TomTom GO Mobile app for iPhone Reference Guide
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Welcome to navigation with TomTom

This Reference Guide explains all you need to know about your new TomTom GO Mobile app for iPhone.

Your GO Mobile app gives you free navigation for a limited distance each month, including Traffic and Safety Cameras. If you drive more, just upgrade to Unlimited Navigation to drive without restriction. Select from a one year or three year subscription, depending on your driving needs.

The Get going chapter is a great place to start. You'll learn all about starting up and setting up your app, and you'll see a quick introduction to TomTom services. To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you drive every day.

For information about what you see in the app, go to What’s on the screen.

To plan your first route, go to Planning a route.

Tip: There are also frequently asked questions (FAQs) at tomtom.com/support. Select the app name from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new GO Mobile app!
Get going

Starting the app
Tap this button on your device to start the GO Mobile app.

GO

Starting the app for the first time
When you start the GO Mobile app for the first time, you see the following screens:

- **Tour** - These screens show you the main features of the app.
- **Enable Location Services** - You are asked if the app can use your current location. You must agree to this so that the app can find your location on the map.
- **Download a Map** - You are asked which map you want to install. Select the map you want to use. You can download other maps at any time.

    **Important**: A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection. You must download at least one map before you can use the GO Mobile app.

- **Your Information** - You are asked if you want to send your information to TomTom. If you choose not to send your information, you can still plan routes but you cannot use TomTom services. Select Yes to send your information.
- **The map view.**

The app has been started before
If you have started the app before, you see the map view.
If the app was in the background, you see the last screen you were looking at.

Language
The language used for buttons and menus in the GO Mobile app is the same as the language you selected in your device settings. If the selected language isn't supported by the GO Mobile app, then English is used.

If you change the device language, the voice used for spoken directions and other route instructions in the GO Mobile app might not be compatible with the new device language. You will be asked to download a compatible voice.

    **Important**: A voice can be a large file that can take a long time to download. To prevent high data charges we advise you to download a voice using a Wi-Fi connection.
Downloading a map

When you start the GO Mobile app you have to download a map. Choose a map from the list of maps shown for your current location. You can select All Maps to see a list of all the maps that are available.

Select a map, then select Download to download the map.

Tip: Some maps are very large. If you don't have much space on your device, choose a map that covers only the area you need.

Important: A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection. You must download at least one map before you can use the GO Mobile app.

When the download is complete, select OK to start the GO Mobile app.

Map updates

If a map update is available, the Map Update screen is shown when you start the GO Mobile app.

The following options are shown:

- Select Update to download the update.
- Select Not Now to be informed about the current map update when you next start the app.
- Select Skip Update to continue using the old map. You can choose to download the next map release when it is available.

Sending information to TomTom

When you first start the GO Mobile app you are asked for permission to send your location and information about how you use the app to TomTom. We use your location to provide TomTom services near you and along your route. We learn how you use the app so we can continually improve it.

You can read more about how we use your information, and choose which information you share, by going to System in the Settings menu, then selecting Send information then More information.

Note: If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the information related to where you are. The end date of your unlimited navigation remains the same, even if you do not send this information to us.

You can find current and more detailed information at tomtom.com/privacy.

About TomTom services

TomTom services give you real-time information about traffic and safety cameras on your route. To help avoid traffic delays and get you to your destination quicker, you can even use TomTom services on the routes you drive every day.

When your device is connected to the Internet, the GO Mobile app is always connected to TomTom services - you don't have to do anything to activate TomTom services.

When you have used all your free navigation, you can still use the map and see TomTom Traffic. When you start driving, the app blocks the screen so that you can't use it. You must upgrade to Unlimited Navigation to use navigation again, or wait until the next month to use free navigation.

Note: Some TomTom services might not be available in your current location.

Important: To use TomTom services you need a continuous data connection. Your mobile operator may charge you for using a wireless data connection.
Updating your GO Mobile app

Your GO Mobile app can be updated automatically, or you can manually check for an update by going to the App Store on your device.

Location services

This app needs to know your current location before it can plan routes or give you route instructions. If you have not given the app permission to access your location you need to enable Location Services. You can find Location Services in your device Settings, in the Privacy menu.

Installing in your car

Only use a suitable mount to hold your device when you are using it in your car.

Be careful where you install your device in your car. The device shouldn’t block or interfere with any of the following:

- Your view of the road.
- The controls in your car.
- Your rearview mirrors.
- The airbags.

You should be able to reach the device easily without leaning or stretching.

Running in the background

Your GO Mobile app can run in the background so you can use other apps, for example your phone app. If you are driving a planned route, you will continue to hear driving instructions, sounds and warnings.

Select Settings in the Main Menu, then select Run in Background.

Select Run app in the background to allow the app to run in the background.

**Important:** You will still use your free navigation when you drive with the app running in the background.

When the app is in the background but inactive, your device will eventually close the app.

Getting help

Select Support in the Main Menu to see different ways you can get help.

For warranty and privacy information, go to tomtom.com/legal.
Free navigation and Unlimited Navigation

About free navigation

Free navigation in the TomTom GO Mobile app for iPhone lets you use all the navigation features of the app, including TomTom Traffic and Safety Cameras, for a fixed amount of free monthly kilometers or miles. You can even download any map you want. At the start of every month, your free monthly kilometers or miles are topped off again to the maximum limit.

**Note:** You see miles or kilometers depending on what is used in your current location. You can change between miles and kilometers by selecting Units in the Settings menu.

In the main menu, you can see how much free navigation you have remaining.

You use your free navigation when you are moving, even if you haven't planned a route. If you don't want to use your free navigation, you must close the app.

When you have used all your free navigation, you can still use the map and see TomTom Traffic. When you start driving, the app blocks the screen so you that can't use it when driving. You must upgrade to Unlimited Navigation to use navigation, or wait until the next month to use free navigation again.

If you are going to take longer trips or use the GO Mobile app more frequently, upgrade to Unlimited Navigation.

Driving with free navigation

If you are planning a route or driving, you might not have enough free navigation to reach your destination. Even if you had enough navigation when you planned your route, changing traffic conditions may cause the GO Mobile app to find a quicker route that is longer than your original route.

A message is shown on the screen if you don't have enough free navigation to reach your destination. Upgrade to Unlimited Navigation to make sure you can navigate all the way to your destination.

**Important:** You will still use your free navigation when you drive with the app running in the background.

Upgrading to Unlimited Navigation

Upgrading to Unlimited Navigation means that you can use the TomTom GO Mobile app for iPhone for all of your journeys, every day.

To upgrade to Unlimited Navigation, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select the Upgrade button.

3. Select the duration of Unlimited Navigation that you want to purchase.
4. Create a new MyTomTom account, or log in to your existing MyTomTom account.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom, and it cannot be changed after the account has been created.

For more information on MyTomTom accounts, go to tomtom.com/mytomtom.

Your purchase is completed in the GO Mobile app. If payment is successful, Unlimited Navigation starts within a few minutes.

Existing Unlimited Navigation subscription

If you reinstalled the GO Mobile app on your device, or you want to install it on a new device, and you already have an Unlimited Navigation subscription, select MyTomTom Account in the Settings menu and log into your MyTomTom account again.
What's on the screen

The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your device has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using gestures, and zoom using the zoom buttons.

**Important:** Everything on the map is interactive, including the route and the map symbols - try selecting something and see what it does!

**Tip:** To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your **My Places** locations.

If you have not planned a route, the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. When you start to drive, the guidance view is shown.
1. **Back button.** This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the center.

2. **Switch view button.** Select the switch view button to change between the map view and the guidance view. When in map view while you are driving, the small arrow rotates to show you your current driving direction, with north being up.

   **Tip:** The compass direction you are driving is shown in the switch view button below the small compass arrow, for example, NE for North East. These compass directions automatically appear when driving in North America and disappear if you leave North America.

3. **Zoom buttons.** Select the zoom buttons to zoom in and out.

   **Tip:** You can also pinch to zoom in and out.

4. **Current location.** This symbol shows your current location. Select it to add it to My Places or search near your current location.

   **Note:** If your GO Mobile app cannot find your location the symbol appears gray.

5. **Selected location.** Press and hold to select a location on the map. Select the pop-up menu button to show options for the location, or select the drive button to plan a route to the location.

6. **Main Menu button.** Select the button to open the **Main Menu**.

7. **Map symbols.** Symbols are used on the map to show your destination and your saved places:

   - Your destination.
   - Your home location. You can set your home location in **My Places**.
   - A location saved in **My Places**.

   Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

8. **Traffic information.** Select the **traffic incident** to display more information.

9. Your route, if you have planned a route. Select the route to clear it, change the route type, add a stop or save changes to your route.

10. **Safety cameras on your route.** Select a **safety camera** to display information about that camera.

11. **Route bar.** The route bar is shown when you have planned a route.

### The guidance view

The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the **2D and 3D default settings**.

**Tip:** When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the map view and use the interactive features.
When the navigation app starts after it was closed and you have a route planned, you are shown the map view with your planned route.

1. **Switch view button.** Select the switch view button to change between the map view and the guidance view.

2. **Zoom buttons.** Select the zoom buttons to zoom in and out.
   
   **Tip:** You can also pinch to zoom in and out.

3. **Instruction panel.** This panel shows the following information:
   - The direction of your next turn.
   - The distance to your next turn.
   - The name of the next road on your route.
   - Lane guidance at some intersections.

4. **Route symbols.** Symbols are used on your route to show your starting location and your destination.

5. **Main Menu button.** Select the button to show the Main Menu.

6. **Speed panel.** This panel shows the following information:
   - The speed limit at your location.
   - Your current speed. If you drive more than 3 mph (5 km/h) over the speed limit the speed panel turns red. If you drive less than 3 mph (5 km/h) over the speed limit the speed panel turns orange.
   - The name of the street you are driving on.

7. **Current location.** This symbol shows your current location.

   **Note:** If your GO Mobile app cannot find your location the symbol appears gray.
8. Route bar. The route bar is shown when you have planned a route.

The route bar
The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

**Note:** The *distance ahead shown by the route bar* depends on the overall length of your route.

The arrival information panel shows the following information:
- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the *arrival information panel*. The estimated time of arrival is the local time at your destination.

You can *choose the information you see* on the arrival information panel.

**Traffic status** - if your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:
- *Gas stations* that are directly on your route.
- *TomTom Traffic* including heavy rain or snow.
- *TomTom Safety Cameras*.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about an incident or a safety camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see *Traffic incidents*.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example *Finding fastest route* or *Playing route preview*.

**Distances and the route bar**
The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 50 km or 30 miles, only the next 50 km or 30 miles is shown. The destination icon is not shown.
- For remaining distances between 10 km or 6 miles and 50 km or 30 miles, the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 10 km or 6 miles the complete distance is shown. The destination icon moves down towards the chevron symbol as you get nearer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:
- A remaining distance of 50 km or 30 miles on the route bar is split into 34 km or 20 miles at the top and 16 km or 10 miles at the bottom.
- A remaining distance of 10 km or 6 miles on the route bar is split into 6.6 km or 4 miles at the top and 3.3 km or 2 miles at the bottom.

The route bar is constantly updated as you drive.

**Navigation buttons**

On the map view or guidance view, select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

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<thead>
<tr>
<th>Button</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td><strong>Search</strong></td>
<td>Select this button to search for an address, a place or a Point of Interest, then plan a route to that location.</td>
</tr>
<tr>
<td><strong>Current route</strong></td>
<td>Select this button to clear or change your planned route.</td>
</tr>
<tr>
<td><strong>Report Safety Camera</strong></td>
<td>Select this button to report a safety camera.</td>
</tr>
<tr>
<td><strong>My Places</strong></td>
<td>Select this button to show your saved places.</td>
</tr>
<tr>
<td><strong>Parking</strong></td>
<td>Select this button to find parking lots/garages.</td>
</tr>
</tbody>
</table>
**Gas Station**
Select this button to find gas stations.

**Upgrade**
Select this button when you want to upgrade to Unlimited Navigation.

**Support**
Select this button to see support options for your app.

**Other buttons**
On the map or guidance view, select the Main Menu button to open the Main Menu.
The following buttons are available in the Main Menu screen, in addition to the navigation buttons:

- **Upgrade**
  Select this button to upgrade to Unlimited Navigation.

- Select this button to open the Settings Menu.

- Select this button to return to the previous screen.

- Select this button to return to the map view or guidance view.

- This symbol shows that the TomTom Traffic service is active.

- This symbol shows that the TomTom Traffic service is not active.
This button shows that you will hear voice instructions. Select the button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds.

**Tip:** You can select the types of instructions you want to hear. Select **Voices** in the Settings Menu and select the instructions you want to hear.

This button shows that you will not hear voice instructions. Select this button to switch on voice instructions.

This button shows that the display is using day colors. Select the button to reduce the brightness of the screen and display the map in darker colors.

When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed.

**Tip:** Your device automatically switches between day and night colors depending on the time of day. To turn off this feature, select **Appearance** in the Settings menu and turn off **Switch to night colors when dark**.

This button shows that the display is using night colors. Select the button to increase the brightness of the screen and display the map in brighter colors.

### Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are turned off, the volume control will still change the volume of the warnings.

**Important:** The app volume control and the device volume control are linked to each other. Changing the app volume also changes the device volume, and changing the device volume also changes the app volume.

### Using gestures

You use gestures to control your device.

This Reference Guide explains which gestures to use throughout the guide but here is a complete list of all the gestures you can use.

**Double tap**

Touch one finger on the screen twice in rapid succession.

Example of when to use this: Zooming in.
Drag  
Put one finger on the screen and move it across the screen.  
Example of when to use this: Scrolling a screen.

Flick  
Flick the tip of a single finger across the screen.  
Example of when to use this: Scrolling a big distance on the screen.

Press and hold  
Put one finger on the screen for more than one half second.  
Example of when to use this: Selecting a location on the map.

Pinch to zoom  
Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.  
Example of when to use this: Zooming in and out on the screen.

Tap or select  
Tap a single finger on the screen.  
Example of when to use this: Selecting an item in a menu, or opening an item.

Rotating your device
You can use your device in a landscape or portrait position. You might find it easier to search for something with the device in the portrait position, but drive to your destination with the device in the landscape position.

When you turn your device to a portrait position, some parts of the screen appear in a different place. For example, the route bar stays on the right, but the arrival information panel is shown in a bar across the top of the screen.

You can rotate your device at any time.
Traffic

About TomTom Traffic

TomTom Traffic is a unique TomTom service providing real-time traffic information.

In combination with IQ Routes, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions.

The GO Mobile app regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your device will offer to replan your route to try and avoid any delays.

To get TomTom services on your GO Mobile app, your device must have a mobile data connection.

Important: If you are outside of the area covered by your cellular data plan, you may be liable for extra roaming charges while using TomTom services.

Note: Some TomTom services might not be available in your current location.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Note: The distance ahead shown by the route bar depends on the overall length of your route.

The arrival information panel shows the following information:
- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

You can choose the information you see on the arrival information panel.

Traffic status - if your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:
- Gas stations that are directly on your route.
- TomTom Traffic including heavy rain or snow.
- TomTom Safety Cameras.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about an incident or a safety camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.
The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example Finding fastest route or Playing route preview.

Looking at traffic on the map
Traffic incidents are shown on the map. If several traffic incidents overlap, the highest priority incident is shown. For example, a road closure is higher priority than road work or a closed lane.

**Tip:** Select an incident on the map to see more detailed information.

1. Traffic incident that affects your route in your direction of travel.
   A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.
   The color of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.
   For a complete list of incident types, see Traffic incidents.
   **Tip:** You see weather symbols on the map if there is bad weather such as heavy rain or snow.

2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

Looking at traffic on your route

Information about traffic incidents on your route is shown in the route bar. The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route.

**Note:** If your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

**Note:** To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and a pop-up opens showing detailed information about the traffic incident.

The information shown includes:

- The type of traffic incident - general, accident, roadwork, lane closure or weather such as heavy rain or snow.
- The severity of the incident - slow traffic, traffic lining up or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see Traffic incidents.

Select the back button to go back to the guidance view.

Traffic incidents

Traffic incidents and weather warnings are shown in the map view and in the route bar.

Traffic incident symbols:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Stationary traffic" /></td>
<td>Stationary traffic</td>
</tr>
<tr>
<td><img src="image" alt="Traffic lining up" /></td>
<td>Traffic lining up</td>
</tr>
<tr>
<td><img src="image" alt="Slow traffic" /></td>
<td>Slow traffic</td>
</tr>
<tr>
<td><img src="image" alt="Unknown accident" /></td>
<td>Unknown accident</td>
</tr>
</tbody>
</table>
Approaching a traffic jam warning

A warning is given as you approach a traffic jam. You are warned in several ways:

- A warning symbol is shown in the route bar.
- The route bar zooms in to the start of the traffic jam.
- Your distance to the start of the traffic jam is shown in the route bar.
- The color of the road on the route bar changes to orange or red, depending on the severity of the traffic jam.
- The background color of the route bar background changes to red if you are driving too fast towards the traffic jam.
- You hear a warning sound.

To change the way you are warned, select Sounds & Warnings in the Settings menu.
Advanced Lane Guidance

**Note:** Lane guidance is not available for all intersections or in all countries.

Advanced Lane Guidance helps you prepare for highway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen and in the instruction panel.

**Tip:** To close the lane image, select anywhere on the screen.

To turn lane images off, select the **Settings** button in the Main Menu, then select **Appearance**. Turn off the **Show previews of highway exits** setting.

**Time-dependent speed limits**

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning from 08:00 a.m. - 09:00 a.m. and in the afternoon from 3:00 p.m. - 4:00 p.m. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

**Important:** The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.
Using Quick Search

About search
You use search to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, 335 Madison Avenue, New York.
- A partial address, for example, Madison Ave NY.
- A type of place, for example, gas station or restaurant.
- A place by name, for example, Starbucks.
- A ZIP code, for example, 36925 York for York, Alabama.
- A city to navigate to a city center, for example, Kingston, NY.
- A mapcode, for example, WH65L.TR10
- Latitude and longitude coordinates, for example, type in:
  N 40d45’28”   W 73d59’09”

Planning a route to a POI using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI (Point of Interest) type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select Search.

The search screen opens with the keyboard showing.

3. Swipe the screen left to show the Points of Interest column.

4. Use the keyboard to enter the name of the place you want to plan a route to.
Tip: You can copy and paste an address or part of an address from other apps on your device, for example an internet browser.

You can search for a POI type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example “Rosie’s Pizzeria.”

Tip: When searching, the whole map is searched. If you want to change where the search is done, select the type of search button then select a search option.

5. As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

Tip: Swipe the screen right or left to show the Addresses or the Points of Interest column.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

6. Select a POI type or an individual POI. If you selected a POI type, select a POI.
   The location is shown on the map.

7. To plan a route to this destination, select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.
Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Entering search terms

Select Search in the Main menu to start searching for addresses or POIs. The search screen opens showing the device keyboard and the following buttons:

Tip: Hide the device keyboard to show the whole search screen.

1. Back button. 
Select this button to go back to the previous screen.

2. Search input box. 
Enter your search term here. As you type, matching addresses and POIs are found.

Tip: To edit, press and hold a word you have already typed to place the cursor. You can then insert or delete characters.
Tip: You can copy and paste an address or part of an address from other apps on your device, for example an internet browser.

3. Search results list
Swipe the screen right or left to show the Addresses or the Points of Interest column.

4. Type of search.
You can search the whole of the current map, or you can search in a specific area, for example in a town or city, or near your destination. Select this button to change the type of search to any of the following:

Whole map
Select this option to search the whole of your current map with no limit to the search radius. Your current location is the center of the search. The results are ranked by exact match.

Near me
Select this option to search with your current GPS location as the search center. The results are ranked by distance.
In town or city
Select this option to use a town or city as the center for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.

Along route
When a route has been planned, you can select this option to search along your route for a specific type of location, for example, restaurants. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.

Near destination
When a route has been planned, you can select this option to use your destination as the center for your search.

Latitude Longitude
Select this option to enter a pair of latitude longitude coordinates.

5. **View button.**
   Select this button to return to the map view or guidance view.

6. **List/map button.**
   Select this button to switch between showing the results in a list or showing the results on the map.

7. **Show keyboard.**
   Select this button to show the keyboard. Hide the keyboard using the device’s back function.

**Tip:** To cancel a search, select the view button in the top right-hand corner of the screen.

Working with search results

Your search results are shown in two columns. Swipe the screen right or left to show the **Addresses** or the **Points of Interest** column.

Address and city matches are shown in the **Addresses** column, and POIs, types of POIs and Places are shown in the **Points of Interest** column.

**Tip:** To see more results, hide the keyboard or scroll down the results list.
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.

If you show the result on the map, you can use the pop-up menu to add the location to My Places.
Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About ZIP codes
You can search using a ZIP code to get closer to the area in which you want to find an address or POI.

When you search using a ZIP code, your results include all the streets in a city district, the whole town, or the towns and villages within that ZIP code area.

Note: If you search using a ZIP code you will not get a specific address in your results.

You do not have to use the state or province postal abbreviation or first change the state or province because this is included in the ZIP code.

For example, a search for York in the whole map returns a long list of possible results. Adding a space followed by the ZIP code narrows the results down to the York that you are looking for.

About mapcodes
In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea, like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognize, remember and communicate. They are precise to a few meters, which is good enough for every-day use.

Go to mapcode.com for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can choose a location that you want to associate with your address, for example, the main entrance or the entrance to a parking lot.

List of POI type icons

Legal and financial services
- Court house
- Legal - Attorneys
- Legal - other services
- ATM
- Bank

Food services
- Convenience store
- Fast food restaurant
Restaurant  Chinese restaurant

Accommodation
Hotel or motel  Luxury hotel
Campground  Economy chain hotel

Emergency services
Hospital or clinic  Dentist
Police station  Veterinarian
Doctor  Fire station

Car-related services
Outside parking  Gas station
Parking garage  Car wash
Car dealer  Vehicle inspection center
Rental car facility  Electric/hybrid car charging point(s)
Rental car parking  Car repair facility

Other services
Embassy  Pet services
Government office  Telecommunication
Company
Post office
Shopping center
Tourist information office
Education
College or university
Library
Leisure
Casino
Theater
Movie Theater
Concert hall
Museum
Opera
Nightlife
Community service
Pharmacy
Beauty services
Shop
School
Convention center
Winery
Tourist attraction
Zoo
Amusement park
Exhibition center
Cultural center
Leisure center
Children's Farm

Sport

Sports Park

Swimming pool

Mountain peak

Water sports

Beach

Tennis court

Park or recreation area

Ice skating rink

Yacht basin or marina

Sports center

Stadium

Golf course

Religion

Church

Place of worship

Travel

Railroad station

Mountain pass

Airport

Scenic or panoramic view

Ferry terminal

ZIP code

Border crossing

Residential area

Note: Not used in all countries.
Planning a route

Planning a route to an address using search

**Important**: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select Search.

   The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

   **Tip**: You can copy and paste an address or part of an address from other apps on your device, for example an internet browser.

   You can search for an address, town, city, postal code or mapcode.

   **Tip**: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

   **Tip**: When searching, the whole map is searched. If you want to change where the search is done, select the type of search button then select a search option.

4. As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

   **Tip**: Swipe the screen right or left to show the **Addresses** or the **Points of Interest** column.
5. Select an address suggestion.

6. Enter the house number if you have one and haven’t entered it already.

Tip: If you enter a house number that is not found, then the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, you can select Drive to drive to the nearest house number.

7. Select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Planning a route to a city center

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.
To plan a route to a city center using search, do the following:

1. Select the Main Menu button to open the Main Menu.

![Main Menu button](image)

2. Select **Search**.

![Search button](image)

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.

![Keyboard showing](image)

You can search for a town, city, or ZIP code.

Tip: To search for a specific city you can use the city’s state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change where the search is done, select the type of search button then select a search option.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

![Suggestions](image)

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

![List/map button](image)

5. Select the city in the Addresses column, then swipe left to show the **Points of Interest** column.
The city name is shown in the right side of the search input box, and the city center POI is shown in the Points of Interest column.

6. Select the city center POI.
   The city center location is shown on the map.

7. Select **Drive**.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   **Tip**: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the **arrival information panel**. The estimated time of arrival is the local time at your destination.

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**Planning a route to a POI using search**

**Important**: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI (Point of Interest) type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Select Search.

The search screen opens with the keyboard showing.

3. Swipe the screen left to show the Points of Interest column.

4. Use the keyboard to enter the name of the place you want to plan a route to.

   Tip: You can copy and paste an address or part of an address from other apps on your device, for example an internet browser.

You can search for a POI type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria."

   Tip: When searching, the whole map is searched. If you want to change where the search is done, select the type of search button then select a search option.

5. As you type, suggestions based on what you have entered are shown. You can continue typing or select a suggestion.

   Tip: Swipe the screen right or left to show the Addresses or the Points of Interest column. Tip: To see more results, hide the keyboard or scroll down the results list.
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

6. Select a POI type or an individual POI. If you selected a POI type, select a POI.
   The location is shown on the map.
7. To plan a route to this destination, select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving,
   the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and
the time difference in hours and half hours in the arrival information panel. The estimated
time of arrival is the local time at your destination.

Planning a route using the map

**Important:** In the interest of safety and to avoid distractions while you are driving, you should
always plan a route before you start driving.

To plan a route using the map, do the following:

1. Move the map and zoom in until you can see the destination that you want to navigate to.

   Tip: You can also select a map symbol to open the pop-up menu, then select the Drive button
to plan a route to that location.

2. When you have found your destination on the map, select it by pressing and holding the screen
   for about one second.
A pop-up menu shows the nearest address.

3. To plan a route to this destination, select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   **Tip:** You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.

   **Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Planning a route using My Places
To navigate to one of My Places from your current location, do the following:
1. Select the Main Menu button to open the Main Menu.

2. Select My Places.
A list of all your Places opens.

3. Select the Place you want to navigate to.
Your chosen Place is shown on the map with a pop-up menu.

4. To plan a route to this destination, select Drive.
A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

**Planning a route using coordinates**

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Select Search.

![Search icon]

The search screen opens with the keyboard showing.

3. Select the type of search button to the right of the search box.

![Search button]

4. Select Latitude Longitude.

5. Type in your pair of coordinates. You can enter any of these coordinate types:
   - Decimal values, for example:
     
     N 40.75773, W 73.985708
     40.75773, -73.985708
     
     **Tip:** For decimal values you don’t have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.
   - Degrees, minutes and seconds, for example:
     
     N 40d45′28″ W 73d59′09″
   - GPS standard coordinates, for example:
     
     N 40 45.46 W 73 59.15

**Note:** The bar below the coordinates turns red if you enter coordinates that are not recognized by your GO Mobile app.

6. As you type in the coordinates, the address at those coordinates is shown in the results.

**Tip:** You can switch between seeing the results on the map or in a list by selecting the list/map button:

![List/Map button]

7. Select the address.

The location is shown on the map.

8. To plan a route to this destination, select Drive.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

### Planning a route using a mapcode

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a mapcode, do the following:
1. Select the Main Menu button to open the Main Menu.

2. Select Search.

The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:
   - International, for example, S8VXZ.PJZ2.
   - Country-specific, for example, USA WW6G.S9GT.
   - Alternative country-specific, for example, DC LQ.FR or DC JJ.1B2.

   Tip: All the mapcodes in this example are for the same location - the US Capitol building in Washington DC, USA. See About mapcodes for information on how to get a mapcode for a location.

4. When the full map code has been entered, the location is shown in the Addresses column. Towns and roads are shown on the left, POIs are shown on the right.

   Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select the map code in the Addresses column.

6. To plan a route to this destination, select Drive.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Planning a route in advance

You can plan a route in advance before you drive it.

To plan a route in advance, do the following:
1. Select the Main Menu button to open the Main Menu.

2. Select Search.

The search screen opens with the keyboard showing.
3. Use the keyboard to enter the name of the location you want to use as a starting point.
4. Select an address or POI suggestion.
5. Select **Show on Map**.
6. Select the pop-up menu button.
   A pop-up menu shows a list of options.

![Pop-up menu with options](image)

7. Select **Use as Starting Point**.
   Repeat the search steps to choose your destination, and then select **Drive** in the pop-up menu.
   Your route is planned using your chosen starting point and destination. The estimated time of arrival is shown at the top of the route bar.

   **Tip**: If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.

   **Tip**: POIs and Places can be selected as starting points using their pop-up menus.

**Changing the starting point to be your current location**
1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.
   A pop-up menu shows a list of options.

![Map view with pop-up menu](image)

3. Select **Remove Starting Point**.
   Your route is replanned with your current location as the starting point.
Finding a parking lot

**Important:** In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a parking lot, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select Parking.

The map opens showing the locations of parking lots.

If a route is planned, the map shows parking lots near your destination. If a route isn't planned, the map shows parking lots near your current location.

You can change the screen to show a list of parking lots by pressing this button:

You can select a parking lot from the list to locate it on the map.
If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.

3. Select a parking lot from the map or the list.
   A pop-up menu opens on the map showing the name of the parking lot.

4. Select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

**Finding a gas station**

*Important:* In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a gas station, do the following:

1. Select the Main Menu button to open the Main Menu.
2. Select **Gas Station**.

The map opens showing the locations of gas stations.

If a route is planned, the map shows gas stations along your route. If a route isn't planned, the map shows gas stations near your current location.

You can change the screen to show a list of gas stations by pressing this button:

You can select a gas station from the list to locate it on the map.
If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.

3. Select a gas station from the map or the list.
   A pop-up menu opens on the map showing the name of the gas station.

4. Select Drive.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.
Changing your route

The Current Route Menu

When you have planned a route, select the Current Route button in the Main Menu to open the Current Route Menu.

The following buttons are available in the Current Route Menu:

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clear Route</td>
<td>Select this button to clear the currently planned route. The Current Route Menu closes and you return to the map view.</td>
</tr>
<tr>
<td>Change Route Type</td>
<td>Select this button to change the type of route used to plan your route. Your route will be recalculated using the new route type.</td>
</tr>
<tr>
<td>Avoid on This Route</td>
<td>Select this button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads. If you cannot select the button, then there are no features to avoid on your route.</td>
</tr>
<tr>
<td>Play Route Preview</td>
<td>Select this button to watch a preview of your planned route.</td>
</tr>
<tr>
<td>Stop Route Preview</td>
<td>Select this button to stop the preview of your planned route.</td>
</tr>
</tbody>
</table>

Types of route

Select Change Route Type to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid interstate highways** - this type of route avoids all highways.
- **Walking Route** - this type of route is optimized for walking.
Bicycle Route - this type of route is optimized for bicycles.

You can set the default route type in the Settings Menu.

Avoiding features on a route

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- Toll Roads
- Ferries and car shuttle trains
- Carpool Lanes
- Unpaved Roads

Note: Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

To avoid a feature on your route, do the following.

1. Select the Main Menu button to open the Main Menu.

2. Select Current Route.

3. Select Avoid on This Route.

A screen opens showing a list of the features you can avoid. The features found on your route are highlighted.

4. Select feature that you want to avoid.

5. Select OK.

A new route is found that avoids the route feature. The new route is shown on the map view.

Note: It may not be possible to find an alternative route around the route feature if none exists.

Guidance to your destination resumes. As soon as you start driving, the guidance view is shown automatically.
Safety Cameras

About safety cameras
The Safety Cameras service warns you about the following camera locations:

- Fixed safety camera locations.
- Speed trap locations.
- Speed trap hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Safety Cameras service also warns you about accident hotspot locations.

To get TomTom services in your GO Mobile app, your device must have a mobile data connection.

**Important:** If you are outside of the area covered by your cellular data plan, you may be liable for extra roaming charges while using TomTom services.

**Note:** Some TomTom services might not be available in your current location.

Crossing into another area or country
When you drive into an area or country that does not permit safety camera warnings, your GO Mobile app switches the safety cameras service off. You will not receive safety camera warnings in those areas or countries.

Some areas or countries permit limited safety camera warnings, for example only warnings for fixed cameras or warnings for risk zones. Your GO Mobile app automatically switches to give limited warnings when you cross into those areas or countries.

Safety camera warnings
Safety camera warning sounds are played for the most common types of safety camera.

Warnings are given as you approach a safety camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the safety camera is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

**Tip:** In the map view or guidance view, you can select a safety camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed zone. In the map view, you can also select a safety camera that is shown on your route.
<table>
<thead>
<tr>
<th>Symbol shown on map</th>
<th>Symbol shown in route bar</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Safety camera" /></td>
<td><img src="image" alt="Safety camera" /></td>
<td><strong>Safety camera</strong> - this type of camera checks the speed of passing vehicles and is fixed in one place.</td>
</tr>
<tr>
<td><img src="image" alt="Speed trap" /></td>
<td><img src="image" alt="Speed trap" /></td>
<td><strong>Speed trap</strong> - this type of camera checks the speed of passing vehicles and can be moved to different locations.</td>
</tr>
<tr>
<td><img src="image" alt="Speed trap hotspots" /></td>
<td><img src="image" alt="Speed trap hotspots" /></td>
<td><strong>Speed trap hotspots</strong> - this type of warning shows places where speed traps are often used.</td>
</tr>
<tr>
<td><img src="image" alt="Average speed cameras" /></td>
<td><img src="image" alt="Average speed cameras" /></td>
<td><strong>Average speed cameras</strong> - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed zone. While you are driving in an average speed zone, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.</td>
</tr>
<tr>
<td><img src="image" alt="Speed enforcement zones" /></td>
<td><img src="image" alt="Speed enforcement zones" /></td>
<td><strong>Speed enforcement zones</strong> - these zones can contain multiple safety cameras. You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and a visual warning is shown in the route bar.</td>
</tr>
<tr>
<td><img src="image" alt="Red light camera" /></td>
<td><img src="image" alt="Red light camera" /></td>
<td><strong>Red light camera</strong> - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of red light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.</td>
</tr>
<tr>
<td><img src="image" alt="Traffic restriction" /></td>
<td><img src="image" alt="Traffic restriction" /></td>
<td><strong>Traffic restriction</strong> - this type of warning warns you about restricted roads.</td>
</tr>
<tr>
<td><img src="image" alt="Accident hotspot" /></td>
<td><img src="image" alt="Accident hotspot" /></td>
<td><strong>Accident hotspot</strong> - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident blackspot. While you are driving in an accident hotspot, your current speed is shown and a visual warning is shown in the route bar.</td>
</tr>
</tbody>
</table>
Changing the way you are warned

To change the way the navigation app warns you about safety cameras, select the **Sounds and Warnings** button in the **Settings** Menu.

You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for whether you want to be warned, never warned or warned only if you are speeding.

For example, to change how you are warned when you approach a safety camera, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Safety camera warnings**.
3. Select **Safety cameras**.
4. Select one of the following warning options:
   - **Always**.
   - **Only when speeding**.
   - **Never**.
5. Select the back button.

**Tip**: To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then set **Warning type** to **None**.

Reporting a new safety camera

If you pass a new safety camera that you were not warned about, you can report it instantly.

1. Select the **Main Menu** button to open the **Main Menu**.
2. Select **Report Safety Camera**.

You see a message thanking you for adding the camera.

**Tip**: If you make a mistake when reporting a camera, select **Cancel** in the message.

The safety camera is saved on your device automatically, and is also sent to other users.

Confirm or remove a speed trap

You can confirm the presence of a speed trap or remove a speed trap if it is no longer present. Just after you pass a speed trap, in the route bar you are asked if the camera was still there.

- Select **Yes** if the speed trap is still there.
- Select **No** if the speed trap has been removed.
Your selection is sent to TomTom. We collect reports from many users to determine if the camera warning should be kept or removed.

**Updating locations for cameras and hazards**

The locations of safety cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident hotspots, may also change.

When connected to TomTom services, all camera updates for fixed safety camera and speed trap locations are received in real time. You do not need to do anything to receive updates - they are sent to your navigation app automatically.
About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit, such as your office. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations.

You can add a location to My Places directly in My Places, by selecting a location from the map, or by searching for a location.

Your home location and the locations that you have added appear in a list in My Places and are shown with a marker on the map.

Setting your home location

Set your home location in the following way:

1. In the Main Menu, select My Places.
2. Select Home.
3. To select a location for home, do one of the following:
   - Zoom in on the map at the location you want to select. Press to select the location, then select the home location symbol.
   - Select the Search button and search for a location. Select a location to set as home or work. Select Set Home Location.

Changing your home location

You can change your home location in the following way:
1. In the Main Menu, select **My Places**.
2. Select **Home**.
   Your home location is shown on the map, with a pop-up menu.

![Map with Edit Location and Home options](image)

3. Select **Edit Location**.
4. To select a new home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
   - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

**Adding a location from My Places**
1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
   - Search for a location. Select **Show on Map**, then select the add location symbol.

![Location added to My Places](image)

The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognize it.
5. Select **Done** to save your location in the **My Places** list.

**Add a location to My Places from the map**
1. Move the map and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.

3. Select the pop-up menu button.

4. Select **Add to My Places**.
   The name of the location is shown in the edit screen.
5. Edit the name of the location so you can easily recognize it.
6. Select **Done** to save your location in the My Places list.
   The location you added is shown with a marker on the map.

Adding a location to My Places using search
1. In the Main Menu, select **Search**.
2. Search for a location.
3. Select the location then select **Show on map**.
4. When the map view shows the location, select the pop-up menu button.

5. Select **Add to My Places**.
   The name of the location appears in the edit screen.
6. Edit the name of the location so you can easily recognize it.
7. Select **Done** to save your location in the My Places list.

Deleting a recent destination from My Places
1. In the Main Menu, select **My Places**.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

Deleting a location from My Places
1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.
Settings

Appearance
Select Settings in the Main Menu, then select Appearance.

On this screen, you can change these settings:

- **Show status bar in map view**
  Select this setting to show your device's status bar in the map view and guidance view.

- **Switch to night colors when dark**
  Select this setting to make your GO Mobile app automatically switch to night colors when it gets dark.

- **Arrival Information**
  Select Arrival information to change the following settings:
  - **Show remaining distance**
    Select this setting to show the remaining distance left to travel in the arrival information panel during navigation.
  - **Show remaining time**
    Select this setting to show the remaining time left to travel in the arrival information panel during navigation.
  - **Switch between distance and time automatically**
    Select this setting to control the automatic switching between remaining distance and remaining time in the arrival information panel.

  **Tip:** To find out where the different panels are in the map view or guidance view, see What's on the screen.

- **Show previews of highway exits**
  Select this setting to control the full screen preview when you approach highway exits.

- **Switch map view**
  By default, automatic changing of views is on. This means, for example, that your GO Mobile app shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your GO Mobile app shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.

- **Guidance view**
  Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.
Voices
Select **Settings** in the Main Menu, then select **Voices**.

Choosing a voice
Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

Instruction settings
- **Read early instructions out loud**
  For example, if you switch on this setting, you could hear early instructions such as “After 2 km take the exit right” or “Ahead, turn left.”
- **Read road numbers out loud**
  Use this setting to control whether road numbers are read out loud as part of navigation instructions. For example, when road numbers are read out loud, you hear “Turn left onto A100.”
- **Read road sign information out loud**
  Use this setting to control whether road sign information is read out loud as part of navigation instructions. For example, “Turn left onto A302 Bridge Street towards Islington.”
- **Read street names out loud**
  Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear “Turn left onto Graham Road towards Hackney.”
- **Read foreign street names out loud**
  Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as “Turn right onto Champs Élysées.” For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

Maps
Select **Settings** in the Main Menu, then select **Maps**.

Changing the map
Select a map from the list of maps that you downloaded to your device. The map view is displayed with the map.

**Note:** Although you can store more than one map on your device, you can only use one map at a time for planning and navigation.

Downloading a map
Select **Download a map** to show the list of available maps. Select a map, then select **Download** to download the map.

**Tip:** Some maps are very large. If you don’t have much space on your device, choose a map that covers only the area you need.
Important: A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection. Once downloading has started, you must download the complete map before you can use the GO Mobile app.

When the download is complete, select OK to use the map. The map view is displayed with the map.

Deleting a map
To delete a map, select Edit List. Select the map you want to delete, then select Delete.

Route Planning
Select Settings in the Main Menu, then select Route Planning.

When a faster route is available
If a faster route is found while you are driving, TomTom Traffic can replan your trip to use the faster route. Select from the following options:

- Always take the fastest route
- Ask me so I can choose
- Don’t ask me

Always plan this type of route
The types of route you can choose from are as follows:

- Fastest route - the route which takes the least time.
- Shortest route - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- Most eco-friendly route - the most fuel-efficient route for your trip.
- Avoid interstate highways - this type of route avoids all highways.
- Walking route - a route designed for making the trip on foot.
- Bicycle route - a route designed for making the trip on a bicycle.

Avoid on every route
You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your GO Mobile app should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

Sounds and Warnings
Select Settings in the Main Menu, then select Sounds & Warnings.

On this screen, you can change sound and warning settings.
Warning type

You can choose the type of warnings you want to hear when you are driving:

- **Read warnings out loud**
  Hear spoken warnings and warnings sounds.

- **Warning sounds**
  Hear only warning sounds.

- **None**
  No warning sounds are given.

Safety Camera Warnings

In **Safety Camera Warnings**, you can set how you want to be warned for the different types of cameras. You can choose whether you want to be always warned, warned only if you are speeding or never warned.

Safety Warnings

In **Safety Warnings**, you can set how you want to be warned for different types of safety hazards. You can choose to be always warned, warned only if you are speeding, or never warned.

- **Accident Hotspots**
  This type of warning is given for a place where road traffic accidents have historically been concentrated.

- **Traffic Jams**
  Traffic jam warnings in the route bar are part of **TomTom Traffic**. You can choose never to be warned or to be warned when approaching a jam too quickly.

- **When Speeding**
  This warning is given as soon as you exceed the speed limit by more than 5km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.

Units

Select **Settings** in the Main Menu, then select **Units**.

On this screen, you can change the following settings:

- **Distance**
  Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set to those used in your current location, select **Automatic**.
Run in background

Your GO Mobile app can run in the background so you can use other apps, for example your phone app. If you are driving a planned route, you will continue to hear driving instructions, sounds and warnings.

Select Settings in the Main Menu, then select Run in Background.

Select Run app in the background to allow the app to run in the background.

**Important:** You will still use your free navigation when you drive with the app running in the background.

When the app is in the background but inactive, your device will eventually close the app.

MyTomTom account

Select Settings in the Main Menu, then select MyTomTom Account.

You need a MyTomTom account to purchase upgrades. You can create a new account or log in using an existing account.

Select Create account to create an account in the app.

**Important:** Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom, and it cannot be changed after the account has been created.

**Note:** If you have a MyTomTom account for a TomTom navigation device, you cannot use that account for the GO Mobile app. You must open a new account for your app.

For more information on MyTomTom accounts, go to tomtom.com/mytomtom.

If you already have a MyTomTom account, select Log In and enter your email address and password.

System

Select Settings in the Main Menu, then select System.

On this screen, you can see the following information:

- **About**
  
  This is an information screen rather than a settings screen and shows you information about the GO Mobile app. You may be asked to go to this screen during a call to TomTom Customer Support.
The information on this screen includes app version, map version of current map, app ID, copyright, licenses, and certifications.

- **Send information**
  
  Send your location to receive services - Select this setting to send information about you and your device to TomTom. You cannot use TomTom services unless you agree to send information to TomTom.

  Help us improve the app - Select this setting to send information about how you use the GO Mobile app. TomTom uses this information to improve the app.

  Select More information to learn more about sending your location and information to TomTom.
Support

Select **Support** in the Main Menu.

On this screen, you can see the following information to get help for your GO Mobile app:

- **Replay tour**
  Select this option to watch the guided tour again. The tour is short and includes basic information to help you get going with your new app.

- **Reference Guide**
  This option opens an internet link to a webpage where you can find the Reference Guide for your app.

- **Browse FAQ**
  This option opens an internet link to a webpage where you can find Frequently Asked Questions about your app and other TomTom products and services.

- **Browse Forum**
  This option opens an internet link to a webpage where you can read feedback from others users of the app and ask questions about your app.

- **About**
  See **System**.
Product certification

Finding product certification information for your app

To find product certification information for your GO Mobile app, do the following on your app:

1. Select Support in the Main Menu.

2. Select About.

3. Select Certifications.
   
   You see the relevant product certification information for your device.
Important Safety Notices and Warnings

Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America, who are responsible for its availability and accuracy. GLONASS is operated and controlled under the sole responsibility of the Government of Russia, who are responsible for its availability and accuracy. Any changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom does not accept any liability for the availability and accuracy of GPS or GLONASS.

Use with care

Use of TomTom products while driving still means that you need to drive with due care and attention.

Safety advice

Safety messages

Please read and take note of the following important safety advice:

- Check your tire pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don’t drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.
- Always use your turn signals.
- Every 2 hours, take a break for at least 10 minutes.
- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorcycle, fasten your helmet correctly.
- When riding a motorcycle, always wear protective clothing and equipment.
- When riding a motorcycle, be extra vigilant and always ride defensively.

Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This app must not be used in these environments.
Special Note Regarding Driving in California, Minnesota and Other States

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restrict any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield or side or rear window that obstructs a driver’s clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom, Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Mounting Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See tomtom.com for more information about these mounting options.

This document

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

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