

# TomTom GO Navigation User Manual



# Contents

<b>Welcome to navigation with TomTom</b>	<b>5</b>
<hr/>	
<b>Get going</b>	<b>6</b>
<hr/>	
Starting the app .....	6
Subscriptions .....	7
Language .....	7
Sending information to TomTom .....	7
About TomTom services .....	8
Updating your TomTom GO Navigation app .....	8
Downloading a map .....	8
Location services .....	9
Installing in your car .....	9
Closing or running in the background .....	9
Getting help .....	9
<b>What's on the screen</b>	<b>10</b>
<hr/>	
The map view .....	10
Route selection .....	14
The guidance view .....	15
The route bar .....	16
Distances and the route bar .....	17
The current location menu .....	17
Main menu buttons .....	18
Other buttons .....	20
Using gestures .....	20
Rotating your device .....	21
Reordering the Main Menu buttons .....	21
<b>Traffic</b>	<b>22</b>
<hr/>	
About TomTom Traffic .....	22
Looking at traffic on your route .....	22
Traffic incidents .....	23
Approaching a traffic jam warning .....	24
Avoiding a traffic jam on your route .....	24
Selecting a faster route .....	25
Moving Lane Guidance .....	25
Time-dependent speed limits .....	26
<b>TomTom MyDrive</b>	<b>27</b>
<hr/>	
About TomTom MyDrive .....	27
Logging in to MyDrive .....	27
Finding and syncing locations using MyDrive .....	27
Syncing My Places locations with MyDrive .....	28
Saving and restoring your personal navigation information .....	28

<b>Using search</b>	<b>29</b>
<hr/>	
About search .....	29
Starting a search .....	29
Entering search terms .....	30
Working with search results .....	32
About postcodes.....	33
<b>Planning a route using search</b>	<b>34</b>
<hr/>	
Planning a route to an address using search.....	34
Planning a route to a city centre .....	35
Planning a route to a POI using search.....	36
Planning a route to a contact using search .....	37
Planning a route using the map.....	38
Planning a route using My Places.....	39
Planning a route to a contact using My Places.....	40
Planning a route from your contacts app.....	41
Planning a route to a geotagged photo.....	41
Planning a route using coordinates .....	42
Planning a route in advance .....	43
Finding a car park .....	44
Finding a petrol station .....	46
Sharing your destination and arrival time .....	48
<b>Changing your route</b>	<b>49</b>
<hr/>	
The Current Route menu .....	49
Decide by steering.....	51
Avoiding a blocked road .....	51
Avoiding part of a route .....	51
Finding an alternative route .....	52
Changing the type of route .....	53
Avoiding features on a route.....	53
Avoiding an incident or route feature using the route bar .....	54
Adding a stop to your route from the current route menu .....	54
Adding a stop to your route using the map.....	54
Deleting a stop from your route.....	55
Skipping the next stop on your route.....	55
Reordering stops on a route.....	55
<b>My Places</b>	<b>56</b>
<hr/>	
About My Places.....	56
Setting your home or work location.....	56
Changing your home or work location .....	57
Your contacts in My Places.....	57
Adding a location from My Places.....	58
Add a location to My Places from the map .....	58
Adding a location to My Places using search .....	58
Deleting a recent destination from My Places .....	58
Deleting a location from My Places.....	58

<b>My Routes</b>	<b>59</b>
<hr/>	
About My Routes.....	59
Saving a route.....	59
Navigating using a saved route .....	59
Adding a stop to a saved route using the map.....	60
Deleting a route from My Routes.....	60
<b>Speed Cameras</b>	<b>61</b>
<hr/>	
About speed cameras.....	61
Speed camera warnings .....	61
Changing the way you are warned.....	62
Reporting a new speed camera.....	63
Confirm or remove a mobile speed camera.....	63
Updating locations for cameras and hazards .....	63
<b>Danger Zones</b>	<b>64</b>
<hr/>	
About danger zones and risk zones.....	64
Danger zone and risk zone warnings.....	64
Changing the way you are warned.....	65
Reporting a risk zone.....	65
Updating locations for danger zones and risk zones.....	66
<b>Settings</b>	<b>67</b>
<hr/>	
Map & Display .....	67
Downloaded maps .....	67
Day & night colours .....	68
Show on map .....	68
Arrival Info .....	68
Side bar .....	68
Zoom & Orientation.....	68
Theme colour .....	69
Routing .....	69
Sound.....	70
Voices.....	70
Guidance prompts .....	70
Alerts & Sounds .....	71
Audio Output .....	71
Other settings.....	72
Distance Units.....	72
Privacy.....	72
Run in background.....	72
Reset app .....	72
<b>Getting Help</b>	<b>73</b>
<hr/>	
Support.....	73
<b>Addendum</b>	<b>74</b>
<hr/>	
<b>Copyright notices</b>	<b>76</b>
<hr/>	

# Welcome to navigation with TomTom

---

This User Manual explains all you need to know about your new TomTom GO Navigation app.

The Get going chapter is a great place to start. You'll learn all about starting up and setting up your app, and you'll see a [quick introduction to TomTom services](#). To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you drive every day.

For information about what you see in the app, go to [What's on the screen](#).

To plan your first route, go to [Planning a route](#).

**Tip:** There are also frequently asked questions (FAQs) at [tomtom.com/support](http://tomtom.com/support). Select the app name from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new TomTom GO Navigation app!

# Get going

---

## Starting the app



TomTom

Tap this button on your device to start the TomTom GO Navigation app.

## Starting the app for the first time

When you start the TomTom GO Navigation app for the first time, you see the following screens:

- **Enable Location Services** - You are asked if the app can use your current location. You must agree to this so that the app can find your location on the map.
- **Tour** - These screens show you the main features of the app.
- **Your Information** - You are asked if you want to [send your information](#) to TomTom. If you choose not to send your information, you can still plan routes, but you cannot use TomTom services. Select **Yes** to send your information.
- **Download a Map** - You are offered one or more maps that cover the area where you are currently located. Select **Download** to install the suggested map. You can download other maps at any time.

**Important:** A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi® connection. You must download at least one map before you can use the TomTom GO Navigation.

- The map view.

## The app has been started before

If you have started the app before, you see the map view.

If the app was in the [background](#), you see the last screen you were looking at.

## Starting the app using App Shortcuts (Android 7.1 and higher)

Press deeper on the app button to open the App Shortcuts menu. The menu lets you select the following items:

- **Drive Home.** Plan a route to your home location. You must first [set your home location](#) for this feature to work.
- **Drive to Work.** Plan a route to your work location. You must first [set your work location](#) for this feature to work.
- **My Places.** Open [My Places](#) and choose a saved location.
- **Search.** Open Search and [search](#) for a location, a Point Of Interest (POI), or a contact.

**Tip:** You can drag an item to your phone's home screen to create a shortcut.

## Subscriptions

To use the TomTom GO Navigation app, you need to purchase a subscription. Android 5.0 or above is required.

The subscription automatically renews at the end of each billing term. You can cancel your subscription at any time. You need to cancel at least 24 hours before the next renewal date.

The only difference between subscriptions is how long they last. All of them offer the same benefits: TomTom GO Navigation app with our most up-to-date downloadable world maps, enhanced by real-time services like TomTom Traffic, Speed Cameras, and Online Search.

For new users, the TomTom GO Navigation app has one free trial month, with unlimited kilometers. The subscription will only be charged at the advertised price at the end of the trial period. You can manage your subscriptions and turn off the auto-renewal at any time on the Google Play Store account management page. If you cancel the subscription while still in the trial period, you will not get charged.

For existing users of the TomTom GO Navigation app, the new app recognizes existing subscriptions bought for any of the previous versions of the app (unlimited navigation subscriptions under the old product name of TomTom GO Mobile). So, if you still have a valid subscription in that app, you just select 'restore purchases' and log in with your TomTom credentials. Once the old subscription expires in the new app, you will be asked to purchase a new subscription to continue using the app.

## Language

The language used for buttons and menus in the TomTom GO Navigation app is the same as the language you selected in your phone settings. If the selected language isn't supported by the TomTom GO Navigation app then English is used.

If you change the phone language, the voice used for spoken directions and other route instructions in the TomTom GO Navigation app might not be compatible with the new language. You will be asked to download a compatible voice.

---

**Important:** A voice can be a large file that can take a long time to download. To prevent high data charges we advise you to download a voice using Wi-Fi connection.

---

## Sending information to TomTom

When you first start the app or you have reset the app, you are asked for permission to send your location to TomTom and to send information about how you use the app. We use your location to provide [TomTom services](#) near you and along your route, and to keep your map up-to-date. We learn how you use the app so we can continually improve.

You can read more about how we use your information by selecting **More information** in the **Send information** settings screen.

You can choose which information you share in the **Send information** settings screen.

**Note:** If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are.

## Additional information

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at [tomtom.com/support](https://www.tomtom.com/support).

You can find current and more detailed information at [tomtom.com/privacy](https://www.tomtom.com/privacy).

## About TomTom services

Your TomTom GO Navigation has the following TomTom services:

- **Traffic and Speed Cameras** - See real-time information about traffic and speed cameras or danger zones on your route. To help you avoid traffic delays and get to your destination more quickly, you can use TomTom Traffic even on the routes you drive every day. When your device is connected to the Internet, the TomTom GO Navigation is always connected to **TomTom Traffic** and **Speed Cameras** - you don't have to do anything to activate these services.
- **MyDrive** - Syncing using TomTom MyDrive is the easy way to set a destination, and save your personal navigation information. Log in to MyDrive to sync with your TomTom account.
- **Online Search** - Enhance your search results with online data.
- **Online Routing** – Calculate routes online for faster and more precise results.

**Note:** Some TomTom services might not be available in your current location.

**Note:** If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are.

---

**Important:** To use TomTom services you need a continuous data connection. Your mobile operator may charge you for using a wireless data connection.

---

### Switching TomTom services on and off

The **Traffic and Speed Cameras**, **Online Search** and **Online Routing** services are on by default and the **MyDrive** service is off by default. You can switch them on and off as follows.

1. Select the Main Menu button to open the Main Menu.



2. Select **TomTom Services** in the main menu.



3. Select a service to switch it on or off.

### Updating your TomTom GO Navigation app

You can let your TomTom GO Navigation app be updated automatically, or you can manually check for an update by going to the app store.

### Downloading a map

When you start the TomTom GO Navigation app you have to download a map. The app will suggest one or more maps for you to download, based on your current location. Select **Download** to install the suggested map or select More Maps to browse maps of other areas.

The map is stored on your phone in the internal or the external memory, depending on which place has the most space available. The location that your map is stored cannot be changed. We recommend storing the map on the internal memory.

---

**Important:** A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection.

---



While the map is downloading you can use other apps. If the Wi-Fi connection is lost, the download automatically pauses to prevent high data charges. You must keep the TomTom GO Navigation app open while paused or you will lose the part of the map you have already downloaded. You can use other apps while paused.

If Wi-Fi connection is lost, you can choose to continue downloading using your mobile network connection.

You will also need to download ferry connections. If not, water appears in grey.

## Location services

When you first start the TomTom GO Navigation app, it may need a few minutes to find your GPS position and show your current location on the map. Make sure you have GPS activated on your device.

In areas where location services do not operate normally, such as tunnels, your location may not be accurate.

---

**Important:** The navigation app cannot give you route instructions until it has received location data.

Some devices need a data connection to obtain a GPS location.

If your device has no GPS reception, the navigation app uses positioning information from Wi-Fi networks or mobile phone towers. This information is used for route planning and to determine your approximate location, but is not accurate enough to use for route instructions.

---

## Installing in your car

Only use a suitable mount to hold your device when you are using it in your car.

Be careful where you install your device in your car. The device shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your car.
- Your rear-view mirrors.
- The airbags.

You should be able to reach the device easily without leaning or stretching.

## Closing or running in the background

You can choose to continue running the TomTom GO Navigation app [when it is in the background](#), or you can let your device pause the TomTom GO Navigation app in the background when another app is started.

If the app is running in the background and you are driving on a planned route, you continue to hear driving instructions.

If the app is paused in the background for a long time your device eventually closes the app.

To close the TomTom GO Navigation app yourself, return to the map view or guidance view then press your device's back button. Select **Close** to close the app.

## Getting help

Select **Support** in the Main Menu to see [different ways you can get help](#).



For warranty and privacy information, go to [tomtom.com/legal](http://tomtom.com/legal).

# What's on the screen

---

## The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your device has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using [gestures](#), and zoom using the zoom buttons.

---

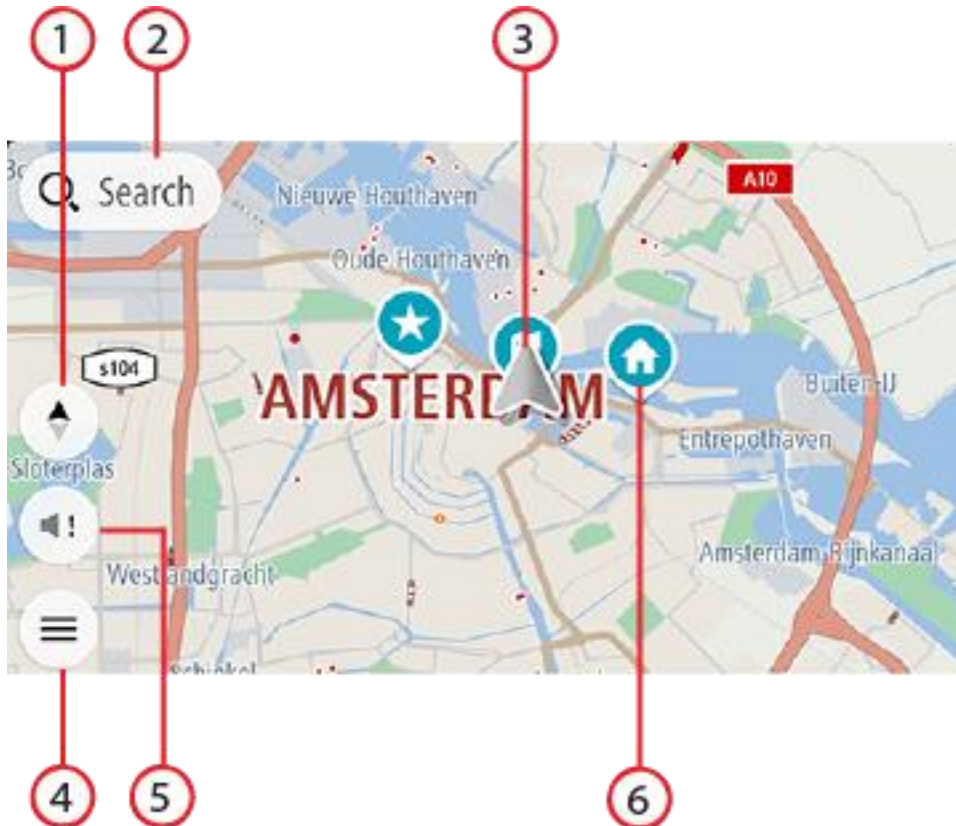
**Important:** Everything on the map is interactive including the route and the map symbols - try selecting something and see what it does!

---

**Tip:** To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your [My Places](#) locations.

If you have not planned a route the map is zoomed out to show the area around your location.



1. Switch view button. Select the switch view button to change between the map view and the guidance view. When in map view, if you are driving, the small arrow rotates to show you your current driving direction, with north being up.
2. Search button. Tap on this to find a wide range of places and then navigate to them.
3. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

**Note:** If your TomTom GO Navigation app cannot find your location the symbol appears grey.

**Note:** You cannot change the current location symbol.

4. Main Menu button. Select the button to open the Main Menu.
5. Mute button. Tap on this button to choose between hearing instruction, alerts only, or no sound.
6. Map symbols. Symbols are used on the map to show your destination and your saved places:



- Your destination.



- Your home location. You can set your home location in [My Places](#).



- Your work location. You can set your work location in [My Places](#).



- A [stop](#) on your route.



- A location saved in [My Places](#).

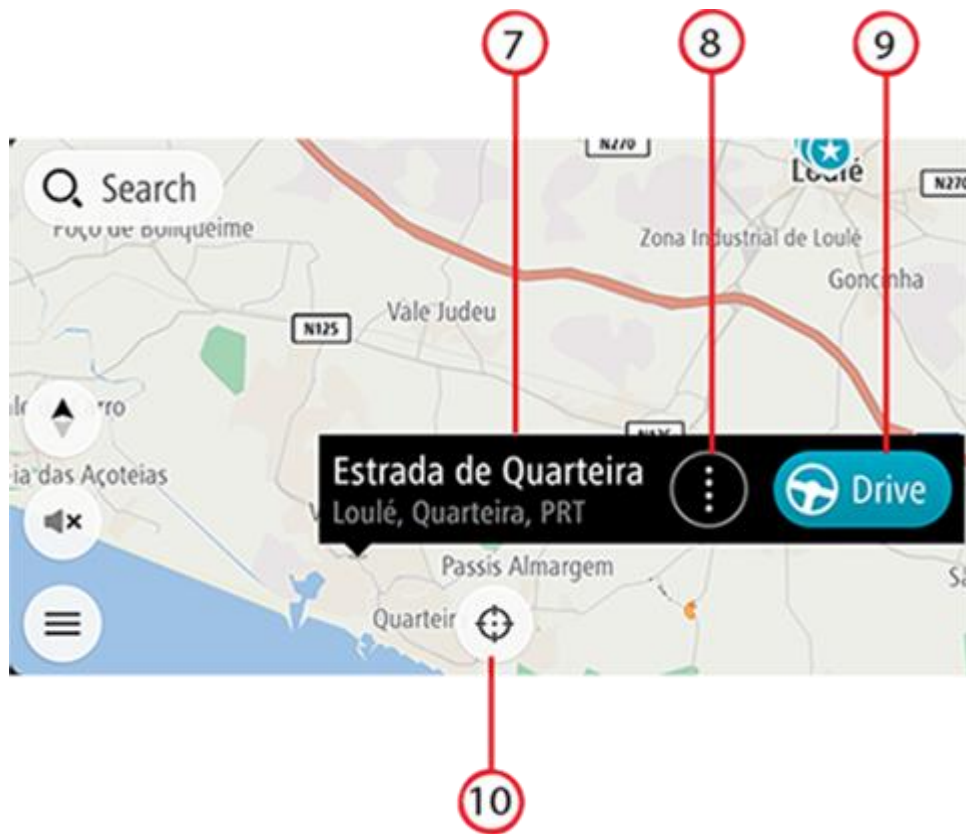


- A contact from your contacts app. Select **Show contacts on map** in Appearance in the Settings Menu to see your contacts on the map.

**Note:** To show a contact on the map, the contact must have a full address.

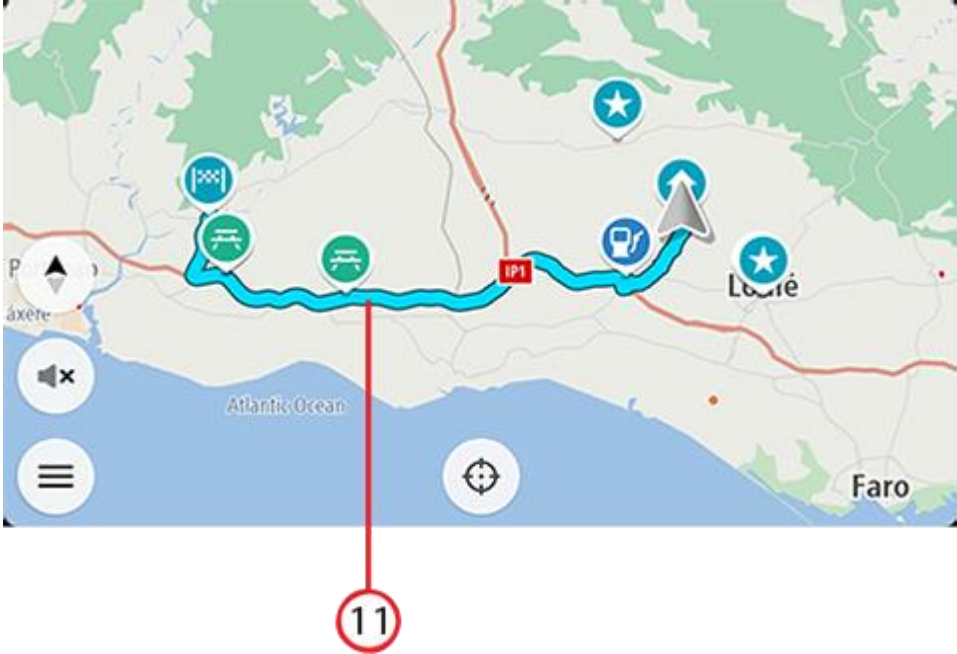
Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

If you tap and hold anywhere on the map, details of that location will be displayed.



7. Location details. Tap and hold anywhere on the map and you see the details of that location.
8. Pop-up menu. Tap on this symbol to open the pop-up menu, which gives you a list of actions you can take.
9. Drive button. This button takes you to the route selection screen, where you can choose your preferred route to your destination.
10. Re-centre button. Tap on this button to put your current location at the centre of the map.
11. Current route. If you are already using the guidance view, and you select the **switch view button**, you return to the map view, with the route shown.

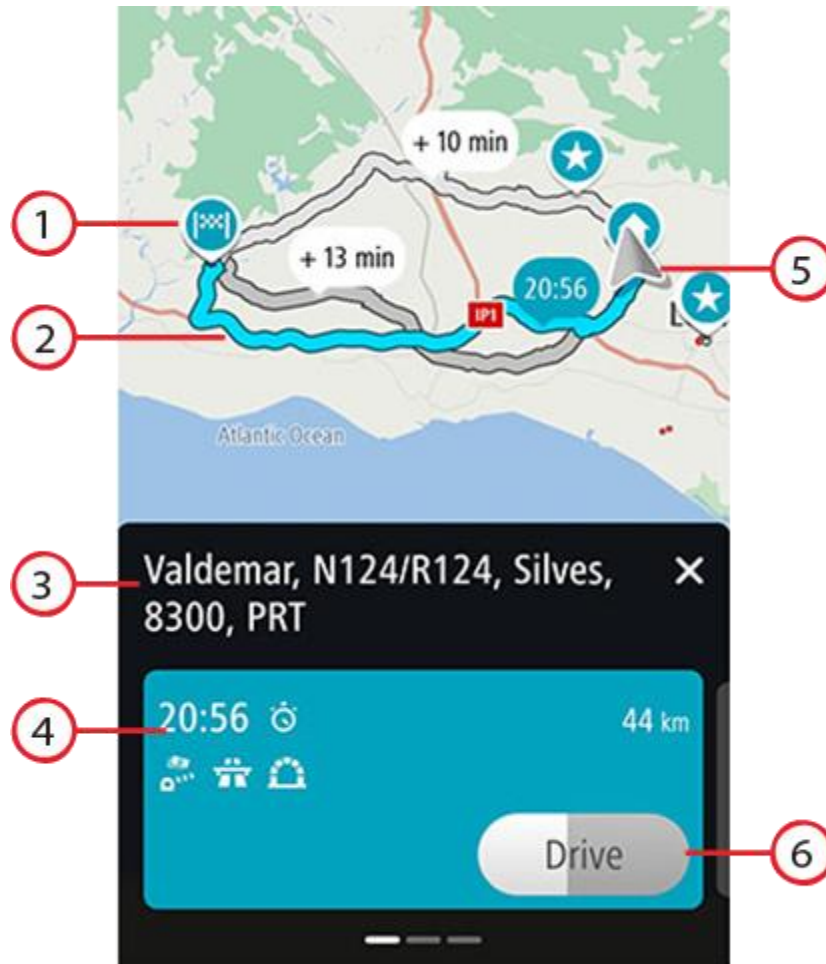
If there are alternative routes available (for example, to avoid tolls), you will be able to select another route. For more information, see [alternative route](#).



## Route selection

When you have chosen a destination, and you select **Drive**, the route selection screen appears.

From here, you can select your preferred route from the three options that are given to you.



1. Destination. This is the location of the destination that you want to drive to.
2. Your route. If available, three routes are shown. The fastest route is highlighted. The other two optional routes are shown with the additional time required.
3. Destination address.
4. Route details panel. This panel gives you, for the chosen route:
  - The arrival time
  - The distance
  - Any delay on the route (such as traffic jams, roadworks) that affect your arrival time
  - Icons that represent specific features of the route, such as tolls, or motorway, or tunnels, that may affect your journey.

You can swipe left and right to view details of the other routes. As you do this, the route is highlighted on the map.

5. Current location.
6. Drive button. Click on this button to choose your route and go to [the guidance view](#). This button also shows the time left to choose another route. If you get to this screen and do nothing, the fastest route will automatically be chosen.

## The guidance view

The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, or a 2D map with north always at the top of the map, change the 2D and 3D default settings.

When the navigation app starts after it was closed and you had a route planned, you are shown the map view with your planned route.

You can move two fingers up and down the screen to adjust the 3D viewing angle.

**Tip:** When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the map view and use the interactive features.



1. The arrival information panel shows the following information:
  - The estimated time that you will arrive at your destination.
  - The length of time to drive to the destination from your current location.
  - The total time delay due to traffic jams, weather, and other incidents on your route, including information provided from historical road usage.

**Note:** The arrival information panel is shown across the top of the display when in portrait mode. If the display is in landscape mode, this information is shown at the top of the [route bar](#).

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

2. Instruction panel. This panel shows the following information:
  - The direction of your next turn.
  - The distance to your next turn.
  - The name of the next road on your route.
  - Lane guidance at some junctions.
  - Basic details of the turn after the next.
3. Switch view button. Select the switch view button to change between the map view and the guidance view.
4. Speed panel. This panel shows the following information:
  - The speed limit at your location.
  - Your current speed. If you drive more than 5 km/h or 3 mph over the speed limit the speed panel turns red. If you drive less than 5 km/h or 3 mph over the speed limit the speed panel turns orange.
  - The name of the street you are driving on (landscape view only).
  - The speed camera or risk zone report button.
5. Main Menu button. Select the button to show the Main Menu.
6. Route bar. The [route bar](#) is shown when you have planned a route.
7. Current location. This symbol shows your current location. Select the symbol or the speed panel to open the [current location menu](#).

**Note:** If your TomTom GO Navigation app cannot find your location the symbol appears grey.

8. Clear route button. Select this button to clear your current route.

## The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

**Note:** The distance ahead shown by the route bar depends on the overall length of your route.



The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- The total time delay due to traffic jams, weather, and other incidents on your route, including information provided from historical road usage.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

If you have [stops](#) on your route, tap and hold this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

**Traffic status** - if your TomTom GO Navigation app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar underneath the arrival information panel uses symbols to show:

- Your final destination.



- A faster route, if there is traffic on your route.
- The [stops](#) on your route.

**Tip:** To quickly remove a stop, select it in the route bar and use the pop-up menu.

- Petrol stations that are directly on your route.
- TomTom Traffic incidents.
- TomTom Speed Cameras and Danger Zones.
- Rest stops directly on your route.
- A parking button near the destination flag when parking is available near your destination.

You can [choose the information you see](#) on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

For a complete list of incident types, see [Traffic incidents](#).

The bottom of the route bar represents your current location and shows the distance to the next incident on your route.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

Below the route bar is a button that immediately clears your current route.

## Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 50 km (31 miles), only the next 50 km (31 miles) is shown. The destination icon is not shown.

**Tip:** You can scroll the route bar to see your whole route.

- For remaining distances between 10 km (6 miles) and 50 km (31 miles), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 10 km (6 miles) the complete distance is shown. The destination icon moves down towards the chevron symbol as you get nearer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 50 km on the route bar is split into 34 km (21 miles) at the top and 16 km (9 miles) at the bottom.
- A remaining distance of 10 km on the route bar is split into 6.6 km (4 miles) at the top and 3.3 km (2 miles) at the bottom.

The route bar is constantly updated as you drive.

## The current location menu

To open the current location menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- Report Speed Camera, or Report Risk Zone (only applicable for France).
- [Avoid Blocked Road](#).
- See your current location or your latitude/longitude if not on a named road.

## Main menu buttons

On the map view or [guidance view](#), select the menu button to open the Main Menu.

The following buttons are available in the Main Menu:

---

<b>Search</b>	Select this button to search for an address, a Point of Interest or a contact, then <a href="#">plan a route</a> to that location.
	
<hr/>	
<b>Drive Home</b>	Select this button to drive to your home location. If you have not set a Home location, an Add Home button is shown.
	
<hr/>	
<b>Drive to Work</b>	Select this button to drive to your work location. If this button is not included in your Main Menu, go to <a href="#">My Places</a> to set up your work location.
	
<hr/>	
<b>Recent Destination</b>	Select this button to open the list of your recent destinations. Select a recent destination to plan a route to that destination.
	
<hr/>	
<b>Current Route</b>	Select this button to <a href="#">clear or change</a> your planned route.
	
<hr/>	
<b>My Places</b>	Select this button to show your <a href="#">saved places</a> .
	

---

---

**My Routes**

Select this button to show your saved routes.



---

**Parking**

Select this button to [find car parks](#).



---

**Petrol Station**

Select this button to [find petrol stations](#).



---

**Report Risk Zone**

Select this button to report a risk zone.

Note: This feature is only available when you are in France.



---

**TomTom Services**

Select this button to see the status of each TomTom Service that your app uses.



---

**TomTom Labs**

Select this button to find details of new features fresh from TomTom.



---

**Support**

Select this button to open the Support screen.



---

**Settings**

Select this button to open the Settings Menu.



---

**Information**

This is an information screen rather than a setting and shows you information about the TomTom Navigation app. You may be asked to go to this screen during a call to TomTom Customer Support. The information on this screen includes app version, map version of current map, app ID, copyright, licences, and certifications.

---

**Other buttons**

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the Main Menu buttons:



Select this button to return to the previous screen.



Select this button to return to the map view.



This symbol shows that the TomTom Traffic service is active.



This symbol shows that the TomTom Traffic service is not active.

---

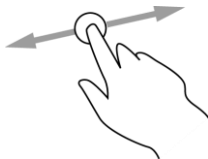
**Using gestures**

You use gestures to control your app.

**Double tap**

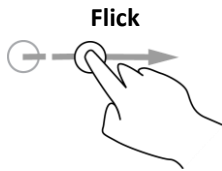
Touch one finger on the screen twice in rapid succession.

Example of when to use this: Zooming in.

**Drag**

Put one finger on the screen and move it across the screen.

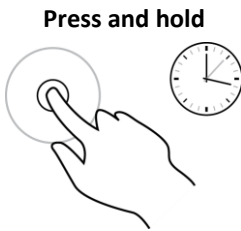
Example of when to use this: Scrolling a screen.



#### Flick

Flick the tip of a single finger across the screen.

Example of when to use this: Scrolling a big distance on the screen.



#### Press and hold

Put one finger on the screen for more than 0.5 second.

Example of when to use this: Selecting a location on the map.



#### Pinch to zoom

Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

Example of when to use this: Zooming in and out on the screen.



#### Tap or select

Tap a single finger on the screen.

Example of when to use this: Selecting an item in a menu or opening an item.

## Rotating your device

You can use your device in a landscape or a portrait position. You might find it easier to search for something with the device in the portrait position, then drive to your destination with the device in the landscape position.

When you turn your device to a portrait position, some parts of the screen appear in a different place. For example, the route bar stays on the right, but the arrival information panel is shown in a bar across the top of the screen.

## Reordering the Main Menu buttons

To reorder the buttons in the Main Menu to suit your preference, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Press and hold the button you want to move for two seconds.

**Tip:** Alternatively, select the Edit button in the Main Menu.



3. Press the arrows on the menu button to move the button to a new position in the menu.
4. Select and move other buttons to the order you want.
5. Select **Done**.

# Traffic

---

## About TomTom Traffic

TomTom Traffic is a TomTom service providing real-time traffic information.

In combination with historical road usage data, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions and the weather.

Your TomTom GO Navigation regularly receives information about the changing traffic conditions. If traffic jams, heavy rain, snow or other incidents are found on your current route, your TomTom GO Navigation will offer to replan your route to try and avoid any delays.

---

**Important:** When you approach a faster alternative route, you get a warning in the route bar and you can see the alternative route in both the guidance view and the map view. To accept a faster route, just steer towards the alternative route as you approach it and your device will select it.

---

To get [TomTom services](#) on your TomTom GO Navigation, your phone must have a mobile data connection.

---

**Important:** If you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom services.

---

**Note:** Some TomTom services might not be available in your current location.

## Looking at traffic on your route

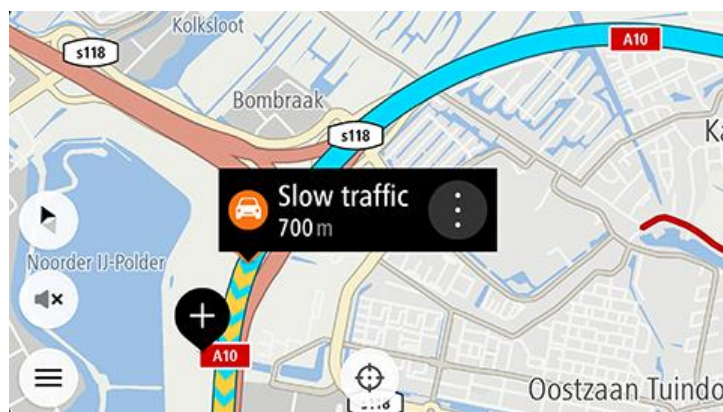
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map and guidance views.

The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route. When using the map view, you can also select symbols on the map itself.

**Note:** If your TomTom GO Navigation app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and an information panel opens showing detailed information about the traffic incident.



The information shown includes:











- The cause of the traffic incident - for example accident, road works, lane closure, or weather.
- The severity of the incident - slow traffic, queuing traffic or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see [Traffic incidents](#).

Select the back button to go back to the guidance view.




## Traffic incidents

The following traffic incident symbols are used in the map view and in the route bar to show the cause of a traffic jam:

	Traffic
	Accident
	Dangerous conditions
	Roadworks
	Lane closure
	Road closure
	Rain
	Fog
	Ice or snow
	Wind

The symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 4 minutes.

The colour of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

	Traffic speed is 0% to 20% of the allowed speed.
	Traffic speed is 20% to 40% of the allowed speed.
	Traffic speed is 40% to 100% of the allowed speed.



Traffic speed is normal.



Road closed, no traffic.

---

## Approaching a traffic jam warning

A warning is given as you approach a traffic jam. You are warned in several ways:



- A warning symbol is shown in the [route bar](#).
- The route bar zooms in to the start of the traffic jam.
- Your distance to the start of the traffic jam is shown in the route bar.
- The colour of the road on the route bar changes to orange or red, depending on the severity of the traffic jam.
- The background colour of the route bar background changes to red if you are driving too fast towards the traffic jam.
- You hear a warning sound.

To [change the way you are warned](#), select **Sounds & Warnings** in the Settings menu.

## Avoiding a traffic jam on your route

You can avoid a traffic jam that is on your route.

**Note:** Sometimes the quickest route is still the route that has the traffic jam.

**Note:** It may not be possible to find an alternative route around the traffic jam if none exists.

### Avoiding a traffic jam using the route bar

1. In the route bar, select the symbol for the traffic jam you want to avoid.  
The traffic jam is shown on the map.
2. Select **Avoid**.  
A new route is found that avoids the traffic jam.

### Avoiding a traffic jam using the map

1. On the map view, zoom in and select the traffic jam that is on your route.  
The traffic jam with an information panel is shown on the map.
2. Select the pop-up menu button.



3. Select **Avoid**.  
A new route is found that avoids the traffic jam.



## Selecting a faster route

When a faster route is found, you are asked if you want to take the faster route.

**Tip:** To take faster routes automatically, select **Always take the fastest route** in the **Route Planning** menu in Settings.

If you've not already selected the faster route, as you approach the faster route it is shown on the guidance view in green. A decision symbol is shown in the route bar.

To select the faster route, take the green route shown. Your device automatically displays your new route.

To ignore the faster route, just continue following your current route.

To get more information about the faster route, select the decision symbol in the route bar. The map opens zoomed in on the location where you have to take the new route.



## Moving Lane Guidance

**Note:** Lane guidance is not available for all junctions or in all countries.

Moving Lane Guidance helps you prepare for motorway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen.



**Tip:** To close the lane image, select anywhere on the screen.

You can also switch off lane guidance. Go to **Map & Display**, then the **Show on map** in Settings to change the **Lane guidance on motorways** setting.

### Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning between 08.00 - 09.00 and in the afternoon between 15.00 - 16.00. When known, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

---

**Important:** The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

---

# TomTom MyDrive

---

## About TomTom MyDrive

TomTom MyDrive is the easy way to save your personal navigation information. MyDrive synchronises your TomTom GO Navigation using your TomTom account. You can use MyDrive on a computer by visiting [mydrive.tomtom.com](http://mydrive.tomtom.com).

Use TomTom MyDrive in a web browser to find locations on your computer, then add them to your My Places list. These locations are then synchronised with your TomTom Navigation app so that you can access them while on the go.

To activate MyDrive on your TomTom GO Navigation, you must be connected to TomTom services.

## Logging in to MyDrive

You must log in to MyDrive to sync to your TomTom account. When you log in to your account in the TomTom GO Navigation app or in a web browser, syncing with your TomTom account happens automatically.

### Logging in to MyDrive on your TomTom GO Navigation app

1. In the Main Menu, select **TomTom Services**.
2. Select **MyDrive**.
3. Select **Create Account** to make a new TomTom account or select **Log In** to use your existing TomTom account.
4. Enter the email address and password you use for your TomTom account.
5. Select **Log In**.  
Your TomTom GO Navigation app connects to your TomTom account.
6. Return to the map view.  
Your TomTom GO Navigation app automatically saves your personal navigation information to your TomTom account.

### Logging in to MyDrive using a web browser

In a web browser, search for TomTom MyDrive or visit [mydrive.tomtom.com](http://mydrive.tomtom.com) and log in using your TomTom account email address and password. When you are logged in, you can see your personal navigation information from your TomTom GO Navigation app, and you can create Places to sync with your TomTom GO Navigation app.

## Finding and syncing locations using MyDrive

When you are logged in to TomTom MyDrive, you can find locations in MyDrive and sync them with your TomTom GO Navigation app [My Places](#) locations.

1. In a web browser, log in to your TomTom account.
2. On the map, select a location.
3. Click on the location, then open the pop-up menu and select **Add to My Places**.  
The location is shown in the **Favourites** list in the MyDrive **My Places** menu.
4. Log in to MyDrive in your TomTom GO Navigation app.

Your TomTom GO Navigation app syncs with your TomTom account and receives the new **Favourites** location. The location is stored in [My Places](#).

### **Syncing My Places locations with MyDrive**

When you are logged in to MyDrive in your TomTom GO Navigation app, the locations you have added to [My Places](#) are automatically synced with your TomTom account. You can see your My Places locations when you are logged in to MyDrive in a web browser.

### **Saving and restoring your personal navigation information**

When you are logged in to MyDrive in your TomTom GO Navigation app, your personal navigation information is continuously and automatically saved to your TomTom account.

If you reset your TomTom GO Navigation app, or log in to MyDrive on a different device, your saved personal navigation information is restored on the new device.

# Using search

---

## About search

You use search to find a wide range of places and then navigate to them. These places are found either from the information currently stored in your app, or if your device is connected to the internet, from the online data available.

You can search for the following:

- A specific address, for example, 123 Oxford Street, London.
- A partial address, for example, Oxford st Lon.
- A type of place, for example, petrol station or restaurant.
- A place by name or brand, for example, Starbucks.
- A postcode, for example, W1D 1LL for Oxford Street, London.
- A city to navigate to a city centre, for example, London.
- A Point of Interest (POI) near your current location, for example, restaurant near me.
- A contact in your smartphone contacts app.
- Latitude and longitude coordinates, for example, N 51°30'31" W 0°08'34".

The main search menu shows the three most recent destinations. You can get to other recently found results when you select **More recents**.

## Starting a search

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

You can start a search by either tapping the search bar at the top of the map view, or by selecting **Search** from the main menu.

To start a search, do the following:

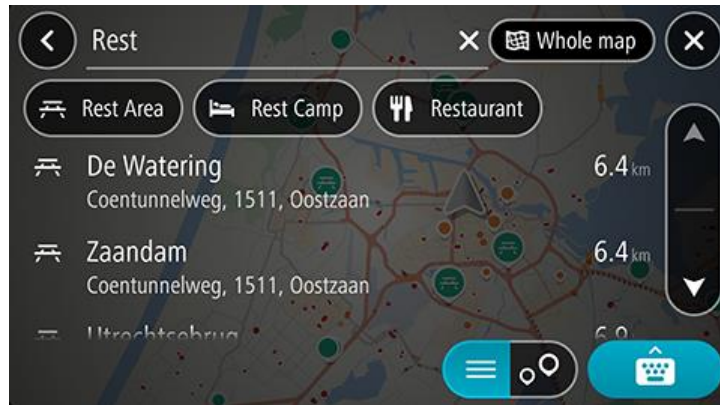
1. Tap on the search bar at the top of the map or select **Search** from the main menu.



The search screen opens with the keyboard showing.

2. Use the keyboard to enter the name of the place you want to plan a route to, or select one of the popular POI categories to immediately see a list of these locations in your area.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the search type button and then select a search option.

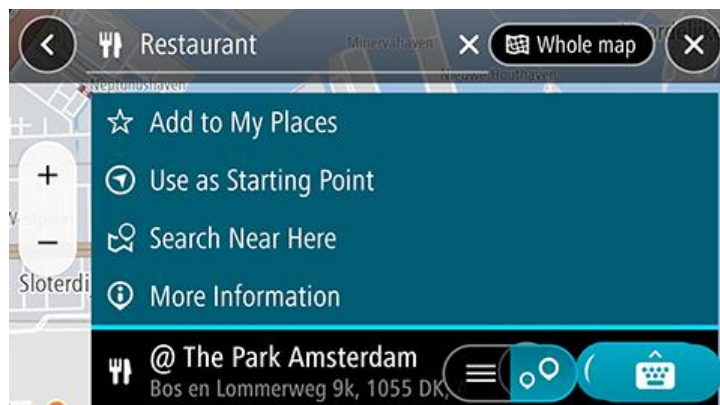
3. As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select a POI type or an individual POI. If you selected a POI type, select a POI. The location is shown on the map. The POIs on the map are colored according to their category.
5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.

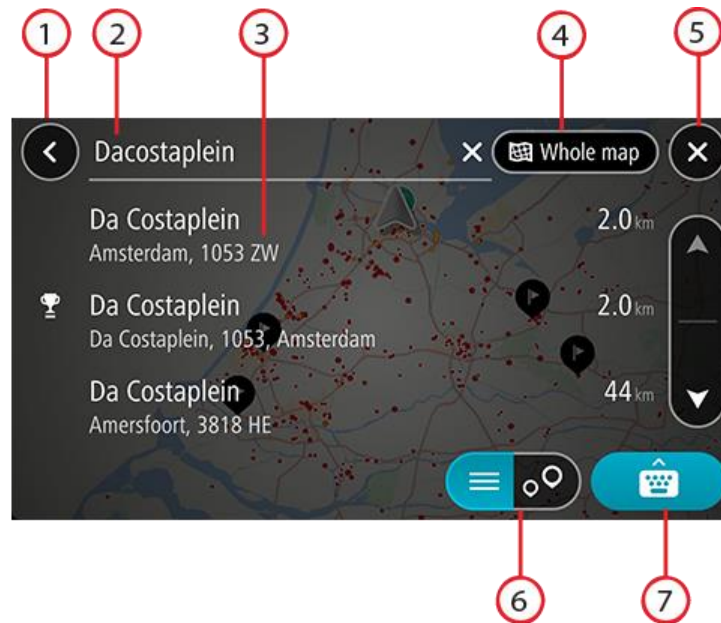


You see more information about the POI such as the phone number, full address and email.

## Entering search terms

Select **Search** in the Main menu to start searching for addresses, POIs or contacts. The search screen opens showing the device keyboard and the following buttons:

**Tip:** Hide the device keyboard to show the whole search screen.



1. **Back button**

Select this button to go back to the previous screen.

2. **Search input box**

Enter your search term here. As you type, matching results are shown.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

**Tip:** To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Search results**

4. **Type of search button**

By default, the whole of the current map is searched. Once you have used search, the last search type you selected is used. Select this button to change the type of search to any of the following:



**Whole map**

Select this option to search the whole of your current map with no limit to the search radius. Your current location is the centre of the search. The results are ranked by exact match.



**In town or city**

Select this option to use a town or city as the centre for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.



**Along route**

When a route has been planned, you can select this option to search along your route for a specific type of location, for example, petrol stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.



**Near destination**

When a route has been planned, you can select this option to use your



destination as the centre for your search.

#### Latitude Longitude

Select this option to enter a pair of latitude longitude coordinates.

#### 5. Cancel button

Select this button to return to the map view or [guidance view](#).

#### 6. List/map button

Select this button to switch between showing the results in a list or showing the results on the map.

#### 7. Show/hide keyboard button

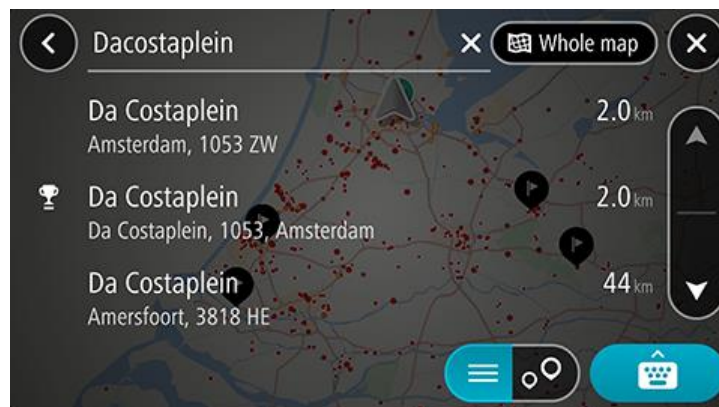
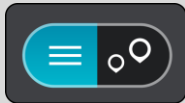
Select this button to show the keyboard.

**Tip:** To cancel a search, select the map/guidance **View button** in the top right-hand corner of the screen.

### Working with search results

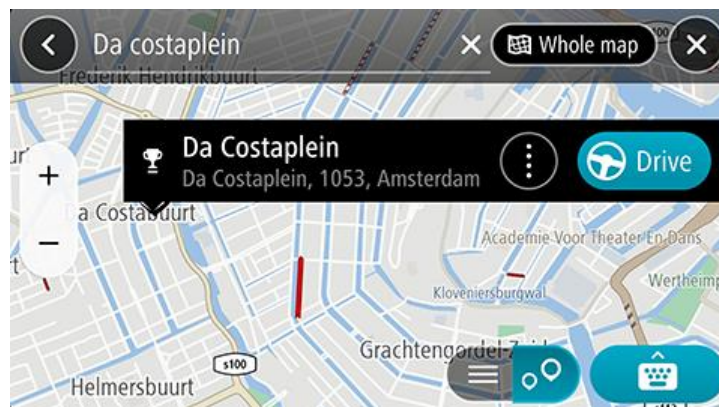
**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.

If you show the result on the map, you can use the pop-up menu to add the location to My Places.





**Note:** The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

## About postcodes

When searching using a postcode, your results depend on the type of postcode used in the country that you are searching in.

The following types of postcodes are used:

- Postcodes that navigate you to a street or part of a street.
- Postcodes that navigate you to an area comprising, for example, a single town, several villages in a rural area or a district in a large city.

### Postcodes for streets

Countries such as the Netherlands and the United Kingdom use this type of postcode. When you search using this type of postcode, enter the postcode, then leave a space and then optionally enter the house number. For example, "SS15 5UR 27". Your device then plans a route to a specific house or building on a specific street.

### Postcodes for areas

Countries such as Germany, France and Belgium use this type of postcode. If you search using a postcode for an area, your results include all the streets in a city district, the whole town, or the villages within that postcode.

When using quick search, you may get results from multiple countries if you enter a postcode for an area.

**Note:** If you search using a postcode for an area, you will not get a specific address in your results.

This type of postcode is still very useful in reducing the number of search results. For example, a search for Neustadt in Germany returns a long list of possible results. Adding a space followed by the postcode for an area narrows the results down to the Neustadt that you are looking for.

As another example, if you want to search in a city, enter a postcode for an area and select the city centre you are searching for from the results.

# Planning a route using search

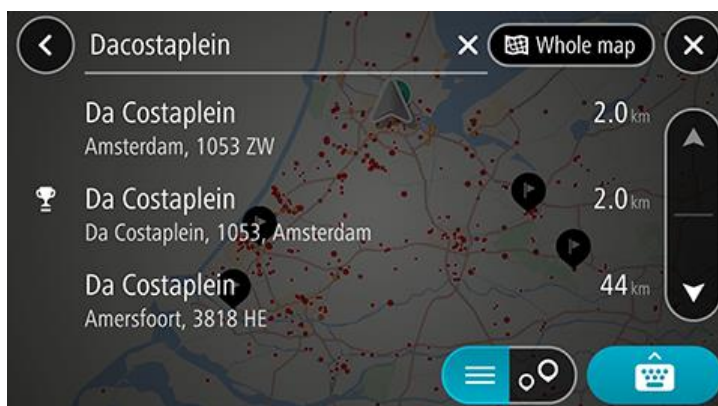
## Planning a route to an address using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Tap on the search bar at the top of the map, or select **Search** from the main menu.
2. Use the keyboard to enter the address that you want to plan a route to.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for an address, town, city, or postcode.

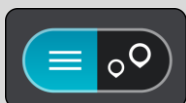
**Tip:** To search for a specific street in the United Kingdom or the Netherlands, type in a postcode, then leave a space and then type in the house number. For example, **1017CT 35**. For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

3. As you type the address, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an address suggestion.
5. Enter the house number if you have one and haven't entered it already.

**Tip:** If you enter a house number that is not found, then the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, or you can select **Drive** to drive to the nearest house number.

6. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

**Tip:** You can save a route using My Routes.

## Planning a route to a city centre

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city centre using search, do the following:

1. Tap on the search bar at the top of the map, or select **Search** from the main menu.
2. Use the keyboard to enter the name of the city or town you want to plan a route to.

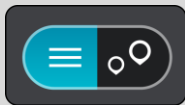
**Tip:** To search for a specific city you can use the city's postcode or the country. For example, searching for Essen will return many results. If you search for Essen 2910 or Essen Belgium then that city will be at the top of the results. You can then search in the city.

**Tip:** When searching, the whole map is searched. If you want to change how the search is done, select the search type button, then select a search option.

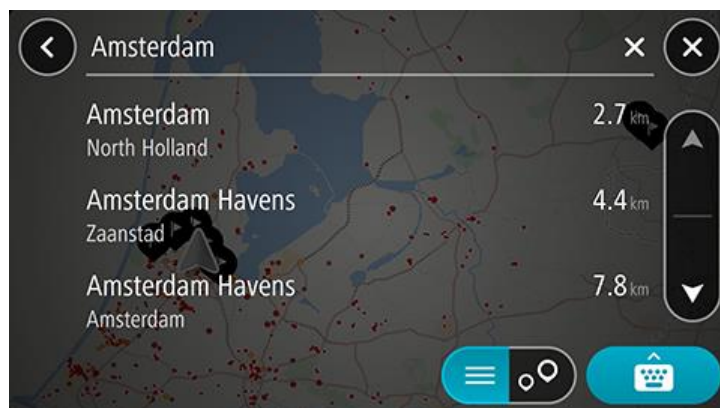
3. As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:

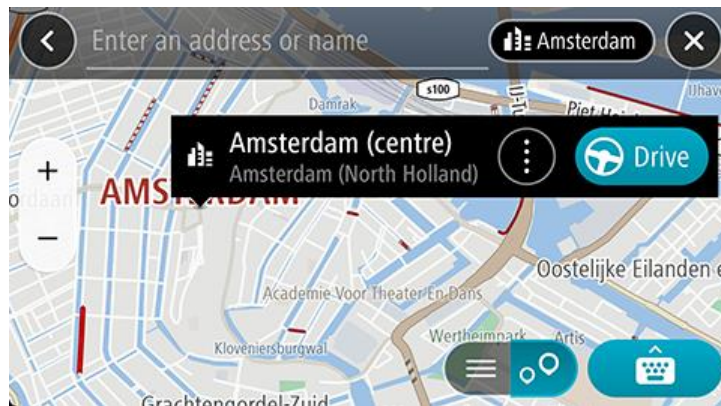


4. Select the city.



5. Select the city centre.

The city centre location is shown on the map.



6. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

**Tip:** You can save a route using My Routes.

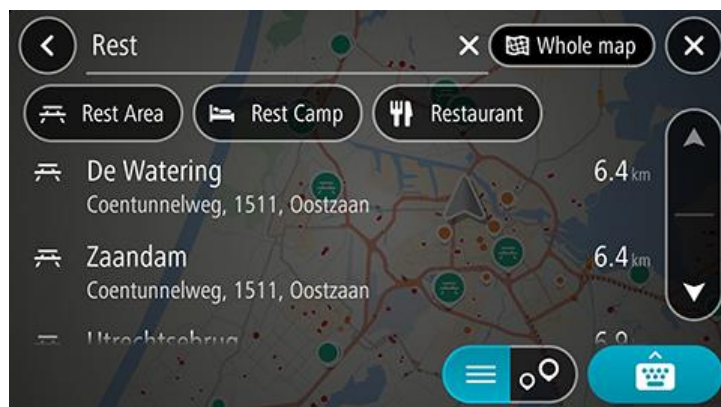
## Planning a route to a POI using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Tap on the search bar at the top of the map, or select **Search** from the main menu.
2. Use the keyboard to enter the name of the place you want to plan a route to or select one of the popular POI categories to immediately see a list of these locations in your area.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI category, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

**Note:** When searching, the whole map is searched. If you want to change how the search is done, select the search type button and then select a search option.

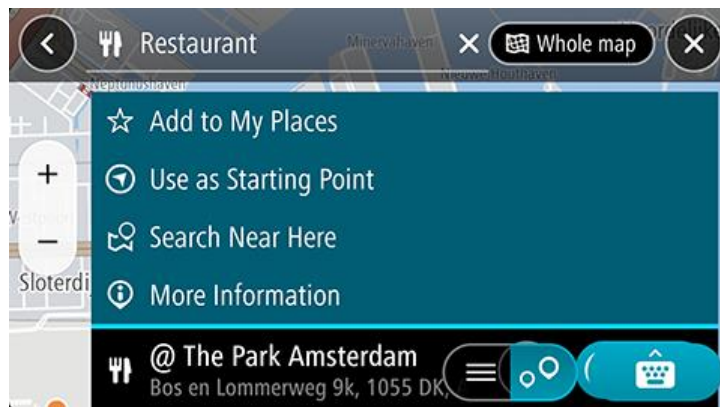
3. As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select a POI category or an individual POI. If you selected a POI category, select a POI. The location is shown on the map.
5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

6. To plan a route to this destination, select **Drive**. A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

**Tip:** You can save a route using My Routes.

## Planning a route to a contact using search

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

**Note:** When you use TomTom GO Navigation app for the first time, there may be a short delay while the app finds all your contacts that have full addresses. The time taken depends on the number of contacts in your contacts app.

**Note:** You can only plan a route to a contact that has a full address which can be found on the map area installed on your device. The address must have a house number, a street, and a city.

To plan a route to a contact in your smartphone contacts app, do the following:

1. Tap on the search bar at the top of the map, or select **Search** from the main menu.

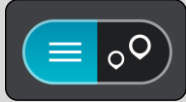
2. Select the **Contacts**.
3. Use the keyboard to enter the name of your contact you want to plan a route to.

As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

**Tip:** If you [press and hold](#) a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

**Tip:** To see more results, hide the keyboard or scroll down the results list.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select the contact you want.

**Tip:** If your contact does not have an address, press and hold on your contact name and you will get the option to add an address.

Your contact is shown on the map.

**Note:** If your contact has multiple addresses, all the locations are shown on the map. Select a location to show the address.

5. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

**Tip:** You can save a route using My Routes.

## Planning a route using the map

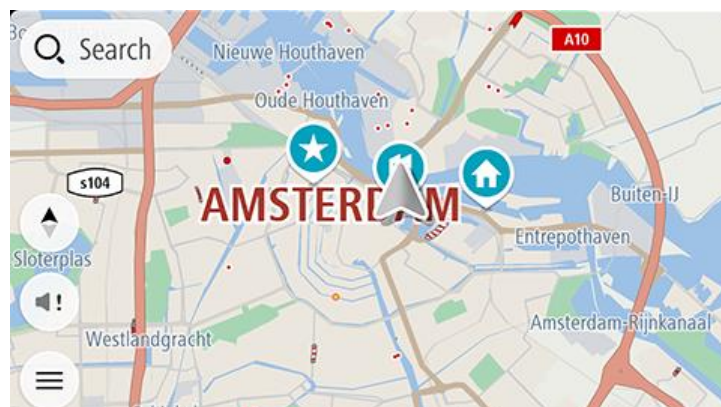
---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

To plan a route using the map, do the following:

1. [Move the map](#) and zoom in until you can see the destination that you want to navigate to.



**Tip:** You can also select a map symbol to open the pop-up menu, then select the **Drive** button to plan a route to that location.

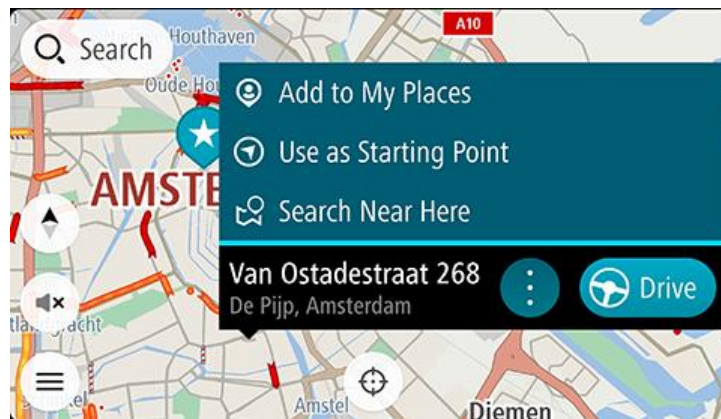
2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

3. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** You can use the location you selected in other ways, such as adding it to [My Places](#), by selecting the pop-up menu button.



**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

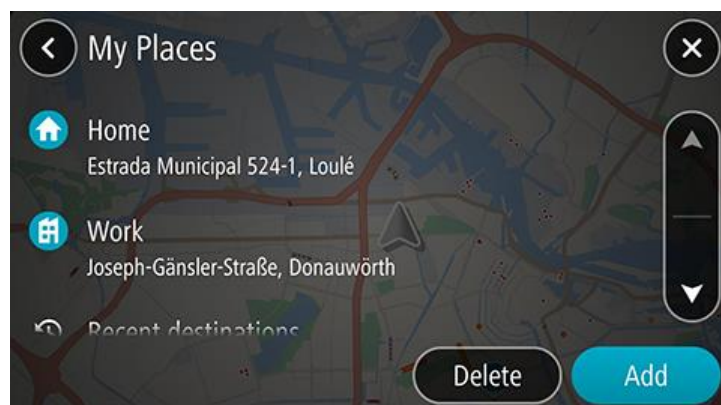
## Planning a route using My Places

To navigate to one of My Places from your current location, do the following:

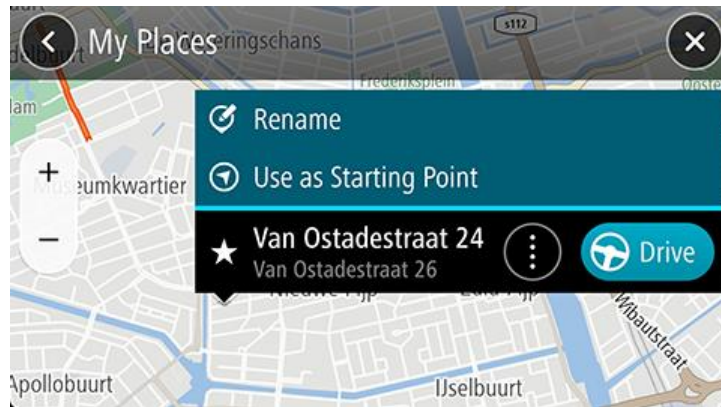
1. Select **My Places** from the main menu.



A list of all your Places opens.



2. Select the Place you want to navigate to.  
Your chosen Place is shown on the map with a pop-up menu.



3. To plan a route to this destination, select **Drive**.  
A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

## Planning a route to a contact using My Places

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

**Note:** When you use TomTom GO Navigation app for the first time, there may be a short delay while the app finds all your contacts that have full addresses. The time taken depends on the number of contacts in your contacts app.

**Note:** You can only plan a route to a contact that has a full address which can be found on the map area installed on your device. The address must have a house number, a street, and a city.

To plan a route to a contact in your smartphone contacts app, do the following:

1. Select **My Places** from the main menu.



2. Select **Contacts**.
3. Select a contact.

The contact's address is shown on the map.

**Note:** If your contact has multiple addresses, all the locations are shown on the map. Select a location to show the address.

4. To plan a route to this destination, select **Drive**.  
A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.



**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can save a route using My Routes.

## Planning a route from your contacts app

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

**Note:** To plan a route using a contact in your smartphone contacts app, the contact must have a full address.

To plan a route using a contact in your smartphone contacts app, do the following:

1. Open the contacts app on your phone.
2. Select the contact you want to plan a route to.
3. Select the contact's address.  
The option screen opens.
4. Select the TomTom GO Navigation app button.
5. The TomTom GO Navigation app opens.
6. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can save a route using My Routes.

## Planning a route to a geotagged photo

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

**Tip:** A photo that is geotagged has the location that the photo was taken stored in the photo file. You can switch on geotagging of photos in your phone's settings.

To plan a route to a geotagged photo in your smartphone photo gallery, do the following:

1. Select **My Places** from the main menu.



2. Select **Photos**.
3. Select photo from your gallery.  
The photo's address is shown above the photo.
4. To plan a route to this destination, select **Drive**.

A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

## Planning a route using coordinates

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Tap on the search bar at the top of the map, or select **Search** from the main menu.  
The search screen opens with the keyboard showing.
2. Select the type of search button to the right of the search box.



3. Select **Latitude Longitude**.

**Tip:** The example coordinates shown on the screen are your current latitude and longitude.

4. Type in your pair of coordinates. You can enter any of these coordinate types:
  - Decimal values, for example:  
N 51.51000 W 0.13454  
51.51000 -0.13454

**Tip:** For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.

- Degrees, minutes and seconds, for example:  
N 51°30'31" W 0°08'34"
- GPS standard coordinates, for example:  
N 51 30.525 W 0 08.569

**Note:** The bar below the coordinates goes red if you enter coordinates that are not recognised by your TomTom GO Navigation.

5. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.  
The nearest street displayed. If this cannot be found, the coordinates are displayed.
6. Select a suggestion for your destination.  
The location is shown on the map.
7. To plan a route to this destination, select **Drive**.  
A route is planned and then guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Tip:** You can add a stop to a route that you have already planned.

**Tip:** You can save a route using My Routes.

## Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your My Routes list.

To plan a route in advance, do the following:

- Tap on the search bar at the top of the map, or select **Search** from the main menu.
- The search screen opens with the keyboard showing.

**Tip:** If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.

1. Use the keyboard to enter the name of the location you want to use as a starting point.
2. Select an address or POI suggestion. The location is shown on the map.
3. Select the pop-up menu button.

A pop-up menu shows a list of options.



4. Select **Use as Starting Point**.
5. Repeat the steps above to select a destination for your route.

Your route is planned using your chosen starting point and destination. The estimated journey time is shown at the top of the route bar.

**Tip:** Stops, POIs and Places can all be selected as starting points using their pop-up menus.

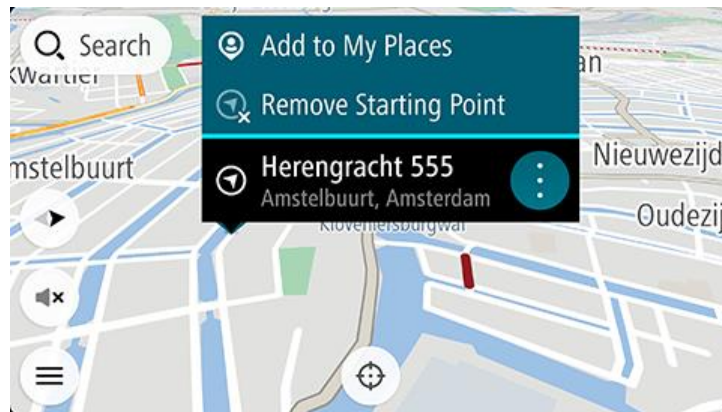
**Tip:** You can save the route in My Routes.

6. To drive to the starting point, select **Drive** at the top of the screen.
- The starting point of the route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

## Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Remove Starting Point**.

Your route is replanned with your current location as the starting point. The original starting point is removed from your route.

### Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.

3. Select **Change to a Stop**.

Your route is replanned with the starting point changed into a stop, and your current location is used as the starting point.

### Finding a car park

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

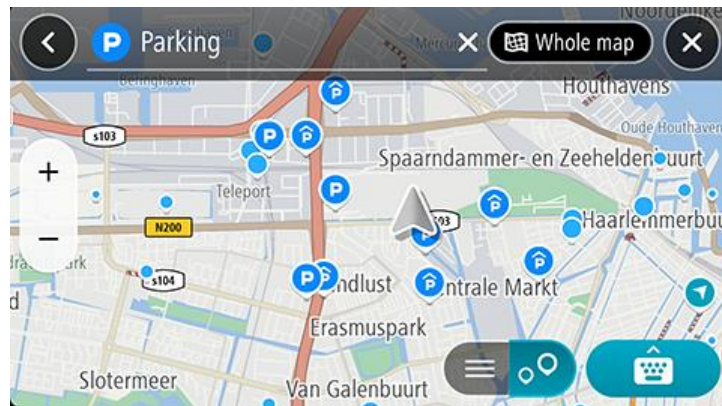
---

To find a car park, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Select **Parking**.

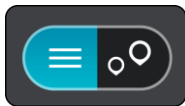


The map opens showing the locations of car parks.

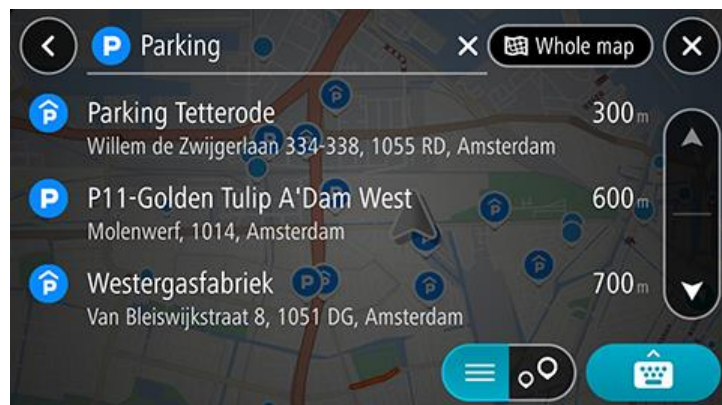


If a route is planned, the map shows car parks near your destination. If a route isn't planned, the map shows car parks near your current location.

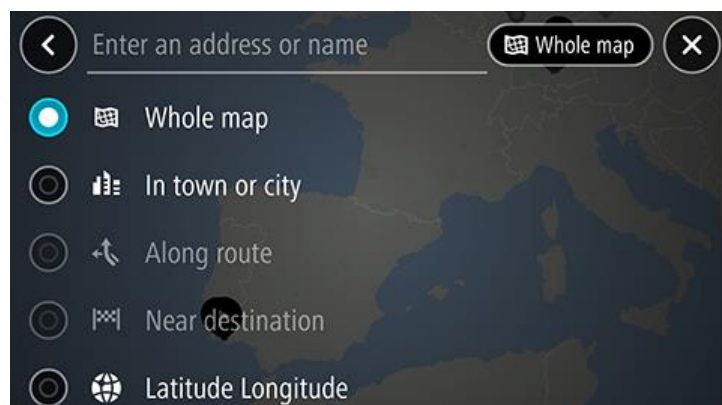
You can change the screen to show a list of car parks by pressing this button:



You can select a car park from the list to locate it on the map.

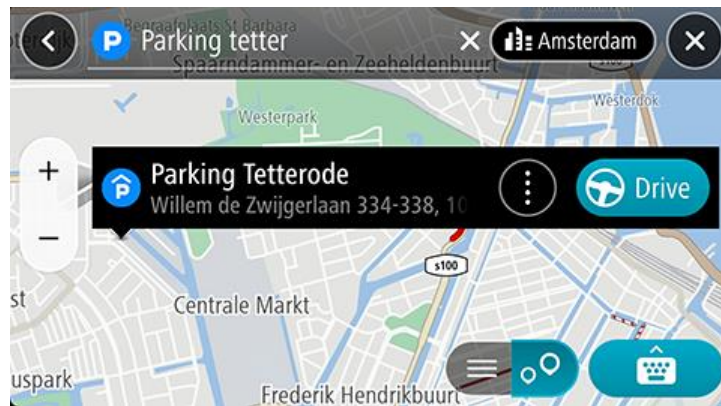


If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a car park from the map or list, and then open the pop-up menu.

The pop-up menu opens on the map showing the name of the car park.



4. Select **Drive**. The parking replaces your final destination.

If you want to keep your existing destination, select the option **Add to Current Route**. The parking is then added as a stop immediately before the final destination and your existing destination is not changed.

**Note:** The **Add to Current Route** option is only available if you have a route planned.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

## Finding a petrol station

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

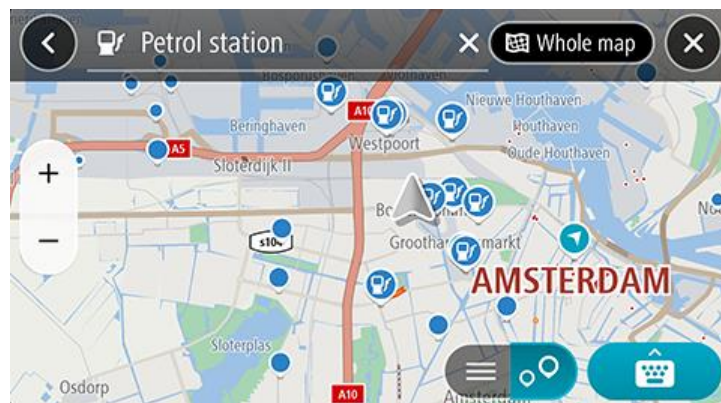
---

To find a petrol station, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Select **Petrol Station**.



The map opens showing the locations of petrol stations.

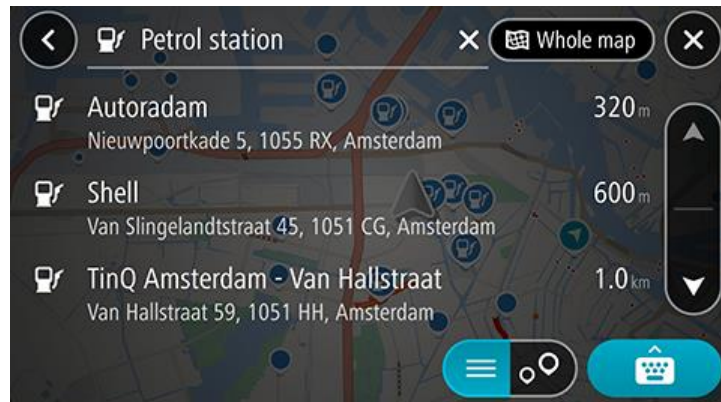


If a route is planned, the map shows petrol stations along your route. If a route isn't planned, the map shows petrol stations near your current location.

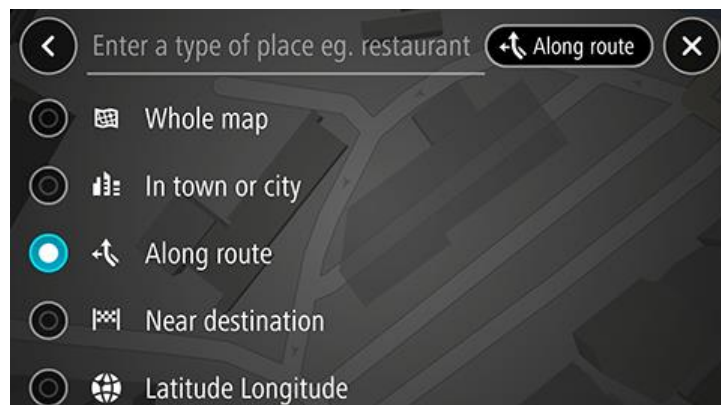
You can change the screen to show a list of petrol stations by pressing this button:



You can select a petrol station from the list to locate it on the map.

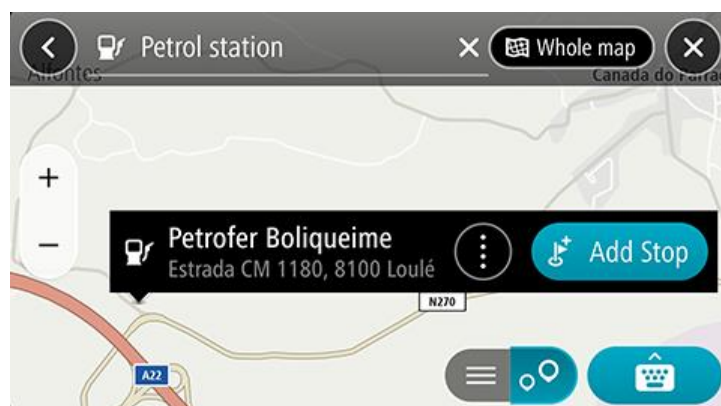


If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a petrol station from the map or list, and then open the pop-up menu.

A pop-up menu opens on the map showing the name of the petrol station.



4. Select **Drive**. The petrol station replaces your final destination.

If you want to keep your existing destination, select the option **Add Stop**. The petrol station is then added as a stop immediately before the final destination and your existing destination is not changed.

**Note:** The **Add Stop** option is only available if you have a route planned.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

### Sharing your destination and arrival time

1. Plan a route.
2. Tap the arrival information panel at the top of the route bar.



The **Share arrival time** pop-up opens.

3. Select the app that you want to use to share your destination and arrival time.
4. Complete the steps in the app that you selected.

Your destination and arrival time are shown in the app in a standard message. You can edit the message before you send it or post it.



# Changing your route





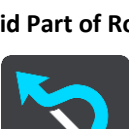

---

## The Current Route menu

When you have planned a route, select the **Current Route** button in the Main Menu to open the Current Route Menu.

The following buttons are available in the menu:

---

<b>Clear Route</b> 	Select this button to clear the currently planned route. The Current Route Menu closes and you return to the map view.
<b>Skip Next Stop</b> 	Select this button to <a href="#">skip the next stop</a> on your route.
<b>Find Alternative</b> 	Select this button to show up to three alternative routes on the map view.
<b>Avoid Blocked Road</b> 	Select this button to <a href="#">avoid an unexpected obstacle</a> that is blocking the road on your route.
<b>Avoid Toll Roads and More</b> 	Select this button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads. You can also <a href="#">avoid route features</a> using the route bar.
<b>Avoid Part of Route</b> 	Select this button to avoid part of a route.
<b>Show Instructions</b> 	Select this button to see a list of turn-by-turn text instructions for your planned route. The instructions include the following: <ul style="list-style-type: none"><li>▪ Your current location.</li><li>▪ Street names.</li></ul>

---

- 
- Up to two road numbers shown in road shields whenever available.
  - An instruction arrow.
  - An instruction description.
  - The distance between two consecutive instructions.
  - Exit number.
  - The full addresses of stops on your route.

**Tip:** Select an instruction to see a preview of that section of the route in the map view.

You can also select the instruction panel in [the guidance view](#) to see turn-by-turn text instructions.

---

**Share Arrival Time**



Select this button to share your arrival time with friends using other apps on your device.

---

**Add Stop to Route**



Select this button to add a stop to your currently planned route. You can also add a stop to your route directly from the map.

---

**Add to My Routes**



If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your My Routes list.

---

**Change Route Type**



Select this button to change the type of route used to plan your route. Your route will be recalculated using the new route type.

---

**Reorder Stops**



Select this button to see the lists of stops for your current route. You can then change the order of the stops on your route.

---

**Drive to Route**



Select **Drive to Route** to plan a route from your current location to the starting point of a My Route. The starting point is converted to a stop.

---

**Play Route Preview**



Select this button to watch a preview of your planned route.

---

## Decide by steering

As you travel along your route, your TomTom GO Navigation can find an alternative route, that avoids traffic incidents. This shows in green on your map view, and the decision point shows in green on the route bar.

At the decision point, if you steer to the alternative route, your route information will automatically be updated and displayed on the screen.

## Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the [guidance view](#), select the current location symbol or the speed panel.

**Tip:** The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

A new route is found that avoids the blocked road. You may get shown up to two alternatives depending on the road network between you and your destination.

The new route is shown on the map view with the difference in travel time in a balloon.

**Note:** It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.

Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

## Avoiding part of a route

If part of a road is blocked or you wish to avoid part of a route, you can select a specific section of a route to avoid.

1. Select the Main Menu button to open the Main Menu.
2. Select **Current Route**.



3. Select **Avoid Part of Route**.



A screen opens showing a list of the sections that comprise your current route.

4. Select the section of the route that you want to avoid.  
A preview shows you the section you have chosen on the map.
5. Select **Avoid**.

A new route is found that avoids your chosen route section. The new route is shown on the map view.

**Note:** It may not be possible to find an alternative route around the route section if none exists.

Guidance to your destination resumes avoiding your chosen route section. As soon as you start driving, the guidance view is shown automatically.

## Finding an alternative route

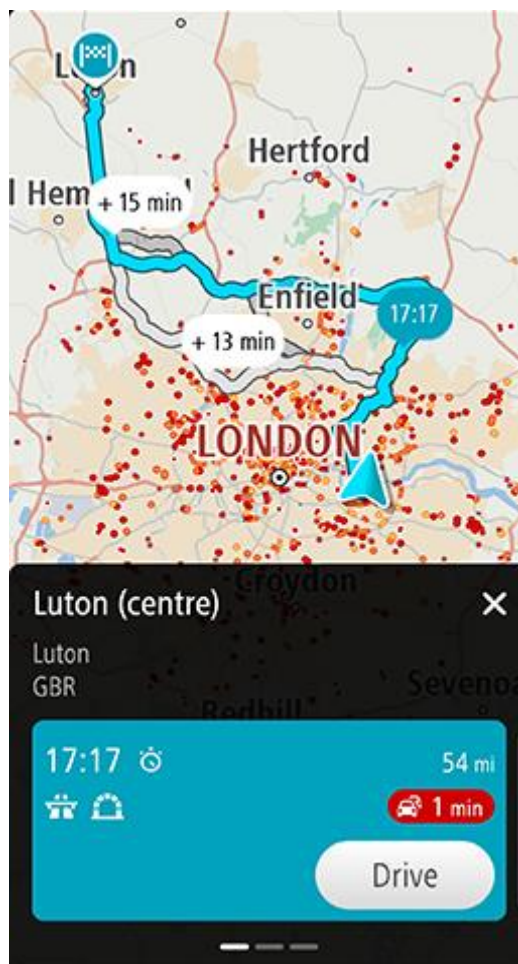
**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the map view, select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon. You can also select the **km/mi** button to show the difference as a distance.

**Tip:** Information from the Lifetime Traffic service is used when calculating alternative routes. Any route that is 50% longer in time than the original route is not shown.



Route details panel gives you, for the chosen route:

- The arrival time
  - The distance
  - Any delay on the route (such as traffic jams, roadworks) that affect your arrival time
  - Icons that represent specific features of the route, such as tolls, or motorway, or tunnels, that may affect your journey.
1. Swipe left and right to view details of the other routes. As you do this, the route is highlighted on the map.

2. Select your chosen route by tapping on the **Drive** button  
Guidance to your destination begins. As soon as you start driving, the [guidance view](#) is shown automatically.

**Note:** You can also find alternative routes when you select **Current Route** in the Main Menu, followed by **Find Alternative**.

## Changing the type of route

---

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

---

1. Plan a route as usual.
2. On the map view, select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route**.
5. Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may not be the fastest route, especially if the route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Winding route** - the route with the most turns.
- **Avoid motorways** - this type of route avoids all motorways.

You can set the default route type in the Settings Menu.

## Avoiding features on a route

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**
- **Tunnels**

**Note:** Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

To avoid a feature on your route, do the following.

1. Select the Main Menu button to open the Main Menu.

2. Select **Current Route**.



3. Select **Avoid Toll Roads and More**.



A screen opens showing a list of the features you can avoid. The features found on your route are highlighted.

4. Select the feature that you want to avoid.
5. Select **OK**.

A new route is found that avoids the feature. The new route is shown on the map view.

**Note:** It may not be possible to find an alternative route around the route feature if none exists.

Guidance to your destination resumes. As soon as you start driving, the guidance view is shown automatically.

### Avoiding an incident or route feature using the route bar

You can avoid an incident or route feature that is on your route.

**Note:** It may not be possible to find an alternative route around the incident or route feature if none exists.

1. In the route bar, select the symbol for the route feature you want to avoid.
2. The route feature is shown on the map together with the pop-up menu.
3. Select **Avoid** in the pop-up menu.  
A new route is found that avoids the route feature.

### Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.  
The map view is shown.
3. To select a stop, do one of the following steps:
  - Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add**.



- Select **Search** and search for a location. When you have found a location, select **Add**.



Your route is recalculated to include your stop.

### Adding a stop to your route using the map

1. Press the switch view button to show the map.  
Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.

3. Select the pop-up menu button.
4. Select **Add to Current Route**.



Your route is recalculated to include your stop.

### Deleting a stop from your route

1. In the route bar, press the stop you want to delete.  
The map zooms in to the stop and shows a pop-up menu.

**Tip:** If you select the wrong stop press the back button to return to the map.

2. Select **Delete This Stop**.  
The stop is deleted and your route is recalculated.

### Skipping the next stop on your route

1. In the Main Menu, select **Current Route**.
2. Select **Skip Next Stop**.  
The map view is shown. The next stop on your route is deleted and your route is recalculated.

### Reordering stops on a route

**Note:** It is also possible to reorder the stops using the route bar.

1. In the Main Menu, select **Current Route**.
2. Select **Reorder Stops**.  
The map view is shown with the route cleared. The starting point, destination and all the stops are shown.
3. Select the stops one by one in the order you wish to drive them.  
The symbols change to a flag as you select each stop. The last stop you select becomes your destination.  
Your route is recalculated with the stops in the changed order.

# My Places

---

## About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

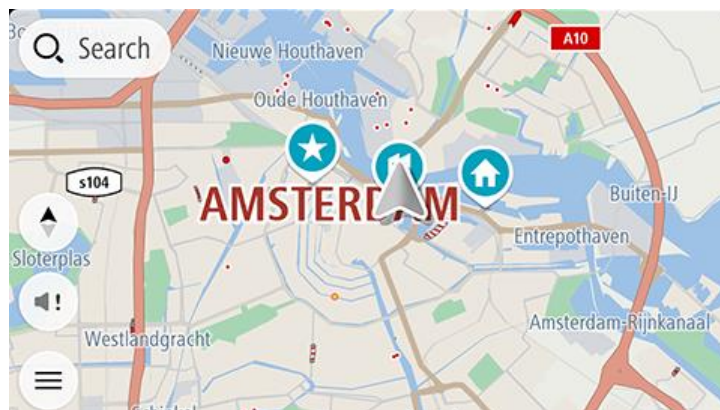
- **Home** and **Work** - These locations can be your home and work addresses, or places you often visit. Choosing locations lets you use the **Drive Home** and **Drive to Work** buttons in the main menu.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.
- **Contacts** - Select this button to select a contact from your list of contacts.
- **Photos** - Select this button to open your phone's photo album. Select a geotagged photo and plan a route to the location that the photo was taken.

**Tip:** A photo that is geotagged has the location that the photo was taken stored in the photo file. You can switch on geotagging of photos in your phone's settings.

- **Favourites** - Locations that you have saved to My Places are shown here, so you can select them without having to search for them on the map.

You can add a location to My Places directly in the My Places menu, by selecting a location from the map, by searching for a location, and selecting **Add to My Places** from the pop-up menu.

Your home location and the locations that you have added appear in a list in My Places and are shown with a marker on the map.



## Setting your home or work location

You can set your home or work locations in the following ways:

### Setting your home or work location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Add Home** or **Add Work**.

**Tip:** To set your home location, you can also select **Add Home** from the main menu.

3. To select a location for home or work, do one of the following:



- Zoom in on the map at the location you want to select. Press and hold to select the location, then select **Set**.
- Select the Search button and search for a location. Select a location to set as home or work, then select **Set**.

### Setting your home or work location using the map

1. In the Map View, move the map and zoom in until you can see your home or work location.
2. Press and hold to select the location.  
A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home" or "Work".

**Note:** "Home" must have a capital letter H and "Work" must have a capital letter W.

3. Save the location.  
Your home or work location is shown on the map.

### Changing your home or work location

You can change your home or work location in the following ways.

#### Changing your home or work location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home** or **Work**.  
The location is shown on the map, with a pop-up menu.
3. Select **Edit Location**.
4. To select a new home location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select **Set**.
  - Select the **Search** button and search for a location. Select a location to set as home or work, then select **Set**.

#### Changing your home or work location using the map

1. In the Map View, move the map and zoom in until you can see your new home or work location.
2. Press and hold to select the location.  
A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home" or "Work".

**Note:** "Home" must have a capital letter H and "Work" must have a capital letter W.

3. Save the location.  
Your home or work location is changed to the new location.

### Your contacts in My Places

The contacts in your phone's contacts app are shown in the Contacts list in My Places. Select a contact to show the contact's location on the map and plan a route to the location.

**Note:** When you use TomTom GO Navigation app for the first time, or when you add maps, there may be a short delay while the app finds all your contacts that have full addresses. The time taken depends on the number of contacts in your contacts app.

**Note:** You can only plan a route to a contact that has a full address which can be found on the map areas that are installed on your device. The address must have a house number, a street, and a city.

### Adding a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Add**.
3. To select a location, do one of the following:
  - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the **Add** button.
  - Search for a location. Select the location for the list, then select the **add** button.The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognise it.
5. Select **Done** to save your location in the My Places list.

### Add a location to My Places from the map

1. Move the map and zoom in until you can see the location you want to select.
2. Press and hold to select the location.
3. Select the pop-up menu button.
4. Select **Add to My Places**.  
The name of the location is shown in the edit screen.
5. Edit the name of the location so you can easily recognise it.
6. Select **Done** to save your location in the My Places list.  
The location you added is shown with a marker on the map.

### Adding a location to My Places using search

1. Search for a location and select it.
2. When the map view shows the location, select the pop-up menu button.
3. Select **Add to My Places**.  
The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognise it.
5. Select **Done** to save your location in the My Places list.

### Deleting a recent destination from My Places

1. In the Main Menu, select **My Places**.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

### Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

# My Routes

---

## About My Routes

My Routes provides an easy way to save and retrieve routes.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on holiday** - You are going on holiday and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While touring** - You want to follow a tour you have downloaded from the Internet, or drive a route another user has shared with you.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

Routes have a starting point and a destination, and perhaps some stops. Your device calculates your preferred type of route between all these points, for example, the fastest or most economical, and uses Traffic. You can edit a route by, for example, adding stops or moving the starting point.

## Saving a route

1. Plan a route using the steps described in [Planning a route](#).

**Tip:** If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.
4. Select **Manage Route**, then **Add to My Routes**.  
The name of the route is shown in the edit screen.
5. Edit the name of the route so that you can easily recognise it.
6. Save your route in the My Routes list.

**Tip:** You can also save a route using the **Add to My Routes** button in the Current Route menu.

## Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.  
The route is shown on the map view.
3. To navigate to the start of the saved route, select **Drive**.  
The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

**Tip:** There are two other ways to navigate using a saved route:  
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.

Alternatively, select **Drive to Route** in the Current Route menu.

### Adding a stop to a saved route using the map

**Note:** You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the switch view button to show the map.  
Your complete route is shown on the map.
2. Select the route.
3. Select the pop-menu button to open the menu.
4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

**Tip:** If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add** button to add this location as a stop.  
Your route is recalculated to include your stop.

**Tip:** To update the saved route in your My Routes list with the changes, select the route on the map then select **Manage Route** and then select **Save Changes to Route**.

### Deleting a route from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

# Speed Cameras

---

## About speed cameras

The Speed Cameras service warns you about the following camera locations:

- Fixed speed camera locations.
- Mobile speed camera locations.
- Mobile speed camera hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Speed Cameras service also warns you about accident blackspot locations.

To get TomTom services in your TomTom GO Navigation, your device must have a mobile data connection.

---

**Important:** If you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom services.

---

**Important:** The Speed Cameras service isn't available in all countries. For example, in France, TomTom offers a Danger Zone service instead and in Switzerland, no speed camera services are permitted at all. In Germany, you are responsible for switching the Speed Cameras service on or off. The issue of the legality of using speed camera services in Germany and other EU countries is not unique. You therefore use this service at your own risk. TomTom accepts no liability arising from the use of this service.



## Speed camera warnings

Warnings are given as you approach a speed camera. You are warned in several ways:















- A symbol is shown in the [route bar](#) and on your route on the map.
- Your distance to the speed camera is shown in the route bar.
- The speed limit at the camera location is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed check area, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

**Tip:** In the map view or [guidance view](#), you can select a speed camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed check area. In the map view, you can also select a speed camera that is shown on your route.

---

Symbol shown on map	Symbol shown in route bar	Description
		<b>Fixed speed camera</b> - this type of camera checks the speed of passing vehicles and is fixed in one place.

---

Symbol shown on map	Symbol shown in route bar	Description
		<b>Mobile speed camera</b> - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		<b>Mobile speed camera hotspots</b> - this type of warning shows places where mobile cameras are often used.
		<b>Average speed cameras</b> - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed check area.  While you are driving in an average speed check area, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		<b>Speed enforcement zones</b> - these zones can contain multiple speed cameras.  You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and a visual warning is shown in the route bar.
		<b>Red light camera</b> - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of traffic light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		<b>Traffic restriction</b> - this type of warning warns you about restricted roads.
		<b>Accident hotspot</b> - this type of warning is given for a place where road traffic accidents have historically been concentrated.  You are warned at the start and end of the accident hotspot. While you are driving in an accident hotspot, your current speed is shown and a visual warning is shown in the route bar.

### Changing the way you are warned

To change the way you are warned about speed cameras, select **Sounds & Warnings** in the Settings menu.



You can then set how you want to be warned for the different types of cameras and hazards. You can choose to be warned, warned only if you are speeding, or never warned.

To switch off all warnings, switch off **Speed cameras & hazards**.

## Reporting a new speed camera

If you pass a new speed camera that you were not warned about, you can report it instantly.

**Note:** To report a speed camera, your device must have a mobile data connection.

You can report a speed camera in the following ways:

Using the speed panel to report a speed camera

1. Select the speed camera symbol on the speed panel in the guidance view.  
You see a message thanking you for reporting the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your device automatically and also sent to other users.

### Using the current location menu to report a speed camera

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Speed Camera** from the current location menu.  
You see a message thanking you for reporting the camera.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The speed camera is saved on your device automatically and also sent to other users.

**Note:** You can also report speed cameras via the main menu.

## Confirm or remove a mobile speed camera

You can confirm the presence of a mobile speed camera or remove a mobile speed camera if it is no longer present.

Just after you pass a mobile speed camera, in the route bar you are asked if the camera was still there.

- Select **Yes** if the mobile speed camera is still there.
- Select **No** if the mobile speed camera has been removed.

Your selection is sent to TomTom. We collect reports from many users to determine if the camera warning should be kept or removed.

## Updating locations for cameras and hazards

The locations of speed cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident blackspots, may also change.

When connected to TomTom services, all camera updates for fixed and mobile camera locations are received in real time. You do not need to do anything to receive updates – they are sent to your navigation app automatically.

# Danger Zones

---

## About danger zones and risk zones

The Danger Zones service warns you about danger zones and risk zones on your route when you are in France.

Since 3rd January 2012, it has been illegal to receive warnings about the position of fixed or mobile speed cameras when you are driving in France. To be compliant with this change in French law, speed camera locations are no longer reported but instead areas of danger are indicated as danger zones and risk zones.

---

**Important:** Outside of France, you receive warnings about speed cameras. Inside France, you receive warnings about danger zones and risk zones. When you cross the border, the type of warning you receive changes.

---

A danger zone is a zone specified by French law. A risk zone is a temporary danger zone reported by users. The Danger Zones service warns you about both danger zones and risk zones in the same way.

Danger zones and risk zones may or may not contain one or more speed cameras or a range of other driving hazards:

- Specific locations are not available and a danger zone icon is shown instead as you approach the zone.
- The minimum length of the zone depends on the road type and is 300 m for roads in built-up areas, 2000 m (2 km) for secondary roads and 4000 m (4 km) for motorways.
- The location of one or more speed cameras, if any, can be at any point within the zone.
- If two danger zones are close to each other, the warnings can be merged into a single longer zone.

Information about the location of zones is continually updated by TomTom and other users and frequently sent to your TomTom GO Navigation so that you always have the latest information. You can also contribute by reporting new risk zone locations.

To get TomTom services on your TomTom GO Navigation, your device must have a mobile data connection.

---

**Important:** If you are outside of the area covered by your mobile data plan, you may be liable for extra roaming charges while using TomTom services.

---

**Note:** You cannot remove a danger zone or a risk zone.





## Danger zone and risk zone warnings

Warnings are given 10 seconds before you reach a danger zone or risk zone. You are warned in several ways:

- A symbol is shown in the [route bar](#) and on your route on the map.
- Your distance to the start of the zone is shown in the route bar.
- The speed limit in the zone is shown in the route bar.
- You hear a warning sound as you get near the start of the zone.
- While you are approaching a zone or driving in a zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.
- While you are driving in a zone your distance to the end of the zone is shown in the route bar.

Warning sounds are played for these types of zones:



Symbol shown on map	Symbol shown in route bar	Description
		<b>Danger zone</b> - this type of warning is only given in France. You are warned at the start and end of the danger zone.
		<b>Risk zone</b> - this type of warning is only given in France. You are warned at the start and end of the risk zone.

You can change the way you are warned about danger and risk zones.

### Changing the way you are warned

To change the way you are warned about danger zones, select **Sounds & Warnings** in the Settings menu.



You can then set how you want to be warned for the different types of zones. You can choose to be warned, warned only if you are speeding, or never warned.

To switch off all warnings, switch off **Danger zones & hazards**.

### Reporting a risk zone

If you pass a risk zone that you were not warned about, you can report it instantly.

**Note:** To report a risk zone, your device must have a mobile data connection.

If a risk zone is reported directly before or after an existing risk or danger zone, then the new zone is added to the existing zone.

You can report a risk zone in the following ways:

#### Using the speed panel to report a risk zone

1. Select the risk zone symbol on the speed panel in the guidance view.  
You see a message thanking you for reporting the zone.

**Tip:** If you make a mistake when reporting a camera, select **Cancel** in the message.

The risk zone is saved on your device automatically and also sent to other users.

#### Using the current location symbol to report a risk zone

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Risk Zone** from the pop-up menu.  
You see a message thanking you for reporting the risk zone.

**Tip:** If you make a mistake when reporting a risk zone, select **Cancel** in the message.

The risk zone is saved on your device automatically and also sent to other users. A reported risk zone stays on your device for three hours.

**Note:** You can also report a risk zone via the main menu.

### Updating locations for danger zones and risk zones

The locations of danger zones and risk zones can change frequently. New zones can also appear without warning.

When connected to TomTom services, all zone updates are received in real time. You do not need to do anything to receive updates – they are sent to your navigation app automatically.

# Settings

---

## Map & Display

Select **Settings** in the Main Menu, then select **Maps & Display**.



**Note:** If the **Maps & Display** icon has a number on it, this number represents the number of Maps that are ready for update.

You see the a number of options that relate to the maps and how the maps are displayed:

- Downloaded maps
- Day & night colours
- Show on map
- Arrival info
- Side bar
- Zoom & orientation
- Theme colour.

## Downloaded maps

You see list of Map Areas (continents). The maps available are complete countries, or if the country is large, parts of countries.

**Note:** To plan a route between points on different maps, you must have all the maps that the route passes through, downloaded onto your device.

From this screen, you can either:

- Update one or all of the maps that are ready for update.
- Add maps to your device.
- Delete the maps from your device.

## Update a map

If an update is available for a map that is installed on your device, an Update button is shown, together with the size of the download required. Select Update to download and install the map update.

**Note:** You can use the app while map updates are downloading.

## Add a map

Select **Add** to show a list of Map Areas, and a list of maps available in those areas.

Select a map, or a number of maps, then select **Download**.

## Delete a map

Select **Edit** to show your list of downloaded maps. Select the map that you want to delete, then select **Delete**.

## Day & night colours

Select **Switch automatically** to automatically switch to night colours when it gets dark. Select either **Always show day colours** or **Always show night colours** to keep the colour scheme unchanged.

## Show on map

In **Show on map** you can change which information is shown:

- Select **Points of Interest** to choose which ones are shown on the map. Select **Show status bar in map view** to show or hide the iPhone status bar in the map view.
- Select **Lane guidance on motorways** to show the moving lane guidance on the approach to motorway junctions
- Select **Current street name** to show the street name on the guidance view. The current street name can be useful when navigating through a city, but you may not require this during a long route with motorways.
- Select **Show contacts on map** to show your contacts on the current map view.

## Arrival Info

In **Arrival Info** you can change which information is shown:

- **Remaining distance**  
Select this setting to show the remaining distance left to travel.
- **Remaining time**  
Select this setting to show the remaining time left to travel.
- **Both**  
Select this setting to continuously switch between remaining distance and remaining time.
- **Show arrival information for**  
Select this setting to show the arrival time for your final destination or your next stop.

## Side bar

In **Side Bar** you can change which information is shown in the route bar that is shown along the side of the screen:

- Parking
- Petrol stations
- Stops
- Rest areas
- Toll zones
- Ferries and car shuttle trains.

## Zoom & Orientation

In **Zoom & Orientation** you can change how the map is shown on the screen

### Auto map zoom

Select Automatic zoom to change settings for the automatic zoom in Guidance view when you approach a turn or a junction. Zooming in can make the turn or junction easier to drive.

- **Zoom in at instructions**

All the turns and junctions on your route are shown zoomed in to the maximum level.

- **Zoom based on road type**

The turns and junctions on your route are shown zoomed in to the standard level for the type of road you are on.

- **No auto zoom.**

### Map orientation

Select this setting to choose from 3D or 2, or 2D north up versions of the guidance view. The 2D and 3D guidance views move in your direction of travel.

None of the turns and junctions on your route are shown zoomed in.

- Parking
- Petrol stations
- Stops
- Rest areas
- Toll zones
- Ferries and car shuttle trains.

### Theme colour

In **Theme Colour** you can change the colours used on the display. The theme affects, for example, the colours of the icons, text, and routes on the map.

### Routing

Select **Settings** in the Main Menu, then select **Routing**.



### Preferred route type

The types of route you can choose from are as follows:

- **Fastest** - the route which takes the least time.
- **Shortest** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Eco-friendly** - the most fuel-efficient route for your journey.
- **Bicycle route** - a route designed for making the journey on a bicycle.
- **Walking route** - a route designed for making the journey on foot.
- **Winding** - the route with the most turns.

## Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, unpaved roads, carpool lanes, motorways and tunnels. Set how your TomTom GO Navigation app should manage each of these road features when the device calculates a route.

**Note:** Carpool lanes, or High Occupancy Vehicle Lanes (HOV), are not present in every country. To travel on these lanes, you may need to have more than one person in the car, or the car may need to use environmentally-friendly fuel.

## Rerouting

You can choose when to reroute if a faster route is available:

- **Automatic.** Your TomTom GO Navigation app will always change to the fastest route, without asking your permission.
- **Manual.** You will be asked before your TomTom GO Navigation app changes to the fastest route.
- **Never.**

## Sound

Select **Settings** in the Main Menu, then select **Sounds**.



On this screen, you can change sound and warning settings.

## Voices

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

**Note:** No voices are included in the installation package, so you need to download the voice that you require.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

**Note:** Computer voices are not available in all languages.

## Guidance prompts

Select which prompts you hear.

- **Read aloud arrival time**  
Use this setting to control whether your arrival time is read aloud.
- **Read aloud early instructions**  
For example, if you switch on this setting, you could hear early instructions such as "After 2 km take the exit right" or "Ahead, turn left".

**Note:** When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read aloud road numbers**

Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100".

- **Read aloud road sign information**

- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."

- **Read aloud street names**

- Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."

- **Read aloud foreign street names**

- Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right onto Champs Élysées". For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

## Alerts & Sounds

On this screen, you can change sound and warning settings.

### Alert type

You can choose how you want to be warned:

- **Visual, sound & verbal**

- See alerts on the screen, and hear spoken warnings and warning sounds - these are only available if you are using a computer voice.

- **Visual & sound**

- See alerts on the screen and hear warning sounds.

- **Visual only**

- No warning sounds are given.

### Alerts

You can set how you want to be warned for the different types of cameras or danger zones. You can choose whether you want to be always warned or never warned.

- **When speeding**

- You can choose to be warned if you exceed the speed limit by more than 5 km/h or 3 mph.

- **Traffic jam ahead**

- Traffic jam warnings in the route bar are part of TomTom Traffic. You can choose never to be warned, or to be warned sooner when approaching a traffic jam.

- **Speed cameras & hazards**

- You can choose to be warned if there are speed cameras or hazards ahead.

## Audio Output

On this screen, you can choose which Android audio channel to use for voice instructions and warnings. You can choose from these channels:

- Music channel
- Voice call channel
- System channel
- Notification channel
- Alarm channel

- Ring channel.

## Other settings

Select **Settings** in the Main Menu, then select **Other**.



On this screen, you can change these settings:

- Distance units
- Privacy
- Run in background
- Reset app.

## Distance Units

Select **Settings** in the Main Menu, then select **Other**.

Select the units used on your device for features such as route planning. If you want the units to be set to those used in your current location, select **Automatic**.

## Privacy

Select **Settings** in the Main Menu, then select **Other**, then **Privacy**.

On this screen, you can see the following information:

- **Send your location to receive services** - Select this setting to send information about you and your device to TomTom. You cannot use TomTom services unless you agree to send information to TomTom.
- **Keep journey history**
- **Help us improve** - Select this setting to send information about how you use the TomTom GO Navigation app. TomTom uses this information to improve the app.
- Select **More information** to learn more about sending your location and information to TomTom.

## Run in background

Your TomTom GO Navigation app can run in the background so you can use others apps, for example your phone app. If you are driving a planned route, you will continue to hear driving instructions, sounds and warnings.

Select **Settings** in the Main Menu, then select **Other**, then **Run in Background**.

Select **Run app in the background** to allow the app to run in the background.

When the app is in the background but inactive, your device will eventually close the app.

## Reset app

Select this option to delete all your saved places and settings. You can also choose to delete all downloaded maps and voices.



# Getting Help

---

## Support

Select **Support** in the Main Menu.



On this screen, you can see the following information to get help for your TomTom GO Navigation app:

- **View intro**  
Select this option to watch the guided tour again. The tour is short and includes basic information to help you get going with your new TomTom GO Navigation app.
- **User manual**  
This option opens an Internet link to a webpage where you can find the User Manual for your TomTom GO Navigation app.

# Addendum

---

## Important Safety Notices and Warnings

### Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America, who are responsible for its availability and accuracy. GLONASS is operated and controlled under the sole responsibility of the Government of Russia, who are responsible for its availability and accuracy. Any changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom does not accept any liability for the availability and accuracy of GPS or GLONASS.



### Safety Messages

#### Important! Read before use!

**Death or serious injury could result from failure or partial failure to follow these warnings and instructions.**

#### Notice for oversized/commercial vehicles

Devices without a truck map installed will not provide appropriate routes for oversized/commercial vehicles. If your vehicle is subject to weight, dimension, speed, route, or other restrictions on a public road then you must only use a device that has a truck map installed. Your vehicle specifications must be entered accurately on the device. Use this device as a navigation aid only. Do not follow navigation instructions which may put you or other road users in danger. TomTom accepts no liability for damages resulting from your failure to observe this notice.

#### Use with care

It is your responsibility to use best judgment, due care and attention when using this navigation app. Don't allow interaction with this navigation app to distract you while driving. Minimise the time spent looking at the screen displaying the navigation app while driving. You are responsible for observing laws that limit or prohibit the use of mobile phones or other electronic devices, for example, the requirement to use hands-free options for making calls when driving. **Always obey applicable laws and road signs**, especially those relating to your vehicle's dimensions, weight and payload type. TomTom does not guarantee the error-free operation of this navigation app nor the accuracy of route suggestions provided and shall not be liable for any penalties arising from your failure to comply with applicable laws and regulations.

#### Special Note Regarding Driving in California, Minnesota and Other States

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restricts any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield, side or rear window that obstructs a driver's clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Mounting Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See [tomtom.com](http://tomtom.com) for more information about these mounting options.

#### **This document**

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information is subject to change without notice. Webfleet Solutions shall not be liable for technical or editorial errors or omissions contained herein, nor for incidental or consequential damages resulting from the performance or use of this document. This document may not be copied without the prior written consent from Webfleet Solutions B.V.

# Copyright notices

---

© 1992 - 2020 TomTom. All rights reserved. TomTom and the "two hands" logo are registered trademarks of TomTom N.V. or one of its subsidiaries.

The software included in this product contains copyrighted software that is licensed under the GPL. A copy of that licence can be viewed in the Licence section. You can obtain the complete corresponding source code from us for a period of three years after our last shipment of this product. For more information, visit [tomtom.com/gpl](http://tomtom.com/gpl) or contact your local TomTom customer support team at [tomtom.com/support](http://tomtom.com/support). Upon request, we will send you a CD with the corresponding source code.

Android is a trademark of Google LLC.

Wi-Fi® is a registered trademark of Wi-Fi Alliance®.