



## Third Party Product Terms and EULA

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| PRODUCT               | COVERAGE              | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| Traffic Message Channel Table                                        | Austria                       |  The location and event code (version 3.1) has been provided by ASFINAG.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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#### 3.1. Advanced Navigable Map

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### 3.2. Address Points:

| COVERAGE  | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| Canada    | <p>This product contains address point data made available under the city of Vancouver's Open Data framework as documented on August 6, 2012 in: <a href="http://vancouver.ca/open-government-licence">vancouver.ca/open-government-licence</a></p> <p>Contains public sector Datasets made available under the City of Toronto's Open Data Licence v2.0." This is specified in their terms available here: <a href="http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=4a37e03bb8d1e310VgnVCM10000071d60f89RCRD">http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=4a37e03bb8d1e310VgnVCM10000071d60f89RCRD</a></p> |

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| New Zealand | <p>This product contains address point data made available in the New Zealand Address Dataset which is sourced from New Zealand Post and Land Information New Zealand (LINZ). New Zealand Post copyright reserved. Data sourced from <a href="#">LINZ Data Service</a> is subject to <a href="#">Creative Commons Attribution 3.0 New Zealand license</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| United States | Contains data made available by the Rhode Island Geographic Information System (RIGIS) consortium, the State of Rhode Island, and the University of Rhode Island. For specifics, please reference: <a href="http://www.rigis.org/information">http://www.rigis.org/information</a> |
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### 3.3. Digital Elevation Model

| COVERAGE | DESCRIPTION                                                                                                                                                                                                                           |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Global   | This product is built on basis on the following elevation data:<br>SRTM, GTOPO, NED data available from the US Geological Survey<br><a href="https://lta.cr.usgs.gov/products_overview">https://lta.cr.usgs.gov/products_overview</a> |

### 3.4 Logistics

| COVERAGE    | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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### 3.5. Points of Interest

| COVERAGE  | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| The Netherlands | <p>This product contains public transport stops data made available under 9292 Open Data framework as documented on march 2013. This is specified in their terms available here: <a href="http://9292opendata.org/sla">http://9292opendata.org/sla</a></p> <p>This product contains School and University data made available by Dienst Uitvoering Onderwijs under Creative Commons- Attribution (CC0 1.0 Universal) license in: <a href="http://data.duo.nl/organisatie/open_onderwijsdata/databestanden/hergebruik/default.asp">http://data.duo.nl/organisatie/open_onderwijsdata/databestanden/hergebruik/default.asp</a></p> <p>This product contains Restaurant, Hotel, Museum, Tourist Attraction, Shops and other tourist locations data made available by Amsterdam Open Data under Creative Commons- Attribution (CC0 1.0 Universal) license in: <a href="http://www.amsterdamopendata.nl/about-the-programme">http://www.amsterdamopendata.nl/about-the-programme</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| United Kingdom  | <p>This product contains public sector information (public transport stops data) licensed under the Open Government Licence v2.0. This is specified here: <a href="http://data.gov.uk/dataset/naptan">http://data.gov.uk/dataset/naptan</a></p> <p>The license can be found here: <a href="http://www.nationalarchives.gov.uk/doc/open-government-licence/version/2/">http://www.nationalarchives.gov.uk/doc/open-government-licence/version/2/</a></p> <p>This product contains Sports venues locations data made available by Sport England under Open Government Licence v2.0 (and amended to DATA LICENCE AGREEMENT FOR ACTIVE PLACES AND SPOGO DATA) in: <a href="https://spogo.co.uk/developer-area">https://spogo.co.uk/developer-area</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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### 3.6 Traffic

| COVERAGE  | DESCRIPTION                                                                                                                                                                                                                                                                                                            |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lithuania | This product contains traffic incident data made available by the Lithuania Road Administration as open data. Further details can be found under the 'Open Data' section at the following link:<br><a href="http://eismoinfo.lt/en">http://eismoinfo.lt/en</a>                                                         |
| Singapore | This product contains traffic incident data made available by the Land Transport Authority under the following open data license:<br><a href="https://www.mytransport.sg/content/mytransport/home/dataMall/opendatalicence.html">https://www.mytransport.sg/content/mytransport/home/dataMall/opendatalicence.html</a> |

### 3.7 World Boundary Map

| COVERAGE | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                     |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Global   | This product is built on basis on the following elevation data: SRTM, GTOPO, NED data available from the US Geological Survey<br><a href="https://lta.cr.usgs.gov/products_overview">https://lta.cr.usgs.gov/products_overview</a>                                                                                                                              |
|          | This product is built on basis on the following elevation data: 2-minute Gridded Global Relief Data (ETOPO2v2) available from U.S. Department of Commerce, National Oceanic and Atmospheric Administration, National Geophysical Data Center<br><a href="http://www.ngdc.noaa.gov/mgg/fliers/06mgg01.html">http://www.ngdc.noaa.gov/mgg/fliers/06mgg01.html</a> |



#### 4. End User License Agreement

Restrict the license for End User's own internal business or personal use and not for resale, distribution, sublicense or commercial use.

Include a provision acknowledging that the Licensed Products are the confidential information of TomTom and prohibiting disclosure of the Licensed Products to third parties.

Expressly prohibit unauthorized copying.

Prohibit the removal or obscuring of any copyright, trademark notice, or restrictive legend.

Include a provision whereby TomTom shall have the right to audit the Distributor, Licensee Value Added Reseller or End User.

Include a provision whereby TomTom is a third party beneficiary of Your rights under the End User License Agreement. For example:

The covenants and obligations undertaken by the End User herein are intended for the direct benefit of TomTom and may be enforced by TomTom directly against the End User.

Include the following limitation of liability language:

NEITHER TOMTOM NOR ITS SUPPLIERS SHALL BE LIABLE TO THE UNDERSIGNED FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR EXEMPLARY DAMAGES ARISING OUT OF THIS AGREEMENT, INCLUDING LOST PROFITS OR COSTS OF COVER, LOSS OF USE OR BUSINESS INTERRUPTION OR THE LIKE, REGARDLESS OF WHETHER THE PARTY WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, TOMTOM OR ITS SUPPLIERS SHALL HAVE NO MONETARY LIABILITY TO THE UNDERSIGNED FOR ANY CAUSE (REGARDLESS OF THE FORM OF ACTION) UNDER OR RELATING TO THIS AGREEMENT.

Disclaim all warranties of TomTom and its suppliers of the same scope as in this Agreement. For example:

THE LICENSED PRODUCTS ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS BASIS" AND TOMTOM AND ITS SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, SATISFACTORY QUALITY, ACCURACY, TITLE AND FITNESS FOR A PARTICULAR PURPOSE. NO ORAL OR WRITTEN ADVICE OR INFORMATION PROVIDED BY TOMTOM OR ANY OF ITS AGENTS, EMPLOYEES OR THIRD PARTY PROVIDERS SHALL CREATE A WARRANTY, AND YOU ARE NOT ENTITLED TO RELY ON ANY SUCH ADVICE OR INFORMATION. THIS DISCLAIMER OF WARRANTIES IS AN ESSENTIAL CONDITION OF THE AGREEMENT.

End User shall not use the Authorized Application to create (or assist in the creation of) a digital map database. A "digital map database" means a database of geospatial data containing the following information and attributes: (x) road geometry and street names; or (y) routing attributes that enable turn-by-turn navigation on such road geometry; or (z) latitude and longitude of individual addresses and house number ranges.

End User shall not use the Authorized Application to provide competitive information about TomTom or its products to third parties.

Licensee shall not use the Licensed Products for in-flight or drone navigation or in connection with any high risk systems, devices, products or services that are critical to the health and safety or security of people and property.

In the event that any End User is a government entity, include the following:

U.S. GOVERNMENT RIGHTS. If End User is an agency, department, or other entity of the United States Government, or funded in whole or in part by the United States Government, then use, duplication, reproduction, release, modification, disclosure or transfer of this commercial product and accompanying documentation, is restricted in accordance with the LIMITED or RESTRICTED rights as described in any applicable DFARS or FAR. In case of conflict between any of the FAR and/or DFARS that may apply to the Licensed Product, the construction that provides greater limitations on the Government's rights shall control. Contractor/manufacturer is TomTom North America, Inc., 11 Lafayette Street, Lebanon, NH 03766-1445. Phone: 603.643.0330. The Licensed Products are © 2006-201\_ by TomTom. ALL RIGHTS RESERVED. For purpose of any public disclosure provision under any federal, state or local law, it is agreed that the Licensed Products are a trade secret and a proprietary commercial product and not subject to disclosure.

U.S. Government RESTRICTED RIGHTS. The LBS Software is provided as "Commercial Computer Software" or "restricted computer software". Use, duplication, or disclosure by the U.S. Government or U.S. Government subcontractor is subject to the restrictions set forth in 48 C.F.R. Section 12.212 or 48 C.F.R. 227.2702, as applicable or successor provisions. The manufacturer is Uber Technologies, Inc., San Francisco, CA, 94103

If End User is an agency, department, or other entity of any State government, the United States Government or any other public entity or funded in whole or in part by the United States Government, then End User hereby agrees to protect the Licensed Products from public disclosure and to consider the Licensed Products exempt from any statute, law, regulation, or code, including any Sunshine Act, Public Records Act, Freedom of Information Act, or equivalent, which permits public access and/or reproduction or use of the Licensed Products. In the event that such exemption is challenged under any such laws, this agreement shall be considered breached and any and all right to retain any copies or to use of the Licensed Products shall be terminated and considered immediately null and void. Any copies of the Licensed Products held by You shall immediately be destroyed. If any court of competent jurisdiction considers this clause void and unenforceable, in



whole or in part, for any reason, this agreement shall be considered terminated and null and void, in its entirety, and any and all copies of the Licensed Products shall immediately be destroyed.

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Specific conditions relating to certain products:

A. Additional provisions for data of Ireland. End User is prohibited from using the data of Ireland in any printed, published form to be distributed freely or sold to the public.

B. As of the Effective Date, the following restriction applies to the Post Canada FSA layer and Canada 6-digit layer: The 6-digit alpha/numeric Canadian Postal Codes contained in any Licensed Product cannot be used for bulk mailing of items through the Canadian postal system. Furthermore, the 6-digit alpha/numeric Canadian Postal Codes must be wholly contained in the Authorized Application and shall not be extractable. Canadian Postal Codes cannot be displayed or used for postal code look-up on the Internet, nor can they be extracted or exported from any application to be utilized in the creation of any other data set or application. Notwithstanding the above, an End User may optionally correct or derive Canadian Postal Codes using the Authorized Application, but only as part of the address information for locations (e.g.: of delivery points and depots) that have been set up in the Authorized Application, and optionally extract data for fleet management purposes.

C. Additional provisions with respect to TomTom Traffic Licensed Product: You specifically agree that You shall not: (i) store the data for more than twenty-four (24) hours on Your servers; (ii) broadcast or make TomTom Traffic Licensed Product available except to authorized End Users; and (iii) use the feed or information received via the feed for historical data purposes (including but not limited to collection or analysis).

D. Additional provisions with respect to the Points of Interest Licensed Product - coverage of the Canada and/or the United States: It is expressly prohibited to use the Points of Interest Licensed Product for (a) telephone call routing related applications; (b) screen pop applications, (c) CD-ROM director of other derivative directory product; (d) verification services; (e) caller name services; and (f) online marketing lead verification services.

Following restrictions will apply to usage of the Brand Icon component:

End User agrees that the use of the Brand Icon component is subject to the terms and conditions set forth in this Agreement and that there may be additional third party terms, conditions and restrictions to which the use of the Brand Icon component will be subject and which will be provided to the End User from time to time in the product release notes.

E. Additional provisions with respect to the Speed Profiles, TomTom Traffic, and any other traffic related Licensed Product: Neither the Data nor the Licensed Products such as Speed Profiles or TomTom Traffic or any derivatives thereof shall be used for the purpose of enforcement of traffic laws including but not limited to the selection of potential locations for the installation of speed cameras, speed traps or other speed tracking devices. With regards to Speed Profiles, End User acknowledges and agrees that the actual speeds may not reflect the legally imposed speed limits.

F. Additional provisions with respect to Software: restrict each of the following entities from exercising any right in or to the Software: Addison Lee, AlloCab, Amazon (excluding consumer products or enterprise services not related to delivery or a Fleet Management Solution, e.g., Kindle, Fire, Amazon Web Services), Cabify, Careem, Chauffeur Prive, Club Chauffeur, Didi-Dache, Djump, Drive, Easy Taxi, Ecocab, Flywheel, GetTaxi, Google, Go Taxi, GrabTaxi, GreenTomatoCars, Hailo Network Limited, Heetch, Kabbee, Kuaidi-Dache, LeCab, Lyft, MiniCabster, Meru Cabs, MyTaxi, Olacabs, OneTaxi, Quadi, Ridelabs LLC (Summon), SideCar, SnapCar, Taxibeat, TaxiForSure, Yaxi Taxi, Yidao, Yongche and #TAXI. The foregoing shall not apply to the extent the LBS Software is integrated into an Authorized Application in a manner that prohibits any modification or customization of such LBS Software by a third party.

G. Additional provisions with respect to the TomTom Traffic Licensed Product - coverage of Canada, Mexico and/or the United States: The TomTom Traffic Licensed Product may not be delivered by FM Radio, HD Radio or Hybrid Radio. The TomTom Traffic Licensed Product may not be licensed or provided to INRIX, HERE, Radiate Media or any radio or television broadcaster in North America.

## 5. Security Terms

You shall utilize industry security best practices, including but not limited to any measures used and/or reasonably recommended by TomTom, to safeguard, secure and prevent piracy and unauthorized access of the Licensed Products and the Authorized Application. This shall include adequate physical perimeter and entry controls in line with local regulations and standards to ensure that only authorized personnel are allowed access.

You shall ensure that Your own environments used for functions relating to the Licensed Products and the Authorized Application are monitored in such a manner that prevents violating information and/or IT security are detected and traceable. You shall inform TomTom as soon as reasonably possible of any potential security incidents relating to the Licensed Products and the Authorized Application of which You become aware.

You shall not disclose any TomTom information which may be considered as business or trade secrets, except to the extent necessary for the performance of its assignment under the Agreement.



You shall use suitable encryption techniques for protection of the information of TomTom. Where encryption cannot be implemented, appropriate compensating controls must be implemented to reduce the risk of unauthorized disclosure.

You shall implement policies and processes to identify and remediate vulnerabilities in a timely manner in its own environments used for functions relating to the Licensed Products and the Authorized Application. Vulnerability management includes both infrastructure and applications. At a minimum, You shall scan infrastructure and applications for security vulnerabilities every 90 days.

## 6. DATA PROCESSING SCHEDULE

This data processing schedule ("**Schedule**") is between the customer entity ("**Licensee**") and the TomTom entity and its Affiliates ("**TomTom**") which are a parties to the agreement for use of TomTom's maps, software, live services, traffic stats and online services ("**Agreement**") under which TomTom performs certain services. The parties agree that the Schedule supplements the Agreement and applies to the products supplied and services performed by TomTom (together for the purposes of this Schedule the "**Services**"), as defined in the Agreement to the extent that the same involve the processing by TomTom of Personal Data on behalf of Licensee.

### Definitions

Terms defined in the Agreement between Licensee and TomTom shall have the same meaning when used in this Schedule. In addition, the definitions below apply in this Schedule:

|                       |                                                                                                                                                                                                                                                                                                                |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>GDPR:</b>          | means the EU General Data Protection Regulation; the Directive 2016/679/EC of the European Parliament and of the Council of 24 October 1995; and                                                                                                                                                               |
| <b>Personal Data:</b> | means personal data as defined in the GDPR that TomTom processes on behalf of Licensee in connection with the Agreement.<br><br>Unless otherwise specified, all references to the GDPR shall be understood to be references to the applicable local equivalent which implements said reference into local law. |

### Subject and Term

The purpose of this Schedule is to describe the work to be carried out by TomTom in relation with the Agreement. This Schedule forms an integral part of the Agreement hereof. This Schedule shall be deemed to take effect from the Effective Date of the Agreement and shall continue in full force and effect until the termination of the Agreement.

### Scope of the work

The purpose for the collection, processing and use of the Personal Data from Licensee is to provide the services as described in the Agreement, which forms an integral part hereof. The processing and use of the Personal Data will as standard take place in a member state of the European Economic Area. To the extent that any such processing takes place outside of the European Economic Area, any such processing of Personal Data shall be done in accordance with the standard contractual clauses for the transfer of personal data to processors established in third countries under the GDPR as published under the annex to the Commission decision of 5 February 2010.

TomTom processes the Personal Data on behalf of Licensee. The processing of the Personal Data by TomTom shall take place within the framework of this Schedule and only to the extent that Licensee has instructed TomTom to do so in relation with the Agreement. Such instructions shall be deemed to be provided by Licensee's use of the Services as is further described under the particular Services documentation (the "**Documentation**") (such as, for example, by making an API call to the TomTom servers running the Online Services). In the event TomTom modifies the Documentation, continued use by Licensee of the Services shall be deemed to constitute acceptance by Licensee of the change in the manner under which TomTom processes the Personal Data and a revised instruction from Licensee accordingly.

TomTom shall not use the Personal Data for any purpose other than as described in this Schedule.

### Data categories

Described below are the various categories of Personal Data for the respective Services as they are provided by TomTom under the Agreement.

#### 1. Live Services Feeds with Traffic, Speed Cameras, Weather, Parking, Fuel,

- a. Unique on-line & device identifiers, device configuration information, service requests including geolocation data, service responses, all time-stamped

- b. Probe data: timestamped geolocation data, collected every few (typically: 5) seconds, immediately pseudo-anonymised with random temporary ID, subsequently anonymised within 20 minutes of vehicle shutdown or communication severed by deleting association between device/session ID and temporary ID

## **2. Online Services**

- a. Unique on-line & device identifiers, device configuration information, service requests including location data, service responses, all time-stamped
- b. Probe data: timestamped geolocation data, collected every few (typically: 5) seconds, immediately pseudo-anonymised with random temporary ID, subsequently anonymised within 20 minutes of vehicle shutdown or communication severed by deleting association between device/session ID and temporary ID

## **3. NDS Data**

- a. Unique on-line & device identifiers, device configuration information, service requests including geolocation data, service responses, all time-stamped

## **4. Community Input Services**

- a. Unique on-line & device identifiers, device configuration information, service requests including geolocation data, service responses, all time-stamped
- b. User contributed data including geolocation data

## **5. Access Management**

The following data categories apply to the Online Services and, insofar this is provided under the Agreement, the Live Services.

- a. Unique on-line & device identifiers, device configuration information, service requests, all time-stamped
- b. Entitlement & access rights, audit trails & reports, all time stamped

## **Technical and organisational measures**

TomTom documents the implementation of the technical and organizational measures in accordance with the requirements of the GDPR.

TomTom ensures in particular that it has implemented the appropriate measures to:

- a. Prevent unauthorized persons from gaining access to data processing systems with which personal data are processed or used;
- b. Prevent data processing systems from being used without authorization;
- c. Ensure that persons entitled to use a data processing system have access only to the Personal Data to which they have a right of access, and that personal data cannot be read, copied, modified or removed without authorization during processing or use and after storage;
- d. Ensure that personal data cannot be read, copied, modified or removed without authorization during electronic transmission or transport, and that it is impossible to check and establish to which bodies the transfer of personal data by means of data transmission facilities is envisaged;
- e. Ensure that it is possible to check and establish whether and by whom personal data has been input into data processing systems, modified or removed;
- f. Ensure that, for commissioned processing of personal data, the Personal Data is processed strictly in accordance with the instructions of the Licensee (job control).

Significant changes of the above technical and organisational measures by TomTom which reduce the protection of Personal Data shall be agreed by the Parties in writing.

TomTom confirms that the security measures are appropriate to protect personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access, in particular where the processing involves the transmission of data over a network, and against all other unlawful forms of processing, and that these measures ensure a level of security appropriate to the risks presented by the processing and the nature of the Personal Data to be protected having regard to the state of the art and the cost of their implementation.

TomTom further confirms that the processing of the personal data has been and will continue to be carried out in accordance with the relevant provisions of the applicable data protection law and does not violate the relevant provisions.

## **TomTom's obligations**

Under this Schedule, TomTom has the obligation to:

- a. Process the Personal Data only on behalf of the Licensee and in compliance with its instructions;

- a. Ensure that only appropriately trained personnel shall have access to the Personal Data;
- b. Provide Licensee with such cooperation (including access to its facilities) as the Licensee may reasonably request. Such cooperation may be subject to TomTom's reasonable charges;
- c. Implement such technical and organizational measures to protect the Personal Data as required by the GDPR;
- d. Notify the Licensee immediately of any monitoring activities and measures undertaken by the relevant authority that supervises the applicable data protection legislation;
- e. Support Licensee regarding Licensee's obligations to provide information about the collection, processing or usage of Personal Data to a data subject;
- f. Ensure that the Personal Data is not in any way used, manipulated, distributed, copied or processed for any other purpose than for the fulfilment of the contractual obligations as explicitly agreed upon and arising from this Schedule.

## **Sub-processing**

TomTom shall not subcontract its obligations under this Schedule to a sub-processor without the prior written consent of the Licensee unless such sub-processor undertakes, by way of written agreement, substantively the same obligations as imposed on TomTom in this Schedule and the Agreement. TomTom shall inform the Licensee of its intention to engage a new sub-processor and the Licensee shall have the right to reasonably oppose the appointment of a new sub-TomTom if the Licensee shall have substantive and legitimate reasons for opposing the specific sub-TomTom and shall notify TomTom of such objections in writing as soon as possible after receipt of TomTom's notice relating to such sub-TomTom. The addition or removal of a sub-TomTom should not negatively affect the level of security within the agreement to less than that which existed at the time of signing this Schedule.

The Licensee shall be granted control and examination rights according to this Schedule and the applicable data protection legislation. This also includes the right of the Licensee to obtain information from TomTom, upon written request, on the substance of the contract and the implementation of the data protection obligations within the sub-contract relationship. Where the sub-processor fails to fulfil its data protection obligations under such written agreement TomTom shall remain fully liable to the Licensee for the performance of the sub-TomTom's obligations under such agreement.

## **Licensee's rights and obligations**

**Rights to monitor:** Licensee is entitled to appoint a third party independent auditor in the possession of the required professional qualifications and bound by a duty of confidentiality, which auditor must be reasonably acceptable to TomTom, to inspect TomTom's and its sub-contractor's compliance with this Schedule and the applicable data protection legislation required to determine the truthfulness and completeness of the statements submitted by TomTom under this Schedule. Licensee's right to audit shall be subject to giving TomTom at least (4) weeks prior written notice of any such audit.

TomTom shall deal promptly and properly with all inquiries from the Licensee relating to its processing of the personal data subject to this Schedule.

**Rectification, deletion and blocking of data:** upon instruction by the Licensee, TomTom shall correct, rectify or block the Personal Data. Any request from a data subject directly to TomTom, shall be directed to Licensee.

## **Information obligations**

If TomTom cannot provide compliance or foresees that it cannot comply with its obligations as set out in this Schedule, for whatever reasons, it agrees to promptly inform the Licensee of its inability to comply, in which case the Licensee is entitled to suspend the transfer of data.

TomTom will promptly notify the Licensee about:

1. Any legally binding request for disclosure of the Personal Data by a law enforcement authority unless otherwise prohibited, such as a prohibition under criminal law to preserve the confidentiality of a law enforcement investigation;
2. Any request received directly from the Personal Data subjects without responding to that request, unless it has been otherwise authorised to do so; and
3. Any actual or suspected security breach involving Personal Data. In case of such security breach, TomTom will take all adequate remedial measures immediately and must promptly provide Licensee with all the relevant information and assistance as requested by Licensee regarding the actual or suspected security breach. The notification of a data security breach to Licensee will, at a minimum, include:
  - a. A description of the security breach, including the date and time the security breach was discovered;
  - b. An overview of the Personal Data that was (potentially) lost or unlawfully processed as a result of the security breach;
  - c. Information on the consequences of security breach; and
  - d. A description of the measures taken by TomTom to limit the consequences of the data security breach.

## **Assignment**



TomTom shall not assign this Schedule without the prior written consent of the Licensee. Where TomTom assigns this Schedule, with the consent of the Licensee, it shall do so only by way of a written agreement with the assignee which imposes the same obligations on the assignee as are imposed on TomTom under this Schedule.

#### **Consequences of termination**

The parties agree that on the termination of the provision of the services, TomTom and the sub-processor shall, at the choice of the Licensee, return all the personal data transferred including any data storage media supplied to TomTom, and the copies thereof to the Licensee or shall destroy all the personal data and certify to the Licensee that it has done so, unless legislation imposed upon TomTom prevents it from returning or destroying all or part of the personal data transferred. In that case, TomTom warrants that it will guarantee the confidentiality of the personal data transferred and will not actively process the personal data transferred anymore.