can also [add a stop to your route directly from the map](#).

---

---

**Add to My Routes**

If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your [My Routes](#) list.

---

**Save Changes to Route**

If you make a change to a [My Route](#), you see this button. Select this button to save the changes.

---

**Change Route Type**

Select this button to change the [type of route](#) used to plan your route. Your route will be recalculated using the new route type.

---

**Reorder Stops**

Select this button to see the lists of stops for your current route. You can then change the order of the stops on your route.  
For a route without stops, you can also select this button to reverse your route.

---

**Drive to Route**

Select this button to plan a route from your current location to the starting point of a [My Route](#). The starting point is converted to a stop.

---

**Play Route Preview**

Select this button to watch a preview of your planned route.

---

**Stop Route Preview**

Select this button to stop the preview of your planned route.

---

## Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the [guidance view](#), select the current location symbol or the speed panel.

**Tip:** The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

A new route is found that avoids the blocked road. You may get shown up to two alternatives depending on the road network between you and your destination.

The new route is shown on the map view with the difference in travel time in a balloon.

**Note:** It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.
4. Select **Let's go**.  
Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

## Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid Motorways** - this type of route avoids all motorways.
- **Walking Route** - this type of route is optimised for walking.
- **Bicycle Route** - this type of route is optimised for bicycles.

You can set the default route type in the [Settings](#) Menu.

## Route features

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

**Note:** Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In [Route Planning](#) in the Settings Menu, you can set how each route feature is handled when a new route is planned.

## Adding a stop to your route from your current route

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.  
The map view is shown.
3. To select a stop, do one of the following steps:
  - Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add to Current Route**.



- Select **Search** and search for a location. When you have found a location, select the **Add Stop to Route** button.

Your route is recalculated to include your stop.



## Adding a stop to your route using the map

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.
3. Select the pop-up menu button.
4. Select **Use in Route**.
5. Select **Add to Current Route**.



Your route is recalculated to include your stop.

## Deleting a stop from your route

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. In the [route bar](#), press the stop you want to delete.  
The map zooms in to the stop and shows a pop-up menu.

**Tip:** If you select the wrong stop press the back button to return to the map.

3. Select **Delete This Stop**.  
The stop is deleted and your route is recalculated.

## Reordering stops on a route

**Note:** If you have a route with no stops, you can use this button to reverse the route.

1. In the map view, select the route.

**Tip:** Zoom in on the route to make it easier to select.

1. Select the pop-up menu button.
2. Select **Manage Stops**, then **Reorder Stops**.  
The map view is shown with the route cleared. The destination and all the stops are shown on the map.
3. Select the stops one by one in the order you wish to drive them.  
The symbols change to a flag as you select each stop.
4. Select your destination.  
Your route is recalculated with the stops in the changed order.



# My Routes

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## About My Routes

My Routes provides an easy way to create saved routes with optional stops, sometimes known as an itinerary. You can use My Routes to save, retrieve and edit routes.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on holiday** - You are going on holiday and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

You can add the route that you have planned on the map to your My Routes list by selecting it.

## Saving a route

1. Plan a route using the steps described in [Planning a route](#).

**Tip:** If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.



4. Select **Manage Route**, then **Add to My Routes**.  
The name of the route is shown in the edit screen.
5. Edit the name of the route so that you can easily recognise it.
6. Select **Done** to save your route in the My Routes list.

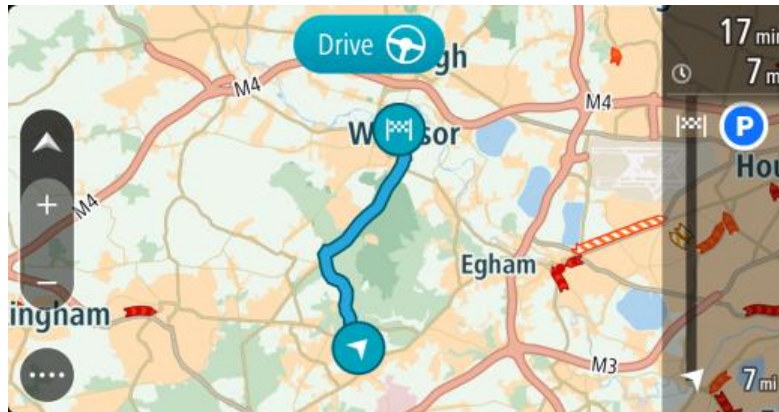
**Tip:** You can also save a route using the **Add to My Routes** button in the Current Route menu.

## Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.

2. Select a route from your list.  
The route is shown on the map view.



3. To navigate to the start of the saved route, select **Drive**.  
The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.



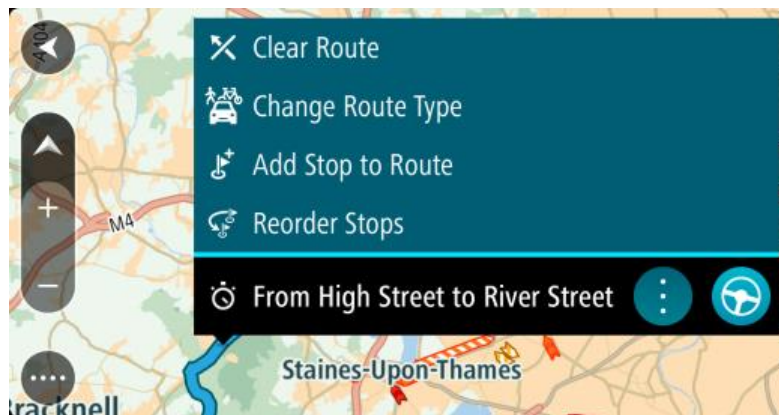
**Tip:** There are two other ways to navigate using a saved route:  
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.  
Alternatively, select **Drive to Route** in the Current Route menu.

### Adding a stop to a saved route using the map

**Note:** You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the [switch view button](#) to show the map.  
Your complete route is shown on the map.
2. Select the route.

3. Select the pop-menu button to open the menu.



4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

**Tip:** If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add Stop** button to add this location as a stop.  
Your route is recalculated to include your stop.

**Tip:** To update the saved route in your My Routes list with the changes, select the route on the map then select **Save Changes to Route** in the pop-up menu.

### Deleting a route from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

# Voice control (Speak&Go)

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## About voice control

**Note:** Voice control is only available when your TomTom Bridge is in the dock and the microphone is connected.

Instead of selecting items on the screen to control your TomTom Bridge, you can use your voice to control your Bridge.

You can use voice control to control many of the navigation features on your Bridge, or to change settings. For example, you can change the screen to day colours or decrease the volume just by using your voice.

Voice control is active in the map view, the guidance view, and the voice control screen.

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**Important:** Voice control requires a voice that speaks street names. When there is no voice that speaks street names installed and selected on your TomTom Bridge, this feature is not available.

To select a voice that reads aloud street names, select **Voices** in the Settings menu, then select **Choose a voice** and select a Computer voice that reads aloud street names.

---

## Starting voice control

In map view or guidance view, say the wake-up phrase to start voice control. The wake-up phrase is "Hello TomTom".

**Tip:** Voice control is off by default. You can switch the wake-up phrase on or off in the [settings](#) menu.

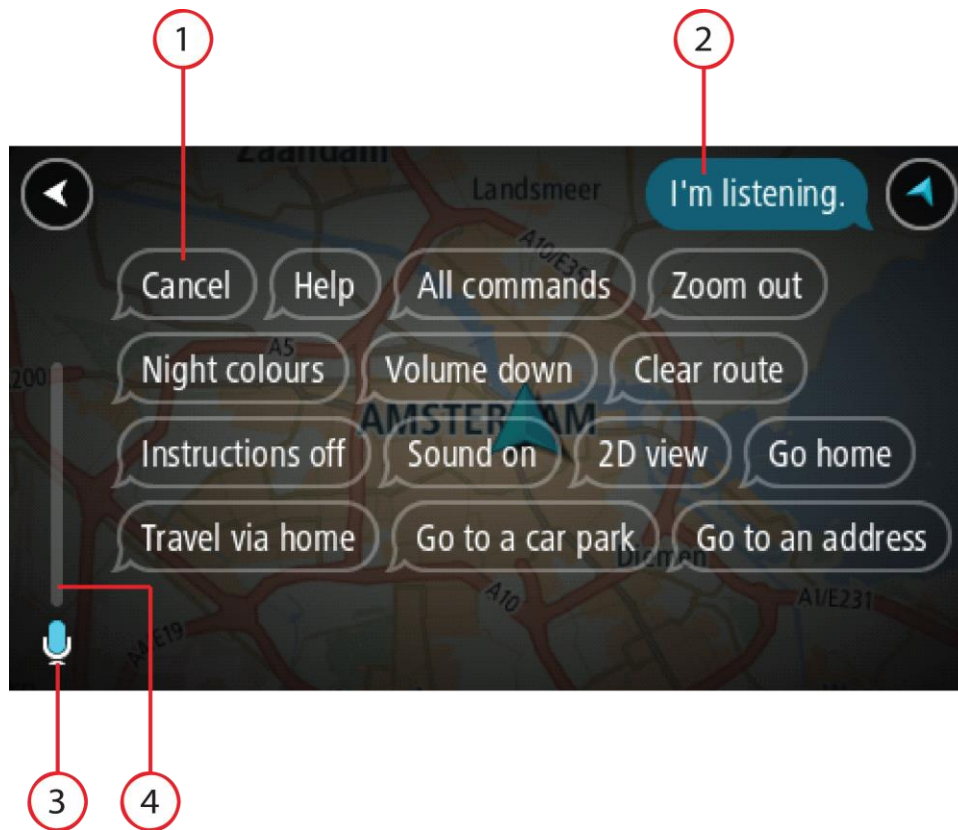
Alternatively, you can select **Voice Control** in the Main Menu:



When voice control is ready to use, you see the voice control screen and your Bridge says "I'm listening". Speak when you hear the beep.



**Note:** If the [volume control](#) is set to 20% or lower, the volume automatically changes to 50% when you start voice control.

## The voice control screen



1. Examples of what you can say.

**Tip:** Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

2. The status of voice control on your Bridge. You can speak when your Bridge says "I'm listening" and you see the microphone symbol in the left corner.  
The status message tells you if voice control cannot understand what you said, and gives you instructions about using voice control. At the same time, voice control reads aloud the message.
3. The microphone symbol shows you when you can speak:
  -  This symbol shows you that voice control is ready to listen. Speak when you hear the beep.
  -  This symbol shows you that voice control is busy.
4. The microphone monitor. While you are speaking the microphone monitor shows how well voice control can hear your voice:
  - A light blue bar means voice control can hear your voice.
  - A red bar means your voice is too loud for voice control to recognise individual words.
  - A dark blue bar means your voice is too quiet for voice control to recognise individual words.

## Some tips for using voice control

You can help your Bridge understand what you are saying by following these tips:

- Mount your Bridge about an arm's length in front of you, away from speakers or air vents.
- Reduce background noise such as voices or the radio. If there is excessive road noise, you may need to speak in the direction of the microphone.

- Speak fluently and naturally as though speaking to a friend.
- When saying an address, try not to pause between parts of the address or add extra words.
- Say "number one" or "number two" and not "one " or "two" when selecting an item from a list such as a house number.
- Try not to correct mistakes, for example "Number four, oh I mean number five".

---

**Important:** Voice control on your Bridge is specifically for native speakers of the selected language who have a neutral accent. If you have a strong local or foreign accent, voice control may not understand everything that you say.

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## What you can use voice control for

To view the complete list of available commands, select **Help** in the Main menu, then **Voice control** and then **Which commands can I say?**.

When voice control is on, you can also say "All commands" to view the list of available commands.

Here are some of the commands you can say when voice control is active:

### Global commands

- "Help", "Back", and "Cancel"

### Navigation and route

- "Go home" and "Travel via home"
- "Go to a car park" and "Go to a petrol station"
- "Go via a car park" and "Go via a petrol station"
- "Display My Places" and "Recent destinations"
- "Travel via a recent destination", and "Travel via a saved place"
- "Report speed camera"
- "When will I get there?"
- "Mark the current location"
- "Add current location to My Places"
- "Clear route"
- "What's the next instruction?"

### Device settings

- "Volume 70%", "Volume up", and "Volume down"
- "Mute", and "Sound on"
- "Instructions on", and "Instructions off"
- "Day colours", and "Night colours"
- "2D view", and "3D view"
- "Zoom in", and "Zoom out"

## Saying commands in different ways

Your Bridge recognises many more words than just the ones you see in the list of commands, so try some of your own words. You can say other words that have the same meaning, for example you can say the following words:

- "OK", "Correct" or "Right" instead of "Yes" when you want to confirm what you said.
- "Navigate to", "Look for" or "Nearest" instead of "Drive to" when you want to drive to a petrol station.
- "Cancel" or "Delete" instead of "Clear" when you want to clear your current route.



## Entering an address using voice control

**Note:** If spoken address entry is not supported in your current country, voice control is stopped and the address entry screen is shown. You can enter the address in the normal way using the keyboard.

The following example shows how to use voice control to plan a journey to an address or a location:

1. In map view or guidance view, say the wake-up phrase "Hello TomTom" to start voice control. The voice control screen is shown and your Bridge says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say "Go to an address" or "Go to a saved location".

**Tip:** Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, your Bridge repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."  
If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".
4. Say the address or location.  
You can also say the name of a place or a city centre. Your Bridge repeats what you say and asks for confirmation.

**Important:** Say "number one" or "number two" and not "one " or "two" when selecting an item from a list such as a house number.

5. If the address or location is correct, say "Yes."  
If the address or location is incorrect, say "No" and repeat the address after you hear "I'm listening".

**Tip:** If you want to change the house number or street you can say "Change house number" or "Change street".

Your Bridge plans a route from your current location to your destination.

**Tip:** To stop voice control, say "Cancel". To go back one step, say "Back".

**Tip:** Your Bridge recognises places and street names when they are spoken in the local language using local pronunciation. You cannot enter postcodes using voice control.

## Going to home using voice control

The following example shows how to use voice control to plan a journey to your home location:

1. In map view or guidance view, say the wake-up phrase "Hello TomTom" to start voice control. The voice control screen is shown and your Bridge says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Drive home".

**Tip:** Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, your Bridge repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."  
If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

Your device plans a route from your current location to your home location.

**Tip:** To stop voice control, say "Cancel". To go back one step, say "Back".

## Going to a POI using voice control

The following example shows how to use voice control to plan a journey to a petrol station:

1. In map view or guidance view, say the wake-up phrase "Hello TomTom" to start voice control. The voice control screen is shown and your Bridge says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Drive to a petrol station".

**Tip:** Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, voice control repeats what you say and asks for confirmation.

If a route is planned, a list of petrol stations along your route is shown. If a route isn't planned, a list of petrol stations near your current location is shown.

3. Say the number of the petrol station you want to use, for example, "number three". Voice control repeats what you say and asks for confirmation.
4. If the command is correct, say "Yes."  
If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

Your Bridge plans a route from your current location to the petrol station.

**Tip:** To stop voice control, say "Cancel". To go back one step, say "Back".

## Changing a setting using voice control

For example, to change the volume do the following:

1. In the map view, say the wake-up phrase "Hello TomTom" to start voice control. The voice control screen is shown and your Bridge says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Volume 50%".

**Tip:** Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, your Bridge repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."  
If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

The volume on your Bridge changes to 50%.

**Tip:** To stop voice control, say "Cancel". To go back one step, say "Back".



# Speed Cameras

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## About speed cameras

The Speed Cameras service warns you about the following camera locations:

- Fixed speed camera locations.
- Mobile speed camera locations.
- Mobile speed camera hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Speed Cameras service also warns you about the following safety hazards:

- Accident blackspot locations.
- Traffic jams.

The TomTom Bridge uses either a permanent connection or a smartphone connection to [connect to TomTom services](#).

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**Important:** If you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom Services.

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**Note:** TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to [tomtom.com/services](https://tomtom.com/services).



## Speed camera warnings

Speed camera warning sounds are played for the most common types of speed camera. To [change the way you are warned](#) about speed cameras, select **Sounds & Warnings** in the [Settings](#) menu.

Warnings are given as you approach a speed camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the speed camera is shown in the [route bar](#).
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed check area, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

**Tip:** In the [map view](#) or [guidance view](#), you can select a speed camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed check area. In the map view, you can also select a speed camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		<b>Fixed speed camera</b> - this type of camera checks the speed of passing vehicles and is fixed in one place.

Symbol shown on map	Symbol shown in route bar	Description
		<b>Mobile speed camera</b> - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		<b>Mobile speed camera hotspots</b> - this type of warning shows places where mobile cameras are often used.
		<b>Average speed cameras</b> - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed check area. While you are driving in an average speed check area, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		<b>Speed enforcement zones</b> - these zones can contain multiple speed cameras. You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and the visual warning is shown in the route bar.
		<b>Red light camera</b> - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of traffic light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		<b>Traffic restriction</b> - this type of warning warns you about restricted roads.
		<b>Accident blackspot</b> - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident blackspot. While you are driving in an accident blackspot, your current speed is shown. When you are in the blackspot, the visual warning continues to be shown in the route bar.
		<b>Traffic jams</b> - warnings are given in the route bar for traffic jams.

## Changing the way you are warned

To change the way the navigation app warns you about speed cameras, select the **Sounds and Warnings** button in the **Settings** Menu.



You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for whether you want to be warned, never warned or warned only if you are speeding.

For example, to change how you are warned when you approach a fixed speed camera, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Speed camera warnings**.
3. Select **Fixed cameras**.
4. Select one of the following warning options:
  - **Always**.
  - **Only when speeding**.
  - **Never**.
5. Select the back button.

**Tip:** To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then switch off **Warning sounds**.

## Reporting a new speed camera

If you pass a new speed camera that you were not warned about, you can report it instantly.

**Note:** To report a speed camera, your device must have a mobile data connection.

You can report a speed camera in two ways:

### Using the quick menu to report a speed camera

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Speed Camera** from the pop-up menu.  
You see a message thanking you for adding the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your device automatically and also sent to other users.

### Using the Main Menu to report a speed camera

1. Select the Main Menu button to open the Main Menu.



## 2. Select **Report Speed Camera**.



You see a message thanking you for adding the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your device automatically and also sent to other users.

## Confirm or remove a mobile speed camera

You can confirm the presence of a mobile speed camera or remove a mobile speed camera if it is no longer present.

1. Just after you pass a mobile speed camera, in the route bar you are asked if the camera was still there.
2. Select **Yes** if the mobile speed camera is still there.
3. Select **No** if the mobile speed camera has been removed.

If you select No, the mobile speed camera is removed from your map.

## Updating locations for cameras and hazards

The locations of speed cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident blackspots, may also change.

When [connected to TomTom services](#), all camera updates for fixed and mobile camera locations are received in real time. You do not need to do anything to receive updates - they are sent to your navigation app automatically.

# Danger Zones

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## About danger zones and risk zones

The Danger Zones service warns you about danger zones and risk zones on your route when you are in France.

Since 3rd January 2012, it has been illegal to receive warnings about the position of fixed or mobile speed cameras when you are driving in France. To be compliant with this change in French law, speed camera locations are no longer reported but instead areas of danger are indicated as danger zones and risk zones.

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**Important:** Outside of France, you receive warnings about speed cameras. Inside France, you receive warnings about danger zones and risk zones. When you cross the border, the type of warning you receive changes.

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A danger zone is a zone specified by French law. A risk zone is a temporary danger zone reported by users. The Danger Zones service warns you about both danger zones and risk zones in the same way.

Danger zones and risk zones may or may not contain one or more speed cameras or a range of other driving hazards:

- Specific locations are not available and a danger zone icon is shown instead as you approach the zone.
- The minimum length of the zone depends on the road type and is 300 m for roads in built-up areas, 2000 m (2 km) for secondary roads and 4000 m (4 km) for motorways.
- The location of one or more speed cameras, if any, can be at any point within the zone.
- If two danger zones are close to each other, the warnings can be merged into a single longer zone.

Information about the location of zones is continually updated by TomTom and other users and frequently sent to the navigation app so that you always have the latest information. You can also contribute by reporting new risk zone locations.

The TomTom Bridge uses either a permanent connection or a smartphone connection to [connect to TomTom services](#).

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**Important:** If you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom Services.

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**Note:** You cannot remove a danger zone or a risk zone.

## Danger zone and risk zone warnings

Warnings are given 10 seconds before you reach a danger zone or risk zone. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the start of the zone is shown in the [route bar](#).
- You hear a warning sound as you get near the start of the zone.
- While you are approaching a zone or driving in a zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.
- While you are driving in a zone your distance to the end of the zone is shown in the route bar.

Warning sounds are played for these types of zones:

Symbol shown on map	Symbol shown in route bar	Description
		<b>Danger zone</b> - this type of warning is only given in France. You are warned at the start and end of the danger zone.
		<b>Risk zone</b> - this type of warning is only given in France. You are warned at the start and end of the risk zone.
		<b>Traffic jams</b> - warnings are given in the route bar for traffic jams.

To [change the way you are warned](#) about danger zones and risk zones, select **Sounds & Warnings** in the [Settings](#) menu.

## Changing the way you are warned

To change the way you are warned about danger zones, select the **Sounds and Warnings** button in the [Settings](#) menu.



You can change settings for whether you want to be warned or not.

For example, to change how you are warned when you approach a danger zone, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Safety warnings**.
3. Select **Danger zones**.
4. Select whether you always want to be warned or warned only when you are speeding. Select **Never** to turn off the warning.
5. Select the **back** button.

**Tip:** To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then switch off **Warning sounds**.

## Reporting a risk zone

If you pass a new temporary risk zone that you were not warned about, you can report it instantly.

**Note:** To report a risk zone, your device must have a mobile data connection.

If a new temporary risk zone is reported directly before or after an existing risk or danger zone, then the new zone is added to the existing zone.

If enough Danger Zones users report a new risk zone, that zone may become a danger zone and be available for all subscribers.

You can report a risk zone in two ways:

### Using the quick menu to report a risk zone

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Risk Zone** from the pop-up menu.

You see a message thanking you for adding the risk zone.

**Tip:** If you make a mistake when reporting a risk zone, select **Cancel** in the message.

The risk zone is saved on your device automatically and also sent to other users. A reported risk zone stays on your device for three hours.

### Using the Main Menu to report a risk zone

1. Select the Main Menu button to open the Main Menu.



2. Select **Report Risk Zone**.



You see a message thanking you for adding the risk zone.

**Tip:** If you make a mistake when reporting a risk zone, select **Cancel** in the message.

The risk zone is saved on your device automatically and also sent to other users. A reported risk zone stays on your device for three hours.

### Updating locations for danger zones and risk zones

The locations of danger zones and risk zones can change frequently. New zones can also appear without warning.

When [connected to TomTom services](#), all zone updates are received in real time. You do not need to do anything to receive updates - they are sent to your navigation app automatically.

# My Places

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## About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit, such as your office. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.

You can add a location to My Places directly in [My Places](#), by [selecting a location](#) from the map, by [searching for a location](#) or by marking a location.

Your home location, marked locations and the locations that you have added appear in a list in My Places and are shown with a marker on the [map](#).



## Setting your home location

You can set your home location in the following ways:

### Setting your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.
3. To select a home location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.



- Select the Search button and search for a location. Select a location to set as home. Select **Set home location**.



### Setting your home location using the map

1. In the [Map View](#), move the map and zoom in until you can see your home location.
2. Select the location by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

**Note:** "Home" must have a capital letter H.

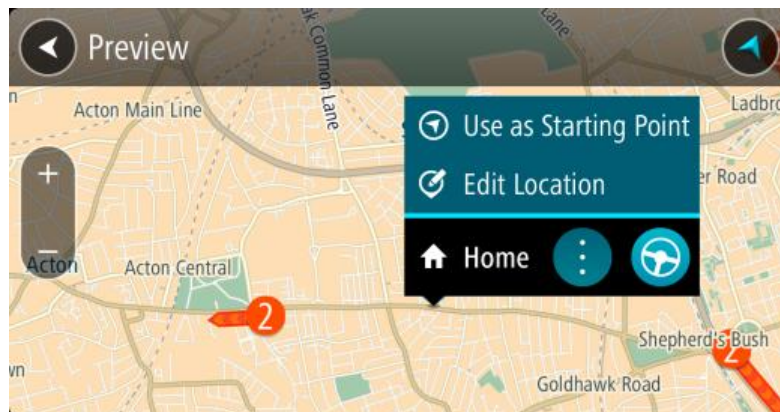
3. Select **Add**.  
Your home location is shown on the map.

### Changing your home location

You can change your home location in the following ways.

#### Changing your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.  
Your home location is shown on the map, with a pop-up menu.



3. Select **Edit Location**.
4. To select a new home location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
  - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

#### Changing your home location using the map

1. In the [Map View](#), move the map and zoom in until you can see your home location.
2. Select the location by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

**Note:** "Home" must have a capital letter H.

3. Select **Add**.  
Your home location is changed to the new location.

## Adding a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
  - Search for a location. Select **Show on Map**, then select the add location symbol.

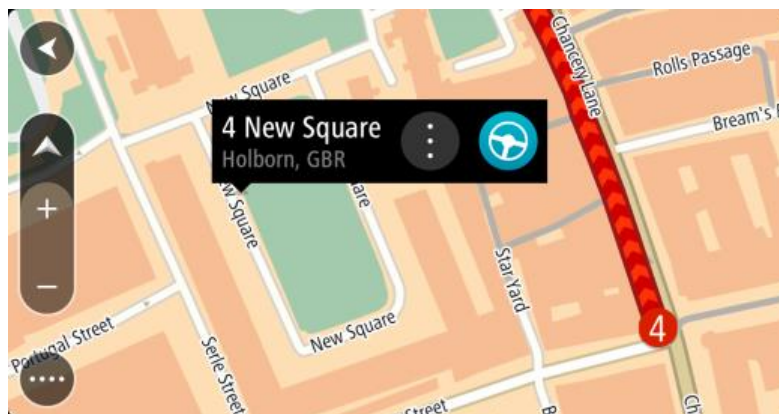


The name of the location appears in the edit screen.

4. Edit the name of the location so you can easily recognise it.
5. Select **Done** to save your location in the My Places list.

## Add a location to My Places from the map

1. [Move the map](#) and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.



3. Select the pop-up menu button.



4. Select **Add to My Places**.

The name of the location is shown in the edit screen.

5. Edit the name of the location so you can easily recognise it.
  6. Select **Done** to save your location in the My Places list.
- The location you added is shown with a marker on the [map](#).

## Adding a location to My Places using search

1. In the Main Menu, select **Search**.
2. Search for a location.
3. Select the location then select **Show on map**.
4. When the map view shows the location, select the pop-up menu button.



5. Select **Add to My Places**.

The name of the location appears in the edit screen.

6. Edit the name of the location so you can easily recognise it.
7. Select **Done** to save your location in the My Places list.

### Deleting a recent destination from My Places

1. In the Main Menu, select **My Places**.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

### Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

### Importing a POI list

You can find collections of POIs on the Internet and upload these POI collections to [My Places](#) by [transferring the files to your device](#). A POI collection might contain, for example, campsites or restaurants for the area you are travelling in, and provides an easy way to select a location without the need to search for the location each time.

Your TomTom Bridge uses .OV2 files for POI collections.

To import an .OV2 file to your TomTom Bridge, do the following steps:

1. Connect the TomTom Bridge to your computer using the USB cable supplied with your device, then switch your device on.

**Note:** Use ONLY the USB cable supplied with your device. Other USB cables may not work.

**Note:** You cannot use the mount to connect your device to your computer.

**Note:** You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

2. On your computer, open a file manager program.  
Your device appears in your computer's files system as TomTom Bridge.
3. Open your device's Internal Storage folder, then open the Locations folder.
4. Copy the .OV2 files from your computer to the Locations folder.

The .OV2 file is imported and you see the message **New place list added**.

**Tip:** If your .OV2 file also has an associated icon file, you can also copy that file to the Locations folder. The icon file is used for the POI location pins on the map.

5. Select **My Places** in the main menu.  
Your new POI list is shown in the Places list.
6. Select your new POI list.  
Your new POI list opens showing all the POIs in the list. Select the map view to see the POIs on the map.

# Settings

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## My Vehicle

**Note:** Route planning for a specific vehicle type is available only when a truck map is installed. If a truck map is not installed, a car route is planned instead.

Select **Settings** in the Main Menu, then select **My Vehicle**.



On this screen, you can [set your vehicle type and dimensions](#).

Routes planned by your device avoid restrictions for the vehicle type, and take into account the vehicle's specifications.

- **Vehicle Type**

Select this setting to choose your vehicle type. When you select your vehicle, the following details for your vehicle are shown:

- **Length / Width / Height**
- **Weight / Max. axle weight**
- **Maximum speed**

For vehicle types Car, Taxi, Van and Other, the dimensions, weights and maximum speed are set to zero. To change a setting, select it and enter a value that is specific to your vehicle. You can also leave a setting at zero so it will not be used to determine restrictions when a route is planned.

For vehicle types Bus and Truck, pre-set dimensions, weights and maximum speed are shown. To change a setting, select it and enter a value that is specific to your vehicle.

**Important:** Settings that are set at zero will not be used to determine restrictions when a route is planned.

- **HAZMAT**

If your vehicle type is Truck and you are transporting hazardous materials, select this setting to choose the type of hazardous material.

## Appearance

Select **Settings** in the Main Menu, then select **Appearance**.



On this screen, you can change these settings:

- **Display**  
Select [Display](#) to change the appearance of the display.
- **Route bar**  
Select [Route bar](#) to change the information you see in the route bar.

- **Guidance view**  
Select [Guidance view](#) to change the information you see in the guidance view.
- **Automatic zoom**  
Select [Automatic zoom](#) to change how you view a junction as you drive.
- **Automatic map view switching**  
By default, automatic changing of views is on. This means, for example, that your Bridge shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your Bridge shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.
- **Show previews of motorway exits**  
Select this setting to control the full screen preview when you approach motorway exits.

## Display

Select **Settings** in the Main Menu, then select **Appearance**.



Theme colour

Select **Theme colour** to change the accent colour used in the menus, buttons and icons.

Brightness

Select **Brightness** to change the following settings:

- **Day brightness**  
Move the slider to adjust the brightness level of the screen during the day.
- **Night brightness**  
Move the slider to adjust the brightness level of the screen during the night.

Select **Switch to night colours when dark** to automatically switch to night colours when it gets dark.

Size of text and buttons

Select **Size of text and buttons** to change the size of the text and the buttons you see on the screen.

**Note:** This feature is only available on devices with a 6 inch / 15 cm or larger screen.

Drag the slider to change the text and button size to small, medium or large, then select **Apply this change**. Your Bridge restarts and applies the change.

## Route Bar

Select **Settings** in the Main Menu, then select **Appearance**.



Select [Arrival information](#) to change the arrival information you see in the route bar.

Select [Route information](#) to change the route information you see on the route bar.

#### Show current time

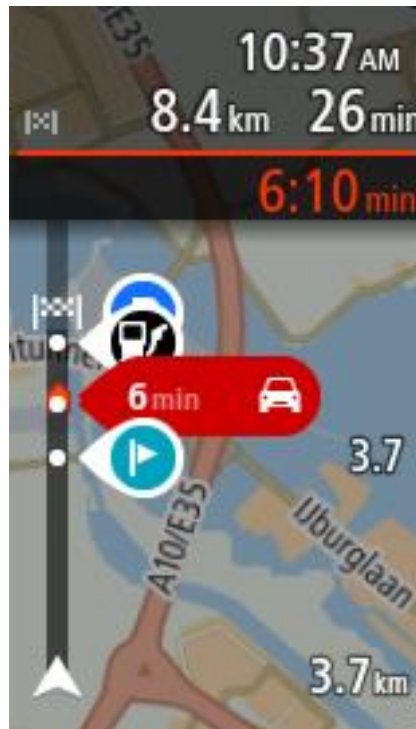
Select this setting to show the current time in the guidance view. When switched on, the current time is shown at the bottom of [the route bar](#).

#### Show wide route bar if possible

The wide route bar is not shown by default. You can select this setting to switch on the wide route bar in the [guidance view](#).

**Note:** The wide route bar can only be shown if the screen is wide enough.

When the wide route bar is shown, you see more information about your route. For example, you see time and distance to traffic queues and more.



## Arrival information

Select **Arrival information** to change the following settings:

- **Show remaining distance**  
Select this setting to show the remaining distance left to travel in the arrival information panel during navigation.
- **Show remaining time**  
Select this setting to show the remaining time left to travel in the arrival information panel during navigation.
- **Switch between distance and time automatically**  
Select this setting to control the automatic switching between remaining distance and remaining time in the arrival information panel.
- **Show arrival information for**  
Use this setting to control whether you want to see information about the destination or the next stop in the arrival information panel.

**Tip:** To find out where the different panels are in the guidance view or map view, see [What's on the screen](#).

## Route Information

You can choose to see any of the following in the route bar:

- **Parking**  
Select this setting to see car parks and parking.
- **Petrol stations**  
Select this setting to see petrol stations on your route.
- **Stops**  
Select this setting to see stops on your route.
- **Rest areas**  
Select this setting to see rest areas on your route.

## Guidance view

Select **Settings** in the Main Menu, then select **Appearance**.



- **Show current street name**  
This setting displays name of the street you driving along on the guidance view.
- **Guidance view style**  
Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

## Automatic Zoom

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Automatic zoom** to change settings for the automatic zoom in [Guidance view](#) when you approach a turn or a junction. Zooming in can make the turn or junction easier to drive.

- **Zoom in to next turn**  
All the turns and junctions on your route are shown zoomed in to the maximum level.
- **Based on road type**  
The turns and junctions on your route are shown zoomed in to the standard level for the type of road you are on.
- **None**  
None of the turns and junctions on your route are shown zoomed in.

## Voices

Select **Settings** in the Main Menu, then select **Voices**.



### Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

**Note:** Computer voices are not available in all languages.

If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for the country you are in.

### Instruction settings

- **Read aloud early instructions**

For example, if you switch on this setting, you could hear early instructions such as "After 2 km take the exit right" or "Ahead, turn left".

**Note:** When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read aloud road numbers**

Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100".

- **Read aloud road sign information**

- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."

- **Read aloud street names**

Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."

- **Read aloud foreign street names**

Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right Champs Élysées". For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

## Voice Control

**Note:** Voice control is only available when your TomTom Bridge is in the dock and the microphone is connected.

Select **Settings** in the Main Menu, then select **Voice Control**.



- **Start voice control when I say "Hello TomTom"**

Select this setting to start [voice control](#) when you say the wake-up phrase.



- **Use voice to accept an alternative route**

Use this setting to control the ability to accept an alternative route by using your voice. When an alternative route can save you time, the number of minutes is also spoken and not just shown on the screen.

## Maps

Select **Settings** in the Main Menu, then select **Maps**.



### Changing the map

Select a map that you want to use.

## Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.



### When a faster route is available

If a faster route found while you are driving, TomTom Traffic can replan your journey to use the faster route. Select from the following options:

- **Always take the fastest route**
- **Ask me so I can choose**
- **Don't ask me**

### Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your journey.
- **Avoid motorways** - this type of route avoids all motorways.
- **Walking route** - a route designed for making the journey on foot.
- **Bicycle route** - a route designed for making the journey on a bicycle.

### Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your TomTom should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

## Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



On this screen, you can change the sounds and warnings settings.

### Warning type

Warning type

You can choose the type of warnings you want to hear when you are driving:

- **Read-aloud warnings**  
Hear spoken warnings and warnings sounds.
- **Warning sounds**  
Hear only warning sounds.
- **None**  
No warning sounds are given.

### Speed camera warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Select **Speed camera warnings**. You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

### Safety warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



Select **Safety warnings**. You can then set how you want to be warned for the different types of danger zones and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

- **Danger zones**  
This type of warning is only given in France where you are only warned about [danger zones](#).
- **Accident blackspots**  
This type of warning is given for a place where road traffic accidents have historically been concentrated.
- **Risk zones**
- This type of warning is only given in France where you are only warned about [danger zones](#).
- **Traffic jams**

Traffic jam warnings in the route bar are part of [TomTom Traffic](#). You can choose never to be warned or to be warned when approaching a jam too quickly.

- **When speeding**

This warning is given as soon as you exceed the speed limit by more than 5 km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.

## Units

Select **Settings** in the Main Menu, then select **Language & Units**.



On this screen, you can change the following settings:

- **Distance**

Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set by the GPS, select **Automatic**.

## Language

The language used on the TomTom Bridge is also used on the apps installed on the device. For example, the language used for buttons and menus in the navigation app is the same as the language you selected in your device settings.

You can change the device language in **Language & input** in the TomTom Bridge Settings app.

If you change the device language, the voice used for spoken directions and other route instructions in the navigation app might not be compatible with the new device language. Go to [Voices](#) in the Settings menu and download a compatible voice.

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**Important:** Some voices are large files that can take a long time to download. To prevent high data charges we advise you to download a voice using a Wi-Fi connection.

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# Getting Help

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## Help

Select **Help** from the Main Menu or the Settings menu.



On this screen, you can see the following information:

- **Guided tour**  
Select this option to get a short tutorial on how to use your navigation device.
- **About**  
This is an information screen rather than a setting and shows you information about your TomTom Bridge. You may be asked to go to this screen during a call to TomTom Customer Support or you may need to enter information taken from this screen when using the TomTom Shop.

# External Camera App

# Using the External Camera app

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This section explains how to use the External Camera app.

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**Important:** For other settings and operation instructions for the TomTom Bridge, and for instructions about other apps installed on the TomTom Bridge, please refer to the applicable User Documentation.

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The app shows you the live image from the external camera installed on your vehicle.

**Note:** A rear-view camera usually switches on when you select reverse gear. Other external cameras are switched on by a switch on the vehicle dashboard. The app will not work unless it receives a signal from the camera.

Select the **External camera** button to start the app. The image from the camera appears automatically.



On some devices the camera image is shown in a widget on the home screen. Select the widget to show the camera image full-screen.

# TomTom Music App

# Using the TomTom Music app

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This section explains how to use the TomTom Music app.

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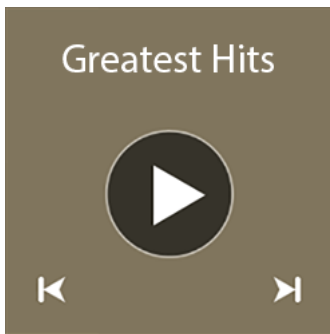
**Important:** For other settings and operation instructions for the TomTom Bridge, and for instructions about other apps installed on the TomTom Bridge, please refer to the applicable User Documentation.

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Use the Music app to select and play music [stored in the device's internal memory](#), or on the [memory card](#) that you have inserted in the TomTom Bridge.

Depending on the TomTom Bridge configuration, the music app can be started from one of the following places on your Bridge:

- The Music app widget on the home screen.



- The Music button in the apps screen.



The app automatically finds your music on the device and on the memory card. The tracks are played in a random order. You can select a music track using the next and previous buttons. Select the play button to play the track.

The album image is shown if it is available.

The music tracks continue to play even when you are using other apps. Adjust the music volume using the volume control in the [system bar](#).



# Addendum

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## Important Safety Notices and Warnings

### Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.



### Safety messages

#### Use with care

Use of TomTom products while driving still means that you need to drive with due care and attention.

Your device is intended to serve as a driving aid and is not a substitute for driving with due care and attention. Always obey posted road signs and applicable laws. Distracted driving can be extremely dangerous. Please do not operate this device in any manner that diverts a driver's attention from the road in an unsafe manner. TomTom recommends using the hands-free systems where available and pulling over to a complete stop at a safe location in order to interact with the device.

#### Notice for oversized/commercial vehicles

If a truck map is not installed on this product then this product is intended for use only on cars and light commercial vehicles without a trailer, because the product will not provide appropriate routes for oversized and commercial vehicles. If you are operating an oversized or commercial vehicle, please visit [tomtom.com](https://www.tomtom.com) to find an appropriate product with maps containing height and weight restrictions.

#### Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

### Safety messages

Please read and take note of the following important safety advice:

- Check your tyre pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don't drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.
- Always use your turn indicators.
- Every 2 hours, take a break for at least 10 minutes.

- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorbike, fasten your helmet correctly.
- When riding a motorbike, always wear protective clothing and equipment.
- When riding a motorbike, be extra vigilant and always ride defensively.

**Rating: DC5V, 2.0A**

### How TomTom uses your information

Information regarding the use of personal information can be found at [tomtom.com/privacy](https://tomtom.com/privacy).

### Battery

This product uses a Lithium-Ion battery.

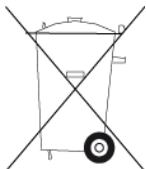
Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in a high temperature location, in strong direct sunlight, in or near a heat source in a microwave oven or in a pressurised container, and do not expose it to temperatures over 140°F / 60°C. Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, remove your product from your vehicle when you are not driving and keep in a cool, dry place. Charging will not occur at low (below 32°F / 0°C) or high (over 140°F / 60°C) temperatures.

Temperatures: Standard operation: 32°F / 0°C to 140°F / 60°C; short period storage: -4°F / -20°C to 113°F / 45°C; long period storage: -4°F / -20°C to 95°F / 35°C.

Caution: risk of explosion if battery is replaced by an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.

THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM DEVICE ONLY WITH THE SUPPLIED DC POWER LEAD (CAR CHARGER/BATTERY CABLE), AC ADAPTER (HOME CHARGER), IN AN APPROVED CRADLE OR USING THE SUPPLIED USB CABLE TO CONNECT TO A COMPUTER FOR BATTERY CHARGING.



If your device requires a charger, please use this device with the charger provided. For replacement chargers, go to [tomtom.com](https://tomtom.com) for information about approved chargers for your device.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, see this FAQ: [tomtom.com/batterytips](https://tomtom.com/batterytips).

### CE marking

This equipment complies with the requirements for CE marking when used in a residential, commercial, vehicular or light industrial environment, achieving all the appropriate provisions of the relevant legislation in the EU.

Devices that have a GPRS module are labelled with:



Model numbers: 4FI70

Devices that do not have a GPRS module are labelled with:



Model numbers: 4FI72, 4FI73

### **R&TTE directive**

Hereby, TomTom declares that TomTom products and accessories are in compliance with the essential requirements and other relevant provisions of the EU Directive 1999/5/EC. The declaration of conformity can be found here: [tomtom.com/legal](http://tomtom.com/legal).

### **WEEE directive**

The wheellie bin symbol on the product or its packaging indicates that this product shall not be treated as household waste. In line with EU Directive 2012/19/EU for waste electrical and electronic equipment (WEEE), this electrical product must not be disposed of as unsorted municipal waste. Please dispose of this product by returning it to the point of sale or to your local municipal collection point for recycling. By doing this you will help conserve the environment.



### **Pacemakers**

Pacemaker manufacturers recommend that a minimum of 15cm / 6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

#### **Guidelines for people with pacemakers**

- You should ALWAYS keep the device more than 15cm / 6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

### **Other medical devices**

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

### **Connected networks**

Devices sold in the European Union that contain a GSM module are intended for connection to the following networks:

GSM/GPRS 900/1800

WCDMA 2100/900

### **Specific Absorption Rate (SAR) compliance**

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Council of the European Union.

The SAR limit recommended by The Council of the European Union is 2.0W/kg averaged over 10 grams of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by the EU council with the device transmitting at its highest certified power level in all tested frequency bands.

### **Exposure limits**

This device complies with radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

### **Regulatory Compliance Mark**



This product displays the Regulatory Compliance Mark (RCM) to show that it complies with relevant Australian regulations.

### **Notice for New Zealand**

This product displays R-NZ to show it complies with relevant New Zealand regulations.

### **Warning for Australia**

The user needs to switch off the device when exposed to areas with potentially explosive atmospheres such as petrol stations, chemical storage depots and blasting operations.

### **Customer support contact**

Australia: 1300 135 604

New Zealand: 0800 450 973

### **Customer support contact**

Malaysia 1800815318

Singapore 8006162269

Thailand 0018006121008

Indonesia 0018030612011

### **This document**

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

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**Model names**

4FI70, 4FI72, 4FI73

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