

DataSmart on TomTom BRIDGE; Proof of Delivery with 100% Data Accuracy

Talecom are a mobile application provider, building apps over the last 14 years, for couriers, NHS, Police forces and many other markets.

Capture POD is available for rapid deployment as an 'out of the box' solution or can be configured to meet customer's exact business functional requirements and fully integrated into any back-office software systems.

The solution

Capture POD takes into consideration customer's operational requirements to provide data throughout the delivery process, from the warehouse to the transaction point with the customer. Capture POD takes care of the delivery process and updates existing internal systems at point of delivery, with the ability to account for Overs, Shorts or Discrepancies (OSD) with the customer at point of service. We process millions of delivery transactions every year, from patients to parcels, food to computers, timber to plant machinery - Capture POD solution delivers it all. Capture POD also fully integrates with TomTom Bridge, a flexible platform of software and services enabling clients to implement one touch satellite navigation throughout its fleet of cars, vans or HGVs. Planning of routes and deliveries forms an integral part of every delivery fleet. Capture POD integrates fully with the world's largest Route Scheduling packages, providing real-time updates to the customers about when and where their delivery will be made. We can even provide text messages detailing the customer's delivery window through our integration with Advanced routing and scheduling packages.

Our managed service provides customers with complete peace of mind, with application, support, integration, mobile device management and hardware all available as part of our flexible contract packages. Capture POD puts you in control of your distribution business, providing a real-time view of deliveries, being compliant and providing 100% accurate POD information. Capture will be able to reduce operational costs, improve customer satisfaction and deliver a great return on its investment.



The results

Pioneering use of mobile technology in the courier industry has led to sizeable contract wins

- Solution enables customer to cut costs and double profits
- Achieves the same amount of business with 1000 vehicles as normally achieved with 1500 vehicles
- Guides drivers through entire process automatically, making them more efficient and able to take on extra jobs each day

"We have not just reduced costs; we have eliminated an entire cost overhead within the business, which has allowed us to boost our profitability to more than twice the national average."

Jan O'Hara, Managing Director Talecom

