

TomTom GO User Guide





Sa	fety and Regulatory Information	2	5.9 Switch map	
			5.10 Enable/Disable POI	
1.	Getting Started	3	5.11 Change map colours	
	1.1 Unpacking		5.12 Use larger keyboard / Use smaller keyboard	
	1.2 Assembly		5.13 About TomTom GO	
	1.3 Starting up		5.14 Set name display	
			5.15 Change Home location	
2.	Planning Your First Route	4	5.16 Set metric units	
			5.17 Left-handed lay-out / Right-handed lay-out	
3.	Exploring TomTom Go	7	5.18 Set schematic speed	
	3.1 Navigate to		5.19 Change voice	
	3.2 Find alternative		5.20 Switch Language	
	3.3 Clear route		5.21 Set clock	
	3.4 Plan from A to B		5.22 Turn screen upside down	
	3.5 Add favourite		5.23 Change brightness	
	3.6 Guided tour			
	3.7 Show route instructions		6. Connecting to Your PC	16
	3.8 Show status		6.1 Adding and removing maps	
			6.2 Backing up	
4.	Browsing the TomTom Go Maps	10	6.3 Voice prompts and more	
	4.1 The Digital Map		6.4 Reinstalling TomTom GO software	
	4.2 Scrolling and scaling		6.5 Other selections	
	4.3 The cursor			
	4.4 Cursor functions		7. Common Questions and Troubleshooting	17
	4.5 Search functions			
	4.6 Map options		8. Battery	17
	4.7 A real world example			
			Appendix A: Specifications	17
5.	Setting Your Preferences	12		
	5.1 Use night colours / Use day colours		Appendix B: Tele Atlas gets you there	18
	5.2 Turn off 3D display / Turn on 3D display			
	5.3 Turn off map display / Turn on map displa	y		
	5.4 Hide POI / Show POI			
	5.5 Turn off sound / Turn on sound			
	5.6 Change volume			
	5.7 Maintain favourites			
	5.8 GPS status			

Safety and Regulatory Information

Important Safety Notices and Warnings Global Positioning System

The Global Positioning System (GPS) is a satellitebased system that provides location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America, who are responsible for its availability and accuracy. Any changes in GPS availability and accuracy, or in environmental conditions, may impact the operation of your TomTom GO. TomTom B.V. cannot accept any liability for the availability and accuracy of GPS.

Use With Care

Use of TomTom GO for navigation still means that you need to drive with due care and attention.

Aircraft and Hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. TomTom GO must not be used in these environments.

Battery

This product uses a Lithium-Ion battery. Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in or near a heat source, in a high temperature location, in strong direct sunlight, in a microwave oven or in a pressurized container, and do not expose it to temperatures over 60°C (140°F). Failure to follow these guidelines may cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery. charging will not occur at low (below 0°C/32°F) or high (over 45°C/110°F) temperatures.

THE LITHIUM-ION BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY. USE TOMTOM GO ONLY WITH THE SUPPLIED DC POWER LEAD AND AC ADAPTER FOR BATTERY CHARGING. To recycle your TomTom GO unit, please see your local approved TomTom service centre.

This Document

Great care was taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. No liability shall be assumed for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the performance or use of this material. This document contains information protected by copyright.

FCC Information to the User Radio and Television Interference

This equipment radiates radio frequency energy and if not used properly - that is, in strict accordance with the instructions in this manual - may cause interference to radio communications and television reception. It has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation distance between the equipment and the receiver.
- If you are using the equipment with a mains adaptor, plug it into an outlet which is on a different circuit from that to which the receiver is connected.
- Consult an experienced radio/TV technician for help.

Important

This equipment was tested for FCC compliance under conditions that included the use of shielded cables and connectors between it and the peripherals. It is important that you use shielded cable and connectors to reduce the possibility of causing radio and television interference. Shielded cables, suitable for the product range, can be obtained from an authorised dealer.

If the user modifies the equipment or its peripherals in any way, and these modifications are not approved by **TomTom**, the FCC may withdraw the user's right to operate the equipment. For customers in the USA, the following booklet prepared by the Federal Communications Commission may be of help: "How to Identify and Resolve Radio-TV Interference Problems". This booklet is available from the US Government Printing Office, Washington, DC 20402 Stock No 004-000-00345-4.

Do not use this product on board aircraft, or in hospitals, without first obtaining permission.

FCC Declaration of Conformity

Tested to Comply with FCC Standards for Home or Office Use.

TomTom GO has been tested to - and complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Responsible party:

TomTom, Inc. 150 Baker Ave Concord, MA 01742 Tel: 978 287 9555 Fax: 978 287 9522 Toll Free: 866 4 TOMTOM (866 4 866 866) (The Toll Free number does not work outside of the US)

Emissions information for Canada

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Marking

This product fully satisfies the requirements for CE marking when used in a residential, commercial or light industrial environment.

[DL2] R&TTE Directive

This equipment complies with the essential requirements of EU Directive 99/5/EC (declaration available at www.tomtom.com).

1. Getting Started

1.1 Unpacking



Unpack your TomTom GO box and identify the contents. You should have:

- (1) TomTom GO itself. Its main features are a touch-sensitive LCD screen, a power (On/Off) button, a release button (for removing TomTom GO from its cradle) and a Secure Digital (SD) memory card slot.
- A (2) carry case, for storing TomTom GO when it's not in your vehicle.
- An (3) AC adapter, included for you to charge and work with TomTom GO even when it's not in your vehicle. Note that this comes with several international pin adapters, for use anywhere in the world. When you use the adaptor, please make sure it is cooled by placing it in a ventilated area.
- An (4) SD card, containing map data.
- An (5) installation poster, showing how to assemble the cradle, how to fix it to your windscreen and how to insert TomTom G0.
- An (6) installation CD, containing PC connection software and extra maps.
- The component parts of a suction-mount (7/8) cradle, for attaching to your windscreen.
- A (9) DC power lead, with 12V cigarette lighter adapter. This is the normal way of providing power to TomTom GO when it's in your vehicle.
- A (10) USB data cable for connecting TomTom GO to a Windows PC.
- This (11) manual.
- A (12) registration card. You can use it to register your unit or, if you prefer, enter the same information online at www.tomtom.com



- Touchscreen
- 2 SD card slot
- 3 Eject button
- 4 On/Off button
- 6 Speaker
- 6 AC-connector
- USB-connector
- B Docking connector

Do not expose TomTom GO to high temperatures. We recommend that you do not leave TomTom GO in direct sunlight for long periods or in an unattended car on sunny days. High temperatures can cause permanent damage.

Do not attempt to service TomTom GO yourself! Do not open, puncture or disassemble it. Doing so may be dangerous and will invalidate your warranty.

1.2 Assembly

To get started, assemble the suction-mount cradle as shown in the installation poster. Place the cradle in a suitable location on your windscreen or side window and push the black plastic lever away from you, fixing the cradle in position.

Note that some newer vehicles may have a heat reflective shield embedded in the windscreen. In some cases this can prevent proper GPS signal reception. If this turns out to be a problem in your vehicle, you will need to purchase and install the TomTom active antenna kit.

You don't have to use the cradle if you don't want to. If necessary, TomTom GO can be positioned on its own anywhere that's convenient, provided that it's safely secured. Under normal journey conditions, the suction mount is perfectly sufficient to hold the cradle in position. Note that suction may be lost if left overnight, due to condensation and low temperature. For this reason, and for security, we recommend removing both the suction mount cradle and TomTom GO when leaving your vehicle overnight.

To remove the cradle, pull the suction mount lever towards you. If the cradle still doesn't detach from your windscreen, tug gently on the clear plastic tab at the edge of the suction mount, to break the vacuum seal.

Plug the small plug end of the DC power lead into the socket on the back of the cradle. Plug the other end into your vehicle's 12V (cigarette lighter) socket.

To activate your 12V socket, you may need to use your ignition key in an 'Accessories' position. Please consult your vehicle handbook. Note that TomTom GO contains its own internal rechargeable battery. For short journeys it may be possible to do without the DC power lead for simpler and tidier operation.

Ease TomTom Go onto its cradle by locating its front edge first and then rotating back firmly until you hear a click. You'll feel TomTom GO lock into place. The green LED on TomTom GO's front panel will light up if the cradle is also connected to your vehicle's 12V socket.

To adjust the angle of TomTom GO, slacken the three adjustable knobs on the cradle and then turn it gently. In addition to tilting the cradle up and down and from side to side, you can also rotate TomTom GO in the cradle, from left to right, ±45°. When you're happy, tighten up the three knobs again.

After using TomTom GO, remove it from the cradle by pressing the release button while rotating the unit forward gently. Put it in the supplied bag. If you want to clean it, use a soft, dry cloth. Do not use water or a solvent. Note that the GPS receiver is in the top part of TomTom GO and you should keep your hands away from this if you want the best possible reception.

1.3 Starting up

Insert the supplied SD card into the slot on the right hand side of TomTom GO, with the label side up. Finally, press and hold the power button for 2 seconds. TomTom GO will ask you a series of oneoff questions, so that it can present information in the way you like. TomTom GO is easy to use and can be operated using just your fingertip. Just answer each question by tapping the appropriate answer on the screen.

Don't worry about changing your mind about any of the answers later on, as you can do all this and more in TomTom GO's preferences section.

When you get to the screen asking you to choose a voice for TomTom GO, note that there may be a variety of voices for your chosen language. For each, tap on the 'Test' button and then simply pick the one you find the clearest, tapping the 'Done' button when you're happy.



As part of the set up process, you will be asked to set TomTom GO's clock. After choosing to use either a '24-hour' or '12-hour (am/pm)' clock, tap on the and buttons to adjust the hours and minutes shown. If you've selected the '12-hour' clock, you can also tap on the **'AM'** or **'PM'** symbol to switch between morning and afternoon/evening hours.

Please set the correct time:



When asked if you'd like to specify your 'Home' address, tap on 'No' for now. Setting any location as your 'Home' is easier to do later on, when you're more familiar with TomTom GO.

After these initial questions, TomTom GO will present a brief slide show, introducing its main features. Just tap on the screen to display the next slide. There are two more slide shows (for menu options and the map browser), which you can also view now if you like by tapping on the 'Yes' button when prompted.



Don't worry about having to remember any of the information shown in the slide show, it's all covered in this manual. You can also replay the slide show whenever you like, see section 3.6.

If you're in a hurry to get started, please work through **chapter 2**, which is a real life demonstration of how to use TomTom GO to navigate to a destination of your choice. This should only take around five minutes, plus any time spent driving, of course! **Chapters 3 to 7** go into more detail and will show you all the things TomTom GO can do for you.

2. Planning Your First Route

You'll want to plan and drive your first route as soon as possible, of course. This chapter takes you through the few operations that you need to know in order to plan and follow a route from your current position to any address of your choice.

Move outside to your vehicle, if you haven't already done so. TomTom GO's screen displays your current position on its map, represented in a '3D' view, from a driver's perspective. In other words, it tries to mimic the streets outside as you would see them through your windscreen. Of course, TomTom GO can't know which direction your car is facing when it's stationary, so the 3D view will only properly match what you see when you start moving.

Note that acquiring a GPS 'fix' can take a few minutes at first. Once TomTom GO knows roughly where you are in the world, getting a fix should take less than a minute.

Note that if TomTom GO is prevented from seeing enough GPS satellites, for example if you've been travelling for some time among tall buildings, the display may be shown in black and white (as a warning that the position may not be correct).



Your position (and direction) is indicated by the X icon. TomTom GO always tries to show as much detail as is appropriate for the situation, but if you need to zoom 'in' further, just tap on the [+] button in the top right hand corner. Likewise, to zoom out, tap the [-] button in the top left hand corner.

Tap roughly in the middle of the screen and you'll see TomTom GO's options menu appear. Tap on the button a few times, to cycle through all the different things you can do.



Note that some of the icons may be 'greyed out'. Don't worry, this is TomTom GO's way of indicating that some options aren't available yet. For example, if you haven't yet planned a route then the 'Find alternatives...', 'Clear route' and 'Show route instructions' options are greyed out.

Tap on the 'Navigate to...' icon 者 , to start planning your first route.

If you can't see the 'Navigate to...' icon ∡then you may need to use the ▶ button to return to TomTom GO's first menu page.



Another screen of options appears, as shown above. Tap on the 'Address' icon \mathbf{A}_{12} .

TomTom GO's standard keyboard, a grid of letters appears. This is what you'll use to enter place names (e.g. towns, streets and favourite locations). Above the grid is a small window in which TomTom GO will present locations from its database. Right at the top of the screen is the prompt 'City:'.

The best way to see how TomTom GO works is to use it for real. For your destination, think of the address of someone you know and tap in the first few letters of their city, town or village. Be as specific as possible. As you tap, the letters are compared to TomTom GO's list of possible names and any matches appear in the window above the letter grid.

Use the \blacktriangle and \bigtriangledown buttons beside the place names to scroll through other possible matches.

City:							
London							
Liverpool							
•							
~	P	-	~	-	- ·	G	
Ι	J	K	L	Μ	N	0	Ρ
ORSTUVWX							
Y	Ζ			13	23	Ва	ıck

Note also that **it can take a second** or so to search through tens of thousands of place names, so please be patient. If you make a mistake, use the d button to delete the last letter entered.

Note that TomTom GO is better at finding matches than you might think, working around small spelling mistakes and ignoring accents. So, for example, you can enter U instead of Ü, OE instead of Œ, C instead of Ç, S instead of ß, etc. TomTom GO can even find names within names, looking for any matches with the letters you type in. For example, in France there is no need to tap in 'Avenue de GarÇon' - just tap in 'GARC'. In addition, if you know it, you can also just enter the first few letters of the relevant post code.

When you see the name of the city, town or village you want, tap on it. A new window and keyboard are now shown, this time with the prompt **'Street:'** at the top. Again, start tapping in the road name of your chosen destination, stopping when the full name is shown among TomTom GO's matches.



Note that in cases where there is more than one road of the same name, you should be able to pick the right one by looking at the postcode.

Note that if you'd rather see more matches (three, instead of two) at a time, you can achieve this at the expense of having to use a slightly smaller on screen keyboard. See **section 5.12**.

Tap on the street name you want. A third and final grid is shown, this time for you to select a house number. Tap it in and then tap on **'Done'**.



Note that the title and layout of the third and final grid will vary according to the type of street you selected. For some roads (such as those that don't have house numbers), you'll be asked to select a particular 'Crossing:' (i.e. an intersection). If you'd rather pick a crossing than a house number for a particular road, just tap on the 'Crossing' button.

TomTom GO then calculates the fastest route from your current position (according to the built-in GPS receiver) to your destination. This calculation should only take a few seconds and its progress is shown on the screen.



When TomTom GO has finished calculating the fastest route, a summary is shown, on a suitably scaled map.



Tap on **'Done'** and you'll find yourself back at the main 3D view, but with the route now clearly coloured in for you. White arrow heads show the direction you need to move along the current road and a specially-shaped green arrow shows what to do at the next turn or intersection.



That's the planning all done, so simply buckle your seat belt and drive. As you approach a specific turn in TomTom GO's calculated route, your chosen voice will tell you what to do (e.g. "In 100 metres, turn left", followed by "Turn left"), without you having to take your eyes off the road. Try it now.

Don't worry if you miss a turn or drive down the wrong road. TomTom GO will automatically (and virtually instantaneously) recalculate a new fastest route, based on your new position and direction of travel. Wherever you go, it will always give you instructions that will take you to your chosen destination.

As you drive, following the voice instructions, you'll notice that the 3D display is updated constantly, always showing upcoming roads and junctions and presenting the best route to you. Beneath this view is a blue panel, presenting other relevant information, as shown below:



- 1 'Sound off' warning indicator.
- 2 Your next turn instruction.
- Intername of the next street to turn onto.
- Journey information: current time and estimated time of arrival.
- O Distance and journey time remaining.
- 6 Your current GPS position.
- Zoom out' and 'Zoom in' buttons.
- 'Next highway' indicator, if applicable.
 See section 5.24 if you want to turn this off.
- A 'phone-style' signal indicator to give an idea of how good or bad the GPS signal is in your current location.
 - 👝 🗌 no signal
 - **weak** less than 3 satellites locked
 - **minimal** 3 satellites
 - **healthy** 4 satellites
 - **good** 5 or 6 satellites
 - very good at least 7 satellites

If you miss a voice instruction, just tap again on the turn instruction in the bottom left hand corner (2) to generate a new one. And if you'd like to view the route summary again, tap anywhere in the journey information panel in the bottom right hand corner (3, 4, 5 or 9).

Most of the time, the voice and turn instructions are all you need to navigate successfully with TomTom GO, which means never having to take your eyes off the road. At complicated junctions, where simple instructions aren't adequate to describe the path to take, the 3D map view comes into its own. A quick comparison between the map and the world outside your windscreen should be all you need.

Note that no instruction is shown or spoken at junctions which require no action. In towns and cities especially, don't be concerned that you are passing side-roads and driving over crossroads without any comment by TomTom GO.

3. Exploring TomTom GO

Most of the things you can do in TomTom GO start with a tap on a menu option. This chapter covers these options and explains how to use them.

Tap roughly in the middle of the 3D display to make the options menu appear. In working through chapter 2, you'll have already seen how to use 'Navigate to...', the first option, to navigate to somewhere from your current (GPS) position. And, having planned a route already, you'll see that the remaining menu options are now available (i.e. no longer greyed-out).



Let's look in detail at each of these main menu options. As you saw in **chapter 2**, there are several screens of options, just tap on the button to cycle between them.

3.1 Navigate to ...

This is the simplest and most useful starting point in TomTom GO. Given your current GPS position, you can use this to navigate to any given address, crossing or Point Of Interest. Tap on 'Navigate to...' and to display its own options screen.



'Recent destination' E is a useful time-saver, displaying a list of addresses, Points Of Interest and other destinations that you've used before.

'Address' **()** displays the same city/street grids that you used in **chapter 2**, of course, so just choose your destination in the same way.

Choosing 'Home' `` here is quick and obvious, though if you chose not to set a home location when setting up TomTom GO then this may still be greyed out. For more on setting up a home location, see section 5.15.

Similarly, 'Favourite' \swarrow will also be greyed out and unavailable if you haven't yet set any favourites up. See section 3.5 for more on setting up favourite locations.

'Point of interest' is your way into TomTom GO's huge store of restaurants, filling stations, cash dispensers, and so on. Tap on its icon to display its own menu options.



If Tom Tom Go doesn't yet have a valid GPS signal, it will display the message 'No valid GPS position' at this point. You can still select a Point Of Interest, although all calculations will be relative to another point of your choice (such as your home location).

Icons are shown for the five categories that TomTom GO calulates that you use most often, but if the one you now want isn't shown here then tap on the button to bring up a grid with all categories that are available.

POI Category: C							
🖾 Camping Ground 💦 📃							
🖻 Car Dealer 🛛 🚽 🔤							
🗷 Car Repair Facility 🛛 🚺							
Α	В	С	D	E	F	G	Η
Ι	J	Κ	L	Μ	Ν	0	Ρ
Q	R	S	Τ	U	V	W	X
Υ	Ζ			123 Ba		ick	

Simply use the \blacktriangle and \bigtriangledown buttons to scroll through the list or tap a few letters of the required category's name. When you see the one you want, just tap on it, to display a list of all Points Of Interest in that category, neatly sorted according to their distance from your current position.

Add as favourite: 04:1	15pm		
15.5 km West end warner v			
15.8 km Hammersmith ugc			
16.3 km Isle of dogs ugc			
16.4 km Sheperds bush wa			
16.7 km Whiteleys uci	$\mathbf{\nabla}$		
18.0 km Islington warner vi			
Back			

Again, use the **a** and **v** buttons to scroll through the list or, if you know the name of the Point Of

Interest you want, tap on the keyboard icon in the bottom left corner and then tap in a few letters of the name. Tap on a Point Of Interest to select it as your destination.

Note that some of the more specialist Point Of Interest categories (e.g. 'Place of worship', 'Theatre') may contain information only for major cities.

Once planned, TomTom GO shows its route summary on a suitably-scaled map.



Tap on **'Map'** if you want to zoom in and explore the route in the context of a street map; see **chapter 4** for more on this.

Tap the 'Route' button to see a detailed list of turn instructions, e.g. ∞40 P London Road. Again, use the ▲ and ▼ buttons to scroll up and down, a page at a time.



When you first use TomTom GO, the cumulative journey time (i.e. how long you've been travelling)

for each instruction is shown, but you can change this by tapping on the 'Options' button. Tapping on any individual route instruction switches to TomTom GO's map view (again, see chapter 4), zoomed in on the right junction. As in the 3D view, the coloured road represents the calculated route, the white arrowheads show the direction of travel and the green, specially-shaped arrow shows what sort of turn to make at the junction.



From any of these information screens, tapping 'Done' will take you back to the previous one and, eventually, back to the main 3D view.

3.2 Find alternative...

One scenario you may come across is that TomTom GO has planned a route that you're not happy with. Perhaps it has routed you via a busy junction or known roadworks, perhaps you really wanted to go 'via' a particular location, or perhaps you simply wanted a route with less motorway driving. This is where the **'Find alternative...'** option comes in. Tap on its icon now, to show a new options menu, shown below:



Tap on **'Travel via...'** "fi you want to make sure the planned route goes past a particular location, perhaps to collect (or drop off) a letter or parcel. The new location is picked in exactly the same way as you would pick a departure point or destination, with the usual options of 'Home', 'Favourite', 'Address', 'Point Of Interest', and so on. Once selected, TomTom GO calculates a new fastest route, making sure to include your 'via' location.

Tap on **'Avoid roadblock'** while driving, if you spot signs of trouble (such as backed-up traffic or 'Delays ahead' warning signs). To save you time, there are four presets:



Estimate whether the blockage extends '100m', '500m', '2000m' or '5000m' ahead and then tap the appropriate icon. TomTom GO then quickly calculates a new route that avoids all roads for the chosen distance along the planned route, hopefully routing you right round the troubled area.

If you want to avoid a particular road junction, perhaps because it's a known traffic black spot, tap on 'Avoid part of route' instructions. Use the ▲ and ▼ buttons to scroll through, tapping on the one you want to avoid. TomTom GO will then calculate a new fastest route, avoiding the problem junction.

Note that any junctions that have already been passed are greyed out and can't be selected.

Finally, if you want an alternative route because you simply don't like the original, tap on 'Calculate alternative' (1) As far as possible, TomTom GO tries to use a totally different set of roads. Once planned, an overview is shown, as usual, and you can tap on 'Route' for detailed instructions or on 'Done' to switch back to the 3D view. In fact, you can keep asking for alternative routes by using this main menu option, until TomTom GO finally displays the message 'No route possible'. Tap on 'Recalculate original' (1) to return to TomTom GO's original best route.

3.3 Clear route

Tap on the 'Clear route' icon if you'd like to remove the currently planned route from all of TomTom GO's views. From this moment on, your position will still be tracked on the map, but no instructions or guidance will be provided.

Note that you do not need to clear a route before planning a new one: this happens automatically.

3.4 Plan from A to B

Although navigating from your current position is the function that you'll use most often in TomTom GO, there may be times when you want to plan ahead, looking at the best route and journey time between any two given locations or getting directions that will help someone else get to your current position.

Note that 'Plan from A to B' is found on the second screen of menu options. You may need to tap on in order to see it.

Tapping on **'Plan from A to B'** \mathcal{Y}^3 pops up a familiar options screen, this time asking where you want to depart from (a question which obviously wasn't needed when using 'Navigate to...')



Select your departure location in the usual way. You'll then be asked to 'Pick a destination', again with the usual choices. Once planned, the fastest route is shown on a suitably scaled map. As with 'Navigate to...', described in section 3.1, you can now tap on 'Route' to explore the detailed route instructions or on 'Map' to zoom into and browse round the relevant section of TomTom GO's detailed maps (see chapter 4). Finally, tap on 'Done' to return to the main 3D view.

3.5 Add favourite

Although TomTom GO keeps track of your most recently used locations and presents them as initial choices in its town and street browsers, you'll find it faster in the long run to create your own set of favourite locations. A favourite can then be selected as a departure point or destination with a single tap. Tap on the 'Add favourite' icon $\cancel{2}$ to display its options screen.

The 'Address', 'Recent destination' and 'Point Of Interest' options are both familiar and obvious, just select the one you want. 'GPS position' is very useful when you want to quickly store your current location. For example, because you are passing something interesting and want to return there later. Since you don't need to bother finding the location by address, it is also one of the fastest ways of adding a favourite.

Note that you don't have to travel, physically, to a location in order to set it as a favourite! Instead, see the map browser's 'Cursor functions' in section 4.4.

Once you have used one of the above options to tell TomTom GO the location you want to mark, you are prompted to 'Enter a name for this favourite'.

Ente	Enter a name for this favourite 04:15pm								
	Mum And Dad								
A	В	С	D	E	F	G	;	Н	
Ι	J	κ	L	М	N	C)	Ρ	
Q	R	S	Т	U	V	W	1	X	
Y	z			123	Can	el	D	one	

TomTom GO highlights a starting suggestion for the name of this favourite (such as the name of the road, Point Of Interest, etc.), but you'll almost certainly want to tap in a name of your own. For example, 'Mum and Dad', 'Bridges Renault dealer' or 'Picnic rendezvous'. When you're happy with the name, tap on 'Done'.

Note that the letters you tap in automatically replace the highlighted suggestion. If you just wish to add a letter or two to TomTom GO's suggestion, first tap on the highlighted words to remove the highlight.

If you haven't yet set a 'Home' location, TomTom GO will ask you if you want to assign it to be the same as this new favourite. Once you've set up a 'Home' location, you won't get asked this question when adding favourites. For more on changing your 'Home' location, see section 5.15.

3.6 Guided tour

the map browser.

You'll remember that you viewed a tutorial slide show when you started TomTom GO for the first time. You can view it again at any time by tapping on the 'Guided tour' icon 2. The slide show is in three parts, covering the main interface, the main menu options/preferences and

3.7 Show route instructions

If you already have a route planned, tapping on the 'Show route instructions' icon is a quick way of displaying the list of turn instructions. As you saw in section 3.1, tapping on any instruction brings up TomTom GO's map view, zoomed into the relevant junction. See chapter 4 for more on using the map view.

3.8 Show status

If you already have a route planned, tapping on the **'Show status'** icon 🚔 is a quick way of displaying the route summary screen.

Note that an even quicker way of getting to the route summary is by tapping anywhere in the journey information section of the main TomTom GO screen (the bottom right-hand corner).

3.9 Browse map

See **chapter 4**, which is dedicated entirely to TomTom GO's maps and how to get the most from them.

3.10 Change preferences

See **chapter 5**, which goes into TomTom GO's Preferences in detail.

4. Browsing the TomTom GO Maps

You'll have noticed 'Map' buttons on each route summary screen, as well as 'Browse map' as an option on the main menu. TomTom GO's digital maps form the basis of everything the product can do and this chapter explains how to explore them, setting up destinations, locating Points Of Interest and adding favourites along the way.

4.1 The digital map

Tap on **'Browse map'** (In the map browser. TomTom GO's map view is oriented in the same way as a paper map, i.e. with north 'upwards', and shows the usual cities, towns, major roads, streets, railway lines, rivers and lakes. Unlike a paper map, you can zoom in and out and vary the amount of detail shown. You can also overlay categories of Points Of Interest and personal elements such as favourite locations and departure/destination points. And, of course, you can harness TomTom GO's computer power to search for things, such as a list of specific Points Of Interest, sorted in order of ascending distance from a given location.

Here are the main elements of TomTom GO's map



browser:

- Scale bar.
- 2 Cursor position.
- GPS button.
- 4 Zoom bar.
- 9 Your current GPS position.
- 6 Options button.
- 7 Search button.
- 8 Cursor button
- A Point Of Interest. These will appear according to your own preferences, see section 5.10.

4.2 Scrolling and scaling

You can scroll around a map by simply holding your finger to the display and sliding it in any direction. The part of the map around your finger is scrolled immediately; as soon as you lift your finger, the rest is filled in automatically. When a new map appears on the screen, it will usually be scaled for you, perhaps to encompass a recently-calculated route or to show details of a particular junction, but you can adjust the scale easily using the 'zoom bar'. Press your finger on the zoom bar's handle and slide it up and down slowly. The map will be continuously zoomed in (when sliding down) and out (when sliding up) around the current cursor position. Note that only a 'blocky' preview map is shown while you're changing the zoom level. The moment you lift your finger, the map is drawn properly in full detail.

4.3 The cursor

The cursor \bigoplus is your most valuable tool in TomTom GO's map browser. Just tap on any spot on the map to place the cursor there. The nearest road segment is automatically highlighted in green and labelled, together with start and finish house numbers on each side of the road (if relevant).



If you'd like the cursor position to be reset to be the same as your calculated GPS position, tap on the GPS button 2. The map will also be re-centred.

4.4 Cursor functions

You can do things with the current cursor position by tapping on the cursor button . Tap on **'Navigate there'** to

plan a route from your current GPS position to the cursor position. The route summary and options are exactly the same as in **section 3.1**.

Tap on 'Center on map' () to make the cursor position the new map centre, i.e. with your chosen spot in the centre of the screen.

TomTom GO may also zoom in or out slightly to a standard map scale that is ideal for driving and street-level navigation.

Tap on **'Find nearby POI'** (1) to find the nearest Point Of Interest to the cursor position. Icons are shown for the five categories that you've most recently used, but if the one you now want isn't shown here then tap on the button to bring up a list of all categories that are available. As usual, use the a and buttons to scroll through the list. Tap on the category you want, to display a list of all Points Of Interest, neatly sorted according to their distance from your cursor position. Tap on the one you want, to display it in the centre of the map screen.

Note that the cursor position is changed to the location of the chosen Point Of Interest.

Finally, and perhaps most usefully of all, tap on 'Add as favourite' to set the current cursor position as a favourite location. This can be invaluable for locations which don't have known or recognised addresses, as you'll see in our real world example in section 4.7.

4.5 Search functions

Tap on the button to quickly scroll the map to any specific location. You'll be familiar with the options available.



Note that the 'Point Of Interest' option finds and sorts items by distance from your current GPS position, not by distance from the centre of the map or from the cursor position. To find Points Of Interest sorted by distance from the cursor position, see 'Find nearby POI' in **section 4.4**.

In addition to centering the map on your chosen location, TomTom GO also resets the zoom level to show the location in appropriately high detail.

4.6 Map options

Tap on the **'Options**' button to customise the level of detail shown on TomTom GO's maps.

Map detail preference	04:15pm
ROADS AND STREETS	
	100%
NAMES	
	100%
POINTS OF INTEREST	
FAVOURITES	
POI	Done

You'll notice that the top two preferences are sliders. You can tap (or drag) your finger on these to set a particular '**percentage'** setting for the display of '**Roads and streets'** and '**Names'** on the current map.

Note that any changes to the detail level will be over-ruled if the zoom level is changed, perhaps by adjusting the zoom bar or by finding a specific location. Hopefully, you'll find that TomTom GO's choice of detail level for most maps is just right and you won't often need to make temporary adjustments.

You can turn on (or off) the display of 'Points Of Interest' by tapping on its check box. Which particular Points Of Interest are displayed depends on which categories you have chosen to show. You can make this choice now by tapping the 'POI' button. See also section 5.4.

Tap on the check box for **'Favourites'** to turn on (or off) the display of yellow stars , representing your favourite locations, on TomTom GO's maps.

Note that, unlike Points Of Interest, favourite locations are never shown on the main 3D view or its plan view alternative.

4.7 A real world example

TomTom GO's map browser can prove surprisingly useful in day to day life. Let's look at an example

in the real world, using it to plan a journey before setting out.

Say you are in the process of looking for a new car. You look up your local Renault dealer on the Internet and note the address, in the nearby large town. The trading estate address looks enormous on TomTom GO's map, but luckily you've been to the estate once before and estimate the dealer's position to within a few hundred metres with a tap of your finger, to position the cursor



You now tap on the cursor button and then on 'Add as favourite' $\frac{1}{\sqrt{2}}$, tapping in the car dealer's name.



You've got your partner and nine year old daughter with you and they express an interest in going to the cinema afterwards. You tap on the cursor button again, choosing 'Find nearby POI (), and then on the button as you can't see 'Cinema' shown on the first category screen. You scroll down to 'Cinema' in the main list of POI categories and tap on it.

Add as favourite: 04:1	15pr
15.5 km West end warner v	
15.8 km Hammersmith ugc	
16.3 km Isle of dogs ugc	
16.4 km Sheperds bush wa	
16.7 km Whiteleys uci	▼
18.0 km Islington warner vi	
Back	

There's a suitable one only a kilometre away but in a part of town you don't know at all. You tap on the cinema name to find it on the map.



Again, you tap on the cursor button 😁 and then on 'Add as favourite' $\overleftrightarrow{}$, to make sure you can find it again quickly.

Enter a name for this favourite 04:15pm							
West End Warner Village							
A	В	С	D	E	F	GH	
I	J	к	L	М	Ν	0	Ρ
Q	R	S	Т	U	V	w	X
Y	z			123	Cano	el [Done

Finally, you tap on the cursor button to ne more time, choosing 'Find nearby POI to and this time choose the 'Parking Garage' category. There's a match nearby, thankfully, and you bring it up on the map. Just round the corner from the cinema. No problem.

Time to set off, so you tap on 'Done' to get back to TomTom GO's main 3D view, then on 'Navigate to...' and finally 'Favourite' t_{t} , choosing the car dealer.

Navigate to	04:15pm
🛧 Bridges Renault	
mum And Dad	
🛧 West End Warner V	'illage
	-

Back

You arrive 30 minutes later after a stress-free drive. Once you've had a good look round, it's time to 'Navigate to...' a 'Favourite' & again, this time choosing the cinema favourite. TomTom GO chimes in helpfully, to get the next phase of your day off and running. "At the end of the road, turn left..."

5. Setting Your Preferences

You can change much of TomTom GO's look and feel to your own liking by tapping on the **'Preferences'** icon y . To see all the options described in this chapter, use the button to cycle through the different pages.



Note that the icons shown for some preferences will change, depending on the state the preference is currently in. For example, tapping on '**Turn off sound'** (disables the voice instructions. Once disabled, the option and icon change to '**Turn on sound'** (d), reflecting the action to take when it is tapped on.

After using a particular preference, you'll either be returned to the main 3D view or back to the 'Preferences' menu itself, whichever TomTom GO thinks is more appropriate.

5.1 Use night colours / Use day colours

Normally, TomTom GO uses bright colours with a lot of contrast, so that you can see the map clearly even in bright sunlight. When it is dark outside, you may want to 'Use night colours' [1]. The map will then be displayed using dark and subdued colours that will not interfere with your night vision. In addition, the preference is changed to 'Use day colours' [3], tap on this to revert to the original colour scheme.



See **section 5.11** to learn how to choose between different colour schemes.

5.2 Turn off 3D display / Turn on 3D display

One of TomTom GO's innovations is its main 3D view, showing maps, routes and Points Of Interest in true first person perspective. You can, however, switch to a more conventional view if you really want to. Tap on '**Turn off 3D display'** to revert to an overhead 'plan' map, albeit one which is constantly rotated to keep your current direction of travel pointing 'up' the screen. In addition, the preference is changed to **'Turn on 3D display'** [7] tap on this to return to the original view.



Note that there's another alternative to the 3D view. TomTom GO also has a 'schematic' view, see **section 5.3**.

5.3 Turn off map display / Turn on map display

Above a certain speed (see section 5.18), for safety reasons, the main map view is always replaced by a 'schematic' view, focussed on the next driving instruction. You can choose to use this all the time if you prefer, by tapping on 'Turn off map display' . As usual, the bottom left of the display shows the distance to the junction referred to. The preference is changed to 'Turn on map display' [1], tap on this to return to the original map view at low speeds.



5.4 Hide POI / Show POI

You'll probably find it useful for TomTom GO to show specific categories of Points Of Interest (POI) as icons on its maps. See **section 5.10** to learn how to do this. Once you've carefully browsed through the categories and chosen the ones you need, you can hide all of them in one stroke by tapping on 'Hide POI' for show all of them again by tapping on 'Show POI'

Note that if you haven't enabled (again, see section 5.10) any Points Of Interest categories yet, you will not see any icons on the map.

Another way of changing this preference is by using the check box in **'Options'** in the map browser. See **section 4.6**.

5.5 Turn off sound / Turn on sound

You can turn off the voice that gives navigation instructions by tapping on **'Turn off sound'** (1). This is indicated during navigation by the (1) icon in the lower left-hand corner of the screen. To turn the voice instructions back on again, tap on **'Turn on sound'** (1).

To change the volume of the spoken instructions, see **section 5.6**. To select another voice (i.e. gender and/or language), see **section 5.19**.

5.6 Change volume

You can change the volume of the voice instructions by tapping on 'Change volume' A an an an an an an an the sliding scale to set the required volume in increments of 10%. Tapping on the 'Test' button is a good way to get the volume right before starting your journey.

Mute car radio: Check this box to mute the sound from your car stereo during spoken instruction.

Note: This feature is only available if you purchased and installed the TomTom professional docking kit.

To turn the sound of voice instructions off completely, see **section 5.5**.

5.7 Maintain favourites

After using TomTom GO for a while, you'll accumulate a number of favourite locations. Unless you managed to set their location and name perfectly at the time, you'll find that you want to rename some, while others may no longer be needed and can be deleted altogether. To perform these actions, tap on **'Maintain favourites'** $\frac{1}{\sqrt{2}}$. Tap on the favourite that you'd like to rename or delete. If necessary, you can scroll up and down the list, a page at a time, using the usual \blacktriangle and \heartsuit buttons. If the list is really long, tap on the the first few letters of the one you want.



Once selected, tap on **'Rename'** or **'Delete'**, depending on what you want to do. When you've finished making changes, tap on 'Done'.

- Note that if you haven't yet added any favourite locations, the 'Maintain favourites' icon will be greyed out and unavailable.
- Note that there's no 'Are you sure?' confirmation when deleting. Only tap on 'Delete' if you're absolutely sure you want to delete this favourite.
- The only way to change a favourite's location is to delete the current instance and create a new one at the correct location. See section 3.5.
- You can back up your favourite locations by connecting TomTom GO to your PC. See chapter 6 for more details.

5.8 GPS status

You can check the signal being received by TomTom GO's built-in GPS by tapping 'GPS status' . This is included for possible troubleshooting purposes and for interest's sake. The status screen shows:

 Your calculated longitude and latitude (displayed using your chosen distance units - see section 5.16).

- Your driving direction in degrees (on a standard compass).
- Your driving speed (again, displayed in your chosen units - see section 5.16).
- The Universal Time Code (UTC). This is the absolute time according to the GPS satellites and may not correspond to your local time.
- A representation of the sky overhead, showing the positions of the GPS satellites.
- Bars showing the signal strength of each GPS satellite. Those which are 'locked' and which are providing useful information are shown in blue.



5.9 Switch map

You can switch to the map of another country or area by tapping on 'Switch map' : The map that you are currently using is highlighted in yellow. Tap on the map you wish to use next. If you want to switch to a map on a different memory card, this is a good time to eject the current one and put the new card in. See also **chapter 6**, which includes instructions for the loading of new maps from CD.

5.10 Enable/Disable POI

In both the main 3D view and on all traditional map views, you can choose which Points Of Interest categories are shown by tapping on **'Enable/Disable POI'** . TomTom GO then displays a list of all available categories, each with a check box beside it.



Scroll up and down the list, a page at a time, using the usual **a** and **v** buttons, tapping on any categories that you are interested in and want to be shown on TomTom GO's maps. Tapping on a category automatically places a tick in its check box; tapping again on it will remove the tick.

Locations in the chosen categories are then plotted on the map, each represented by its own icon.



Note that you can choose whether or not to show Points Of Interest at all, using 'Hide POI / Show POI', described in **section 5.4**. In this way, you can keep your chosen Points Of Interest categories permanently ticked.

5.11 Change map colours

When first started, TomTom GO uses a European colour scheme for all its maps, but you can change this by tapping on 'Change map colours' Tap on the and buttons to cycle through the different 'day colour schemes', tapping on 'Select' when you're happy with the scheme shown. Repeat the process for the different 'night colour

schemes', again tapping on 'Select' when you've made your selection.

To switch between day and night colours in normal use, see section 5.1.

5.12 Use larger keyboard / Use smaller keyboard

5.13 About TomTom GO

To see the version number and copyright details of the software in TomTom GO, tap on 'About Navigator' .

5.14 Set name display

You can adjust the way TomTom GO displays road names on its maps by tapping on 'Set name display' . There are four check boxes shown: Show house numbers prefixed: If ticked, addresses will be displayed with house numbers in front of their street names, e.g. '112 Oxford street' rather than 'Oxford street 112'.

De-emphasize E-roads: If ticked, local road numbering will be used in preference to European road numbering, e.g. 'A10/E35' is preferred to 'E35/A10'.

Show street names on map: If ticked, the names of roads and side streets are shown on the map while you are driving, provided the current map scale is appropriate and there is room.

Show next highway: If ticked, TomTom GO will show the name of the next major highway to look for, near the top right hand corner of the screen.

5.15 Change Home location

You can set or change your 'Home' location at any time by tapping on **'Change home location'** . You will then be able to select this later as a departure or destination point with a single tap of your finger. Note that it doesn't necessarily have to be your physical home. Set it to the location that is most central in your travels, perhaps your office.

5.16 Set metric units

You will have set your preferred units of measurement when TomTom GO was first set up, but you can change them at any time by tapping on 'Set units' . Three questions are then displayed, one a time, for distances, longitude/latitude and times. Simply tap on the format you prefer for each of the units and tap 'Select'.

5.17 Left-handed lay-out / Right-handed lay-out

If you are left-handed, you will probably want to tap on 'Left-handed lay-out' A This places scroll buttons, the map zoom control and 'Done' and 'Cancel' buttons on the left side of the screen where possible. As a result, you will be able to tap on them more conveniently without your left hand obscuring the screen. To revert to the original button placement, tap on 'Right-handed lay-out'

 Navigate to...
 04:15pm

 200 m Jubilee bridge car...
 425 m Ann's place car park

 425 m Wandle road flyover
 500 m Wandle road flyover

 650 m Factory lane car p...
 850 m West croydon car...

 850 m Poplar walk
 850 m

5.18 Set schematic speed

For reasons of both safety and convenience, you can set TomTom GO to hide its maps when you drive faster than a certain speed. Instead of the map, the much simpler, schematic design is used to display driving instructions. This can be taken in 'at-a-glance', bringing your eyes back to the road more quickly. You can change the schematic speed by tapping on 'Set schematic speed'

Note that if you don't enter a speed, or if you set the speed extremely high, you effectively disable this feature.

If you find you prefer the schematic view, even at low speeds, see **section 5.3**.

5.19 Change voice

When TomTom GO was set up, you chose a particular voice (language and gender). You can change it at any time by tapping on 'Change voice' (()). Tap on the d and b buttons to cycle through the different voices and languages, tapping on 'Test' to hear a sample in each one. Tap on 'Select' when you're happy with the voice that's selected.

Note that not all languages feature more than one possible voice. To change the volume of the voice instructions, see **section 5.6**.

5.20 Switch Language

When TomTom GO was set up, you chose a particular language, used to display all on-screen text, instructions and menu options. You can change this language at any time by tapping on **'Switch language'** . Just tap on the one you want.

TomTom GO will also give you the opportunity to select an appropriate voice in the chosen language, just as in **section 5.19**.

5.21 Set clock

You will have set TomTom GO's clock when you first started the unit up, but you can adjust it at any time by tapping on 'Set Clock' . After choosing to use either a '24-hour' or '12-hour (am/pm)' clock, tap on the and buttons to adjust the hours and minutes shown. If you've selected the '12-hour' clock, you can also tap on the 'AM' or 'PM' symbol to switch between morning and afternoon/evening hours.

If TomTom GO is outdoors, with a good view of the sky, you can tap on the 'Sync' button to set the clock's time automatically, from the GPS satellites. Note that you clock will be set to UTC time, this means you will still need to adjust the hours for your correct time zone. E.g. most of Europe is UTC +1 hour.

5.22 Turn screen upside down

If your positioning of TomTom GO dictates it, you can tap on **'Turn screen upside down'** for invert the display. Tap again on the same Preferences option to invert it back (to the original display orientation).

5.23 Change brightness

Tap on 'Change brightness' : 'C' to adjust the brightness of TomTom GO's backlit screen. To save you adjusting the brightness several times each day, there are two preferences sliders, one each for the daytime and nighttime colour schemes. For example, you'll probably have the day colour brightness set quite high and the night version set quite low.

To adjust the settings, tap anywhere on the slider scales or drag a slider with your finger.

6. Connecting to Your PC

To get the most from TomTom GO, you'll probably want to link it to your PC, from where you can backup (and restore) your Favourite locations and preferences, and load on new maps. Locate the USB data cable and plug the smaller end into the back of TomTom GO. Plug the larger USB connector into a spare port on your Windows PC.

Note that while TomTom GO is connected to your PC (Windows will recognise it as a 'Mass storage device'), you won't be able to use it to look up routes. Normal operation is restored as soon as you disconnect from the PC.

Insert the TomTom GO installation CD into your PC's CD/DVD drive and the Setup program should launch automatically. If your PC is configured not to run CDs automatically, use 'My Computer' (or Windows Explorer) to browse to the TomTom GO CD and then double-click on the file 'Setup'.

🥔 🛛 Great Britain Setup	TomTom GO [™]
TomTom GO [™]	Welcome to the Setup main menu. You will always return here after performing an installation. When done, choose "Quit" to exit Setup.
	Add/remove maps
	C Backup/restore settings
in the second	C Add/remove extra features
	C Install the application
	C Read the manual
Contraction of the second	C Visit www.tomtom.com
	O Quit
1.00	

6.1 Adding and removing maps

When purchased, TomTom GO comes with a 256MB (or 128MB) SD card, preloaded with a set of maps appropriate to your location. Use **'Add/remove maps'** to remove any that you no longer need, or to add others, if you have the space. If you're planning to travel widely, you can use an SD card of higher capacity, using this function to load highly detailed maps of more countries.



The 'Add/remove maps' screen will show you all the maps that you purchased with your TomTom GO. The option 'Other countries' will take you online, to **www.tomtom.com**, for details of extra countries and pricing options.

Note that, in addition to loading maps directly onto your TomTom GO, there's the option to load them to 'Other Location (Advanced)'. This should only be used when wanting to copy large maps quickly to a directly-connected SD card reader/writer.

6.2 Backing up

Select **'Backup/restore settings'** to make a backup copy of your Home and Favourite locations, plus your TomTom GO Preferences. In the event of trouble, all of these can be restored to your TomTom GO, potentially saving you a lot of time and effort setting things up again.

6.3 Voice prompts and more

You can add extra voice prompts (such as a male/female voice, or even one in a different language) by selecting 'Add/remove extra features' and then 'Add a voice prompt', provided there is room on your SD card. Use 'Remove a voice prompt' to delete a voice that you don't want anymore, to save space.

The option 'Install free demos, etc.' will take you online, to **www.tomtom.com**, where extra information will be posted.

6.4 Reinstalling TomTom GO's software

Select 'Install the application' to re-install the main TomTom GO program onto an SD card. You should only ever need to do this if you have swapped cards, perhaps to use one of higher capacity, or if TomTom support have sent you an upgraded installation CD with a new version of the program.

6.5 Other selections

The remaining selections, 'Read the manual', 'Visit www.tomtom.com' and 'Quit' are all selfexplanatory.

7. Common Questions and Troubleshooting

Here are some of the questions you may need to ask, as the owner of TomTom GO. For more solutions, see **www.tomtom.com**.

Why is the main navigation screen now in black and white? Why won't 'Navigate to...' work?

If the built-in GPS receiver loses its 'fix' on the orbiting satellites, usually due to surrounding tall buildings, the map display is switched into monochrome, to warn you that the information shown may not now be accurate. As soon as a fix is regained, the display will automatically switch back to colour.

How do I charge the unit?

TomTom GO is normally charged whenever it's plugged into your vehicle's 12V electrical system using the supplied DC power lead. Note that if your engine is turned off then you may need to switch your vehicle ignition back into an 'Accessories' position. Consult your vehicle handbook. If you need to charge TomTom GO at other times, use the international AC adapter (5V), also provided.

How can I reset TomTom GO and restore the factory settings?

You should never have to reset TomTom GO under normal circumstances. However, in the event of a problem you can reset the unit by removing it from the cradle and using a straightened paper clip in the reset hole on the unit's bottom (just behind the release button).

How do I get support?

Visit www.tomtom.com for technical support and contact information.

How can I find out my TomTom GO's software version and serial number?

On any route summary screen, tap the software version number shown in a box beneath the GPS satellite status icon. If you tap the box, you'll see more details of your unit's configuration and the current map.

What do I do if I suspect the device is defective?

If you have already tried the reset advice above and still experience a problem, then we'd like to hear from you. Please contact us by by email using the contact addresses on www.tomtom.com

Why should I register on the TomTom web site (updates, support, etc)?

Registering your product gives you access to all the latest news about your TomTom GO, and will help us to supply you with the best possible support.

How do I change the front cover?

You'll need a small, flat-bladed screwdriver. Starting at the bottom of the front cover, gently insert the blade and lever the cover up and off. Work your way round the perimeter until the cover comes away easily. Replacement covers can be obtained from TomTom.

What accessories are available?

- 1. Additional maps
- 2. Active antenna kit for cars with heat reflective windscreens
- Professional docking kit for direct connection to car power supply and audio system
- 4. Additional mounting options
- 5. Deluxe carry bag
- 6. Additional front covers

What can I do if the DC power lead no longer seems to work?

Like all good automotive accessories, the 12V DC power lead has a fuse. Replace it with a standard fuse from an accessory shop.

8. Battery

We recommend that you fully charge TomTom G0 the first time that you plug it in. Fully charging the battery will take around 2 hours.

Note that TomTom GO uses a small amount of battery power to maintain its state when you switch it off. If you don't charge it for a prolonged period of time then you will lose this state and TomTom GO will re-start. Your settings will however, be maintained. You can tell it's time to charge TomTom GO when the battery indicator turns orange.

Appendix A: Specifications

Processor: 200MHz ARM920T.

Screen: 3.5", 320 x 240 x 262,144-colour TFT LCD.

Memory: 32MB RAM.

Battery: Internal 2200 mAh Li-Ion

Size and weight: 115 mm x 92 mm x 58 mm; 310 gr.

Memory card: SD card included, contains application and default maps.

GPS receiver: Integrated 12-channel 'All-in-View' tracking, accurate to 10 metres; supplied with internal antenna and support for external active antenna; SiRFStar Ile/LP chipset.

Assisted Satellite Navigation: Provides uninterrupted navigation in tunnels and urban canyons for a period of time.

Sound: Powerful internal loudspeaker and optional connection to car stereo system.

Power supply: 12V (cigarette lighter socket) DC power lead and international AC adapter, both supplying 5V DC to TomTom GO.

PC-connection: USB cable.

Temperatures: Standard operation: -10°C to +55°C; short period storage: -20°C to +60°C; long period storage: -20°C to +25°C.

Regulatory Information

 Safety:
 CE (Conformité Européen), EN60950-1: 2003

 EMC:
 FCC Class B, ICES-003 Class B, e-Mark, EN 301 489-1

 Radio
 EN 300 440-2, RSS-210
 The information in this document is subject to change without notice. TomTom B.V. shall not be liable for technical or editorial errors or omissions contained herein; not for incidental or consequential damages resulting from the performance or use of this material. This document contains information protected by copyright. No part of this document may be photocopied or reproduced in any form without prior written consent from TomTom B.V.

Copyright statements

© 2004 TomTom B.V. Data source © 2004 Tele Atlas N.V. Based upon Ordnance Survey data with permission of Her Majesty's Stationery Office © Crown Copyright 2004. The Ordnance Survey data contained in this product is Crown Copyright material and Ordnance Survey is the copyright owner of the Ordnance Survey bata. Data source © 2004 Tele Atlas N.V. Ordnance Survey of Northern Ireland. TomTom and the TomTom logo are registered trademarks of TomTom BV, The Netherlands. All other trademarks are the property of their respective owners.

Appendix B: Tele Atlas gets you there...

'...turn right after 300 meters and keep driving on the right...'

The Intelligent Map

The road map is an essential part of your navigation system. Do you want to find the fastest or shortest route? Or use the toll roads? What is the current traffic situation? How do you get the right instructions at the right moment? These functions require more than just a paper map. For this, you need an intelligent map.

The Digital Map

In order to create just such an 'intelligent' map, a lot of work must first be carried out. It begins with registering all streets and striking points in the landscape. To this end, aerial photos and satellites are used. Then these roads are allotted specific characteristics in order to distinguish them from one another: for example, by adding the direction of the traffic and house numbers. One-way roads are distinguished from main roads and sand paths. Where do the railway tracks and the waterways lie? In which council is this part of the road located and to which council does the other part belong? In short, each section of road in your navigation system is provided with detailed data which is stored in an enormous digital databank.

The Living Map

The necessary data is not available from a single agency, therefore companies such as Tele Atlas carry out the research themselves. For instance, by collecting data from town and county councils, and from central government. But also by doing the field-work themselves.

Tele Atlas employs about 1,800 people world-wide, most of whom are working daily on registering any and all changes, and reproducing them in maps which can be used in navigation systems. At present, Tele Atlas is active in about 25 countries spread throughout three continents, and is continually working to extend the area it covers.

The Qualitative Map

The maps are kept up to date continuously and are published a number of times per year. As soon as a map is available, it is combined with the routeplanner and navigation functions of the system developer. This integration determines the quality of the final product which provides you, as the traveller, with the information you need on the way to your destination.

The Tele Atlas Map: A Reference

Organizations such as the police, fire brigade, utility companies and publishers of digital telephone books throughout the world depend not only on the well-known navigation systems, but also on the quality of these maps.

So that they can finally achieve their goal, just as you can reach your destination...

