



# Traffic

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## Introduction

Thank you for choosing Traffic for TomTom MOBILE. This User Guide contains instructions for using the traffic features of TomTom MOBILE, once the Traffic Plug-in software has been installed on your phone, and you have successfully connected to TomTom Traffic. In the Traffic section of MyTomTom you can find information on setting up and testing GPRS, creating a TomTom Traffic account, and downloading and installing the Traffic Plug-In software.

The Traffic menus of MOBILE can be easily accessed by using shortcut keys. In this

user guide the menus are indicated in bold with shortcut key combination, e.g.  **Update traffic info [3][3]** means traffic can be updated by pressing the 3-button twice while driving.

## Warnings

To receive traffic information from the TomTom Traffic server your phone needs a working GPRS internet connection.

- The Traffic Plug-In has been designed to retrieve traffic information over a GPRS connection. Do not use the Traffic Plug-In with a GSM Data connection, as this can lead to substantial communication costs.
- The devices and networks that can be used to set up a GPRS mobile internet connection are various. Though the TomTom website will provide tips on how to connect, TomTom cannot provide support on setting up an internet connection on your device. Contact your mobile telecom operator for support on setting up a GPRS connection.
- Due to its dynamic nature, traffic information can by definition never represent the full, current traffic situation. There are locations for which information is not available,

and some incidents might not be detected on time. Quality, coverage and reporting times will differ from one region to the other. Pay attention to changes in usual traffic routes, construction detours and other road conditions which may not be reported by the TomTom Traffic Plug-In.

- Adhere to all applicable traffic laws and regulations at all times.
- Please note that traffic information is not available in all countries covered by TomTom maps. Check [www.tomtom.com](http://www.tomtom.com) for the latest on traffic coverage.
- TomTom will not collect information, such as GPS positions, from devices connected to the TomTom Traffic Server.

## Getting started

To start TomTom MOBILE select **TomTom MOBILE** from your phone menu. From the main screen, open the menu option  **Traffic [3]** . You will be prompted to enter the login and password of your TomTom Traffic account. Enter your login and select **OK** , then enter password and select **OK** .

The  **Traffic [3]** menu will now be enabled. In the main screen a route scheme will appear, and  **Minimise traffic delays [2][6]** is now available in the **Find alternative** menu.

Select  **Disable traffic [3][1]** to hide all traffic functions.

## Updating traffic information

To get the latest traffic information, select  **Update traffic info [3]** **[3]** . TomTom MOBILE will attempt to connect to Internet. When connected to the TomTom Traffic server, TomTom MOBILE will log in and retrieve the latest traffic information. The information on the Traffic server is continuously updated.

The icon above the route scheme indicates the traffic status:

-  Traffic information is being updated
-  Traffic information updated less than 10 minutes ago
-  Traffic information updated less than 20 minutes ago
-  Traffic information updated less than 30 minutes ago
-  Traffic information updated less than 40 minutes ago
-  Traffic information updated more than 40 minutes ago
-  The connection to TomTom Traffic server failed. A connection can fail because of the following reasons:

- - The GPRS data connection was interrupted. Select  **Update traffic info [3][3]** to try again.
- - The GPRS Internet connection could not be established. Contact your mobile telecom provider to check your GPRS mobile internet connection or for help on setting up GPRS.
- - The TomTom Traffic Server denied access. This can happen when:
    - - The login and password were incorrect. Select  **Update traffic info [3][3]** again. If access was denied you will be asked to enter login and password again.
    - - The account is registered for another device. Should you have a new device, select **New device** in the **MyTraffic** section of **MyTomTom** and try again.
    - - Your traffic subscription has expired. In the Traffic section of MyTomTom you can look up details of your traffic account and extend subscriptions

*Note: Some phones will ask you to confirm before connecting, or prompt you to select a connection*

*Note: In  **Change Traffic Preferences [3][5]** you can configure TomTom MOBILE to automatically update traffic at regular intervals when driving.*

Note: Every traffic update request involves data communication and, though the amount of data exchanged is compressed, it can affect your communication costs.

Note: To clear all traffic information, select **Disable traffic [3][1]**. Your login and password will be saved for the next time you enable traffic.

## Before heading off

### Browse map

 **Browse map [3][4]** in the  **Traffic** menu opens a map with traffic incidents. Incidents are drawn on the map, colours and icons indicate the type of incident and severity.



Slow traffic



Stationary traffic



Road works or other incident



Traffic incident



Avoided traffic incident



Accident



Traffic jam



Road works



One or more lanes closed



Road closed



Fog



Snow/ Ice/Hail



Rain



Wind/ Storm

To zoom in, press the joystick. To zoom out, use the "0" key. Use keys 1 to 9 to jump to different zoom levels. The map will zoom in (or out) relative to your cursor

position. The menu options are the same as in:  **Browse map [6][2]** of the main menu. When you zoom out, incident icons will change to small circles so that the map does not become cluttered.

When the cursor is near a traffic incident icon or circle, select **Options** and **Show information** to show incident details. In the incident details screen, move the joystick to walk through details of other incidents on the map.



The top bar shows the total number of incidents in the map.

The map shows the location of the incident

The text below the map provides a description of the incident, its location, delay and cause.

Select **Update** to update the incident details. Select **Done** to return to the traffic map view.

## Show traffic info



**Show traffic info [3][2]** provides information on traffic on your route. When opened it shows route summary information.



The top bar shows the total number of incidents ahead on your route.

The map shows your route with traffic incidents.

The text below the map provides a description of the total delay and queue length on your route.

For the quickest route, select **Replan**. TomTom MOBILE will calculate the quickest route, taking into account any traffic delays. Select  **Recalculate original [2] [4]** to calculate a route ignoring traffic delays.

*Note: MOBILE will use all roads to calculate the quickest route but traffic information is not available for all roads.*

Move the joystick to walk through details of incidents on your route.



The top bar shows the driving distance and time from your current position to the incident.

The map shows the location of the incident.

The text below the map provides a description of the incident, its location, delay and cause.

Select **Avoid** to plan a new route avoiding only this incident. Select  **Recalculate original [2][4]** to clear all avoids and calculate a route ignoring all traffic delays.

## Traffic on your route

### Where are the jams?

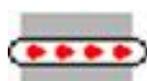
When driving, the route scheme will inform you of incidents on your route. The route scheme shows your route from your current position to the destination. Queuing traffic is displayed as coloured lines, icons indicate the incident type:



Slow traffic



One or more lanes closed



Stationary traffic



Road closed



The route scheme



Road works or other incident



Traffic incident



Accident



Traffic jam



Road works



Fog



Snow/Ice/  
Hail



Rain



Wind/Storm



Traffic incident avoided when planning a route

Incidents on your route will also appear in the map, using the same icons and colours.



Note: Use shortcut key **[3][3]** to update traffic information manually. In **Change Traffic Preferences [3][5]** you can configure TomTom MOBILE to automatically update traffic at regular intervals when driving.



## Finding your way

Traffic information is available for main roads. When you plan a route, MOBILE will calculate the quickest route to your destination, regardless of the presence of traffic incidents on your route. TomTom MOBILE will however, inform you about traffic incidents and allow you to plan around incidents.

For the quickest route, select  **Minimise traffic delays [2][6]**. TomTom MOBILE will calculate the quickest route taking into account traffic delays. Select  **Recalculate original [2][4]** to return to a route ignoring traffic delays.

*Note: You can set TomTom MOBILE to always minimise traffic delays in  **Change Traffic preferences [3][5]**. TomTom MOBILE will then replan when a traffic incident is reported, changed or cleared within 50 miles (80 km) from your route.*

*Note: MOBILE will use all roads to calculate the quickest route, but traffic information is not available for all roads.*

*Note: In some cases the quickest route runs through a traffic jam*

To avoid a single incident on your route completely, select  **Show traffic info [3][2]**, select the incident with the joystick and select **Avoid**. MOBILE will now plan a route avoiding this incident entirely. Avoided incidents are displayed in the map and route scheme like this:



If you chose to minimise traffic delays on your previous route **[2][6]**, this will apply to the new route as well, but the selected incident will always be avoided completely.

To clear the avoid, open  **Show traffic info [3][2]**, select the incident again and select **Clear**. MOBILE will now plan a new route without avoiding the incident.

*Note: Use shortcut key **[3][3]** to update traffic information manually. In  **Change Traffic Preferences [3][5]** you can configure TomTom MOBILE to automatically update traffic at regular intervals when driving.*

## Traffic Preferences

In  **Change traffic preferences [3][5]** you can set the following options:

### **Automatically optimize the route after every update**

When checked, TomTom MOBILE will minimise traffic delays on all planned routes. When a traffic incident is reported, changed or cleared within 50 miles (80 km) from your route, a new route will be planned automatically.

### **Automatically update traffic info while en route**

When checked, TomTom MOBILE will update traffic information automatically at regular intervals when you are driving. You can enter the interval duration after selecting **Done**.

### **Beep when route traffic situation changes**

When checked, a sound will warn you when an incident on your route is reported, updated or cleared.

## More information

On [www.tomtom.com](http://www.tomtom.com), go to MyTomTom and select MyTraffic. In the MyTraffic menu you can:

- *find information on setting up and testing a GPRS connection*
- *subscribe to free trial subscriptions*
- *purchase traffic subscriptions*
- *look up your traffic login and password, and the expiry date of your traffic subscription(s)*
- *download the latest software versions*

*reset your account so that you can use it on another device*

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*find out about the latest TomTom Online Services*

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