

TomTom VIA User Manual

17.1



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Welcome to navigation with TomTom

This User Manual explains all you need to know about your new TomTom VIA navigation device.

To learn about getting started with your device and installing it in your vehicle, we recommend that you read the [Get going](#) chapter.

After that, you will probably want to learn about searching for an address or Point of Interest, and you can read all about that in the [Step-by-step search](#) chapter.

For information about what you see on the device itself, go to [What's on the screen](#).

To plan your first route, go to [Planning a route](#).

Tip: There are also frequently asked questions (FAQs) at tomtom.com/support. Select your product model from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new navigation device!

Get going

Installing in your car

Use the supplied mount to install your TomTom VIA in your vehicle. Read the instructions about [positioning your device](#) before you install your VIA.

To install your VIA, do the following:

1. Connect the supplied USB cable to the mount. If the mount is integrated into your VIA, connect the USB cable to the device.

Note: Use ONLY the USB cable supplied with your VIA. Other USB cables may not work.

2. Connect the USB cable to the USB car charger and plug this into the power supply on your dashboard.
3. Choose the best smooth location, on your windshield or side window, to mount your TomTom VIA.

Tip: If the mount is integrated into your VIA, you can easily change the rotation of your device. Push the button on the back of the device to release the mount, then slide the mount out. Insert it back into the other side of the device.

4. Make sure that both the suction cup on the mount and your windshield are clean and dry.
5. Press the suction cup of the mount firmly against your windshield.
6. Turn the rubber grip near the base of the mount in a clockwise direction until you feel it lock.
7. If your mount is not integrated into your VIA, place your VIA in the mount, making sure that it clicks into place.

Dashboard adhesive disks are available as part of a range of accessories for your VIA. For more information, go to tomtom.com/accessories.

Positioning the device

Be careful where you install your VIA. The VIA shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your vehicle.
- Your rearview mirrors.
- The airbags.

You should be able to reach your VIA easily without leaning or stretching. In a car, you can attach your VIA to the windshield or side window or you can use a Dashboard Mount Disk to attach the mount to your dashboard.

Turning on and off

Turning your device on

Press the On/Off button until your device starts. If the device was off you see the map view. If your device was sleeping you see the last screen you were looking at.

Putting your device to sleep

To put your navigation device to sleep, press the On/Off button and then release it.

You can also press the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Sleep** to make the device sleep.

Tip: To send your navigation device to sleep when the USB cable is unplugged or whenever it is removed from the mount, go to Battery settings in the [Settings](#) menu.

Turning your device off completely

To turn off your navigation device completely, you can do one of the following:

- Press and hold the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Turn Off** to turn off the device. Select the "back" button if you don't want to turn your device off.
- Press and hold the On/Off button for more than 5 seconds until the device turns off.

Setting up

Note: The language you choose will be used for all text on the screen. You can always change the language later in [Language and Units](#) in the **Settings** menu.

When you first switch on your TomTom VIA, you have to answer a few questions to set it up. Answer the questions by touching the screen.

GPS reception

When you first start your TomTom VIA, it may need a few minutes to determine your position. In the future, your position will be found much faster.

To ensure good satellite reception, use your VIA outdoors and keep it upright. Large objects such as tall buildings can sometimes interfere with reception.

Important: QuickGPSFix contains information about satellite positions which helps your VIA find your position faster. You can update QuickGPSfix using [MyDrive Connect](#).

Sending information to TomTom

When you first start navigating or you have reset your VIA, your VIA asks for permission to collect some information about your use of the navigation device. The information is stored on your VIA until we retrieve it. We use it anonymously to improve our products and services. If you use our services, we will also use your location information to deliver the services to you.

You can change whether you send this information to us at any time by doing the following:

1. In the Main Menu, select the **Settings** button.
2. Select **System**.
3. Select **Your Information & Privacy**.
4. Select the button to turn sending of information on or off.

Note: If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are. The end date of your subscription remains the same, even if you do not send this information to us.

You can find current and more detailed information at tomtom.com/privacy.

Device not starting

In rare cases, your TomTom VIA may not start correctly or may stop responding to your taps.

First, check that the battery is charged. To charge the battery, connect your VIA to the car charger. It can take 3 - 5 hours to fully charge the battery, depending on the type of device.

Important: Do not charge your device using your vehicle's own USB port because it is not powerful enough.

If this does not solve the problem, you can perform a reset. To do this, press and hold the On/Off button until your VIA begins to restart.

Charging your device

The battery in your TomTom VIA charges when you connect it to your TomTom vehicle charger, to your computer, or to a USB Home Charger.

Important: Do not charge your device using your vehicle's own USB port because it is not powerful enough.

You are warned when the battery level is low or critical. You lose your connection to some TomTom services when the battery level is low or critical. When the battery is empty, your VIA goes into sleep mode.

Important: On device models START 42/52, START 40/50/60, and GO 51/61, the screen intentionally dims when you connect your device to your computer. The screen also dims if you use a non-TomTom charger that does not provide enough power when charging.

Note: Use ONLY the USB cable supplied with your VIA. Other USB cables may not work.

Finding the memory card slot

The memory card slot is under the mount.

To insert a memory card, release the mount from the VIA using the thumb indent. Insert the memory card into the slot. Clip the mount back onto the device until you hear it click.

Caring for your VIA

It is important to take care of your device:

- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will void the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

What's on the screen

The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your VIA has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using [gestures](#), and zoom using the zoom buttons.

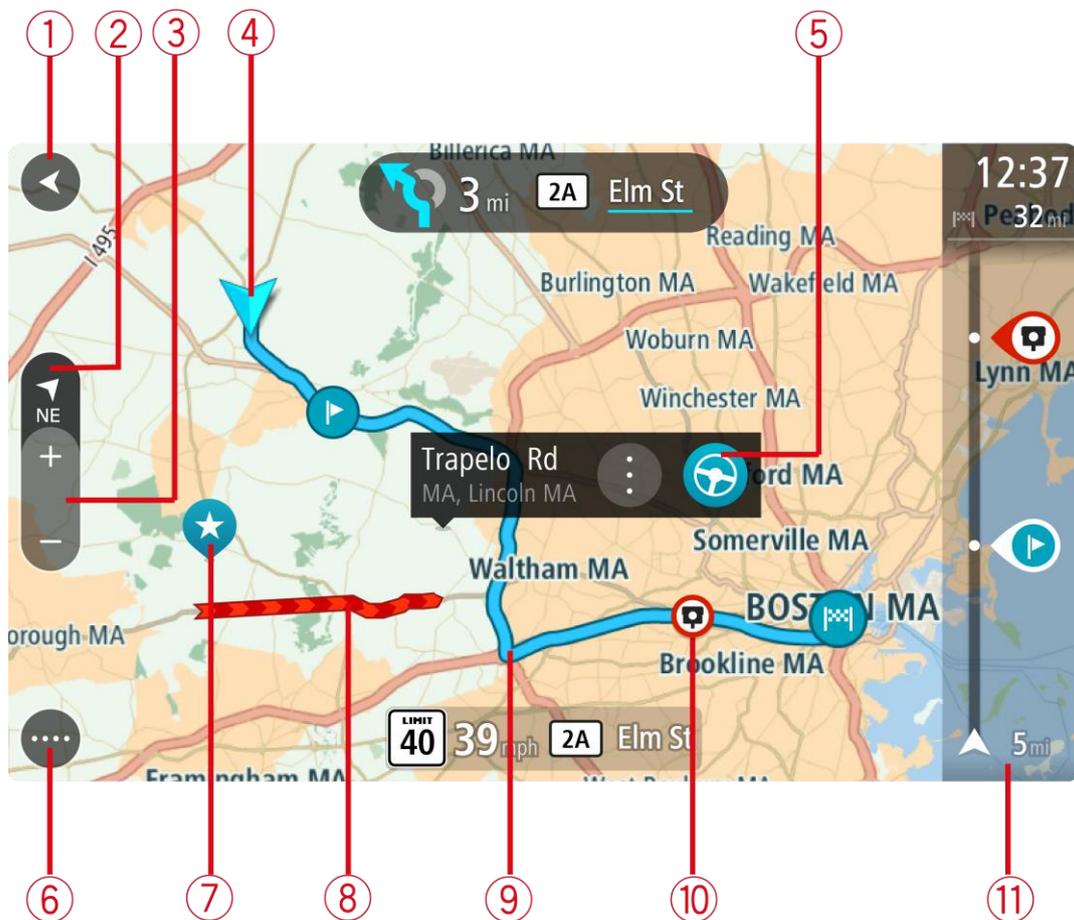
Important: Everything on the map is interactive, including the route and the map symbols - try selecting something and see what it does!

Tip: To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your [My Places](#) locations.

If you have not planned a route, the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. You can [add stops](#) to your route directly from the map. When you start to drive, the [guidance view](#) is shown.



1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the center.
2. Switch view button. Select the switch view button to change between the map view and the guidance view.

When in map view, if you are driving, the small arrow rotates to indicate your direction of travel relative to north, with north being up.

Tip: The compass direction you are driving is shown in the switch view button below the small compass arrow, for example, NE for North East. These compass directions automatically appear when driving in North America and disappear if you leave North America.

3. Zoom buttons. Select the zoom buttons to zoom in and out.
4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

Note: If your VIA cannot find your location the symbol appears grey.

Note: You cannot change the current location symbol.

5. Selected location. Press and hold to [select a location](#) on the map. Select the pop-up menu button to show options for the location, or select the **Drive/Ride** button to plan a route to the location.
6. Main Menu button. Select the button to open the [Main Menu](#).
7. Map symbols. Symbols are used on the map to show your destination and your saved places:

-  Your destination.
-  Your home location. You can set your home location in [My Places](#).
-  Your work location. You can set your work location in [My Places](#).
-  A [stop](#) on your route.
-  A location saved in [My Places](#).
-  A [marked location](#).
-  When a search for POIs near destination is done and the results are shown on the map, less important POIs are shown as black pins with white Xes.
-  Symbols to show your community POI locations.

Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

8. Traffic information. Select the traffic incident to display information about the [traffic delay](#).

9. Your route, if you have planned a route. Select the route to clear it, change the route type, add a stop or save changes to your route.
10. Safety cameras on your route. Select a [safety camera](#) to display information about that camera.
11. Route bar. The route bar is shown when you have planned a route.

The guidance view

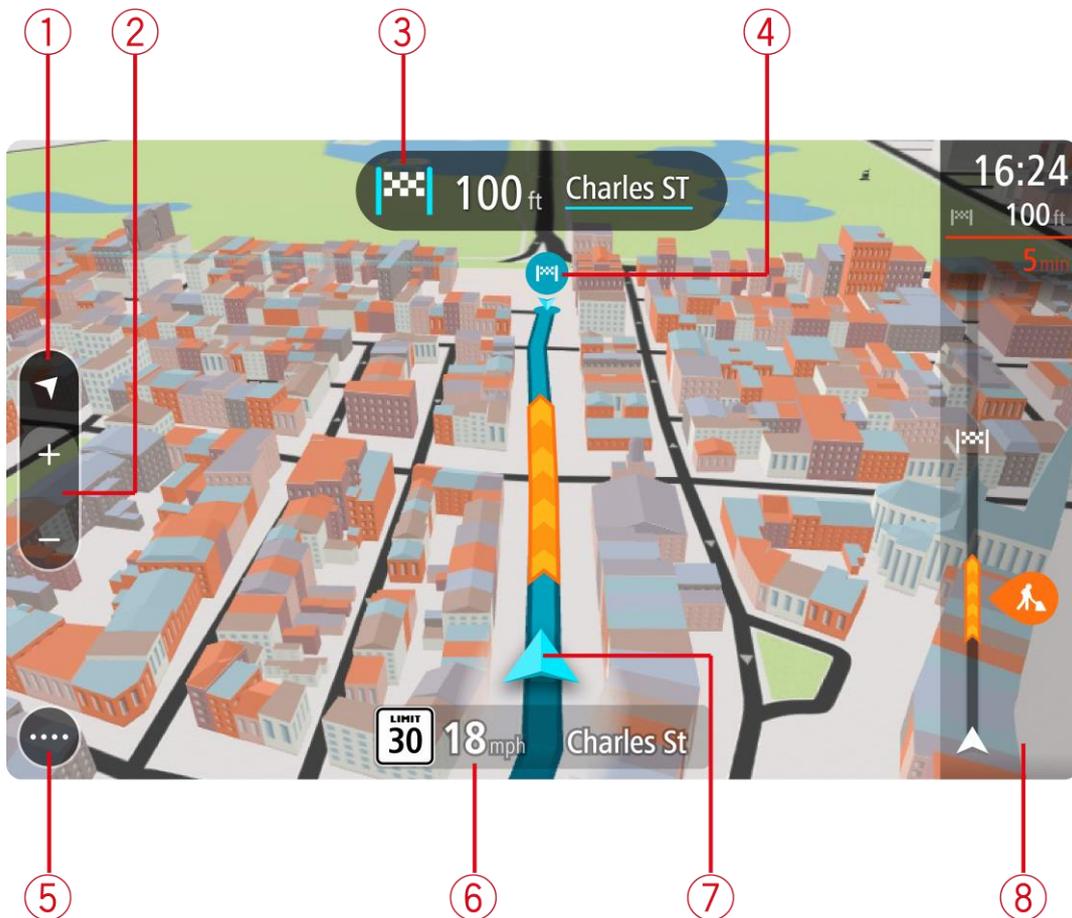
The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

Note: 3D buildings in guidance view are not available on all devices.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the [2D and 3D default settings](#).

Tip: When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the [map view](#) and use the interactive features.

When your VIA starts after sleeping and you have a route planned, you are shown the guidance view with your current location.



1. Switch view button. Select the switch view button to change between the map view and the guidance view.
When in guidance view, if you are driving, the small arrow rotates to indicate your direction of travel relative to north, with north being up.

Tip: The compass direction you are driving is shown in the switch view button below the small compass arrow, for example, NE for North East. These compass directions automatically appear when driving in North America and disappear if you leave North America.

2. Zoom buttons. Select the zoom buttons to zoom in and out.

Tip: On some devices you can also [pinch](#) to zoom in and out.

3. Instruction panel. This panel shows the following information:
 - The direction of your next turn.
 - The distance to your next turn.
 - The name of the next road on your route.
 - Lane guidance at some intersections.

Note: Select the instruction panel to see a list of turn-by-turn text instructions for your planned route.

4. Route symbols. Symbols are used on your route to show your starting location, your [stops](#), and your destination.
5. Main Menu button. Select the button to show the [Main Menu](#).
6. Speed panel. This panel shows the following information:
 - The speed limit at your location.
 - Your current speed. If you drive more than 3 mph (5 km/h) over the speed limit the speed panel turns red. If you drive less than 3 mph (5 km/h) over the speed limit the speed panel turns orange.
 - The name of the street you are driving on.
 - The safety camera report button.
7. Current location. This symbol shows your current location. Select the symbol or the speed panel to open the [quick menu](#).

Note: If your VIA cannot find your location the symbol appears grey.

Note: You cannot change the current location symbol.

8. Route bar. The route bar is shown when you have planned a route.

Important: To see a wider route bar showing additional route information, change the setting for [Route Information](#).

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Tip: You can also choose to see a wider route bar showing additional route information (not available on all devices or apps).

Note: The [distance ahead shown by the route bar](#) depends on the overall length of your route.



The arrival information panel shows the following information:

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

If you have [stops](#) on your route, select this panel to change between information about the next stop and your final destination.

You can [choose the information you see](#) on the arrival information panel.

Traffic status - if your VIA isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- A [faster route](#), if there is traffic on your route.
- The [stops](#) on your route.

Tip: To quickly remove a stop, select it in the route bar and use the menu.

- [Gas stations](#) that are directly on your route.
- [TomTom Traffic](#) incidents.
- TomTom [Safety Cameras](#).
- Rest stops directly on your route.

You can [choose the information you see](#) on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a safety camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided from historical road usage, is shown above the symbols.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you turn the setting on.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 31 miles (50 km), only the next 31 miles (50 km) is shown. The destination icon is not shown.

Tip: You can scroll the route bar to see your whole route (not available on iOS).

- For remaining distances between 6 miles (10 km) and 31 miles (50 km), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 6 miles (10 km) the complete distance is shown. The destination icon moves down toward the chevron symbol as you get closer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 31 miles (50 km) on the route bar is split into 21 miles (34 km) at the top and 9 miles (16 km) on the bottom.
- A remaining distance of 6 miles (10 km) on the route bar is split into 4 miles (6.6 km) at the top and 2 miles (3.3 km) on the bottom.

The route bar is constantly updated as you drive.

The quick menu

To open the quick menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- [Mark a location](#)
- [Change a speed limit](#)
- [Avoid a blocked road](#)
- See your current location or your latitude/longitude if not on a named road.

Navigation buttons

On the [map view](#) or [guidance view](#), select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

Note: Not all features are supported on all devices.

Drive To



Select this button to open the **Drive To** menu to search for an address, a Point of Interest, or a latitude-longitude coordinate, then plan a route to that location.

Address



In the **Drive To** menu, select this button to search for an address, then plan a route to that location.

Point of Interest

In the **Drive To** menu, select this button to search for a point of interest, then plan a route to that location.



Latitude Longitude

In the **Drive To** menu, select this button to search for a latitude-longitude coordinate, then plan a route to that location.



Drive Home

Select this button to drive to your home location. If this button is not included in your main menu, go to [My Places](#) to set up your home location.



Drive to Work

Select this button to drive to your work location. If this button is not included in your main menu, go to [My Places](#) to set up your work location.



Recent Destination

Select this button to open the list of your recent destinations. Select a recent destination to plan a route to that destination.



Current Route

Select this button to [clear or change](#) your planned route.



My Places

Select this button to show your [saved places](#).



My Routes

Select this button to show your [saved routes](#).



Parking

Select this button to [find parking lots/garages](#).



Gas Station

Select this button to [find gas stations](#).



Start Recording

Select this button to start or stop recording a track.



Main Menu smaller buttons and symbols

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the [navigation buttons](#):



Select this button to open the [Settings Menu](#).



Select this button to open the [Help Menu](#). The Help Menu contains information about your VIA, for example, map version, device serial number and legal information.



Select this button to [reorder the buttons](#) in the Main Menu.



Select this button to return to the previous screen.



Select this button to return to the [map view](#) or [guidance view](#).



This symbol shows the power level of the battery in your device.



This symbol shows that your VIA is connected to your [TomTom account](#).



This symbol shows that your VIA is not connected to your [TomTom account](#).



This button shows that you will hear voice instructions. Select this button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds.

Tip: You can select the types of instructions you want to hear. Select [Voices](#) in the Settings Menu and select the instructions you want to hear.



This button shows that you will not hear voice instructions. Select this button to switch on voice instructions.



This button shows that the display is using day colors. Select the button to reduce the brightness of the screen and display the map in darker colors. When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed.

Tip: Your device automatically switches between day and night colors depending on the time of day. To turn off this feature, select Appearance in the Settings menu and turn off **Switch to night colors when dark**.



This button shows that the display is using night colors. Select the button to increase the brightness of the screen and display the map in brighter colors.



Select this button to refresh your screen.

Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are turned off, the volume control will still change the volume of the warnings.



Using gestures

You use gestures to control your VIA.

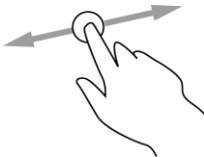
In this User Manual, you learn how to use gestures to control your VIA. Below is an explanation of each gesture.

Double tap



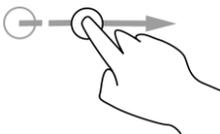
Touch one finger on the screen twice in rapid succession.
Example of when to use this: Zooming in on the map.

Drag



Put one finger on the screen and move it across the screen.
Example of when to use this: Scrolling around in the map.

Flick



Flick the tip of a single finger across the screen.
Example of when to use this: Scrolling a long distance on the map.

Tip: Flick isn't available on all devices.

Press and hold



Put one finger on the screen for more than one half second.
Example of when to use this: Opening the pop-up menu for a place on the map.

Pinch to zoom



Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.
Example of when to use this: Zooming in and out on the map.

Tip: Pinch to zoom isn't available on all devices. If pinch to zoom isn't available, use the zoom buttons to zoom in and out.

Tap or select



Tap a single finger on the screen.
Example of when to use this: Selecting an item in the Main Menu.

Changing the text and button size

You can change the size of the text and the buttons you see on the screen, for example to make the text easier to read and the buttons easier to use.

Note: This feature is only available on devices with a 6 inch / 15 cm or larger screen.

To change the size of the text and the buttons, select the **Settings** button in the Main Menu, then select **Appearance**, then select **Size of text and buttons**. Your device must restart to apply the change.

Reordering the Main Menu buttons

To reorder the buttons in the Main Menu to suit your preference, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Press and hold the button you want to move for two seconds.

Tip: Alternatively, select the Edit button in the Main Menu.



The menu button is shown with left and right arrows.

3. Press the left or right arrow on the menu button to move the button to a new position in the menu.
4. Select and move other buttons to the order you want.
5. Select **Done**.

Traffic

About RDS-TMC

The Traffic Message Channel (TMC), also known as RDS-TMC, transmits traffic information as a radio signal and is available free of charge in many countries.

TMC is not a TomTom service, but is available when using the TomTom RDS-TMC Traffic Receiver.

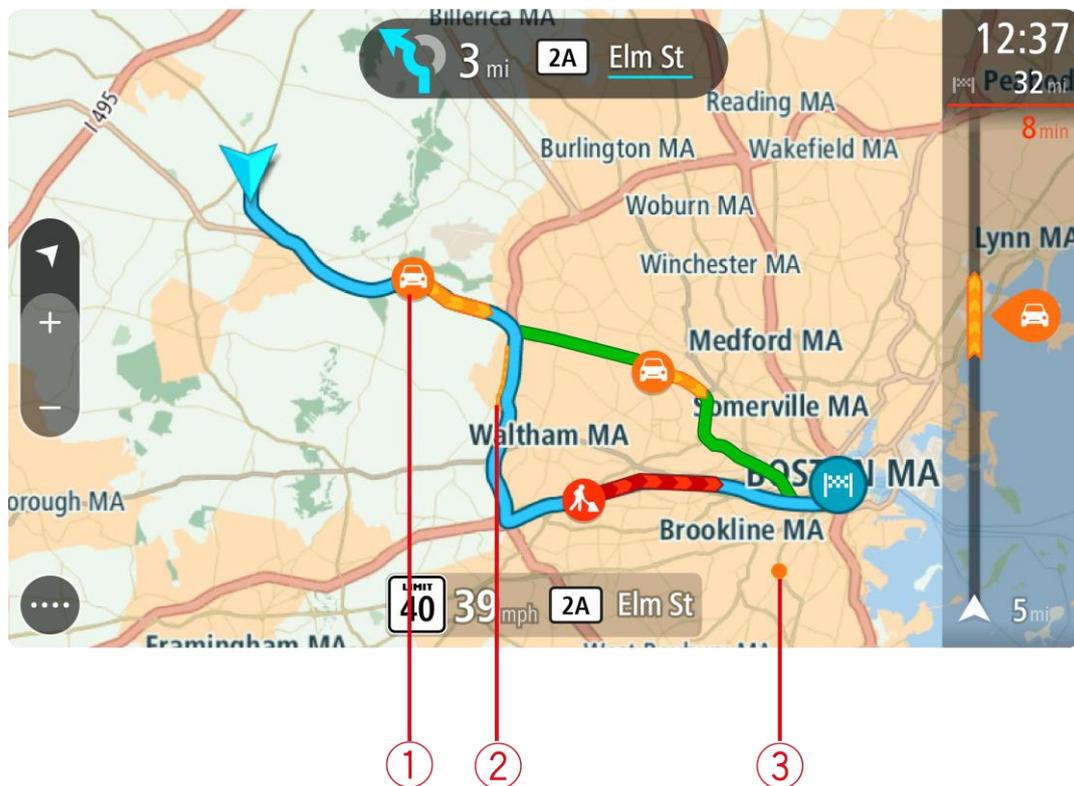
Note: TMC is not available in all countries. To check the availability of TMC services in your country, go to tomtom.com/5826.

TomTom is not responsible for the availability or quality of traffic information provided by TMC.

Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap, the highest priority incident is shown. For example, a roadblock is higher priority than road work or a closed lane.

Tip: Select an incident on the map to see more detailed information.



1. Traffic incident that affects your route in your direction of travel.

A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.

The color of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

For a complete list of incident types, see [Traffic incidents](#).

2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

Looking at traffic on your route

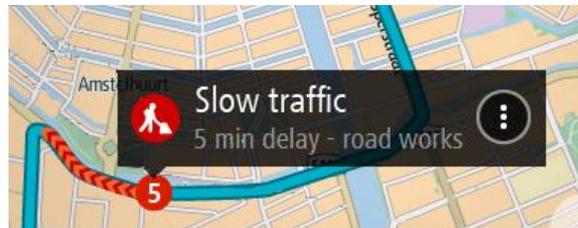
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map and guidance views.

The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route. When using the map view, you can also select symbols on the map itself.

Note: If your VIA isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and an information panel opens showing detailed information about the traffic incident.



The information shown includes:

- The cause of the traffic incident - for example accident, road works, lane closure, or weather.
- The severity of the incident - slow traffic, traffic lining up or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see [Traffic incidents](#).

Select the back button to go back to the guidance view.

Traffic incidents

The following traffic incident symbols are used in the map view and in the route bar to show the cause of a traffic jam:

	Traffic
	Accident
	Dangerous conditions
	Road work
	Lane closure



Road closure



Rain



Fog



Ice or snow



Wind

The symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 4 minutes.

The color of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.



Traffic speed is 0% to 20% of the allowed speed



Traffic speed is 20% to 40% of the allowed speed



Traffic speed is 40% to 100% of the allowed speed



Traffic speed is normal.



Road closed, no traffic.

Approaching a traffic jam warning

A warning is given as you approach a traffic jam. You are warned in several ways:



- A warning symbol is shown in the route bar.
- The route bar zooms in to the start of the traffic jam.
- Your distance to the start of the traffic jam is shown in the route bar.
- The color of the road on the route bar changes to orange or red, depending on the severity of the traffic jam.
- The background color of the route bar background changes to red if you are driving too fast towards the traffic jam.
- You hear a warning sound.

To [change the way you are warned](#), select **Sounds & Warnings** in the [Settings](#) menu.

Avoiding a traffic jam on your route

You can avoid a traffic jam that is on your route.

Note: Sometimes the quickest route is still the route that has the traffic jam.

Note: It may not be possible to find an alternative route around the traffic jam if none exists.

Avoiding a traffic jam using the route bar

1. In the route bar, select the symbol for the traffic jam you want to avoid.
The traffic jam is shown on the map.
2. Select the pop-up menu button.



3. Select **Avoid** in the pop-up menu.
A new route is found that avoids the traffic jam.

Avoiding a traffic jam using the map

1. On the map view, zoom in and select the traffic jam that is on your route.
The traffic jam with an information panel is shown on the map.
2. Select the pop-up menu button.



3. Select **Avoid**.
A new route is found that avoids the traffic jam.

Selecting a faster route

When a faster route is found, you are asked if you want to take the faster route.

Tip: To be asked to select a route, select **Ask me so I can choose** in the **Route Planning** menu in [Settings](#).

If you've not already selected the faster route, as you approach the faster route it is shown on the guidance view in green. A decision symbol is shown in the route bar.

To select the faster route, take the green route shown. Your device automatically displays your new route.

To ignore the faster route, just continue following your current route.

To get more information about the faster route, select the decision symbol in the route bar. The map opens zoomed in on the location where you have to take the new route.

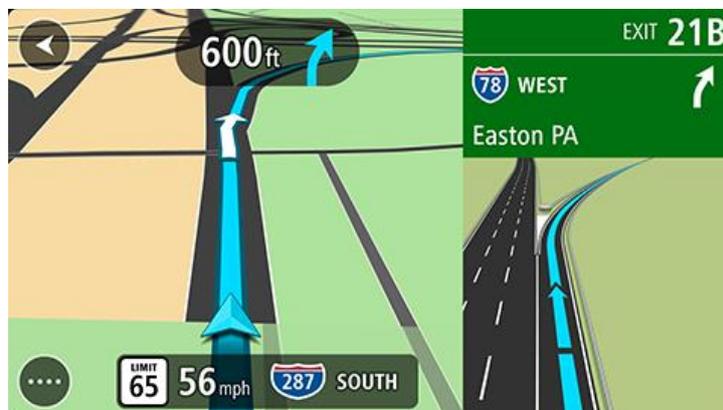


Advanced Lane Guidance

Note: Lane guidance is not available for all intersections or in all countries.

Advanced Lane Guidance helps you prepare for highway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen.



Tip: To close the lane image, select anywhere on the screen.

You can choose to see a split screen with the Guidance view on the left and lane guidance on the right or a full screen with only lane guidance. You can also switch off lane guidance. Go to **Appearance** in [Settings](#) to change the **Highway exit previews** setting.

Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning from 08:00 a.m. - 09:00 a.m. and in the afternoon from 3:00 p.m. - 4:00 p.m. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

Important: The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

Syncing using TomTom MyDrive

About TomTom MyDrive

TomTom MyDrive is the easy way to import community POI files on your TomTom VIA.

Logging into your TomTom account

You must log into MyDrive to sync to your TomTom account. When you log into your TomTom account from your navigation device or when using a web browser, syncing with your account happens automatically.

Logging into MyDrive on your VIA

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In the Main Menu on your device, select **TomTom Services**.
3. Select **MyDrive**.
4. Enter the email address and password you use for your TomTom account.
5. Select **Log In**.
Your VIA connects to your TomTom account.
6. Return to the map view.
Your VIA automatically saves your personal navigation information to your TomTom account.

Logging into MyDrive using a web browser

Log in using your TomTom account email address and password. When you are logged in, you can see your personal navigation information from your navigation devices, and you can select destinations and create Places to sync with your navigation devices.

Finding and syncing locations using MyDrive

When you are logged into TomTom MyDrive, you can find locations in [MyDrive](#) and sync them with your VIA [My Places](#) locations.

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In a web browser, log into your TomTom account.
3. On the map, select a destination.

Tip: You can search for a destination or you can move the map and select a destination. You can also select a destination from your My Places list.

4. Click on the location, then open the pop-up menu and select **Add to My Places**.
The location is shown in the **Favorites** list in the MyDrive **My Places** menu.
5. Log into MyDrive on your VIA.
Your VIA syncs with your TomTom account and receives the new **Favorites** location. The location is stored in [My Places](#).

Syncing My Places locations with MyDrive

When you are logged into MyDrive on your VIA, the locations you have added to [My Places](#) are automatically synced with your TomTom account. You can see your My Places locations and the POI place lists when you are logged in to MyDrive in a web browser.

Importing a community POI list - MyDrive - NOT CONNECTED

You can find collections of community POIs on the Internet and upload them to [My Places](#) using MyDrive in a web browser. A POI collection might contain, for example, campsites or restaurants for the area you are traveling in, and provides an easy way to select a location without the need to search for the location each time.

Your VIA uses .OV2 files for POI collections.

To upload an .OV2 file to your VIA, do the following:

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In MyDrive, select **Import POI File** and browse to your .OV2 file.

Tip: The name of the places list in My Places will be the same as the name of the .OV2 file. Edit the name of the file so that you can easily recognize it in My Places.

3. Upload the POI list to your VIA.
Your new POI list is shown in the Places list.
4. In My Places, select your new POI list.
Your new POI list opens showing all the POIs in the list. Select the map view to see the POIs on the map.

Deleting a community POI list

You can only delete an uploaded POI list when your VIA is connected to your computer using [MyDrive Connect](#).

To delete a POI list, do the following:

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In MyDrive, select the POI file you want to delete, then select **Delete**.
The POI list is removed from your My Places list.

Importing a track GPX file

GPX files (GPS exchange format)

GPX files contain a very detailed recording of a route, including any off-road locations. A GPX file might contain, for example, a tourist route or a preferred fixed route. You can find collections of .GPX files on the internet and upload them to [My Routes](#) using MyDrive in a web browser. GPX files become tracks after import.

Tracks have a beginning and an end but no stops, and there's a fixed map-dependent route between these points. Your device follows this fixed route as closely as possible. You can edit tracks using tools such as Tyre Pro.

Using GPX files

You use MyDrive on your computer to import .GPX track files to your TomTom device. The tracks are saved in the My Routes menu. Your device will navigate along the GPX track exactly and will not offer to replan your route, even if a faster route is available.

Importing a track GPX file

Note: Your VIA needs at least 400 MB free space before it can import .OV2 and .GPX files. If you see the message **You need more space**, make space available by deleting unwanted .OV2 or .GPX files using MyDrive or deleting device content, for example delete a map you don't use.

To import a .GPX file using MyDrive, do the following:

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In MyDrive, select **My Routes**.
3. Select **Import a GPX File** and browse to your .GPX track file.

Tip: The name of the track file in My Routes will be the same as the name of the .GPX file. Edit the name of the file so that you can easily recognize it in My Routes.

Your new track is shown in the My Routes list.

4. Wait for the track file to upload to your VIA.
5. Open [My Routes](#).
Your imported track is shown in your My Routes list.

Deleting a track GPX file

You can only delete an uploaded track GPX file when your VIA is connected to your computer using [MyDrive Connect](#).

To delete a POI list, do the following:

1. Connect your VIA to your computer using [MyDrive Connect](#).
2. In MyDrive, select **My Routes**.
3. Select the track file you want to delete, then select **Delete**.
The track is removed from your My Routes list.

Saving and restoring your personal navigation information

When you are logged into MyDrive on your VIA, and your VIA is connected to your computer, your personal navigation information is continuously and automatically saved to your TomTom account.

If you reset your VIA, or log into MyDrive on a different device, your saved personal navigation information is restored to your VIA or the different device.

The following personal navigation information is saved to your TomTom account:

- MyDrive destinations.
- All saved locations in [My Places](#).
- All imported POI place lists.
- All imported tracks.

Tip: MyDrive also syncs your locations in My Places with your TomTom account. You can see your My Places locations and the POI place lists you have imported in MyDrive on a web browser or on the MyDrive app.

Make sure that there is at least 400 MB of free space on your device before syncing your device with MyDrive. If there is not enough space, your MyDrive information will not be synced. You can check the amount of available space by going to **About** in the **Help** menu on your device.

Note: Syncing a lot of information to your device may take some time.

Step by step search

Using step-by-step search

About search

STEP-BY-STEP SEARCH ONLY

You use the **Drive To** menu to find addresses and Points of Interest (POI) and then navigate to them. You must first choose the country or state you want to search in, then enter the address or the POI type or name.

In **Address**, you can search for the following:

- A specific address in a town or city.
- A ZIP code, for example, type in **36925 York** for York, Alabama.
- A city to navigate to a city center, for example, type in **Kingston** for Kingston, NY.

In **Points of Interest**, you can search for the following:

- A POI (Point of Interest), for example type in **museum**.

In **Latitude Longitude**, you can search for the following:

- Latitude and longitude coordinates, for example, type in:
N 40° 45'28" W 73° 59'09".

Entering search terms

STEP-BY-STEP SEARCH ONLY

Select **Drive To** in the [Main Menu](#), then select **Address** or **Point of Interest**. The search screen shows the keyboard and the following buttons:



1. Back button

Select this button to go back to the previous screen.

2. Search input box

Enter your search term here. As you type, matching addresses or POIs are shown.

Tip: If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

Tip: To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. Country or state selector

Select the country or state you want to search.

4. View button

Select this button to return to the [map view](#) or [guidance view](#).

5. 123?! button.

Select this button to use numbers and symbols on your keyboard. Select the =\< button to toggle between the numbers and more symbols. Select the ABC button to go back to the general keyboard.

6. Keyboard layout button

Select this button to change your keyboard layout to another language. You can choose up to four layouts from the list. If you have more than one layout selected, selecting the keyboard layout button opens a pop-up so you can quickly swap between your selected keyboard layouts. [Press and hold](#) this button to go directly to the list of all the layouts.

7. Done button

Select this button to hide the keyboard.

8. Show/hide keyboard button

Select this button to show or hide the keyboard.

Tip: Select the **Shift** key once to make the next letter you type upper case. [Double tap](#) the **Shift** key to use Caps-Lock where all the letters you type are upper case. Select the **Shift** key once to quit Caps-Lock.

Tip: To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

Working with search results

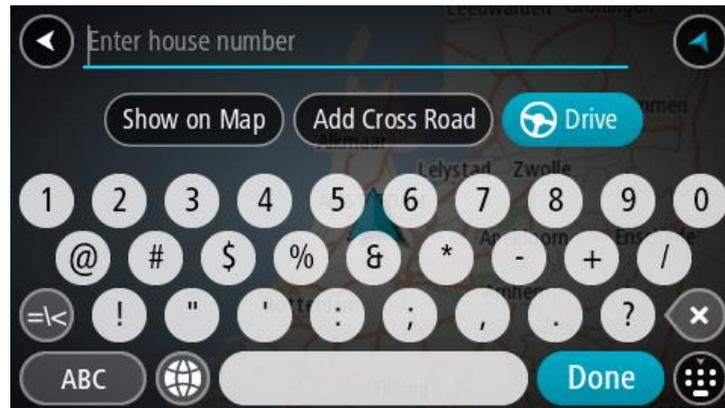
STEP-BY-STEP SEARCH ONLY

Your **Address** or **Point of Interest** search results are shown in a list.

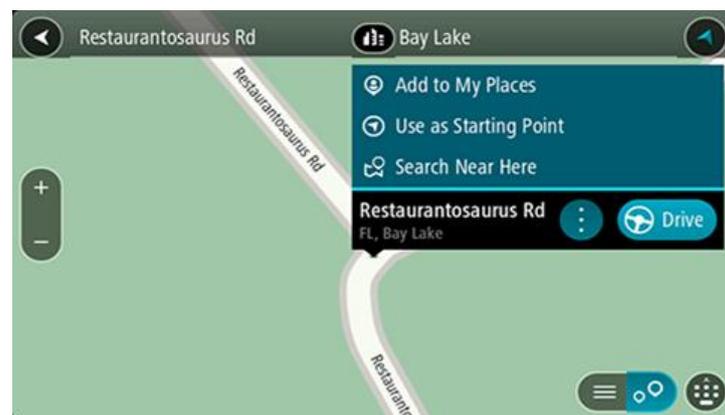
Tip: To see more results, hide the keyboard or scroll down the results list.



When you select an address from the list of search results, you can choose to show it on the map, add a crossroad, or plan a route to that chosen location. To get an exact address you can add the house number. When you select a POI from the list of search results, it is shown on the map.



When you show the address or POI on the map, you can use the pop-up menu to [add the location](#) to My Places. If a route is already planned, you can add the location to your current route.



Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About ZIP codes

You can search using a ZIP code to get closer to the area in which you want to find an address or POI.

When you search using a ZIP code, your results include all the streets in a city district, the whole town, or the towns and villages within that ZIP code area.

Note: If you search using a ZIP code you will not get a specific address in your results.

You do not have to use the state or province postal abbreviation or first change the state or province because this is included in the ZIP code.

For example, a search for York in the whole map returns a long list of possible results. Adding a space followed by the ZIP code narrows the results down to the York that you are looking for.

List of POI type icons

Legal and financial services



Court house



ATM



Legal - Attorneys



Bank



Legal - other services

Food services



Convenience store



Fast food restaurant



Restaurant



Chinese restaurant

Accommodation



Hotel or motel



Luxury hotel



Campground



Economy chain hotel

Emergency services



Hospital or clinic



Dentist



Police station



Veterinarian



Doctor



Fire station

Car-related services



Outside parking



Gas station



Parking garage



Car wash



Car dealer



Vehicle inspection center



Rental car facility



Electric/hybrid car charging point(s)



Rental car parking



Car repair facility

Other services



Embassy



Pet services



Government office



Telecommunication



Company



Community service



Post office



Pharmacy



Shopping center



Beauty services



Tourist information office



Shop

Education



College or university



School



Library



Convention center

Leisure



Casino



Winery



Theater



Tourist attraction



Movie Theater



Zoo



Concert hall



Amusement park



Museum



Exhibition center



Opera



Cultural center



Nightlife



Leisure center



Children's Farm

Sport



Sports Park



Swimming pool



Mountain peak



Water sports



Beach



Tennis court



Park or recreation area



Ice skating rink



Yacht basin or marina



Sports center



Stadium



Golf course

Religion



Church



Place of worship

Travel



Railroad station



Mountain pass

	Airport		Scenic or panoramic view
	Ferry terminal		ZIP code
	Border crossing		Residential area
	Bus station		City center
	Toll plaza		Electric/hybrid car charging stations
	Rest area		Truck stop

Note: Not used in all countries.

Planning a route using step-by-step search

Using destination prediction

What is destination prediction?

Your VIA can learn your daily driving habits to saved favorite Places and it can also suggest destinations when you start the device from sleep mode, for example, when driving to Work in the morning.

Getting ready for destination prediction

Before you get your first suggested destination, your device needs some time to learn about your habits. The more regularly you drive with your VIA, the faster you will get suggestions and the more accurate the suggested destinations will be.

To receive predicted destinations, you need to do the following:

- Destination prediction is switched ON by default, but if it has been switched off go to [Settings](#) > System > **Your information and privacy**, switch on **Keep trip history on this device for optional features**.
- Make sure no route is planned.
- If your device has voice control, switch voice control ON. Make sure that your volume is not muted and is set higher than 20%.
- Do some driving for a few days, planning routes to your favorite My Places destinations.

Using destination prediction

Important: If your device has voice control, you can say "Yes" or "No" or select the Yes or No button.

If your device prompts "Going to X?," where X is a destination, you have 12 seconds to respond yes or no.

Tip: If you don't respond yes or no, your VIA assumes a yes.

To respond yes, say "Yes" or select **Yes**. Your device plans a route to your destination.

To respond no, say "No", select **No**, or tap the screen to return to the map.

Switching destination prediction on or off

You can turn destination prediction on or off at any time. See [Route planning](#) and Voice Control (if your device has voice control) for information on how to switch this feature on or off.

Planning a route to an address

STEP-BY-STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Address**.

You can change the country or state setting by selecting the flag before you select a city.

4. Enter the town or city name, or the ZIP code.

Towns with similar names are shown in the list while you type.

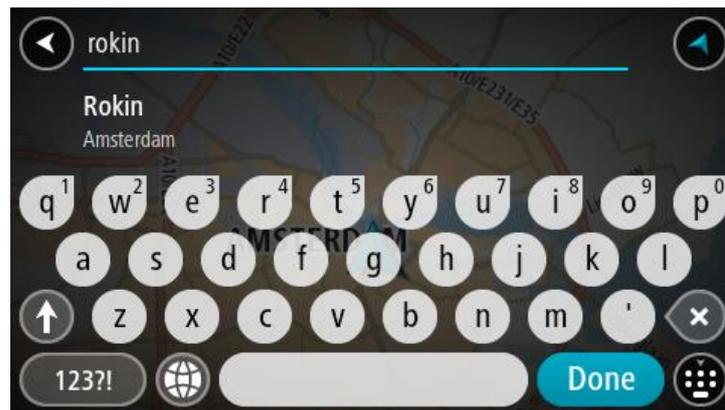
When the correct city or town appears in the list, select the name.



5. Enter the street name.

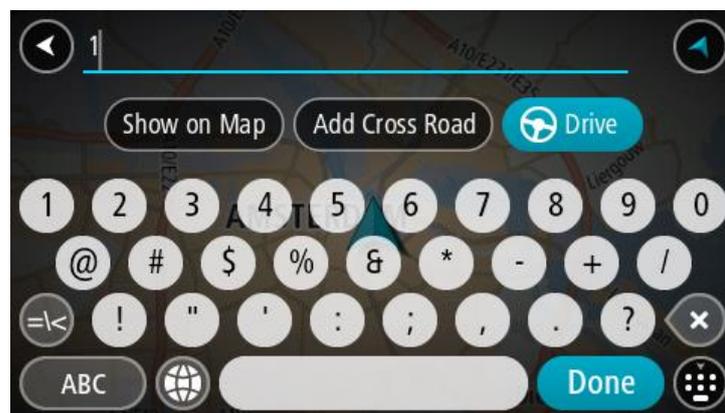
Streets with similar names are shown in the list while you type.

When the correct street name appears in the list, select the name.



6. Enter the house number.

Tip: If the house number does not exist then it appears red. The nearest house number is then shown in the **Drive to** button.



7. Select **Drive/Ride**, depending on which device you are using.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

Tip: You can save a route using [My Routes](#).

Planning a route to a city center

STEP-BY-STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city center, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Address**.

You can change the country or state setting by selecting the flag before you select a city.

4. Enter the town or city name.

Towns with similar names are shown in the list while you type.

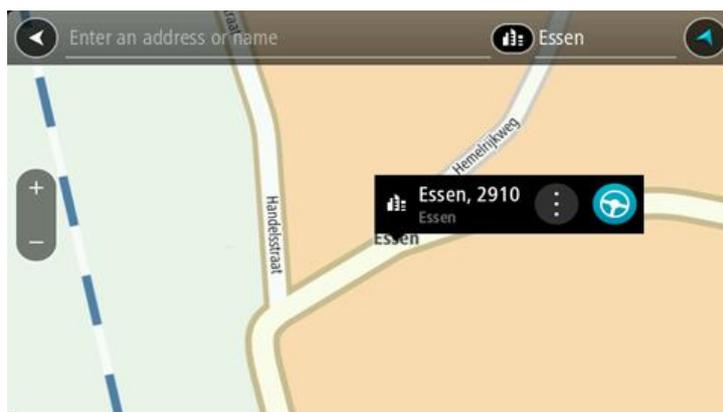
When the correct city or town appears in the list, select the name.



5. Select the city center POI.



6. Select **Drive/Ride**, depending on which device you are using.



A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

Tip: You can save a route using [My Routes](#).

Planning a route to a POI

STEP-BY-STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Point of Interest**.
You can change the country or state setting by selecting the flag before you select a city.
4. Choose where to search. You can select from one of the following options:
 - **Near me**.
 - **In town or city**.
 - **Along route** if you have planned a route.
 - **Near destination** if you have planned a route.
 - **Near point on map** if you have selected a point on the map.
 - **Near departure point** if you have planned a route or a track.
5. Enter the name of the place you want to plan a route to.

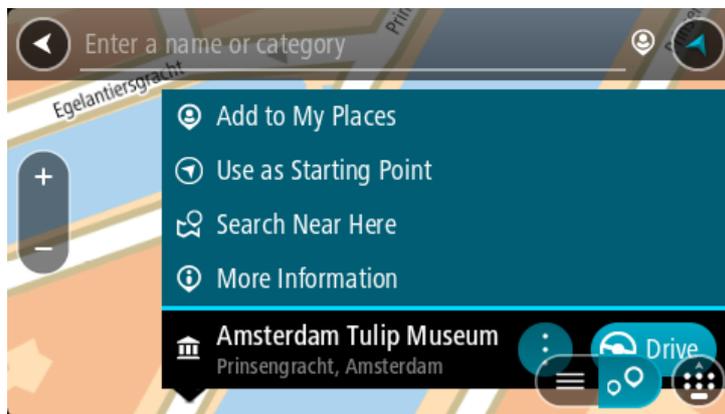
Tip: If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

As you type, suggestions based on what you have entered are shown.



6. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map.
7. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address, and email.

8. To plan a route to this destination, select **Drive/Ride**, depending on which device you are using. A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

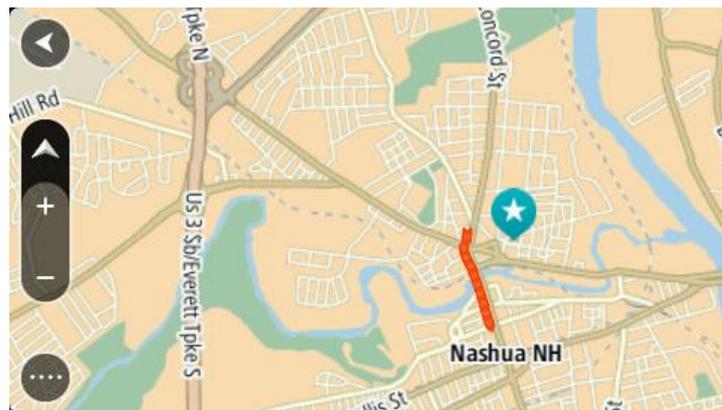
Tip: You can save a route using [My Routes](#).

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

1. [Move the map](#) and zoom in until you can see the destination that you want to navigate to.



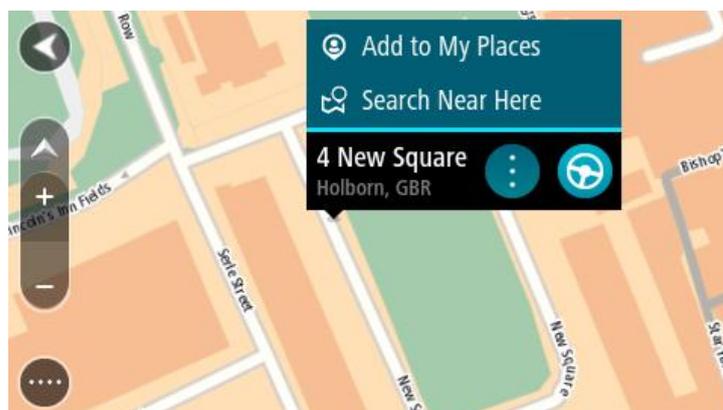
Tip: You can also select a map symbol to open the pop-up menu, then select the **Drive/Ride** button to plan a route to that location.

2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.
A pop-up menu shows the nearest address.



3. To plan a route to this destination, select **Drive/Ride**, depending on which device you are using.
A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can use the location you selected in other ways, such as adding it to [My Places](#), by selecting the pop-up menu button.



Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

Tip: You can save a route using [My Routes](#).

Planning a route using My Places

To navigate to one of [My Places](#) from your current location, do the following:

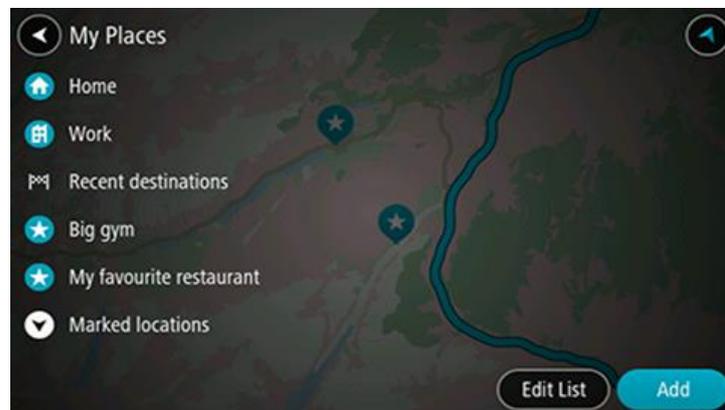
1. Select the Main Menu button to open the Main Menu.



2. Select My Places.



A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.
Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this destination, select **Drive/Ride**, depending on which device you are using. A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

Tip: You can save a route using [My Routes](#).

Planning a route using coordinates using step-by-step search

STEP-BY-STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select Drive To.



3. Select Latitude Longitude.

Tip: The example coordinates shown on the screen are your current latitude and longitude.

4. Type in your pair of coordinates. You can enter any of these coordinate types:

- Decimal values, for example:
N 40.77000 W -73.96855
40.77000 -73.96855

Tip: For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.

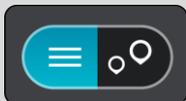
- Degrees, minutes and seconds, for example:
N 40° 43'53" W 73° 59'49"
- GPS standard coordinates, for example:
N 40.77000 W -73.96855

Note: The bar below the coordinates turns red if you enter coordinates that are not recognized by your VIA.

5. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



6. Select a suggestion for your destination.
The location is shown on the map.
7. To plan a route to this destination, select **Drive/Ride**, depending on which device you are using.
A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the [arrival information panel](#). The estimated time of arrival is the local time at your destination.

Tip: You can [add a stop to a route](#) that you have already planned.

Tip: You can save a route using [My Routes](#).

Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your [My Routes](#) list.

To plan a route in advance, do the following:

1. Search for the location you want to use as a starting point.
2. Select **Show on Map**.
3. Select the pop-up menu button.

A pop-up menu shows a list of options.



4. Select **Use as Starting Point**.
5. Search for the location you want to use as your destination.
6. Select **Show on Map**.
7. Select **Drive/Ride** in the pop-up menu.
Your route is planned using your chosen starting point and destination. The estimated trip time is shown at the top of the route bar.

Tip: Stops, POIs, and Places can all be selected as starting points using their pop-up menus.

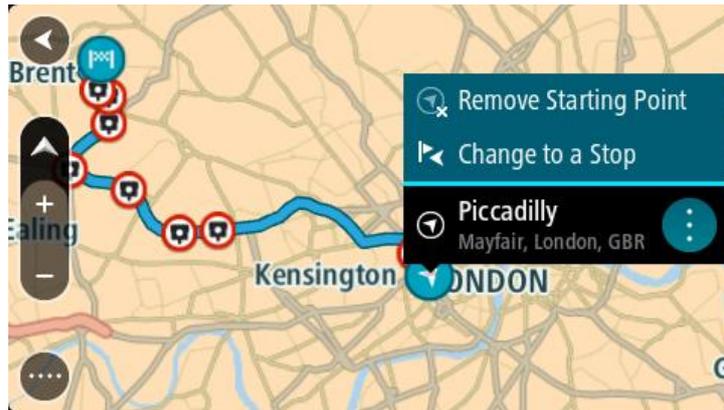
Tip: You can [save the route in My Routes](#).

8. To drive to the starting point, select **Drive/Ride** at the top of the screen.
The starting point of the route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



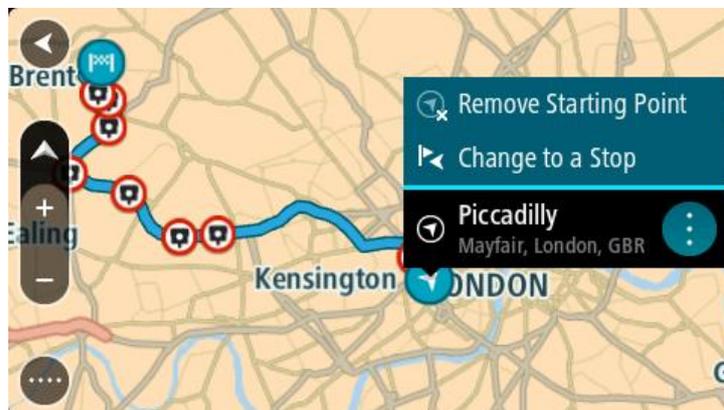
3. Select **Remove Starting Point**.

Your route is replanned with your current location as the starting point. The original starting point is removed from your route.

Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Change to a Stop**.

Your route is replanned with the starting point changed into a stop.

Finding a parking lot

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a parking lot, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select Parking.



The map opens showing the locations of parking lots.



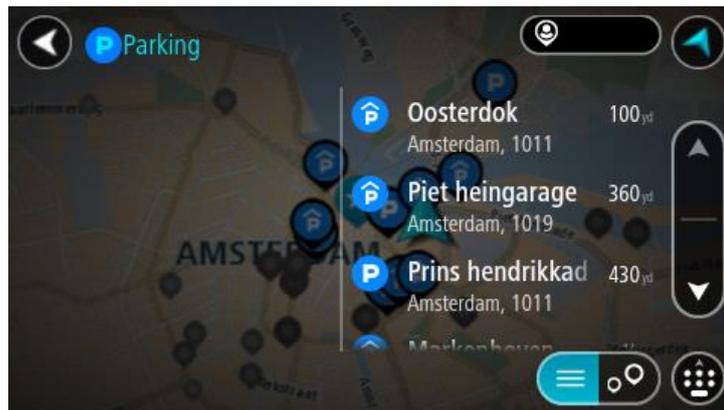
If a route is planned, the map shows parking lots near your destination. If a route isn't planned, the map shows parking lots near your current location.

You can change the screen to show a list of parking lots by pressing this button:

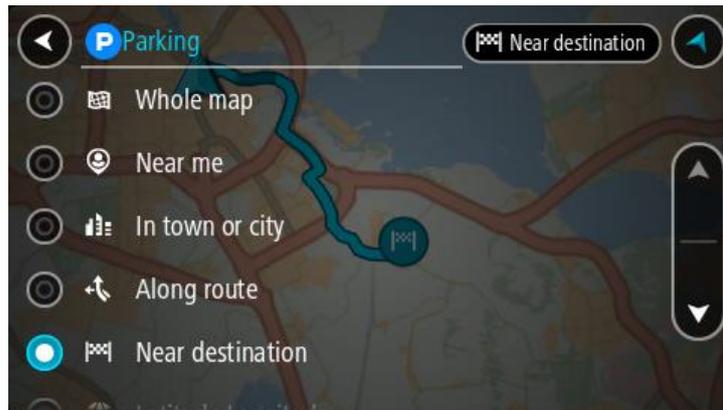


You can select a parking lot from the list to locate it on the map.

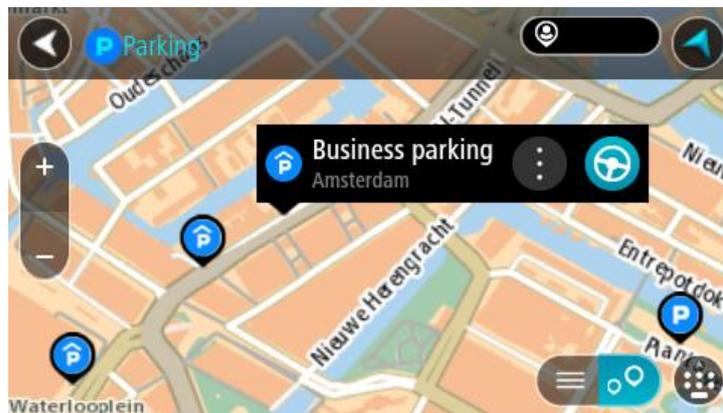
Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a parking lot from the map or the list.
A pop-up menu opens on the map showing the name of the parking lot.



4. Select **Drive/Ride**, depending on which device you are using.
A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a parking lot as a stop on your route by using the pop-up menu.

Finding a gas station

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a gas station, do the following:

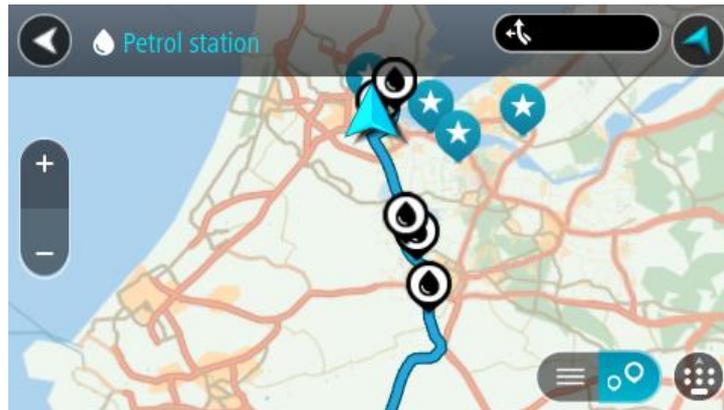
1. Select the Main Menu button to open the Main Menu.



2. Select **Gas Station**.



The map opens showing the locations of gas stations.



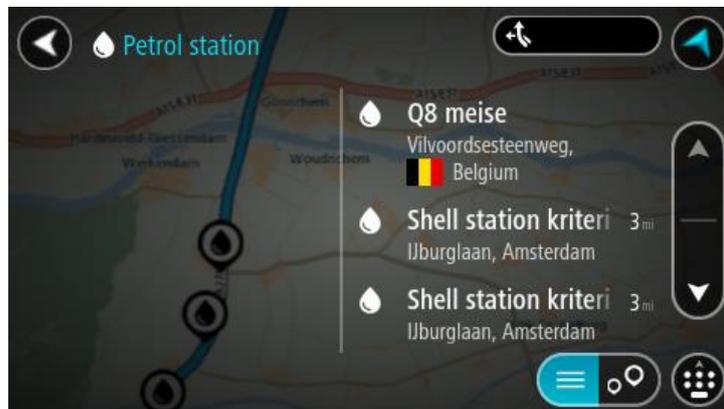
If a route is planned, the map shows gas stations along your route. If a route isn't planned, the map shows gas stations near your current location.

You can change the screen to show a list of gas stations by pressing this button:

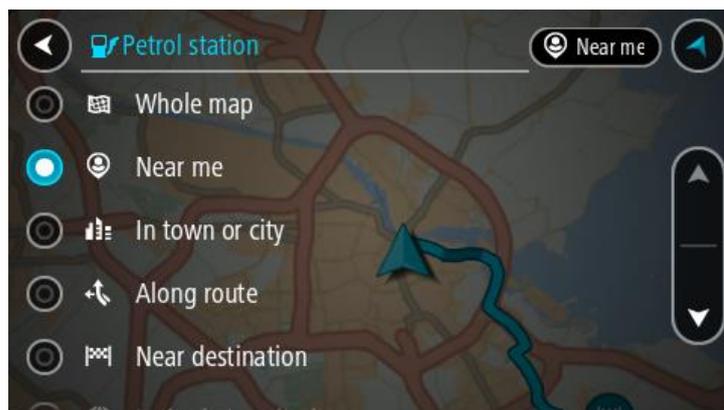


You can select a gas station from the list to locate it on the map.

Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.

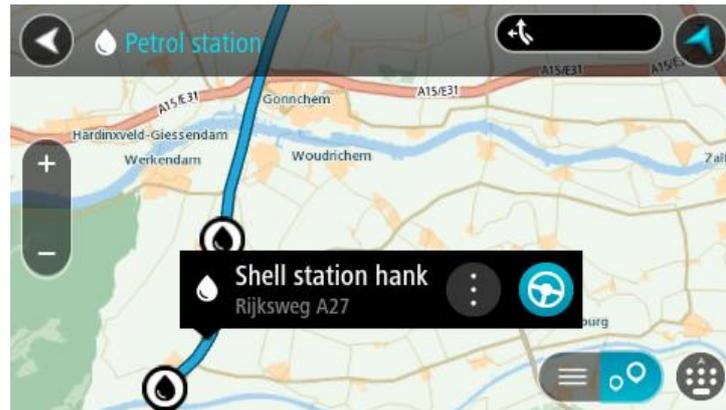


If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a gas station from the map or the list.

A pop-up menu opens on the map showing the name of the gas station.



4. Select **Drive/Ride**, depending on which device you are using.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a gas station as a stop on your route by using the pop-up menu. A gas station that is a stop on your route has a blue icon.

Changing your route

The Current Route menu

When you have planned a route or track, select the **Current Route** or **Current Track** button in the Main Menu to open the Current Route or Current Track Menu.

The following buttons are available in the menu:

Clear Route / Clear Track



Select this button to clear the currently planned route or track. The Current Route Menu closes and you return to the [map view](#).

Skip Next Stop



Select this button to [skip the next stop](#) on your route.

Find Alternative



You see this button when you have planned a route. Select this button to show up to three [alternative routes](#) on the [map view](#).

Avoid Blocked Road



Select this button to [avoid an unexpected obstacle](#) that is blocking the road on your route.

Avoid Part of Route



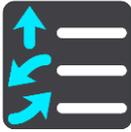
Select this button to [avoid part of a route](#).

Avoid Toll Roads and More



Select this button to avoid some [types of route features](#) that are on your currently planned route. These include ferries, toll roads and unpaved roads.

You can also [avoid route features](#) using the route bar.

Show Instructions

Select this button to see a list of turn-by-turn text instructions for your planned route.

The instructions include the following:

- Your current location.
- Street names.
- Up to two road numbers shown in road signs whenever available.
- An instruction arrow.
- An instruction description.
- The distance between two consecutive instructions.
- Exit number.
- The full addresses of stops on your route.

Tip: Select an instruction to see a preview of that section of the route in the map view.

You can also select the instruction panel in [the guidance view](#) to see turn-by-turn text instructions.

Add Stop to Route

Select this button to add a stop to your currently planned route. You can also [add a stop to your route directly from the map](#).

Add to My Routes

If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your [My Routes](#) list.

Save Changes to Route

If you make a change to a [My Route](#), you see this button. Select this button to save the changes.

Change Route Type

Select this button to change the [type of route](#) used to plan your route. Your route will be recalculated using the new route type.

Reorder Stops

Select this button to see the lists of stops for your current route. You can then [change the order of the stops on your route](#).

Drive to Route or Track

Select **Drive to Route** to plan a route from your current location to the starting point of a [My Route](#). The starting point is converted to a stop.

Drive to Track plans a route to the nearest point of the track from your current position.

Drive to Starting Point

On the Current Track menu, select this button to plan a route to the starting point of the track. The starting point is converted to a stop. For more information, see [Navigating using a track](#).

Share Track

On the Current Track menu, select this button to export the current track as a GPX file and save it on a memory card for sharing with other users.

Play Route or Track Preview

Select this button to watch a preview of your planned route or track.

Stop Route or Track Preview

Select this button to stop the preview of your planned route or track.

Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the [guidance view](#), select the current location symbol or the speed panel.

Tip: The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

A new route is found that avoids the blocked road. You may be shown up to two alternatives depending on the road network between you and your destination.

The new route is shown on the map view with the difference in travel time in a balloon.

Note: It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.

Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

Avoiding part of a route

If part of a road is blocked or you wish to avoid part of a route, you can select a specific section of a route to avoid.

1. Select the Main Menu button to open the Main Menu.



2. Select **Current Route**.



3. Select **Avoid Part of Route**.



A screen opens showing a list of the sections that comprise your current route.

4. Select the section of the route that you want to avoid.

A preview shows you the section you have chosen on the map.

5. Select **Avoid**.

A new route is found that avoids your chosen route section. The new route is shown on the map view.

Note: It may not be possible to find an alternative route around the route section if none exists.

Guidance to your destination resumes avoiding your chosen route section. As soon as you start driving, the guidance view is shown automatically.

Finding an alternative route

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the [map view](#), select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon. You can also select the **km/mi** button to show the difference as a distance.



5. Select your chosen route by tapping on the time balloon.
6. Select **Let's go**.
7. Guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Note: You can also find alternative routes by selecting **Current Route** in the main menu, followed by **Find Alternative**.

Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid interstate highways** - this type of route avoids all highways.
- **Winding route** - the route with the most turns.

Note: Winding routes are only available for TomTom Rider navigation devices.

You can set the default route type in the [Settings](#) Menu.

Avoiding features on a route

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

Note: Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

To avoid a feature on your route, do the following.

1. Select the Main Menu button to open the Main Menu.



2. Select **Current Route**.



3. Select **Avoid toll roads and More**.



A screen opens showing a list of the features you can avoid. The features found on your route are highlighted.

4. Select feature that you want to avoid.
5. Select **OK**.

A new route is found that avoids the route feature. The new route is shown on the map view.

Note: It may not be possible to find an alternative route around the route feature if none exists.

Guidance to your destination resumes. As soon as you start driving, the guidance view is shown automatically.

Avoiding an incident or route feature using the route bar

You can avoid an incident or route feature that is on your route.

Note: It may not be possible to find an alternative route around the incident or route feature if none exists.

1. In the route bar, select the symbol for the route feature you want to avoid.
2. The route feature is shown on the map together with the pop-up menu.
3. Select **Avoid** in the pop-up menu.

A new route is found that avoids the route feature.

Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.
The map view is shown.
3. To select a stop, do one of the following steps:

- Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add**.



- Select **Search** and search for a location. When you have found a location, select **Add**.



Your route is recalculated to include your stop.

Adding a stop to your route using the map

1. Press the [switch view button](#) to show the map.
Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.
3. Select the pop-up menu button.
4. Select **Use in Route**.
5. Select **Add to Current Route**.



Your route is recalculated to include your stop.

Deleting a stop from your route

1. In the route bar, press the stop you want to delete.
The map zooms in to the stop and shows a pop-up menu.

Tip: If you select the wrong stop, press the back button to return to the map.

2. Select **Delete This Stop**.
The stop is deleted and your route is recalculated.

Skipping the next stop on your route

1. In the Main Menu, select **Current Route**.
2. Select **Skip Next Stop**.
The map view is shown. The next stop on your route is deleted and your route is recalculated.

Reordering stops on a route

1. In the Main Menu, select **Current Route**.
2. Select **Reorder Stops**.
The map view is shown with the route cleared. The starting point, destination and all the stops are shown.
3. Select the stops one by one in the order you wish to drive them.
The symbols change to a flag as you select each stop. The last stop you select becomes your destination.
Your route is recalculated with the stops in the changed order.

My Routes

About My Routes

My Routes provides an easy way to save and retrieve routes and tracks.

You may want to use My Routes in one or more of the following situations:

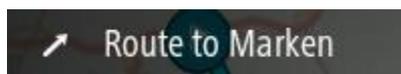
- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on vacation** - You are going on vacation and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While touring** - You want to follow a tour you have downloaded from the internet, or drive a route another user has shared with you.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

Routes can be created and saved on your VIA or in [MyDrive](#). You can also use a tool such as Tyre Pro to create and edit routes and tracks.

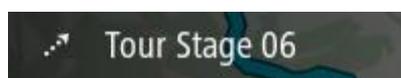
About routes and tracks

The term "route" includes two types of route from one place to another:

- **Routes** have a starting point and a destination, and perhaps some stops. Your device calculates your preferred type of route between all these points, for example, the fastest or most economical, and uses [Traffic](#). You can edit a route by, for example, adding stops or moving the starting point. Routes can be imported but cannot be exported from your device.



- **Tracks** also have a starting point and a destination, but have no stops. Your route follows the track as closely as possible, ignoring your preferred type of route and traffic conditions, and any traffic on the route. You can only edit tracks using tools such as Tyre Pro. Tracks can be imported and exported from your device.



Tip: Tracks have a dotted arrow!

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

About GPX and ITN files

GPX files (GPS exchange format)

GPX files contain a very detailed recording of where you have been on your track, including any off-road locations. GPX files become tracks after import.

Using GPX files

There are several things you can do with your GPX file:

- Use a tool such as Tyre Pro to view your track file.
- Export to a memory card or directly to your computer, then use your computer to view the file using software such as Google Earth.

Note: While viewing your recording, you may notice that the recorded GPS locations do not always correspond with the roads. This can happen for several reasons. Firstly, your device tries to keep the files small and this can cause a slight loss of data precision. Secondly, your device records the actual data from the GPS chip for an accurate representation of where you've been, rather than what you see on your screen. Thirdly, the software with which you view the recording may have the maps misaligned.

- Share the file with friends by exporting it.

Note: Tracks can be [imported](#) and [exported](#).

ITN files (TomTom's own Itinerary file format)

An ITN file contains less detail than a GPX file. An ITN file can contain a maximum of 255 locations which is enough to recreate a route accurately. ITN files become routes after import.

Using ITN files

There are several things you can do with your ITN file:

- You can import an ITN file onto your TomTom VIA so you can travel that same route again and get navigation instructions.
- Use tools such as Tyre Pro to view your route.

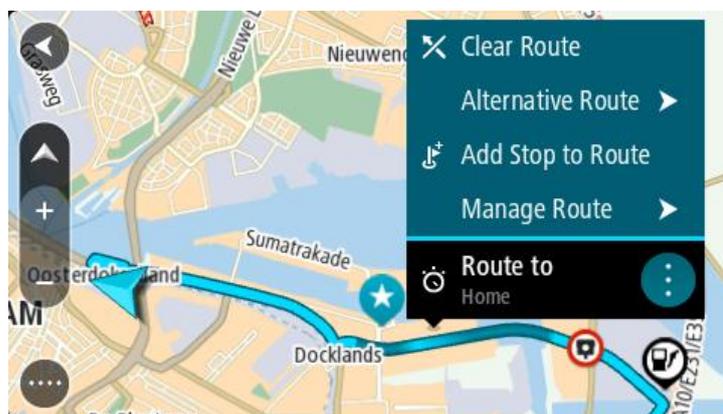
Note: Routes can be [imported](#) but cannot be exported.

Saving a route

1. Plan a route using the steps described in Planning a route.

Tip: If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.



4. Select **Manage Route**, then **Add to My Routes**.
The name of the route is shown in the edit screen.

5. Edit the name of the route so that you can easily recognize it.
6. Save your route in the My Routes list.

Tip: You can also save a route using the **Add to My Routes** button in the Current Route menu.

Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.
The route is shown on the map view.



3. To navigate to the start of the saved route, select **Drive/Ride** depending on which device you are using.

The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.



Tip: There are two other ways to navigate using a saved route: Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**. Alternatively, select **Drive to Route** or **Ride to Route** in the Current Route menu.

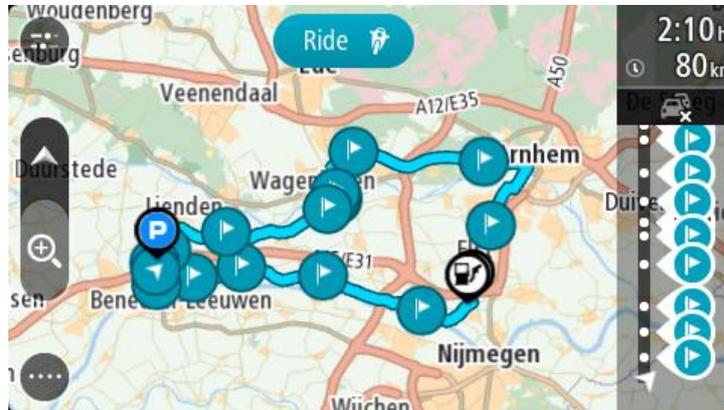
Navigating to a stop on a saved route

You can navigate from your current location to a stop on your saved route instead of to the start of the saved route. The stop is changed to the start of your route. Your new starting point might be one closer to your current location, or you might just want to make your route shorter.

Note: The route from the original starting point up to the new starting point is removed from the route.

Note: Your original route in My Routes is not changed. If you want to see the whole route, select the route again in My Routes.

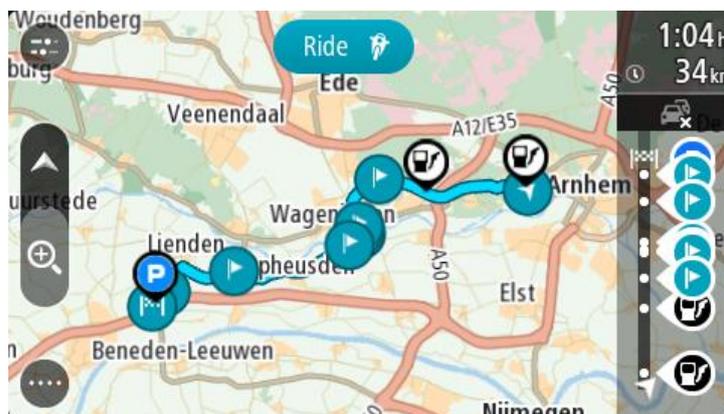
1. In the Main Menu, select **My Routes**.
2. Select a route from your list.
The route is shown on the map view.



3. Select the stop that you want to use as your starting point, then select the pop-up menu button to open the menu.

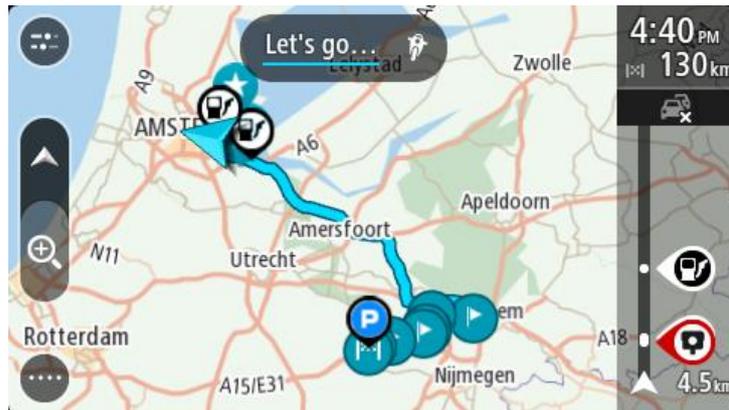


4. Select **Start Route From Here**.
Your route is calculated from the new starting point.



5. Select **Drive/Ride**.

The starting point of your route is converted to your first stop and then the route is planned from your current location. Guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

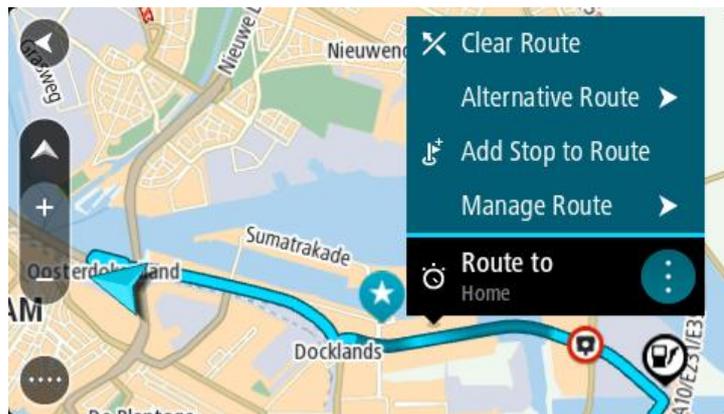


Tip: There are two other ways to navigate using a saved route:
 Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.
 Alternatively, select **Drive to Route** or **Ride to Route** in the Current Route menu.

Adding a stop to a saved route using the map

Note: You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the [switch view button](#) to show the map.
Your complete route is shown on the map.
2. Select the route.
3. Select the pop-menu button to open the menu.



4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

Tip: If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add Stop** button to add this location as a stop.
Your route is recalculated to include your stop.

Tip: To update the saved route in your My Routes list with the changes, select the route on the map, then select **Save Changes to Route** in the pop-up menu.

Recording a track

You can record a track while you drive, with or without a route planned. After recording, you can then export your track so that you can share it with others or view it using tools such as Tyre Pro.

To record a track, do the following:

1. In the Main Menu, select **Start Recording**.
A red dot appears in the lower right-hand corner of the screen and initially flashes three times to show that you are now recording. The dot remains on the screen until you stop recording.
2. To stop recording, select **Stop Recording** in the Main Menu.
3. Enter a name for your track, or you can leave it at the suggested date/time combination.
4. Select **Add** or **Finished**, depending on the device you are using.
5. Your track is saved in My Routes.

Note: You can [export tracks](#) as GPX files and save them on a memory card for sharing with others.

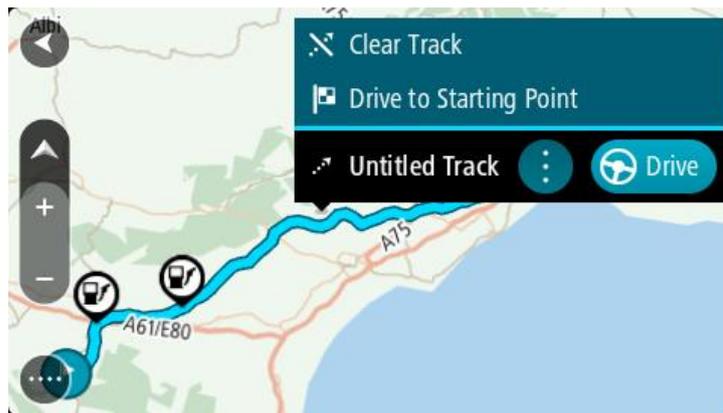
Navigating using a track

You can [import tracks](#) on to your VIA using [MyDrive](#). To navigate using an imported track, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a track from your list.
The track route is shown on the map view.



3. Select the track, then select the pop-up menu.



4. Select **Drive to Starting Point**.

The starting point of the track is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Note: You see two different colours on the map for your route and track. You see one color for the route from your current location to the starting point and another second color for the track.

Tip: There are two other ways to navigate using a saved route:

Select the starting point of the route. When the pop-up menu opens, select **Drive to Starting Point**.

Alternatively, select **Drive to Starting Point** or **Ride to Route** in the Current Track menu.

Deleting a route or a track from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

Exporting tracks to a memory card

You can export tracks as GPX files and save them on a memory card for sharing with other users.

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

Note: Currently, you can export only tracks from your VIA.

To export one or more tracks, do the following:

1. In the Main Menu, select **My Routes**.
2. Select **Share Tracks**.

Tip: Alternatively, when in map view, select a track and select **Share Track** from the pop-up menu.

3. Select one or more tracks from your list for export.

Tip: To select or deselect all routes for export, select the pop-up menu button.

4. Select **Share** then select **Export to Memory Card**.

You see the message **Saving**.

Tip: If there is not enough space on your memory card or your card is not formatted correctly, you get on-screen help to fix the problem.

5. When you see a message that your tracks have been exported successfully, remove your memory card to share your tracks with other users.

Note: Each exported route is saved as a GPX file in the **TomTom Routes** folder on your memory card.

Importing routes and tracks from a memory card

You can import two types of files from a memory card:

- GPX files - these become tracks after import.
- ITN files - these become routes after import.

ITN files are TomTom itinerary files. Other users can record itinerary files and share them with you, or you can download both ITN and GPX file tools such as Tyre Pro.

To import one or more routes and tracks from a memory card, do the following:

1. Insert a memory card into the card slot on your TomTom VIA.
If routes are found on your memory card, a message confirms this.
2. Select **Import Routes**.
3. Select one or more routes from the list on your memory card for import.
4. Select **Import**.
You see the message **Importing tracks**. Your routes are imported onto your device.
5. When you see a message that your routes have been imported successfully, remove your memory card.
6. To view your imported routes and tracks, select **My Routes** in the Main Menu.

Map Share

About Map Share

You can report map changes using Map Share. These map changes are then shared with other TomTom device users when they receive a map update.

There are two ways to report a map change:

- Select a location on the map and create the change report immediately.
- Mark a location and create the change report later.

To send your map change reports to TomTom, you must connect your VIA to your computer and use [MyDrive Connect](#).

All map changes are verified by TomTom. These verified changes are then available as part of the next map update which you can get when you connect your device to [MyDrive Connect](#) using a USB connection.

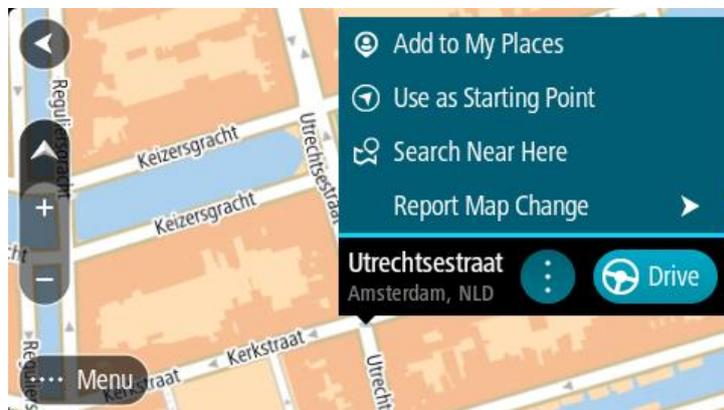
Tip: If a roadblock is reported using Map Share, the roadblock is verified and immediately shown by TomTom Traffic.

Creating a map change report

Important: For safety reasons, do not enter the full details of a map change while you are driving. You can always [mark the location](#) and create the report later.

To create a map change report, do the following:

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.



4. Select the type of map change you want to apply.

Note: If you want to report a map change of a type not shown in the menu, use the [Map Share Reporter](#) at tomtom.com.



5. Follow the instructions for your chosen type of map change.
6. Select **Report**.
7. Connect your VIA to [MyDrive Connect](#) to send your map change report to TomTom and receive map changes from other TomTom users.

Creating a map change report from a marked location

If you see a map inconsistency while you are driving, you can mark the location so you can report the change later.

Tip: You can mark your current location even when you are driving.

Important: Do not report map changes while you are driving.

1. In the [map view](#) or the [guidance view](#), select the current location symbol or the speed panel. The Quick Menu opens.



2. Select **Mark Location**.
The marked location is stored in My Places with the date and time you saved the location.
3. In the Main Menu, select **My Places**.
4. Open the **Marked locations** folder and select the marked location.
The marked location is shown on the map.
5. Select **Report Map Change** from the pop-up menu.
6. Select the type of map change you want to apply.

Note: If you want to report a map change of a type not shown in the menu, use the [Map Share Reporter](#) at tomtom.com.

7. Follow the instructions for your chosen type of map change.
8. Select **Report**.
The marker for the marked location is removed from the map.
9. Connect your VIA to [MyDrive Connect](#) to send your map change report to TomTom and receive map changes from other TomTom users.

Types of map change

There are several types of map change available.

Note: If you want to report a map change of a type not described below, use the [Map Share Reporter](#) at tomtom.com.

For all map changes described below, you need to connect your VIA to [MyDrive Connect](#) to send your map changes report to TomTom and receive map changes from other TomTom users.

Road Restriction

Select this option to block or unblock a road. You can block or unblock the road in one or both directions by doing the following:

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.
4. Select **Road Restriction**.
Select the road sign at either end of the road to change it from open to closed or vice versa.



5. Select **Report**.

Street Name

Select this option to correct an incorrect street name.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.
4. Select **Street Name**.
5. Enter the correct street name.
6. Select **Report**.

Turn Restriction

Select this option to report incorrect road turn restrictions.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.
4. Select **Turn Restriction**.
5. If the incorrect intersection is shown, choose **Select another intersection**.
6. Select the approach direction.

The map rotates so that the direction you are coming from is shown at the bottom of the screen.

7. Select the traffic signs in turn to change the turn restrictions for each road at the intersection.



8. Select **Report**.

Speed Limit

Select this option to correct the speed limit on the map.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.
4. Select **Speed Limit**.
5. Select the correct speed limit.

If the correct limit is not shown, scroll left or right through the available speed limits.

6. Select **Report**.

Safety Cameras

About safety cameras

The Safety Cameras service warns you about the following camera locations:

- Fixed safety camera locations.
- Average safety camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Safety Cameras service also warns you about the following safety hazards:

- Accident blackspot locations.

Note: Your new TomTom VIA comes pre-loaded with safety camera locations. To keep these camera and hazard locations up-to-date, connect your VIA to TomTom [MyDrive](#) frequently.

Crossing into another area or country

When you drive into an area or country that does not permit safety camera warnings, your VIA switches the safety cameras service off. You will not receive safety camera warnings in those areas or countries.

Some areas or countries permit limited safety camera warnings, for example only warnings for fixed cameras or warnings for risk zones. Your VIA automatically switches to give limited warnings when you cross into those areas or countries.

Safety camera warnings

Warnings are given as you approach a safety camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the safety camera is shown in the route bar.
- The speed limit at the camera location is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

Tip: In the [map view](#) or [guidance view](#), you can select a safety camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed zone. In the map view, you can also select a safety camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		Safety camera - this type of camera checks the speed of passing vehicles and is fixed in one place.

Symbol shown on map	Symbol shown in route bar	Description
		<p>Average speed safety cameras - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed zone.</p> <p>While you are driving in an average speed zone, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.</p>
		<p>Speed enforcement zones - these zones can contain multiple safety cameras.</p> <p>You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and the visual warning is shown in the route bar.</p>
	 	<p>Red light camera - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of red light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.</p>
		<p>Traffic restriction - this type of warning warns you about restricted roads.</p>
		<p>Accident hotspot - this type of warning is given for a place where road traffic accidents have historically been concentrated.</p> <p>You are warned at the start and end of the accident hotspot. While you are driving in an accident hotspot, your current speed is shown. When you are in the hotspot, the visual warning continues to be shown in the route bar.</p>

Changing the way you are warned

To change the way you are warned about safety cameras, select **Sounds & Warnings** in the [Settings](#) menu.



You can then set how you want to be warned for the different types of cameras and safety hazards. You can choose to be warned, warned only if you are speeding, or never warned.

To switch off all warnings, switch off **Safety cameras & hazards**.

Updating locations for cameras and hazards

The locations of safety cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident hotspots, may also change.

Your new TomTom VIA comes pre-loaded with safety camera locations. To keep these camera and hazard locations up to date, connect your VIA to TomTom [MyDrive](#) frequently.

My Places

About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful or favorite addresses.

Tip: The terms "favorite" and "place" mean the same thing - favorites are places that you go to often.

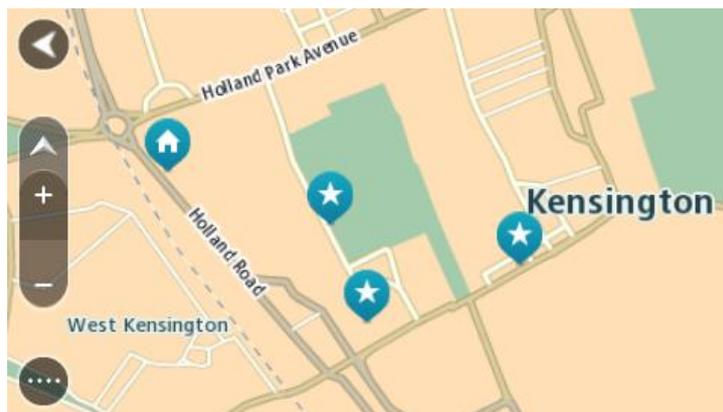
The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit. This feature provides an easy way to navigate there.
- **Work** - Your work location can be your workplace address or somewhere you visit often. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.
- **Marked locations** - You can mark a location and temporarily add it to My Places.

You can add a location to My Places directly in [My Places](#), by [selecting a location](#) from the map, by [searching for a location](#) or by [marking a location](#).

You can upload community POI lists using [TomTom MyDrive](#) and choose to show the POI locations on the map.

Your home location, work location, marked locations and the locations that you have added appear in a list in My Places and are shown with a marker on the [map](#).



Setting your home or work location

You can set your home or work locations in the following ways:

Setting your home or work location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Add Home** or **Add Work**.

Tip: To set your home location, you can also select **Add Home** from the Main Menu.

3. To select a location for home or work, do one of the following:

- Zoom in on the map at the location you want to select. Press and hold to select the location, then select **Set**.
- Select the Search button and search for a location. Select a location to set as home or work, then select **Set**.

Setting your home or work location using the map

1. In the [Map View](#), move the map and zoom in until you can see your home or work location.
2. Press and hold to select the location.
A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home" or "Work".

Note: "Home" must have a capital letter H and "Work" must have a capital letter W.

3. Save the location.
Your home or work location is shown on the map.

Changing your home location

You can change your home location in the following ways.

Changing your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.
Your home location is shown on the map, with a pop-up menu.



3. Select **Edit Location**.
4. To select a new home location, do one of the following:
 - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
 - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

Changing your home location using the map

1. In the [Map View](#), move the map and zoom in until you can see your new home location.
2. Select the location by pressing and holding the screen for about one second.
A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

Note: "Home" must have a capital letter H.

3. Select **Add**.
Your home location is changed to the new location.

Adding a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
 - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
 - Search for a location. Select **Show on Map**, then select the add location symbol.



The name of the location appears in the edit screen.

4. Edit the name of the location so you can easily recognize it.
5. Select **Done** to save your location in the My Places list.

Add a location to My Places from the map

1. Move the map and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.



3. Select the pop-up menu button.



4. Select **Add to My Places**.
The name of the location is shown in the edit screen.
5. Edit the name of the location so you can easily recognize it.
6. Select **Done** to save your location in the My Places list.
The location you added is shown with a marker on the map.

Adding a location to My Places using search

1. Search for a location.
2. Select the location then select **Show on map**.

3. When the map view shows the location, select the pop-up menu button.



4. Select **Add to My Places**.
The name of the location appears in the edit screen.
5. Edit the name of the location so you can easily recognize it.
6. Select **Done** to save your location in the My Places list.

Adding a location to My Places by marking

To mark a location and temporarily add it to My Places, do the following:

1. Make sure that your current location is the location you want to mark.
2. Select the current location symbol or the speed panel in the [guidance view](#) to open the [quick menu](#).
3. Select **Mark Location**.
4. Once marked, the location is saved in My Places in the Marked Locations list.

If you want to permanently save a marked location, add it My Places by doing the following:

1. In the Main Menu, select **My Places**.
2. Select **Marked Locations** and choose your location from the list.
The marked location is shown on the map.
3. Select **Add to My Places** from the pop-up menu.
The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognize it.
5. Select **Add**.

Deleting a recent destination from My Places

1. In the Main Menu, select **My Places**.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

Using community POI lists

You can find collections of community POIs on the internet and upload them to My Places using [MyDrive](#) in a web browser. A POI collection might contain, for example, campsites or restaurants for the area you are traveling in, and provides an easy way to select a location without the need to search for the location each time.

Tip: Some TomTom Navigation devices have POI lists pre-installed.

Your VIA uses .OV2 files for POI collections.

Note: Your VIA needs at least 400 MB free space before it can import .OV2 and .GPX files. If you see the message **You need more space**, make space available by deleting unwanted .OV2 or .GPX files using MyDrive or deleting device content, for example delete a map you don't use.

Using an .OV2 file on your VIA

1. Upload the .OV2 file using [MyDrive](#) in a browser.
2. Select **My Places** in the Main Menu.
Your new POI list is shown in the Places list.
3. Select your new POI list.
Your new POI list opens showing all the POIs in the list.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select a POI from the list, or select the map view to see the POIs on the map.
5. To plan a route to this destination, select **Drive/Ride**, depending on which device you are using.
A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

Always show your POI list locations on the map

1. Select **Appearance** in the [Settings](#) menu.
2. Select **Show POI lists on map**.
You see a list of all the POI lists stored on your VIA.
3. Select the POI list that you always want to see on your map.
4. Select a symbol for your POI list.



5. Return to the map view.
6. [Switch off](#) your VIA completely, then switch it on again.
Your POI list locations are shown on the map with the symbol you selected.

Remove your POI list locations from the map

1. Select **Appearance** in the [Settings](#) menu.
2. Select **Show POI lists on map**.
You see a list of all the POI lists stored on your VIA.
3. Select the POI list that you want to remove from your map.

Tip: The POI list is marked with the symbol you selected.

4. Select **Hide**.
5. Return to the map view.
6. [Switch off](#) your VIA completely, then switch it on again.
Your POI list locations have been removed from the map.

Settings

Appearance

Select **Settings** in the Main Menu, then select **Appearance**.



On this screen, you can change these settings:

- **Display**
Select [Display](#) to change the appearance of the display.
- **Route bar**
Select Route bar to change the information you see in the route bar.
- **Guidance view**
Select [Guidance view](#) to change the information you see in the guidance view.
- **Automatic zoom**
Select [Automatic Zoom](#) to change how you view an intersection as you drive.
- **Show POI lists on map**
Select [Show POI lists on map](#) to choose which POI lists you want to show on the map.

Note: Show POI lists on map is not available on all TomTom navigation devices or apps.

- **Automatic map view switching**
By default, automatic changing of views is on. This means, for example, that your VIA shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your VIA shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.
- **Highway exit previews**
Select [Highway exit previews](#) to change how you view highway exits or junctions on your route.

Display

Select **Settings** in the Main Menu, then select **Appearance**.



Theme color

Select **Theme color** to change the color used in the menus, buttons and icons, and on the map.

Tip: The current location symbol and route also change to the selected color. You can always change back to the original colour.

Brightness

Select **Brightness** to change the following settings:

- **Day brightness**
Move the slider to adjust the brightness level of the screen during the day.
- **Night brightness**
Move the slider to adjust the brightness level of the screen during the night.

Select **Switch to night colors when dark** to automatically switch to night colors when it gets dark.

Size of text and buttons

Select **Size of text and buttons** to change the size of the text and the buttons you see on the screen.

Note: This feature is only available on devices with a 6 inch / 15 cm or larger screen.

Drag the slider to change the text and button size to small, medium or large, then select **Apply this change**. Your VIA restarts and applies the change.

Route Bar

In **Route Bar** you can change these settings:

Tip: To find out where the different panels are in the guidance view or map view, see [What's on the screen](#).

Select **Arrival information** to change the information shown in the arrival information panel:

- **Show remaining distance**
Select this setting to show the distance left to travel.
- **Show remaining time**
Select this setting to show the time left to travel.
- **Switch between distance and time automatically**
Select this setting to continuously switch between remaining distance and remaining time.
- **Show arrival information for**
Select this setting to show the arrival time for your final destination or your next stop.

Select **Route information** to choose the POIs and route information you want to see in the route bar.

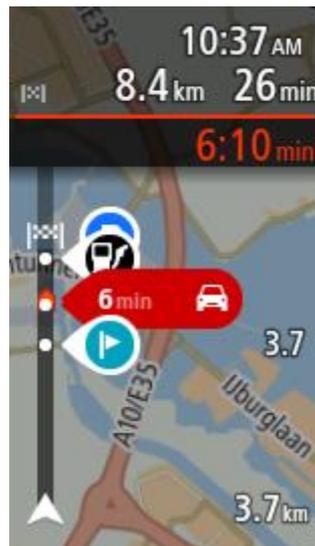
Select **Show current time** to show the current time at the bottom of the route bar (Android™ only).

Show wide route bar if possible

The wide route bar is not shown by default. You can select this setting to turn on the wide route bar in the [guidance view](#).

Note: The wide route bar can only be shown if the screen is wide enough.

When the wide route bar is shown, you see more information about your route. For example, you see time and distance to traffic and more.



Guidance view

Select **Settings** in the Main Menu, then select **Appearance**.



- **Show current street name**
This setting displays name of the street you are driving along.
- **Guidance view style**
Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

Automatic Zoom

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Automatic zoom** to change settings for the automatic zoom in Guidance view when you approach a turn or an intersection. Zooming in can make the turn or intersection easier to drive.

- **Zoom in to next turn**
All the turns and intersections on your route are shown zoomed in to the maximum level.
- **Based on road type**
The turns and intersections on your route are shown zoomed in to the standard level for the type of road you are on.
- **None**
None of the turns and intersections on your route are shown zoomed in.

Highway exit previews

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Highway exit previews** to change settings for the Guidance view as you approach highway exits or junctions.

- **Show map and preview**
A split screen is shown with the Guidance view on the left and lane guidance on the right.
- **Show preview only**
Only lane guidance is shown.
- **Off**
Only the Guidance view is shown.

Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.



Suggest destinations

When no route is planned, your device can learn your daily driving habits to saved favorite Places and also predict destinations when you start the device from sleep mode, for example driving to Work in the morning.

Switch on to receive [destination suggestions](#) or switch this feature off if you don't want destination suggestions.

Note: You must switch on **Keep trip history on this device for optional features** in [Settings](#) > System > **Your information and privacy** to see this feature.

When a faster route is available

If a faster route is found while you are driving, TomTom Traffic can replan your trip to use the faster route. Select from the following options:

- **Always take the fastest route** - the fastest route will always be chosen for you.
- **Ask me so I can choose** - you will be asked if you want to take the faster route. You can manually select the faster route or you can [select the route by steering towards it](#).
- **Don't ask me** - your device will not find faster routes for you.

Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your trip.
- **Winding route** - the route with the most turns.

Note: Winding route is not available on all TomTom navigation devices or apps.

- **Avoid interstate highways** - this type of route avoids all highways.
- **Walking route** - a route designed for making the trip on foot.
- **Bicycle route** - a route designed for making the trip on a bicycle.

Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your VIA should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

Maps

Select **Settings** in the Main Menu, then select **Maps**.



Changing the map

Select **Change map** to change the map that you are using.

You can choose from maps stored either in internal memory or memory cards if your VIA has a memory card slot.

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

Note: Although you can store more than one map on your VIA, you can only use one map at a time for planning and navigation.

Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



On this screen, you can change sound and warning settings.

Warning type

You can choose how you want to be warned:

- **Read out loud**
Hear spoken warnings and warnings sounds.
- **Sounds**
Hear only warning sounds.
- **Visual only**
No warning sounds are given.

Warnings

You can set how you want to be warned for different types of cameras, danger zones, and safety hazards. You can choose to be always warned, warned only if you are speeding, or never warned.

Safety Cameras & hazards

You can choose to switch off all safety camera, danger zone, and hazard warnings. When **Safety Cameras & hazards** is switched on, you can switch off the warnings for each type of safety camera, danger zone, and hazard.

Additional settings

- **Traffic jam ahead**
Traffic jam warnings in the route bar are part of [TomTom Traffic](#). You can choose never to be warned or to always be warned when approaching a jam too quickly.
- **When speeding**
This warning is given as soon as you exceed the speed limit by more than 5 km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.
- **Screen touch sounds**
Switch on **Screen touch sounds** to hear a click when you select an item or touch a button. The click sound means that your selection or touch has been understood.
- **Read traffic warnings out loud**
Switch on **Read traffic warnings out loud** to hear spoken warnings about traffic on your route.

Voices

Select **Settings** in the Main Menu, then select **Voices**.



Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

Note: Computer voices are not available in all languages.

If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for the country you are in.

Instruction settings

- **Read arrival time out loud**
Use this setting to control whether your arrival time is read aloud.
- **Read early instructions out loud**
For example, if you turn on this setting, you could hear early instructions such as "After 2 mi take the exit right" or "Ahead, turn left".

Note: When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read road numbers out loud**
Use this setting to control whether road numbers are read out loud as part of navigation instructions. For example, when road numbers are read out loud, you hear "Turn left onto A100".

- **Read road sign information out loud**
- Use this setting to control whether road sign information is read out loud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."
- **Read street names out loud**
Use this setting to control whether street names are read out loud as part of navigation instructions. For example, when street names are read out loud, you hear "Turn left Graham Road towards Hackney."
- **Read foreign street names out loud**
Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right onto Champs Élysées." For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

Language and Units

Select **Settings** in the Main Menu, then select **Language & Units**.



On this screen, you can change the following settings:

- **Language**
You can see your currently selected language on this screen. Select this setting to change the language used for all buttons and messages that you see on your VIA.
When you change the language setting, the voice automatically changes and units are set to automatic.
- **Country**
You can see your currently selected country on this screen. Select this setting to change the country. When you change the country, the time/date format, distance units and voice are changed automatically. The list includes the countries from the maps currently installed on your device.
- **Keyboards**
Select this setting to choose from a list of available keyboards.
You use the keyboard to enter names and addresses, such as when you plan a route or search for the name of a town or a local restaurant.
- **Units**
Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set to those used in your current location, select **Automatic**.
- **Time and date**
The time and date are automatically set by satellite clocks but you can change the format of both the time and date using these settings.

System

Select **Settings** in the Main Menu, then select **System**.



On this screen, you can change these settings:

- **About**

This screen shows you all sorts of useful information about your model of TomTom device. This information is useful during calls to Customer Support and when renewing subscriptions using the TomTom web shop.

Some of the information shown here includes:

- Your service subscriptions - select a service to see how long you have left before your subscription expires.
- Serial number.
- Installed maps.
- Free memory space.

- **Format memory card**

If your device has a memory card slot, you can format a memory card so it can be used for TomTom maps and other TomTom content.

- **Reset device**

Select this setting to delete all your saved places and settings and restore the standard factory settings to your TomTom VIA. This includes the language, voice settings, warning settings, and theme. The contact book from your phone is also deleted.

This is not a software update and will not affect the version of the software application installed on your VIA.

- **Battery settings**

Select this setting to control power saving options on your VIA.

- **Your information & privacy**

Some features require information to be sent to TomTom or stored on your device. You are asked the following questions:

- **Keep trip history**

If you agree, your device suggests destinations if the feature is supported by your device. If you disagree at a later time, your historical route information is removed. This means that if you want to receive suggested destinations again at a later time, the feature has to relearn your driving patterns before it can start suggesting destinations.

Help

Select **Help** from the Main Menu or the **Settings** menu.



On this screen, you can see the following information:

- **Guided tour**

Select this option to get a short tutorial on how to use your navigation device, if supported by your device.

- **About**

See System.

More help

You can get further help by going to tomtom.com/support.

For warranty and privacy information, go to tomtom.com/legal.

Getting Help

Help

Select **Help** from the Main Menu or the **Settings** menu.



On this screen, you can see the following information:

- **Guided tour**
Select this option to get a short tutorial on how to use your navigation device, if supported by your device.
- **About**
See System.

More help

You can get further help by going to tomtom.com/support.

For warranty and privacy information, go to tomtom.com/legal.

Product certification

Finding product certification information on your device

To find product certification information, such as the ICASA-approved certification number, do the following on your VIA:

1. Select **Settings** in the Main Menu.
2. Select **System**.



3. Select **About**.
4. Select **Legal information**.
5. Select **Certificates**.
6. You then see the relevant product certification information for your VIA, for example, ICASA.

Updating using MyDrive Connect

About MyDrive Connect

MyDrive Connect is a desktop-based application that helps you manage the content and services of your TomTom VIA. For example, you can use MyDrive Connect to get map updates, software updates or manage your TomTom account.

You can also manage your the devices associated with your account using MyDrive Connect.

Note: You can associate up to ten TomTom devices with one TomTom account.

It is a good idea to frequently connect your VIA to MyDrive Connect to ensure you always have the latest updates.

Important: On device models START 42/52, START 40/50/60, and GO 51/61, the screen intentionally dims when you connect your device to your computer.

Tip: We recommend using a broadband internet connection whenever you connect your VIA to MyDrive Connect.

Tip: If you have a compatible navigation device, you can also [use TomTom MyDrive](#) to set a destination, share locations and favorites, and save your personal navigation information.

TomTom account

To download content and to use TomTom services, you need a TomTom account.

You can create an account using your computer in one of the following ways:

- By selecting the **Create account** button at tomtom.com.
- By selecting the green **MyTomTom** button at tomtom.com.
- By going to tomtom.com/getstarted.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop, and it cannot be changed after the account has been created.

Note: If you have more than one TomTom navigation device in use, you need a separate account for each device.

Setting up MyDrive Connect

To get ready to use MyDrive Connect for the first time, do the following:

On your computer, open a web browser and go to tomtom.com/getstarted.

1. Click **Get Started**.
2. Click **Download MyDrive Connect**.
3. Follow the instructions on the screen.
4. When prompted, connect your VIA to your computer using the USB cable supplied, then switch your VIA on.

Note: Use ONLY the USB cable supplied with your VIA. Other USB cables may not work.

Note: For devices with a separate mount, you cannot use the mount to connect your VIA to your computer.

Note: You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

5. Enter the requested information for account creation, including your country.
When setup is complete, a TomTom account is created and your VIA is linked to that account.
You can now access MyDrive Connect from the notification area on your desktop.



MyDrive Connect starts automatically after the account is created.

Tip: When you connect your VIA to your computer, MyDrive Connect tells you if there are any updates for your VIA.

TomTom account

To download content and to use TomTom services, you need a TomTom account.

You can create an account using your computer in one of the following ways:

- By selecting the **Create account** button at tomtom.com.
- By selecting the green **MyTomTom** button at tomtom.com.
- By going to tomtom.com/getstarted.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop, and it cannot be changed after the account has been created.

Note: If you have more than one TomTom navigation device in use, you need a separate account for each device.

Addendum

Important Safety Notices and Warnings

Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.



Safety messages

Use with care

It is your responsibility to use best judgment, due care, and attention when using this navigation device. Don't allow interaction with this device to distract you while driving. Minimize the time spent looking at the device screen while driving. You are responsible for observing laws that limit or prohibit the use of cell phones or other electronic devices, for example, the requirement to use hands-free options for making calls when driving. **Always obey applicable laws and road signs**, especially those relating to your vehicle's dimensions, weight, and payload type. TomTom does not guarantee the error-free operation of this navigation device nor the accuracy of the route suggestions provided and shall not be liable for penalties arising from your failure to comply with applicable laws and regulations.

Notice for oversized/commercial vehicles

Navigation devices without a truck map installed will not provide appropriate routes for oversized/commercial vehicles. If your vehicle is subject to weight, dimension, speed, route, or other restrictions on a public road then you must only use a navigation product that has a truck map installed. Your vehicle specifications must be entered accurately on the navigation device. Use this navigation device as a navigation aid only. Do not follow navigation instructions which may put you or other road users in danger. TomTom accepts no liability for damages resulting from your failure to observe this notice.

Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

Safety messages

Please read and take note of the following important safety advice:

- Check your tire pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don't drink and drive.

- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.
- Always use your turn signals.
- Every 2 hours, take a break for at least 10 minutes.
- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorcycle, fasten your helmet correctly.
- When riding a motorcycle, always wear protective clothing and equipment.
- When riding a motorcycle, be extra vigilant and always ride defensively.

Special Note Regarding Driving in California, Minnesota and Other States

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restrict any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield or side or rear window that obstructs a driver's clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom, Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See tomtom.com for more information about these mounting options.

Rating: 5 VDC, 1.2 A

Battery and Environmental information

Your device

Do not disassemble, crush, bend, deform, puncture, or shred your device. Do not use it in a humid, wet and/or corrosive environment. Do not put, store, or leave the device in a high temperature location, in direct sunlight, in or near a heat source, in a microwave oven, or in a pressurized container, and do not expose it to temperatures over 50°C (122°F) or below -20°C (-4°F).

Avoid dropping the device. If the device is dropped and you suspect damage, please contact customer support. Use the device only with the chargers, mounts, or USB cables provided. For TomTom approved replacements, go to tomtom.com.

Operating temperature

This device will remain fully operational within the temperature range 32°F (0°C) to 113°F (45°C). Prolonged exposure to higher or lower temperatures can cause damage to your device and is therefore advised against.

Temperatures: Standard operation: 32°F / 0°C to 113°F / 45°C; short period storage: -4°F / -20°C to 122°F / 50°C; long period storage: -4°F / -20°C to 95°F / 35°C.

Important: Before you switch on the device, let the device acclimatize to the standard operating temperature range for at least 1 hour. Do not use the device outside of this temperature range.

Device battery (Non-replaceable)

This product contains a lithium polymer battery.

Do not modify or re-manufacture the battery. Do not attempt to insert foreign objects into the battery, or immerse or expose to water or other liquids. Do not expose the battery to fire, explosion, or other hazard.

Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Do not attempt to replace or remove the battery yourself unless the user manual clearly indicates that the battery is user replaceable.

User replaceable batteries must only be used in systems for which they are specified.

Caution: Risk of explosion if the battery is replaced by an incorrect type.

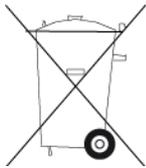
If you have a problem with the battery, please contact TomTom Customer Support.

The stated battery life is the maximum possible battery life which is based on an average usage profile and can only be achieved under specific atmospheric conditions. To prolong the battery life, keep the device in a cool, dry place and follow the tips specified in this FAQ: tomtom.com/batterytips. Charging will not occur at temperatures below 32°F / 0°C or over 113°F / 45°C.

Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not attempt to pierce, open, or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately.

Battery waste disposal

THIS BATTERY MUST BE RECYCLED OR DISPOSED OF ACCORDING TO LOCAL LAWS AND REGULATIONS AND ALWAYS BE KEPT SEPARATE FROM HOUSEHOLD WASTE. THIS HELPS PRESERVE THE ENVIRONMENT.



WEEE e-waste disposal

This product is marked with the wheeled bin symbol on its body and/or packaging to show that it shall not be treated as household waste or be disposed of as unsorted municipal waste. Please dispose of this product by making use of local e-waste collection point or other recycling facility or by returning it to the point of sale. More information about national recycling options can be requested from the responsible local authority in your country.



USA Specific Absorption Rate (SAR) compliance

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC).

The SAR limit recommended by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC) is 1.6W/kg averaged over 1 gram of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by FCC/IC with the device transmitting at its highest certified power level in all tested frequency bands.

FCC information for the user



THE DEVICE COMPLIES WITH PART 15 OF THE FCC RULES

Federal Communications Commission (FCC) Statement

This equipment radiates radio frequency energy and if not used properly - that is, in strict accordance with the instructions in this manual - may cause interference to radio communications and television reception.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Important

This equipment was tested for FCC compliance under conditions that included the use of shielded cables and connectors between it and the peripherals. It is important that you use shielded cables and connectors to reduce the possibility of causing radio and television interference. Shielded cables, suitable for the product range, can be obtained from an authorized dealer. If the user modifies the equipment or its peripherals in any way, and these modifications are not approved by TomTom, the FCC may withdraw the user's right to operate the equipment. For customers in the USA, the following booklet prepared by the Federal Communications Commission may be of help: "How to Identify and Resolve Radio-TV Interference Problems." This booklet is available from the US Government Printing Office, Washington, DC 20402. Stock No 004-000-00345-4.

Emissions information for Canada

Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Operation is subject to the condition that this device does not cause harmful interference.

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3(B)/NMB-3(B)

The Country Code Selection feature is disabled for products marketed in the US or Canada.

Pacemakers

Pacemaker manufacturers recommend that a minimum of 6 inches (15 cm) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Guidelines for people with pacemakers

- You should ALWAYS keep the device more than 6 inches (15 cm) from your pacemaker.
- You should not carry the device in a breast pocket.

Other medical devices

Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

Responsible party in North America

TomTom, Inc., 2400 District Avenue, Burlington, MA 01803

Tel: 866 486-6866 option 1 (1-866-4-TomTom)

Legal terms

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Model numbers

4AA43, 4AA53, 4AA63

Accessories supplied with this device

- Adhesive disk
- USB cable
- RDS-TMC cable
- Quick Start Guide

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